

WEBVTT

1 "Heike Johns" (1665966592)
00:00:00.985 --> 00:00:14.185

Morning everyone it is 1030, so we will get started with today's update. We do have a brief agenda this morning as there were a lot of calendar conflicts today with folks at different meetings.

2 "Heike Johns" (1665966592)
00:00:14.185 --> 00:00:19.465

So we'll get started today with handing off the. the

3 "Heike Johns" (1665966592)
00:00:20.000 --> 00:00:28.680

To Emily, and just a quick reminder. If you have questions today, please make sure that you put those in the chat to all panelists.

4 "Heike Johns" (1665966592)
00:00:28.680 --> 00:00:33.570

How are you, Emily?

5 "Emily Luebbering" (1870771968)
00:00:33.570 --> 00:00:40.620

So, I want to start with giving an update on our partnership for hope and our wave our renewals.

6 "Emily Luebbering" (1870771968)
00:00:40.620 --> 00:00:53.575

They were submitted to CMS in April and CMS did approve those waivers and the amendments, the competence CSW amendments to align with the renewals.

7 "Emily Luebbering" (1870771968)
00:00:53.725 --> 00:01:00.535

Those were approved and they will be effective July 1 of 2023. we will have training for the wave. training for the wave

8 "Emily Luebbering" (1870771968)
00:01:00.620 --> 00:01:11.805

For service definition changes those that will occur in the 2nd and 3rd week in July, and we are working on updates to the waiver manual right now.

9 "Emily Luebbering" (1870771968)
00:01:11.805 --> 00:01:20.535

So that we can get those to the process for those waiver updates waver manual updates is to go to through health net and Mac and.

10 "Emily Luebbering" (1870771968)
00:01:20.620 --> 00:01:31.470

Through the division for approval, and then that will be posted that waiver manual will be posted for all of our stakeholders to review.

11 "Emily Luebbering" (1870771968)
00:01:31.470 --> 00:01:38.370

Just to go through and I know we've kind of set these changes before, but it's always good to hear them again.

12 "Emily Luebbering" (1870771968)

00:01:38.370 --> 00:01:42.925

For the waiver renewals, we did make remote, supports a standalone service.

13 "Emily Luebbering" (1870771968)

00:01:42.925 --> 00:01:54.895

It has its own service definition, its own service limitations, or maximums for the individual's maximums and requirements around remote supports. We also.

14 "Emily Luebbering" (1870771968)

00:01:55.230 --> 00:02:01.500

Added virtual delivery of service for our 5 employment services that supported employment.

15 "Emily Luebbering" (1870771968)

00:02:01.500 --> 00:02:06.565

Benefit planning career, planning, job, development, Pre services.

16 "Emily Luebbering" (1870771968)

00:02:06.835 --> 00:02:21.055

We also added virtual delivery of services for our applied behavior analysis, services, physical therapy, occupational therapy and speech therapy with the virtual delivery. There are assurances.

17 "Emily Luebbering" (1870771968)

00:02:21.270 --> 00:02:32.880

For providing the delivery of the service, virtually those assurances are in our waiver, and we'll be part of the manual for requirements around giving individuals choice.

18 "Emily Luebbering" (1870771968)

00:02:32.880 --> 00:02:41.430

For in person, versus virtual requirements around HIPPA and requirements 1 that I think of.

19 "Emily Luebbering" (1870771968)

00:02:41.430 --> 00:02:53.820

On top of my head is the requirement to have that face to face where the, the virtual face to face. It can't just be telephone virtual delivery. It actually has to have an aspect of video with it.

20 "Emily Luebbering" (1870771968)

00:02:53.820 --> 00:03:07.980

Um, we also updated the environmental accessibility adaptation, home and vehicle modification service definition to clarify the use of service funds for provider owned, and least vehicle adaptations.

21 "Emily Luebbering" (1870771968)

00:03:07.980 --> 00:03:18.690

And maintenance for those vehicles, when the, when waiver funds can be used for that, we removed remote supports from our system technology service definition.

22 "Emily Luebbering" (1870771968)
00:03:18.690 --> 00:03:23.400
We also increase the maximum units amount.

23 "Emily Luebbering" (1870771968)
00:03:23.400 --> 00:03:26.910
For a 2 of our behavior services.

24 "Emily Luebbering" (1870771968)
00:03:26.910 --> 00:03:30.270
The behavior identification assessment and behavior.

25 "Emily Luebbering" (1870771968)
00:03:30.270 --> 00:03:43.080
Assessment and the behavior identification supporting assessment observational service. Those 2 services had increases in their maximum limits and we added the provider.

26 "Emily Luebbering" (1870771968)
00:03:43.405 --> 00:03:54.775
Tied to the adaptive behavior treatment by protocol by technician and those were all changes that are supported by what also state plan,

27 "Emily Luebbering" (1870771968)
00:03:55.855 --> 00:04:02.815
what state plan allows we clarified that the MOS assessment is the preemptive assessment.

28 "Emily Luebbering" (1870771968)
00:04:03.080 --> 00:04:15.900
Determining substantial functional limitation, and we also updated references to the committee to the process, which is the match the updated.

29 "Emily Luebbering" (1870771968)
00:04:17.425 --> 00:04:31.495
The regulation, so those are the main some of the major changes with our what? Waiver updates and again be looking for registration for the trainings in July for those.

30 "Emily Luebbering" (1870771968)
00:04:31.649 --> 00:04:37.079
Changes in the waiver, and then I wanted to also mentioned today.

31 "Emily Luebbering" (1870771968)
00:04:37.079 --> 00:04:46.469
For or electronic visit verification requirements, which is a requirement for all personal assistant services.

32 "Emily Luebbering" (1870771968)

00:04:46.469 --> 00:04:51.509

That providers are required to use when providing the PA service.

33 "Emily Luebbering" (1870771968)

00:04:51.509 --> 00:04:56.609

Part of the record requirement is completion of the field.

34 "Emily Luebbering" (1870771968)

00:04:56.609 --> 00:05:02.699

And I've mentioned this before in our, um, all calls that that memo field is a requirement.

35 "Emily Luebbering" (1870771968)

00:05:02.699 --> 00:05:15.539

With meaningful data, meaning that it's something data that is related to the service that's being provided for that individual 1 of the upcoming changes with that, though. Is that in August.

36 "Emily Luebbering" (1870771968)

00:05:15.539 --> 00:05:26.129

The aggregator system will identify all records without a completed memo field as unverified.

37 "Emily Luebbering" (1870771968)

00:05:26.129 --> 00:05:32.159

So, right now those records that are going over without a minimal field.

38 "Emily Luebbering" (1870771968)

00:05:32.159 --> 00:05:36.239

They will right now, they may still say they will say verified.

39 "Emily Luebbering" (1870771968)

00:05:36.239 --> 00:05:48.239

Coming August, the aggregator will require that that minimal field is completed and it will mark the, uh, record the record unverified.

40 "Emily Luebbering" (1870771968)

00:05:48.239 --> 00:05:53.879

Unless there's information in the field for the record.

41 "Emily Luebbering" (1870771968)

00:05:53.879 --> 00:06:03.599

To complete a visit or update the record to a verified status. The visit must be re, submitted to the aggregator.

42 "Emily Luebbering" (1870771968)

00:06:03.599 --> 00:06:07.079

With a memo of a completed minimum.

43 "Emily Luebbering" (1870771968)

00:06:07.079 --> 00:06:12.449

For providers she used to systems documentation requires.

44 "Emily Luebbering" (1870771968)

00:06:12.449 --> 00:06:24.629

Requirements are the same you will still have to have a memo field completed even if, when using telephony. So there may be some additional concerns around.

45 "Emily Luebbering" (1870771968)

00:06:24.629 --> 00:06:36.029

Entering those memo fields, and you'll have to work providers must work with their vendor to ensure that they have the capability to submit a memo field.

46 "Emily Luebbering" (1870771968)

00:06:36.029 --> 00:06:39.419

1, last thing about.

47 "Emily Luebbering" (1870771968)

00:06:39.419 --> 00:06:45.539

As part of the end Mac revalidation and initial enrollment.

48 "Emily Luebbering" (1870771968)

00:06:45.539 --> 00:06:51.839

And Mac is also requiring P a providers to have a vendor.

49 "Emily Luebbering" (1870771968)

00:06:51.839 --> 00:07:06.299

Assigned they must have any vendor on board and they must utilize the aggregator to complete the re validation. Or if you're a new provider coming onboard to enroll as a PDA provider, personal assistant provider.

50 "Emily Luebbering" (1870771968)

00:07:06.299 --> 00:07:17.369

And lastly, just a quick reminder about the consumers in the healthy children consumers, and the healthy children and youth.

51 "Emily Luebbering" (1870771968)

00:07:17.369 --> 00:07:28.529

Program this program, the healthy children and youth program is a program that is administered by the Department of health and senior services and special healthcare needs.

52 "Emily Luebbering" (1870771968)

00:07:28.529 --> 00:07:37.349

And the program, the program for sure program, provide service coordination and authorization for medical necessary.

53 "Emily Luebbering" (1870771968)

00:07:37.349 --> 00:07:43.584

In home services for Mohan net recipients with special health healthcare needs from birth to age. 21.

54 "Emily Luebbering" (1870771968)

00:07:43.584 --> 00:07:56.994

recently we have received some questions about Canon individual receiving services so it would be children or individuals up to age 21 from birth to 21. to twenty one

55 "Emily Luebbering" (1870771968)

00:07:57.349 --> 00:08:03.149

And you have both services and waiver services and the answer is yes.

56 "Emily Luebbering" (1870771968)

00:08:03.149 --> 00:08:17.454

You can get services through the Department of health and senior services, special healthcare needs and have a waiver if you have questions about that if you have an individual and you're not sure please always ask about that.

57 "Emily Luebbering" (1870771968)

00:08:17.484 --> 00:08:23.124

I think there's been some confusion where individuals and their families have been told they can't have.

58 "Emily Luebbering" (1870771968)

00:08:23.149 --> 00:08:27.209

A waiver service and services.

59 "Emily Luebbering" (1870771968)

00:08:27.209 --> 00:08:40.499

And then maybe some confusion around 1 thing that you cannot have is 2 waivers. So you can't have a DHS waiver and a dmhc waiver. But this is, um, services, which is different than a waiver.

60 "Emily Luebbering" (1870771968)

00:08:40.499 --> 00:08:47.039

And that it's just a reminder that services end at age 21.

61 "Emily Luebbering" (1870771968)

00:08:47.039 --> 00:08:50.849

So those are my updates for today.

62 "Emily Luebbering" (1870771968)

00:08:50.849 --> 00:08:53.154

Uh, let's see what we have questions.

63 "Emily Luebbering" (1870771968)

00:09:02.094 --> 00:09:06.024

There's a question about the desktop reference being updated.

64 "Emily Luebbering" (1870771968)

00:09:06.269 --> 00:09:17.039

Does not update that, but I don't know if that's currently still being updated. I will have to reach out to the.

65 "Emily Luebbering" (1870771968)

00:09:17.039 --> 00:09:23.009

A director to inquire about the, your desktop reference.

66 "Emily Luebbering" (1870771968)

00:09:23.009 --> 00:09:29.069

And we can provide a response back to the individual who asked that question.

67 "Emily Luebbering" (1870771968)

00:09:46.584 --> 00:09:48.984

So, there's also a question is, can you.

68 "Emily Luebbering" (1870771968)

00:09:49.069 --> 00:09:58.649

Can you please give an update on when all the rate changes are complete and Seymour so we can enter that July.

69 "Emily Luebbering" (1870771968)

00:09:58.649 --> 00:10:10.379

And can we, so that they can enter contracts for station de, nursing SDS contracts and that sort of thing and Wanda gave us, um.

70 "Emily Luebbering" (1870771968)

00:10:10.379 --> 00:10:23.399

Give me a response to me that that is in process right now that the rates are in process of review the division is finalizing those rates.

71 "Emily Luebbering" (1870771968)

00:10:23.399 --> 00:10:26.429

I will say, however they will the.

72 "Emily Luebbering" (1870771968)

00:10:26.429 --> 00:10:34.919

The intention is for those rates to be effective July 12023sotheywill have to be finalized in the next week or so.

73 "Emily Luebbering" (1870771968)

00:10:38.279 --> 00:10:44.699

I think that's all I see in there for right now. I'm going to hand it over to Leslie.

74 "Leslie DeGroat" (89829632)

00:10:48.414 --> 00:11:01.194

Um, thank you, Emily. Good morning. Everyone I'm Leslie to grow the division, statewide clinical coordinator, and I have a brief health reminder and then some updates to share, I'm going to 1st, share my screen.

75 "Leslie DeGroat" (89829632)

00:11:01.499 --> 00:11:05.849

Well, thank you, they handed me the little folder things.

76 "Leslie DeGroat" (89829632)

00:11:05.849 --> 00:11:19.494

To do that. Okay. I hope you're seeing my screen. It is our education site. I just wanted. This is just something super important that is oftentimes overlooked, but it's our oral health.

77 "Leslie DeGroat" (89829632)

00:11:20.004 --> 00:11:24.894

It's very important. It's an important part of a person's overall health and will be.

78 "Leslie DeGroat" (89829632)

00:11:25.849 --> 00:11:36.989

In 2017, we received a grant from dental trade alliance foundation at Arlington, Virginia to create brief videos that demonstrate the importance of oral health and how to assist other people with oral hygiene.

79 "Leslie DeGroat" (89829632)

00:11:36.989 --> 00:11:48.714

That can be quite challenging, so we'll drop the link in the chat to our education page. See, this is it right here then you go down to the videos ribbon and it's got all these 3.

80 "Leslie DeGroat" (89829632)

00:11:48.834 --> 00:11:56.454

they're very brief, so it's not like you're going to have to sit, you know, forever, but just these 3 videos that will hopefully be beneficial to people.

81 "Leslie DeGroat" (89829632)

00:11:56.989 --> 00:11:59.879

Dealing with oral health and hygiene.

82 "Leslie DeGroat" (89829632)

00:12:00.714 --> 00:12:15.114

Let's see, look at my notes here, the, um, let's see, the 1st, video is titled special circumstances with oral hygiene for people with intellectual and developmental disabilities. That's geared for people with intellectual and developmental disabilities.

83 "Leslie DeGroat" (89829632)

00:12:15.114 --> 00:12:19.854

Their caregivers and their families. It gives an overview of what a dental hygienist does.

84 "Leslie DeGroat" (89829632)

00:12:19.879 --> 00:12:27.629

And the importance of oral health, as it relates to your general health, some interesting tidbits in there that I did not know before.

85 "Leslie DeGroat" (89829632)

00:12:28.674 --> 00:12:40.584

The 2nd video is titled special circumstances with oral hygiene for people with intellectual and developmental disabilities and that video

gives guidance on special circumstances related to providing oral hygiene.

86 "Leslie DeGroat" (89829632)

00:12:40.974 --> 00:12:47.544

So just had to assist people who maybe they avoid oral hygiene tasks. They don't really like to brush.

87 "Leslie DeGroat" (89829632)

00:12:47.629 --> 00:12:54.344

It talks about how to complete gum care. Like, let's say, someone doesn't have any teeth. You know, what do you do to keep their mouth fresh and clean?

88 "Leslie DeGroat" (89829632)

00:12:54.644 --> 00:13:06.644

And then also, how to is this people who do not take food or fluid by mouth and maybe they just like, they'll have a g tube, a gastric tube for nutrition. It talks about how to safely provide care.

89 "Leslie DeGroat" (89829632)

00:13:07.704 --> 00:13:21.804

The 3rd video is titled how to assist a person with intellectual developmental disabilities with oral hygiene, and it gives a demonstration play by play on how to assist someone else. Because, you know, that's kind of awkward if you've never done that before. Right?

90 "Leslie DeGroat" (89829632)

00:13:22.074 --> 00:13:26.904

So, it really walks you right through how to help somebody else but while we're expecting.

91 "Leslie DeGroat" (89829632)

00:13:26.989 --> 00:13:37.469

Independence and just using just really positive and encouraging approach. So hopefully those would be beneficial for you all to review. Um.

92 "Leslie DeGroat" (89829632)

00:13:37.469 --> 00:13:50.999

Another thing that I want to point out is that sometimes it's hard to help people with their oral hygiene and sometimes people might fight about it. You know, they just don't want to do it or they don't tell them about it. They don't like, well, there is a link that we'll put in chat.

93 "Leslie DeGroat" (89829632)

00:13:50.999 --> 00:13:57.869

And it is a 1 minute video from the American Dental Association.

94 "Leslie DeGroat" (89829632)

00:13:58.164 --> 00:14:03.984

And it talks about how the foods a person eats, can affect their general health and the health of their teeth and gums too.

95 "Leslie DeGroat" (89829632)

00:14:03.984 --> 00:14:17.694

So sometimes, if you can't do thorough oral hygiene, perhaps maybe less sugary drinks, you know, just different little tweaks that could possibly assist a person and decrease their, their dental carries and.

96 "Leslie DeGroat" (89829632)

00:14:17.869 --> 00:14:27.284

And, you know, have just an overall healthier mouth. So I just wanted to share that. I found it and I'm like, well, you know, it's nice and breathe and it just hits the points. The highlights here.

97 "Leslie DeGroat" (89829632)

00:14:27.284 --> 00:14:36.284

It's the Dr Maria Lopez how it was a dentist with the American Dental Association so yeah, I just thought that'd be neat to share with you all.

98 "Leslie DeGroat" (89829632)

00:14:36.629 --> 00:14:46.019

Now, I'm going to switch gears and give a Hearst or health risk screening process update. I'm going to go to our website here.

99 "Leslie DeGroat" (89829632)

00:14:46.914 --> 00:14:58.254

So we started phase 2 of our healthcare screening process that implementation phases was May, 1st, of this year phase 1 of the process took place between March 2021 and April 30th of 2023.

100 "Leslie DeGroat" (89829632)

00:14:58.284 --> 00:15:05.844

and, you know, as you know, that's when residential service providers and support coordinators can go ahead and. service providers and support coordinators can go ahead and

101 "Leslie DeGroat" (89829632)

00:15:06.019 --> 00:15:08.519

The process on a voluntary basis.

102 "Leslie DeGroat" (89829632)

00:15:09.114 --> 00:15:24.084

Phase 2 entails each individual with a waiver through the division, having that process implemented with them. So, if you have not implemented the process already or onboarded, please reach out and we will definitely help you get started, do not for it and do not delay.

103 "Leslie DeGroat" (89829632)

00:15:24.684 --> 00:15:25.734

Well, hope you get going.

104 "Leslie DeGroat" (89829632)

00:15:26.994 --> 00:15:40.554

We've got a lot of things that we're working on to help you out with the process. We're working with electability, the Hearst company to get this,

the court coordinators a way to be able to just have their case loads to be able to pull reports on them.

105 "Leslie DeGroat" (89829632)

00:15:40.554 --> 00:15:45.834

And monitor them and looking at how supervisors and such can help monitor.

106 "Leslie DeGroat" (89829632)

00:15:46.214 --> 00:15:50.474

As well, so we're working on that, and I'll give you updates as we go.

107 "Leslie DeGroat" (89829632)

00:15:50.954 --> 00:16:05.834

Um, let's see, we're trying to make it easier, you know, like I said, to be able to monitor caseloads also getting ready to post our updated frequently, asked questions document, we've been collecting questions and all kinds of stuff from the field. And in the.

108 "Leslie DeGroat" (89829632)

00:16:06.069 --> 00:16:19.894

It's a lengthy document, I might have to have a table of contents, but it's got some good information in it. So we'll be posting that soon. Um, and then this is a super exciting update because it's been something that has come up just in the past week or so.

109 "Leslie DeGroat" (89829632)

00:16:20.074 --> 00:16:25.984

Well, maybe a couple weeks, but it's for support coordinators and then not being able to complete screens on certain.

110 "Leslie DeGroat" (89829632)

00:16:26.069 --> 00:16:34.044

Individuals, because it seemed more somehow they're linked to a residential service provider. They may not be having residential services, but for whatever reason.

111 "Leslie DeGroat" (89829632)

00:16:34.404 --> 00:16:46.014

So, anyway, I just received a message from electability for her company, stating that they deployed the solution to that last night. So, if you've had that issue, please check in the system, when you can.

112 "Leslie DeGroat" (89829632)

00:16:46.069 --> 00:16:53.099

And you should be able to go forth with implementing on that person. So I'm just excited to share that. Um.

113 "Leslie DeGroat" (89829632)

00:16:53.099 --> 00:16:58.739

They were able to get right on that and put it as a priority to to resolve. And and so I'm, I'm just.

114 "Leslie DeGroat" (89829632)

00:16:58.739 --> 00:17:04.589

Pretty pleased with that. So, um, let's see, I want to pull up.

115 "Leslie DeGroat" (89829632)

00:17:04.589 --> 00:17:08.399

Contact information.

116 "Leslie DeGroat" (89829632)

00:17:08.399 --> 00:17:22.109

Please anytime specific issues anything, anything hurt anything project at dot. Gov. Don't hesitate to reach out. I mean, literally, don't be out there going. Oh, my gosh.

117 "Leslie DeGroat" (89829632)

00:17:22.134 --> 00:17:35.904

Reach out, if you're having any technical difficulties, most support replacing dot com, that's also 1 that the gatekeepers will want to use when they're changing roles and different things and then maclin assistant,

118 "Leslie DeGroat" (89829632)

00:17:35.904 --> 00:17:42.084

replacing risk dot com that's in relation to raters. Raters can always reach out to that and get some.

119 "Leslie DeGroat" (89829632)

00:17:42.109 --> 00:17:53.069

Assistance coaching, whatever, you know, anything just to help, you know, get go and build that foundation and and move forward with that process. So any way.

120 "Leslie DeGroat" (89829632)

00:17:53.069 --> 00:18:02.069

That is all with 1st and I'll answer questions. I see some questions popping up so I will.

121 "Leslie DeGroat" (89829632)

00:18:02.069 --> 00:18:08.909

Get to that here in just a Giphy. Oh, I wanted to share. Let me see if I can click on.

122 "Leslie DeGroat" (89829632)

00:18:09.384 --> 00:18:18.504

That I've got a little daily in my way here. Okay now, this is the, our Web page for previous Webinars and this happens to be right on top.

123 "Leslie DeGroat" (89829632)

00:18:18.504 --> 00:18:27.144

Nothing is available yet, but there will be there should be a recording that reviews this. So.

124 "Leslie DeGroat" (89829632)

00:18:27.989 --> 00:18:41.219

On June, 14th and divisions DD, community, health and wellness coordinator, Trisha Parker and division research analyst, and presented a webinar for new orientation and recording of our in new hire and vacancy.

125 "Leslie DeGroat" (89829632)

00:18:41.219 --> 00:18:51.689

As you can see, it's titled division of developmental disabilities, residential service provider, notification of residential oversight, registered nurse.

126 "Leslie DeGroat" (89829632)

00:18:52.944 --> 00:19:06.474

Let's see, and it wasn't quite an hour long that it highlighted the notification process enhancements for contracted residential service providers. Like, when there was a residential oversight, or in vacancy, you're a new hire.

127 "Leslie DeGroat" (89829632)

00:19:07.164 --> 00:19:11.484

The enhancements are intended to streamline communication to the division improve the.

128 "Leslie DeGroat" (89829632)

00:19:11.689 --> 00:19:23.939

Central oversight are in orientation process and then support waiver, residential service, participant, health and welfare and that enhancement. Excuse me went to effect yesterday. Actually, June 15th.

129 "Leslie DeGroat" (89829632)

00:19:24.444 --> 00:19:37.254

The target audience was residential contracted providers, provider, staff and external stakeholders. So, and as I said, that webinar presentation or transcript, they're not they're not quite ready yet, but they will be posted.

130 "Leslie DeGroat" (89829632)

00:19:37.254 --> 00:19:43.764

So you can always click on that and it walks you right through everything. There's a demonstration on getting into red cap and.

131 "Leslie DeGroat" (89829632)

00:19:43.939 --> 00:19:57.524

Coordinate, and it's not too complicated or anything so it's just to help us also keep data on vacancies, you know, just to kind of bolster, you know, what we're doing and help make things more efficient and and such.

132 "Leslie DeGroat" (89829632)

00:19:57.524 --> 00:19:59.774

So that's my update for that.

133 "Leslie DeGroat" (89829632)

00:20:00.089 --> 00:20:04.019

Actually, that's all my updates, but I'll look at the box for questions.

134 "Leslie DeGroat" (89829632)
00:20:04.019 --> 00:20:11.009
Stop sharing, move my this here so I'm looking at you. I'm not looking over there.

135 "Leslie DeGroat" (89829632)
00:20:11.009 --> 00:20:17.189
Okay, thank you.

136 "Leslie DeGroat" (89829632)
00:20:17.189 --> 00:20:22.049
She said I will be posted in a few days.

137 "Leslie DeGroat" (89829632)
00:20:29.519 --> 00:20:34.259
Okay, sorry scroll through the whole thing just to make sure I didn't want to miss anything.

138 "Leslie DeGroat" (89829632)
00:20:40.314 --> 00:20:54.114
Oh, this is good. We are having a number of well, it's not good, but maybe eventually they can always change their mind, but I can, I can answer this. Um, we are having a number of waiver. Consumers adamantly declined doing the Hearst. It's new.

139 "Leslie DeGroat" (89829632)
00:20:54.259 --> 00:21:05.129
And, gosh, thank you for trying, you know, and maybe eventually they'll come around and let, you know, you know, allow it but, you know, it's, it's a person's you know, what are you gonna do?

140 "Leslie DeGroat" (89829632)
00:21:05.604 --> 00:21:14.634
Regardless of how we try to explain it is help their loved 1. how do we document this in the Hearst portal? There is a training title. Hang on. Let me see if I can have it memorized.

141 "Leslie DeGroat" (89829632)
00:21:14.634 --> 00:21:25.104
It's really long 1st, resources for individuals and families families in managing service. declinations. It is 6 minutes and 17 seconds.

142 "Leslie DeGroat" (89829632)
00:21:25.129 --> 00:21:39.269
I haven't been right there, and it should be in all support coordinator's training library and it will walk you through exactly what to do, like, step by step what to do and where to document. So, if you haven't already checked that out, and it will get you right through it.

143 "Leslie DeGroat" (89829632)
00:21:41.544 --> 00:21:54.534
Wow, that's the only question I'm seeing. So, but like, seriously, if you guys have any questions or specifics or whatever, reach out to that Hearst project at dot dot Gov and we'll get back to, you.

144 "Leslie DeGroat" (89829632)
00:21:56.279 --> 00:21:59.279
And I think am I turning it over to home now?

145 "Heike Johns" (1665966592)
00:21:59.279 --> 00:22:05.879
Actually, you are the, the shining star to wrap up today's call Leslie.

146 "Heike Johns" (1665966592)
00:22:05.879 --> 00:22:14.129
So, I do believe that I do believe a couple questions just came in really quick that.

147 "Emily Luebbering" (1870771968)
00:22:14.129 --> 00:22:24.839
Okay, while she's looking at the chat, I did want to give an update on the question that we got about will the desktop reference also be updated?

148 "Emily Luebbering" (1870771968)
00:22:24.839 --> 00:22:31.109
I got a response on that, and it is in the process of review update and review right now.

149 "Leslie DeGroat" (89829632)
00:22:34.559 --> 00:22:42.864
The here is besides saying, the hearse helps with linking to station M. D, what other selling points can we tell parents to persuade them to do the assessment?

150 "Leslie DeGroat" (89829632)
00:22:44.214 --> 00:22:50.813
Honestly, just speaking from the heart identifying those risks that a person might have and.

151 "Leslie DeGroat" (89829632)
00:22:51.924 --> 00:23:04.254
Just being able to plan for it and help keep that person in their home longer and keep them healthy and stable. And it's just sort of a screen and asking questions. And what you guys know you've been in there and seen it but really that's all.

152 "Leslie DeGroat" (89829632)
00:23:04.254 --> 00:23:11.454
It is we want people to have what they need so they can stay in their home. And, and, I mean, I've read so many different mortality reviews where it's like.

153 "Leslie DeGroat" (89829632)
00:23:11.924 --> 00:23:24.674
Oh, my gosh. Is that just had been flagged that person may not have had these consequences, you know, may not have had to go to the hospital and

be an ICU and all that traumatizing stuff and then maybe end up passing away. Sorry?

154 "Leslie DeGroat" (89829632)

00:23:24.674 --> 00:23:31.814

You don't have to get, you know, over the top with it, but just identifying those health risks and just keeping them helping to keep them out of the.

155 "Leslie DeGroat" (89829632)

00:23:31.899 --> 00:23:44.914

Hospital and helping them, stay in their homes and be happy and healthy and we are working on it. I know we've been saying this forever, and it takes a while to finalize some things, but we are trying to work on supportive things to help help support coordinators.

156 "Leslie DeGroat" (89829632)

00:23:44.914 --> 00:23:51.874

Have that conversation and be able to bring it to the families and yeah, but I appreciate.

157 "Leslie DeGroat" (89829632)

00:23:51.899 --> 00:24:04.914

That you're doing out there. I know it's new and it's hard. And sometimes it's hard to understand the, why is behind it, you know, when you're trying to well, and the families, you know, try to explain and stuff but please give me any feedback that you have.

158 "Leslie DeGroat" (89829632)

00:24:04.914 --> 00:24:11.574

And know that we're working, and we're, we're we are with you in this. Okay. And we are working on a support coordinator.

159 "Leslie DeGroat" (89829632)

00:24:11.899 --> 00:24:24.569

It's like document, but it's just not finalized yet, but as soon as it is, I will make the announcement and hopefully that will be helpful for you. Thank you for. Thank you for sharing that or bringing that up.

160 "Leslie DeGroat" (89829632)

00:24:29.004 --> 00:24:37.164

Then here is a question, if a residential provider, and then if someone refuses to do the 1st process, do they follow that same process?

161 "Leslie DeGroat" (89829632)

00:24:37.404 --> 00:24:44.514

And actually the nurse and the direct support professional or whoever knows that person well, should know the person. Well, enough.

162 "Leslie DeGroat" (89829632)

00:24:44.569 --> 00:24:58.544

To be able to complete that screen so I should have clarify that at the beginning for a non residential like the support coordinators, they wouldn't be able to complete the screen without that family input,

163 "Leslie DeGroat" (89829632)
00:24:58.544 --> 00:25:04.484
or the individual's input. You know what I mean? I mean, it would be impossible. You'd just be guessing, right? So you really can't do it.

164 "Leslie DeGroat" (89829632)
00:25:04.569 --> 00:25:11.759
That as far as for residential service providers, that's kind of a different story. So yeah, so that's what that that looks like. So.

165 "Leslie DeGroat" (89829632)
00:25:11.759 --> 00:25:17.849
Okay.

166 "Leslie DeGroat" (89829632)
00:25:17.849 --> 00:25:24.869
Let's check and make sure.

167 "Leslie DeGroat" (89829632)
00:25:29.064 --> 00:25:40.344
Someone commented, thank you, I appreciate it. They're trying to be true leaders pushing that. They are really wanting to have positive health outcomes in their lives and this is 1 tool. We can use to help with that but thank you.

168 "Leslie DeGroat" (89829632)
00:25:43.079 --> 00:25:51.869
Transitioning residential allow to decline the Hearst. If they're residential, though, they need to have the.

169 "Leslie DeGroat" (89829632)
00:25:51.869 --> 00:25:58.319
Process implemented, um.

170 "Leslie DeGroat" (89829632)
00:25:58.319 --> 00:26:01.409
Oh, Here's a good question.

171 "Leslie DeGroat" (89829632)
00:26:01.944 --> 00:26:16.614
And I like this feedback, and this is something that we've brought to the table we're talking about it has there been any update on her system in which the meds appointments can be saved month a month for the R in summary instead of RMS retyping everything into the system each month,

172 "Leslie DeGroat" (89829632)
00:26:16.974 --> 00:26:21.294
there is there are a couple of spots that will carry over month to month. You shouldn't have to.

173 "Leslie DeGroat" (89829632)
00:26:21.409 --> 00:26:30.929

We type the whole all the medications and know every month. So if that's happening, please let me know she shouldn't be having to do that.

174 "Leslie DeGroat" (89829632)

00:26:30.929 --> 00:26:38.634

So, but, yeah, we are talking about that where, well, someone had mentioned Labs saving Labs month to month and so they can be tracked that way.

175 "Leslie DeGroat" (89829632)

00:26:38.634 --> 00:26:50.904

So, yes, any ideas that you guys have for enhancement, we will totally talk about and consider it and then hers is replacing the health inventory screening for residential. Correct? And that is correct there will be no more health inventory.

176 "Leslie DeGroat" (89829632)

00:26:50.929 --> 00:27:02.489

There shouldn't be any completed now after April 30th. So so, yeah, no more no more health inventory. It's just implementing the health screening process.

177 "Leslie DeGroat" (89829632)

00:27:02.489 --> 00:27:09.269

And I think I've got it.

178 "Leslie DeGroat" (89829632)

00:27:13.949 --> 00:27:16.979

Okay, okay.

179 "Leslie DeGroat" (89829632)

00:27:16.979 --> 00:27:23.339

Some feedback.

180 "Leslie DeGroat" (89829632)

00:27:23.484 --> 00:27:38.364

Oh, okay. 1 more has there been any progress to allow comments to the or indirect is and that would be from the or the support coordinators because currently if the RnD has anything that they are recommending, then they need to respond to that discussion.

181 "Leslie DeGroat" (89829632)

00:27:38.364 --> 00:27:40.014

We're just it's in discussion right now.

182 "Leslie DeGroat" (89829632)

00:27:40.554 --> 00:27:53.724

So, just adding a comment filled, perhaps, or something like that just. So. So, that that documentation is right there that. Okay. Yeah, I did follow up on that. So yes and I appreciate that feedback too. Because you guys are out there doing it.

183 "Leslie DeGroat" (89829632)

00:27:54.474 --> 00:27:57.234

We need to know what you need to.

184 "Leslie DeGroat" (89829632)
00:27:57.569 --> 00:28:01.949
Close the loop you might say so okay.

185 "Leslie DeGroat" (89829632)
00:28:01.949 --> 00:28:06.899
I'm not seeing anything else that hasn't don't hesitate to reach out.
Okay.

186 "Leslie DeGroat" (89829632)
00:28:06.899 --> 00:28:18.539
Okay, because the are, in summary still need to be sent if it is in. No,
everybody should be getting access to support. Coordinators should be
able to.

187 "Leslie DeGroat" (89829632)
00:28:18.539 --> 00:28:30.179
Log in and review it, so nothing should have to be sent so they need to
go ahead. And if they don't have access, they need to get access. So they
can see the stuff in the system.

188 "Leslie DeGroat" (89829632)
00:28:44.579 --> 00:28:55.499
Okay, as soon as I say, I don't see anything else that pops up, which is
fine waiting just a 2nd, otherwise I think we might be able to.

189 "Leslie DeGroat" (89829632)
00:28:55.499 --> 00:29:02.699
Close for today seriously, though, reach out anytime okay. To that
mailbox.

190 "Leslie DeGroat" (89829632)
00:29:02.699 --> 00:29:06.179
And we appreciate you and having a great weekend.