WEBVTT

1 "Emily Luebbering" (1830343680)
00:00:00.000 --> 00:00:06.480
Welcome you to the value based payment stakeholder session for our providers.

2 "Emily Luebbering" (1830343680)
00:00:06.480 --> 00:00:15.359
We're going to go over a timeline of our high level timeline of our value based milestones.

3 "Emily Luebbering" (1830343680)
00:00:15.359 --> 00:00:20.340
How we got to today and putting it and implementing.

4 "Emily Luebbering" (1830343680)
00:00:20.340 --> 00:00:23.370
Value based payment for our providers.

5 "Emily Luebbering" (1830343680)
00:00:23.370 --> 00:00:27.600
A quick overview of high level overview of the budget for our.

6 "Emily Luebbering" (1830343680)
00:00:27.600 --> 00:00:30.900
Incentives the divisions.

7 "Emily Luebbering" (1830343680)
00:00:30.900 --> 00:00:44.190
Value based payment vision for value based payments and then we're going to go over each of the 9 incentives that we are proposing to implement for our, um.

8 "Emily Luebbering" (1830343680)
00:00:44.190 --> 00:00:51.660
In our wavers and each of our leads are on today to talk about the details of those 9 incentives.

9 "Emily Luebbering" (1830343680)
00:00:51.660 --> 00:00:57.960
So, now I'm going to pass it over to Angie Brenner, the deputy director for our division.

10 "Angela Brenner" (2445158912)
00:01:11.820 --> 00:01:15.480
Thank you. I've been talking.

11 "Angela Brenner" (2445158912)
00:01:16.705 --> 00:01:29.395
Can you hear me now? Okay, thank you. Okay, so good morning. Everyone apologize for my for me being on mute and talking so much.

12 "Angela Brenner" (2445158912)

00:01:29.395 --> 00:01:42.175
So, anyway, I'm so glad that you're able to join us this morning to talk about our value based payments and where where we've been and where we're going in the future. So, on this 1st, slide here, a timeline of our key VP milestones.

13 "Angela Brenner" (2445158912)
00:01:42.420 --> 00:01:51.960
I want to talk through this a little bit what we've done, and kind of where we're going. So, the division has really worked over the last 5 or 6 years on value based payment models.

14 "Angela Brenner" (2445158912)
00:01:51.960 --> 00:01:57.210
In conjunction with the center for Medicare and Medicaid services who we referred to as.

15 "Angela Brenner" (2445158912)
00:01:57.210 --> 00:02:08.790
As well, as the office of the national coordinator of health it, which we refer to as O and C, right here, what you see is a quick snapshot of our most current milestones.

16 "Angela Brenner" (2445158912)
00:02:08.790 --> 00:02:12.960
Over just the last couple of years, and then the upcoming year.

17 "Angela Brenner" (2445158912)
00:02:12.960 --> 00:02:18.000
And what we have done is we've worked on developing a use case with several of our providers.

18 "Angela Brenner" (2445158912)
00:02:18.000 --> 00:02:29.970
To test data exchange of course, in order to implement a strong foundation of value based payments, we need to make sure we have data. So we need to be able to exchange some of that data.

19 "Angela Brenner" (2445158912)
00:02:29.970 --> 00:02:36.600
So, we tested that we have mapped our Missouri individual support plan to electronic.

20 "Angela Brenner" (2445158912)
00:02:36.600 --> 00:02:42.900
Long term services and support standards. We've submitted waiver renewals to capture more employment data.

21 "Angela Brenner" (2445158912)
00:02:42.900 --> 00:02:47.040
We've contracted with FBI as our online case management system.

22 "Angela Brenner" (2445158912)
00:02:47.040 --> 00:02:55.980

And then in September 2020, we were awarded the leap Grant and that lead grant was an opportunity for us to test our use case.

23 "Angela Brenner" (2445158912)
00:02:55.980 --> 00:02:59.820
To show that we can exchange data.

24 "Angela Brenner" (2445158912)
00:02:59.820 --> 00:03:07.555
We performed our mid year demonstration at what they call connect with on. We were the 1st state in the nation to be able to do that.

25 "Angela Brenner" (2445158912)
00:03:07.945 --> 00:03:15.865
And in that connector thought we tested our use case to make sure that data could flow from a case manager to a waiver provider.

26 "Angela Brenner" (2445158912)
00:03:16.110 --> 00:03:24.480
To medical providers, and then back again, our test was successful. So we were excited about that, but we did come out with some lessons learned.

27 "Angela Brenner" (2445158912)
00:03:24.480 --> 00:03:29.670
Following that the general assembly approved the divisions budget to include.

28 "Angela Brenner" (2445158912)
00:03:29.670 --> 00:03:34.470
Bvp initiatives value based payment initiatives, including data integration.

29 "Angela Brenner" (2445158912)
00:03:34.470 --> 00:03:43.050
The division is currently working with CMS to submit the waiver amendment with an effective date of January. 1st 2023.

30 "Angela Brenner" (2445158912)
00:03:43.050 --> 00:03:47.430
And then after that, as the division collects this data.

31 "Angela Brenner" (2445158912)
00:03:47.430 --> 00:03:51.660
We will begin a data analysis to develop future of measures.

32 "Angela Brenner" (2445158912)
00:03:51.660 --> 00:04:00.960
For future implementation for additional information, you can visit our value based purchasing web page and we have the link here in the presentation, which will be posted.

33 "Angela Brenner" (2445158912)
00:04:00.960 --> 00:04:05.790
After afterwards, so next slide please.

34 "Angela Brenner" (2445158912)
00:04:07.590 --> 00:04:19.290
So, we're going to give you a little bit of background and perspective on our fiscal year, 23 budget. We're not going to go into a lot of details with with dollar amounts and figures because we want to, of course, move on to what the actual payments are.

35 "Angela Brenner" (2445158912)
00:04:19.290 --> 00:04:23.790
But we want to share with you what we turn our Hexagon flower.

36 "Angela Brenner" (2445158912)
00:04:23.790 --> 00:04:27.989
And so I'm going to give all the credit to Jess backs our division director for.

37 "Angela Brenner" (2445158912)
00:04:27.989 --> 00:04:36.599
Putting this Hexagon flower together, it really has been able to give us a a clear way to talk about where we are and where we want to go.

38 "Angela Brenner" (2445158912)
00:04:38.369 --> 00:04:42.629
So, here on this slide, you can see those Hexagon flowers.

39 "Angela Brenner" (2445158912)
00:04:42.629 --> 00:04:46.079
The 1st flower here represents our current state.

40 "Angela Brenner" (2445158912)
00:04:46.079 --> 00:04:52.259
The 1, that's on the left hand side and then the next 1 is our future state.

41 "Angela Brenner" (2445158912)
00:04:52.259 --> 00:04:58.049
And in order to get to what we need in order to get us to a value based care model.

42 "Angela Brenner" (2445158912)
00:04:58.049 --> 00:05:03.209
With value based payments on these flower pedals the green means implemented.

43 "Angela Brenner" (2445158912)
00:05:03.209 --> 00:05:07.829
Orange means in progress and red means not yet implemented.

44 "Angela Brenner" (2445158912)
00:05:07.829 --> 00:05:17.129
So, as you can see in our current state, prior to the budget approval, we had 2 areas that we are already doing. That is acuity based payments.

45 "Angela Brenner" (2445158912)
00:05:17.129 --> 00:05:27.269
And value based payment, planning and research we've been in our planning
and research stage for several years, including our lead grant, which
many of our stakeholders have been hearing about.

46 "Angela Brenner" (2445158912)
00:05:27.269 --> 00:05:34.349
Or participating in with this, you can also see in the current Hexagon
flower that we have baseline wages.

47 "Angela Brenner" (2445158912)
00:05:34.349 --> 00:05:37.739
For a stable workforce that was an effort that was in red.

48 "Angela Brenner" (2445158912)
00:05:37.739 --> 00:05:43.319
Prior to the most recently approved budget many of our rates were
historically negotiated rates.

49 "Angela Brenner" (2445158912)
00:05:43.319 --> 00:05:47.159
Rates that were implemented in the early nineties, which is cola's
applied.

50 "Angela Brenner" (2445158912)
00:05:47.159 --> 00:05:53.249
The budget passed by the general assembly includes rate increases to get
those communities providers.

51 "Angela Brenner" (2445158912)
00:05:53.249 --> 00:05:57.059
That have the standard direct care, support professional.

52 "Angela Brenner" (2445158912)
00:05:57.059 --> 00:06:04.949
Getting their wage to 15 dollars an hour. We have already moved from
historically negotiated rates to standard rates.

53 "Angela Brenner" (2445158912)
00:06:04.949 --> 00:06:09.119
In our residential services, and you can see that in the next Hexagon
pedal.

54 "Angela Brenner" (2445158912)
00:06:09.119 --> 00:06:12.209
And then the last 2 pedals in orange.

55 "Angela Brenner" (2445158912)
00:06:12.209 --> 00:06:15.959
Data for outcomes and performance as well as I. T. infrastructure.

56 "Angela Brenner" (2445158912)
00:06:15.959 --> 00:06:27.269

Those are areas that we begin researching, learning and developing since
our 1st, technical assistance with CMS in 2018. and in all likelihood
that will remain orange because that's a continual.

57 "Angela Brenner" (2445158912)
00:06:27.269 --> 00:06:31.889
Improvement continual research, continual, steady, continual updates.

58 "Angela Brenner" (2445158912)
00:06:31.889 --> 00:06:36.029
When it comes to technology, it never closes out.

59 "Angela Brenner" (2445158912)
00:06:36.029 --> 00:06:46.829
So, on the next flower, you can see with the signed budget. Our future
Hexagon shifts us closer to a modernized BBP infrastructure and payment
system.

60 "Angela Brenner" (2445158912)
00:06:46.829 --> 00:06:52.889
So that's what we're going to talk to you more about today. You can see
more of those, those flower pedals, turning green.

61 "Angela Brenner" (2445158912)
00:06:52.889 --> 00:07:00.869
With this with the budget that has been passed so I am going to pass this
along to Dwayne. So he can talk about big picture.

62 "Angela Brenner" (2445158912)
00:07:00.869 --> 00:07:06.089
And then we'll get into the details of each 1 of those. Thank you.

63 "Duane Shumate" (1251994624)
00:07:06.089 --> 00:07:15.269
So, when we talk about value based payment, 1 of the things that we want
to ensure is that we're keeping our eye on the big picture and Emily. If
we can advance the slide.

64 "Duane Shumate" (1251994624)
00:07:15.269 --> 00:07:21.329
So, when we really talk about value based payment, what we're really
talking about is value based care.

65 "Duane Shumate" (1251994624)
00:07:21.329 --> 00:07:26.369
And so when we talk about the why the, why is to improve individual
outcomes.

66 "Duane Shumate" (1251994624)
00:07:26.369 --> 00:07:29.759
To help reward those providers.

67 "Duane Shumate" (1251994624)
00:07:29.759 --> 00:07:35.339

To facilitate quality outcomes for the individuals as they achieve and and increase.

68 "Duane Shumate" (1251994624)
00:07:35.339 --> 00:07:38.459
The number of individual outcomes that they're having.

69 "Duane Shumate" (1251994624)
00:07:38.459 --> 00:07:42.509
And then to also be a good public, uh, steward of dollars.

70 "Duane Shumate" (1251994624)
00:07:42.509 --> 00:07:46.079
And so as we advance to the next slide.

71 "Duane Shumate" (1251994624)
00:07:48.389 --> 00:07:53.789
Here we can see those 3 domains kind of broken out more broadly.

72 "Duane Shumate" (1251994624)
00:07:53.789 --> 00:07:56.849
But when we do talk about improving individual outcomes.

73 "Duane Shumate" (1251994624)
00:07:56.849 --> 00:08:00.239
As part of value based care, it really is about ensuring.

74 "Duane Shumate" (1251994624)
00:08:00.239 --> 00:08:04.589
That individuals who are waiver recipients are having, uh, the.

75 "Duane Shumate" (1251994624)
00:08:04.589 --> 00:08:11.309
Increase in access to health care and not just access to health care, but also having quality intervention.

76 "Duane Shumate" (1251994624)
00:08:11.309 --> 00:08:16.739
Some of the incentives that we'll talk about today, touch on the healthcare, a screening tool.

77 "Duane Shumate" (1251994624)
00:08:16.739 --> 00:08:23.579
A tiered supports, uh, today, we won't be getting much into electronic health records, but that is another example.

78 "Duane Shumate" (1251994624)
00:08:23.579 --> 00:08:28.469
Of an activity that really looks at improving health care access.

79 "Duane Shumate" (1251994624)
00:08:28.469 --> 00:08:32.159
Other areas around improving individual outcomes.

80 "Duane Shumate" (1251994624)
00:08:32.159 --> 00:08:35.519
Are things to promote social and community and inclusion.

81 "Duane Shumate" (1251994624)
00:08:35.519 --> 00:08:39.209
Uh, to look at increasing individuals, economic stability.

82 "Duane Shumate" (1251994624)
00:08:39.209 --> 00:08:45.509
And also just looking at their accessibility, uh, to their environment in
the communities, in which they live.

83 "Duane Shumate" (1251994624)
00:08:45.509 --> 00:08:49.709
When we talk about rewarding for facilitating quality outcomes.

84 "Duane Shumate" (1251994624)
00:08:49.709 --> 00:08:53.249
This is just ensuring that we have adequate cash flow.

85 "Duane Shumate" (1251994624)
00:08:53.249 --> 00:08:56.849
To our contract to providers who are really helping facilitate.

86 "Duane Shumate" (1251994624)
00:08:56.849 --> 00:09:02.789
Uh, an increasing individual outcomes, those types of, uh, rewards, uh,
uh, peer.

87 "Duane Shumate" (1251994624)
00:09:02.789 --> 00:09:07.169
Through rates and incentive payments that we'll be talking about.

88 "Duane Shumate" (1251994624)
00:09:07.169 --> 00:09:10.559
But those dollars are intended to continue to increase.

89 "Duane Shumate" (1251994624)
00:09:10.559 --> 00:09:16.859
The skill development of the workforce really develop, uh, the
opportunity to have a stabilization.

90 "Duane Shumate" (1251994624)
00:09:16.859 --> 00:09:21.359
Of the workforce and a workforce that is fully available and accessible.

91 "Duane Shumate" (1251994624)
00:09:21.359 --> 00:09:28.469
2 individuals, and then again, just to help the cash flow to ensure that
there are adequate wages able to be paid.

92 "Duane Shumate" (1251994624)
00:09:28.469 --> 00:09:35.759

Uh, to all professionals, when we look at being great public stewards, some of the areas that we talk about are accountability.

93 "Duane Shumate" (1251994624)
00:09:35.759 --> 00:09:44.849
Efficiency and transparency, uh, for today's call more of what our discussion we'll focus on is the accountability piece as we talk about.

94 "Duane Shumate" (1251994624)
00:09:44.849 --> 00:09:49.619
Uh, electronic visit verification. So again, when we do talk to.

95 "Duane Shumate" (1251994624)
00:09:49.619 --> 00:09:53.819
Uh, we don't want the individual to get lost and we don't want the care to get lost.

96 "Duane Shumate" (1251994624)
00:09:53.819 --> 00:09:56.819
Um, really is the method.

97 "Duane Shumate" (1251994624)
00:09:56.819 --> 00:10:02.849
Uh, of compensation to ensure that we are delivering high quality and value based care.

98 "Emily Luebbering" (1830343680)
00:10:02.849 --> 00:10:17.754
And with that, I will turn it back over to him thanks to, for sharing the information about our vision as a, as a division for value, based based care.

99 "Emily Luebbering" (1830343680)
00:10:18.539 --> 00:10:33.389
Next I'm going to introduce our, our leads for our 9 valued based incentives you'll be hearing from kim's sock about our Hurston NCI, stability, survey incentive.

100 "Emily Luebbering" (1830343680)
00:10:33.414 --> 00:10:37.674
Lucas Evans for our tiered supports incentives.

101 "Emily Luebbering" (1830343680)
00:10:37.854 --> 00:10:51.924
Dwayne shumate who you who spoke earlier about our employment incentives Pica Johns for our DSP training Wanda Crocker for our remote support incentive and then myself regarding our

102 "Emily Luebbering" (1830343680)
00:10:52.524 --> 00:10:56.274
incentive. So now I'm going to turn it over to.

103 "Emily Luebbering" (1830343680)
00:10:57.119 --> 00:11:00.749

Uh, Kim stops for our 1st incentive.

104 "Kimberly Stock" (2629977344)
00:11:01.584 --> 00:11:13.974
Thank you Emily. Good morning. Everyone so, with hers, the health risk
screening tool, it's a standardized electronic tool that will be
identifying potential areas of health risk destabilization.

105 "Kimberly Stock" (2629977344)
00:11:14.214 --> 00:11:28.164
It will be maintained in an electronic platform through intellect
ability, which will help support coordination of care efforts. That was
touched on in relation to our BVP efforts by Angie Brenner and Dwayne she
made earlier on.

106 "Kimberly Stock" (2629977344)
00:11:28.854 --> 00:11:36.414
So, for this specific initiative through for Hearst, the who is current
contracted waiver,

107 "Kimberly Stock" (2629977344)
00:11:36.414 --> 00:11:50.784
residential service providers and providers that are serving individuals
who are receiving division of 9,915 C H, CVS waiver services. And so
that's anyone who's currently actively enrolled in 1 of our 4.

108 "Kimberly Stock" (2629977344)
00:11:50.994 --> 00:11:52.164
in one of our four

109 "Kimberly Stock" (2629977344)
00:11:52.439 --> 00:11:56.579
Current HTPS operational waivers within the division.

110 "Kimberly Stock" (2629977344)
00:11:56.579 --> 00:12:00.659
The, what is a standardized 1 time payment.

111 "Kimberly Stock" (2629977344)
00:12:00.659 --> 00:12:15.384
Which is a rate that was calculated at 72 dollars and 20 cents for the
completion of each individual, initial health risk screening tool during
the identified timeframe. And so again, it's important to to note that
initial. Um.

112 "Kimberly Stock" (2629977344)
00:12:15.834 --> 00:12:16.314
um

113 "Kimberly Stock" (2629977344)
00:12:16.739 --> 00:12:25.859
Screen as that it's important to incentivize that we can get as many
individuals waiver, participants, screened as possible to again.

114 "Kimberly Stock" (2629977344)
00:12:25.859 --> 00:12:35.459
Identify those potentials, areas of health, risk destabilization and work
towards care coordination and effective and enhanced planning around
those identified needs.

115 "Kimberly Stock" (2629977344)
00:12:35.459 --> 00:12:44.309
The wind is that the payments will start begin in January 1st of 2023 for
the state fiscal year of 2023.

116 "Kimberly Stock" (2629977344)
00:12:44.309 --> 00:12:48.479
Next slide please.

117 "Kimberly Stock" (2629977344)
00:12:48.479 --> 00:12:53.579
The, why behind this particular incentive is really again to.

118 "Kimberly Stock" (2629977344)
00:12:53.579 --> 00:13:04.799
Promote applicable providers to go ahead and initiate the Hearst
screening process prior to our current statewide targeted implementation
date of May of 2023.

119 "Kimberly Stock" (2629977344)
00:13:04.799 --> 00:13:12.329
Again, as a reminder, the hearse is a tool that's used to provide early
detection of health risk and destabilization.

120 "Kimberly Stock" (2629977344)
00:13:12.329 --> 00:13:19.164
The completion of this particular screen is going to align with the
individual's annual individualized support plan or ISP meeting.

121 "Kimberly Stock" (2629977344)
00:13:19.584 --> 00:13:29.544
And the 1st information is going to support the team with identification
of implementation strategies to mitigate risk and improve the overall
health outcomes tied to the individual.

122 "Kimberly Stock" (2629977344)
00:13:30.444 --> 00:13:45.084
Information is going to be entered into the Missouri her system and the
or intelligibility platform and it will all be accessible electronically
to all identify team members with the goal to provide a more efficient
and effective system for the

123 "Kimberly Stock" (2629977344)
00:13:46.134 --> 00:13:54.054
team to communicate and direct accessibility to identify those health
risk the planning and service information.

124 "Kimberly Stock" (2629977344)

00:13:54.419 --> 00:14:04.019
The access will also provide a more efficient and effective process for ongoing monitoring to ensure individual waiver, participant, health and welfare.

125 "Kimberly Stock" (2629977344)
00:14:05.519 --> 00:14:15.839
Next slide please. So the, how for this particular VP initiative is that the hearse will be completed in the intellect ability system.

126 "Kimberly Stock" (2629977344)
00:14:16.404 --> 00:14:27.444
The data indicating hers completion by the provider will be pulled quarterly by the division for processing and payment. So basically, once the screen is completed in the system, the division will have access to that information.

127 "Kimberly Stock" (2629977344)
00:14:27.444 --> 00:14:38.904
So, it's not going to require any additional information to be submitted submitted by the identified service provider to ensure that the screen has been completed.

128 "Kimberly Stock" (2629977344)
00:14:38.904 --> 00:14:43.014
We'll be able to pull that directly from the data from central office.

129 "Kimberly Stock" (2629977344)
00:14:44.699 --> 00:14:50.729
And with that, I'm going to turn it over to Lucas Evans to speak in regards to tiered supports.

130 "Lucas Evans" (4011563264)
00:14:51.929 --> 00:14:56.669
Excellent. Thank you Kim. Good morning. Everyone I'm going to talk through tiered supports.

131 "Lucas Evans" (4011563264)
00:14:56.669 --> 00:14:59.304
I'm going to give a little bit of context before I go through the slide.

132 "Lucas Evans" (4011563264)
00:14:59.604 --> 00:15:11.994
So, um, hopefully many of you are all of you have heard about tiered supports it's something that the divisions been interested in for, about a decade now and the way that it's worked over the years is it's really been a combination of 2 things.

133 "Lucas Evans" (4011563264)
00:15:11.994 --> 00:15:22.464
The 1st, 1 is, um, a standardized assessment to look for components of best practice, Universal, positive behavior support. And the other piece is a.

134 "Lucas Evans" (4011563264)
00:15:22.829 --> 00:15:36.659
Um, a series of consultation that division staff provide to agencies to
help them build those components. And so, as we move into this tier
tiered supports value based payment model, we are actually separating
those things out. So this.

135 "Lucas Evans" (4011563264)
00:15:36.659 --> 00:15:48.204
Uh, the the payment's actually, for the best practice components, and so
I'm going to talk about that in a 2nd, and the consultation will be
separate. So the division will continue to offer consultation to any
agency that would like it.

136 "Lucas Evans" (4011563264)
00:15:48.594 --> 00:15:53.244
Um, but that's not a requirement in order to be eligible for this value
based payment.

137 "Lucas Evans" (4011563264)
00:15:53.609 --> 00:16:04.769
So, I just want to make sure people understand that. So you don't have to
work with us as consultants to earn this payment. You have to have those
best best, best practice components, which we'll talk about in a 2nd.

138 "Lucas Evans" (4011563264)
00:16:04.769 --> 00:16:08.969
The other thing that you might notice immediately as you look at the who.

139 "Lucas Evans" (4011563264)
00:16:08.969 --> 00:16:20.099
Is that this is narrower than what we have historically worked with with
tiered supports consultation and so we're starting with just service
providers, any service provider that.

140 "Lucas Evans" (4011563264)
00:16:20.099 --> 00:16:28.944
Is currently providing the service is eligible for this, uh, value based
payment um, I know that we have group home providers. We have day program
providers.

141 "Lucas Evans" (4011563264)
00:16:28.944 --> 00:16:42.774
We, we have targeted case management providers that all, um, do tiered
supports and we are interested in looking towards offering that in the
future, but to find a starting spot. We started with, um, services.

142 "Lucas Evans" (4011563264)
00:16:43.434 --> 00:16:58.074
And the way the the payments are going to be assessed is in 22 parts the
1st, 1 is just for sharing of data. So There'll be a monthly payment of
174 dollars for sharing identified data elements, which will be outlined
in the provider contract. Eventually I believe.

143 "Lucas Evans" (4011563264)
00:16:58.074 --> 00:16:59.724
provider contract eventually i believe

144 "Lucas Evans" (4011563264)
00:17:00.089 --> 00:17:14.969
Um, and, uh, you will, uh, you can earn the payment just for giving us
information. So it doesn't have to be good or bad information. It's just
information you can earn that on a monthly basis and then using that
monthly data that you provide.

145 "Lucas Evans" (4011563264)
00:17:14.969 --> 00:17:25.859
Um, you have the opportunity to earn a quarterly payment if anywhere
between 40 to 100 of the maximum incentive. Uh, the maximum incentive is,
uh, 15,000, uh, 45 dollars.

146 "Lucas Evans" (4011563264)
00:17:25.859 --> 00:17:37.919
And that's going to be using that standardized assessment. Uh, that's
always been part of your support to look at those best practice elements.
So, um, if you have 100% of the best practice elements, uh, you can earn,
um, or if you have.

147 "Lucas Evans" (4011563264)
00:17:37.919 --> 00:17:42.209
Uh, high implementation level of those best practice elements.

148 "Lucas Evans" (4011563264)
00:17:42.209 --> 00:17:55.254
Which, um, we can constitute, you know, having full implementation, then
you can earn 15,000 if you have, uh, kind of modern implementation or
less than, uh, you would own a, about 70% of the quarterly payment. And
then if you have low implementation.

149 "Lucas Evans" (4011563264)
00:17:55.254 --> 00:17:59.454
So you have some best practice elements, but not all of them. all of them

150 "Lucas Evans" (4011563264)
00:17:59.789 --> 00:18:09.779
Then you can earn 40% of the maximum incentive and, uh, if you need me to
do the math, I can, but I'm assuming most people can take a calculator
out and just calculate the percentages.

151 "Lucas Evans" (4011563264)
00:18:09.779 --> 00:18:18.689
Uh, as with all of the, um, payments that are set to start January 1st,
2023 for the state, fiscal year, 20.

152 "Lucas Evans" (4011563264)
00:18:18.689 --> 00:18:31.829

3 next slide please. Uh, and why are we doing this? Well, uh, like I said, we've been, we've been interested in 2 supports for about 10 years. Uh, we have, uh, 10 years of data that would, uh.

153 "Lucas Evans" (4011563264)
00:18:31.829 --> 00:18:42.389
Give us good reason to believe that when you have those best practice, um, positive behavior, support elements in your in your practice, what you get is a lot less.

154 "Lucas Evans" (4011563264)
00:18:42.389 --> 00:18:51.029
Uh, challenging situations people do better. Uh, you have less restrictive interventions. We have some, um, anecdotal information that there's less turnover.

155 "Lucas Evans" (4011563264)
00:18:51.029 --> 00:19:05.664
Uh, and so it seems to us based on about 10 years of data that, having these best practice elements in place really do lead to better quality of life for both individuals served and the, the providers themselves, and the staff that they employ.

156 "Lucas Evans" (4011563264)
00:19:05.994 --> 00:19:08.874
Uh, and so we really feel like this is a, a valuable.

157 "Lucas Evans" (4011563264)
00:19:09.209 --> 00:19:20.969
Payment evaluate a valuable thing to do and so we want to incentivize agencies that are willing to, um, build those systems in their practice. And we also want to.

158 "Lucas Evans" (4011563264)
00:19:21.354 --> 00:19:31.404
Recognize the fact that we've had, um, dozens of providers that have been doing this for many years. Uh, and so now they're finally able to kind of, uh, get some financial benefit from it.

159 "Lucas Evans" (4011563264)
00:19:31.404 --> 00:19:42.144
Even though they've been benefiting from it and reduce costs and, um, better accounts with their folks. Um, how you do this? Uh, we'll have a web based platform.

160 "Lucas Evans" (4011563264)
00:19:42.264 --> 00:19:52.344
I think we're gonna use red cap, which, if you, if you've gone to the doctor recently, and they've collected information from you, or you've been to any of our echoes, you probably have experienced red cap. It's just a web form.

161 "Lucas Evans" (4011563264)
00:19:52.709 --> 00:20:05.729

Um, they'll have identified data elements on those forms. If you're a provider you go in there, and you enter it and that's all you have to do. And then those, those levels of implementation by Benchmark will be calculated based on the information that you provide on a quarterly basis.

162 "Lucas Evans" (4011563264)
00:20:06.744 --> 00:20:17.754
Uh, next slide, um, so just the numbers again, um, or what you can get, if you just give us information 174 dollars a month, or 522 dollars a quarter low implementation.

163 "Lucas Evans" (4011563264)
00:20:17.754 --> 00:20:27.444
So, uh, this includes you, you actually have to give us data cause you can't get an implementation score without data. So you would get up to. without data so you would get up to

164 "Lucas Evans" (4011563264)
00:20:27.839 --> 00:20:37.409
You would get 6,540 dollars a quarter modern implementation. So that means you give data plus you have scored a modern implementation level using that tool.

165 "Lucas Evans" (4011563264)
00:20:37.409 --> 00:20:42.239
Is 11,054 dollars a quarter and then finally the high implementation.

166 "Lucas Evans" (4011563264)
00:20:42.239 --> 00:20:45.689
It's 15,560 dollars per quarter.

167 "Lucas Evans" (4011563264)
00:20:46.134 --> 00:20:57.714
And at the end of this, so the next slide, I believe is just an example of, uh, that tool. Um, we can give this to you. I don't expect people to be able to read this. This isn't even the whole tool.

168 "Lucas Evans" (4011563264)
00:20:57.714 --> 00:21:03.474
But, um, we can provide that to folks if they want it, we can send that out afterwards and all of these, um.

169 "Lucas Evans" (4011563264)
00:21:03.809 --> 00:21:14.279
Components that are included in this tool will also be incorporated into the contract as well. So everyone will know, uh, before they get the payment, how much they actually earn.

170 "Lucas Evans" (4011563264)
00:21:14.279 --> 00:21:20.819
And we, um, have made it as objective as possible so that there is really no room for interpretation. It's either there. It's not.

171 "Lucas Evans" (4011563264)
00:21:20.819 --> 00:21:24.359
And I'll hand it off I believe it's duane's term.

172 "Wanda Crocker" (682513920)
00:21:27.804 --> 00:21:42.234
Or is it is it Wanda we actually have 1 app next with remote support.
It's actually me but but thank you very, very much for that introduction.
I'll take. I'll take the Dwayne any day.

173 "Wanda Crocker" (682513920)
00:21:42.234 --> 00:21:55.524
He has amazing. Amazing mind. Um, well, good morning. We're gonna talk
about the remote support component of the value based payment little,
tiny background. We've been providing remote support through our waivers
since 2012. um, we.

174 "Wanda Crocker" (682513920)
00:21:55.524 --> 00:21:58.494
twelve um we

175 "Wanda Crocker" (682513920)
00:21:58.799 --> 00:22:07.799
Had an instance of built into our original programming for remote
support, which we implemented in 2014 and.

176 "Wanda Crocker" (682513920)
00:22:07.799 --> 00:22:15.414
And rolled it back to our 2012 initial Implementers, who kind of started
the pathway and the movement from Missouri.

177 "Wanda Crocker" (682513920)
00:22:15.414 --> 00:22:27.114
So we're really excited to be able to offer a new incentive because our
old 1 ended once we reach state rates standardization. So, super excited
about this opportunity.

178 "Wanda Crocker" (682513920)
00:22:27.114 --> 00:22:37.674
There are currently only 255 Medicaid waiver recipients, receiving the
service out of the 16,000 eligible. the service out of the sixteen
thousand eligible

179 "Wanda Crocker" (682513920)
00:22:37.974 --> 00:22:50.904
Medicaid waiver service recipients, so hopefully this is going to make a
huge change embrace and of what we see as being a way of future service
delivery.

180 "Wanda Crocker" (682513920)
00:22:51.444 --> 00:23:06.414
So, who is eligible for remote supports, is any individualized,
supportive living, and in home respite service providers who has already
transitioned, or who will transition from paid staff to 4 hours.

181 "Wanda Crocker" (682513920)
00:23:06.684 --> 00:23:12.414
2 remote supports resulting in an overall reduction budget, due to the
reduced staffing hours.

182 "Wanda Crocker" (682513920)
00:23:12.659 --> 00:23:24.779
What is the remote support incentive? It is a payment of 15% of the state
share of savings for each 6 month, period. And currently, our state share
is 33.99.

183 "Wanda Crocker" (682513920)
00:23:28.109 --> 00:23:38.939
Next slide in, so when the payments will start beginning, January 1st,
2023 for the entire state, fiscal year of.

184 "Wanda Crocker" (682513920)
00:23:38.939 --> 00:23:50.214
2023 so, that means that, while the payments starting in January, that
payment in January starts for the fiscal year, which starts July 1 of
2022, which has passed us already.

185 "Wanda Crocker" (682513920)
00:23:50.214 --> 00:24:03.024
Why do we want to pursue an incentive around remote support for the 255
individuals? We currently have receiving remote supports we have tons of
success stories, tons of stories to share with people about individuals
who.

186 "Wanda Crocker" (682513920)
00:24:03.024 --> 00:24:08.844
success stories tons of stories to share with people about individuals
who

187 "Wanda Crocker" (682513920)
00:24:09.149 --> 00:24:15.779
People never thought they could live on their own because they had lived
in an institution, their entire lives who have been successful.

188 "Wanda Crocker" (682513920)
00:24:15.779 --> 00:24:22.679
So, he's seen a real independence and increased independence within the
people that we serve who have.

189 "Wanda Crocker" (682513920)
00:24:22.679 --> 00:24:25.404
We have stepped out and started using remote supports.

190 "Wanda Crocker" (682513920)
00:24:26.244 --> 00:24:36.624
We've also seen a reduction in the stress level of the overall DSP
workforce, because remote supports allows providers to utilize their
support staff where they need them the most,

191 "Wanda Crocker" (682513920)
00:24:36.924 --> 00:24:50.514
and provides direct support when the person really needs a live body and
to be in person. Not every hour of the day, therefore, remote supports
offers that that transitional.

192 "Wanda Crocker" (682513920)
00:24:51.174 --> 00:25:00.414
Service that allowance for the individual to be as independent as
possible. Maybe starting only from 2 hours a day, but growing to 24 hours
a day, if it's done correctly.

193 "Wanda Crocker" (682513920)
00:25:00.414 --> 00:25:12.384
Um, we've also seen a huge change in those providers who have embraced
the technology 1st culture, and being able to impact their incentives for
the DSPs,

194 "Wanda Crocker" (682513920)
00:25:12.384 --> 00:25:20.604
build career pathways for their DSPs and impact the longevity of their
DSPs. And, of course, the big why. why

195 "Wanda Crocker" (682513920)
00:25:21.059 --> 00:25:28.794
There's a savings to the state as well when we partner, and we share
those savings. Um, how are we going to calculate the savings?

196 "Wanda Crocker" (682513920)
00:25:28.794 --> 00:25:36.714
And the savings is calculated on a monthly basis for the previous 6
calendar month, period and a provider may earn.

197 "Wanda Crocker" (682513920)
00:25:39.264 --> 00:25:53.964
May earn the quality payment up to twice a year and I have been asked
this question before and I thought I would clarify canvas. The can the
provider have a savings claim in January and in June? For the same
person?

198 "Wanda Crocker" (682513920)
00:25:54.354 --> 00:25:55.704
And the answer is yes.

199 "Wanda Crocker" (682513920)
00:25:55.769 --> 00:25:59.729
So, it's about the savings per month per individual.

200 "Wanda Crocker" (682513920)
00:26:00.684 --> 00:26:14.664
So, how are we going to calculate that savings? And I'm going to give you
the verbiage and then I'm going to actually show you the numbers. So

we're going to look at each month of the 6 month, period to look at each month to determine what kind of savings there is.

201 "Wanda Crocker" (682513920)
00:26:15.204 --> 00:26:25.044
And so, the hours authorized to the budget or respite in the month, prior to the initial remote support implementation at the current unit rate.

202 "Wanda Crocker" (682513920)
00:26:25.319 --> 00:26:38.399
So, current unit rate, you could be saying, well, if I implemented this person 2 years ago, is that person eligible? Yes, they are. We would take the hours on their budget 2 years ago and we would.

203 "Wanda Crocker" (682513920)
00:26:38.399 --> 00:26:43.769
Then calculate what the budget would be today at current hourly rates for that person.

204 "Wanda Crocker" (682513920)
00:26:43.769 --> 00:26:51.059
The hours authorized to the or respite at the current unit rate in the.

205 "Wanda Crocker" (682513920)
00:26:51.059 --> 00:26:56.459
In the remote support implemented, eligible month for quality instead of payment less.

206 "Wanda Crocker" (682513920)
00:26:56.459 --> 00:27:00.659
The monthly authorized amount for the remote support components.

207 "Wanda Crocker" (682513920)
00:27:01.584 --> 00:27:14.124
So, that's going to generate your savings for me. It's a little clearer in numbers and we'll get to that here in a moment. Um, broke it down a little bit differently for ASL and respite respite is a little different.

208 "Wanda Crocker" (682513920)
00:27:14.124 --> 00:27:26.664
So that 1st slide was an overview and this gives you a little clearer picture of how rest that would work, because maybe they didn't use any respite the month before they implemented remote supports. Right? So, the, how for the ASL.

209 "Wanda Crocker" (682513920)
00:27:27.029 --> 00:27:39.264
Um, when 2 services implemented simultaneously, as the clarification, um, what, if the person wasn't receiving ASL services of the month before?

210 "Wanda Crocker" (682513920)
00:27:39.264 --> 00:27:47.994
But they implemented remote support in at the same time would that person be eligible for the savings or this incentive? And yes, they would.

211 "Wanda Crocker" (682513920)
00:27:48.324 --> 00:28:00.084
So, if there was no prior budget, we would, um, the savings would be
based on the individual share of 24 hours a day of the, at the current
unit rate of reimbursement. reimbursement

212 "Wanda Crocker" (682513920)
00:28:02.544 --> 00:28:11.994
So when remote support is implemented, resulting in the decreased use of
respite, like I said, it's a little harder, because they might not have
received respite in the month prior implementation.

213 "Wanda Crocker" (682513920)
00:28:12.504 --> 00:28:20.064
So, the savings per month, based on the average number of respite hours,
per month, the individual used in their previous ISP year.

214 "Wanda Crocker" (682513920)
00:28:20.399 --> 00:28:24.779
At the current rate less the cost of remote support per month.

215 "Wanda Crocker" (682513920)
00:28:24.779 --> 00:28:28.949
So, that's how we can kind of level that playing field.

216 "Wanda Crocker" (682513920)
00:28:28.949 --> 00:28:33.149
Um, to assist that personal transitioning next slide.

217 "Wanda Crocker" (682513920)
00:28:34.224 --> 00:28:45.054
So, the budgetary example that I'm providing you with is based on the ASL
for me, that's the easiest 1 to see the overall savings that 1st line in
purple says,

218 "Wanda Crocker" (682513920)
00:28:45.084 --> 00:28:49.374
ASL budget prior to promote supports and reflects the hours that month.

219 "Wanda Crocker" (682513920)
00:28:49.859 --> 00:29:04.049
And the hourly rate, they they were having during that month, just as a
reflection to show you that, um, when the person started remote support,
their original share of the budget was 14,089 dollars.

220 "Wanda Crocker" (682513920)
00:29:04.494 --> 00:29:18.054
I did this slide before we had great standardization. So this 30 dollars
an hour is not accurate. I just realized that I should have updated that.
But in this example, we will just hypothesize. And then I will fix that.

221 "Wanda Crocker" (682513920)
00:29:18.114 --> 00:29:25.524

We take the 730 hours that they are receiving prior to remote support and we bring it to today's hourly rate. today's hourly rate

222 "Wanda Crocker" (682513920)
00:29:26.304 --> 00:29:39.774
So, in this case, when I did this, that would have been 30 dollars an hour. So their budgetary, if they had remained on an ASL from, when they started to today, that budget would have increased from 930 an hour to 30 dollars an hour.

223 "Wanda Crocker" (682513920)
00:29:39.774 --> 00:29:44.694
So, I'd be looking at a 21,900 per month. twenty one thousand nine hundred per month

224 "Wanda Crocker" (682513920)
00:29:44.969 --> 00:29:49.019
From which to calculate my savings, then I'm going to look at.

225 "Wanda Crocker" (682513920)
00:29:49.019 --> 00:30:01.859
What is their actual budget this month and reflect it? What it is at the current hourly rate is 14,610 cents their response center associated with remote support.

226 "Wanda Crocker" (682513920)
00:30:01.859 --> 00:30:07.764
Per month is costing 6,689 dollars and 60 cents, and the technology for remote supports per month is costing us 750.

227 "Wanda Crocker" (682513920)
00:30:07.764 --> 00:30:21.744
so, in the end, when we take the current or the original budgeted amount at current daily rate less, all of those other costs current costs. We got a savings of. other costs current costs we got a savings of

228 "Wanda Crocker" (682513920)
00:30:22.259 --> 00:30:32.069
4,860 dollars and 30 cents state share is 65,202 per month. Therefore, the provider share, um, per month.

229 "Wanda Crocker" (682513920)
00:30:32.069 --> 00:30:36.989
Is that 200 uh.

230 "Wanda Crocker" (682513920)
00:30:36.989 --> 00:30:43.529
I is the 24,780 and then you take that over.

231 "Wanda Crocker" (682513920)
00:30:43.529 --> 00:30:54.209
The, um, I'm sorry, take that over the 6 month, period for our total savings for this 1, location of 1486 dollars and 81 cents.

232 "Wanda Crocker" (682513920)
00:30:54.209 --> 00:31:00.179
And I think I just tied my tongue in a couple of notes. Um, next slide.

233 "Wanda Crocker" (682513920)
00:31:00.179 --> 00:31:11.339
So that was a very quick and brief overview of remote support savings.
I'm going to go back and double check my.

234 "Wanda Crocker" (682513920)
00:31:11.339 --> 00:31:17.579
Thought process is to get myself in line while I am handing this over to
our next presenter.

235 "Wanda Crocker" (682513920)
00:31:17.579 --> 00:31:21.659
Right.

236 "Heike Johns" (3874433792)
00:31:25.044 --> 00:31:34.464
I am trying to turn on my video that I have the hourglass there. It is I
am hydrogen's director of communication, organizational learning for the
division.

237 "Heike Johns" (3874433792)
00:31:34.764 --> 00:31:49.074
And so today, I wanted to talk to you about the DSP training level, and
when we look at those, who is that applied to? That applies for any
waiver service, non, licensed professional staff.

238 "Heike Johns" (3874433792)
00:31:49.379 --> 00:32:03.144
That's delivering contracted HDC services except self directed services.
Um, and we have a whole list there. I won't read them to you. This slide
does include what the exceptions are.

239 "Heike Johns" (3874433792)
00:32:03.144 --> 00:32:13.254
We also have a version of this that we will post that includes what those
services are. So, we'll make sure that when that presentation is posted
that you have that.

240 "Heike Johns" (3874433792)
00:32:13.559 --> 00:32:28.379
So, what is that there are 3 DSP training levels for training level? 1
it's a payment of 1% over the Medicaid paid assets applicable service
claims when 90.

241 "Heike Johns" (3874433792)
00:32:28.379 --> 00:32:41.789
Of eligible workforce is completed the level 1 DSP training and have 6
months tenure with the same agency. So to put that in perspective, the,
the eligible workforce.

242 "Heike Johns" (3874433792)
00:32:41.789 --> 00:32:49.139
Would be those individuals that are providing the services that are in
that comprehensive list.

243 "Heike Johns" (3874433792)
00:32:49.139 --> 00:32:53.579
And have been with the agency, and they have a tenure for 6 months.

244 "Heike Johns" (3874433792)
00:32:53.579 --> 00:32:57.269
There is another payment of 1%.

245 "Heike Johns" (3874433792)
00:32:57.269 --> 00:33:00.809
Over the Medicaid paid applicable service planes.

246 "Heike Johns" (3874433792)
00:33:00.809 --> 00:33:07.499
When 50% of the eligible workforce is completed level 2 DSP training.

247 "Heike Johns" (3874433792)
00:33:07.499 --> 00:33:11.849
And has the minimum of 6 months tenure was the same agency.

248 "Heike Johns" (3874433792)
00:33:12.354 --> 00:33:14.754
And then, for the DSP level, 3,

249 "Heike Johns" (3874433792)
00:33:14.994 --> 00:33:29.844
that's a different 1% over the paid applicable service claims with 50% of
those eligible workforce is completed level 3 training and has a minimum
of 1 year tenure

250 "Heike Johns" (3874433792)
00:33:29.844 --> 00:33:36.384
with the same agency. We do have some scenarios that we have put together
to help show what that is.

251 "Heike Johns" (3874433792)
00:33:36.384 --> 00:33:47.484
I know at 1st glance, you have to stop pause and think about what's being
said, but know that that is a 2nd payment for the level 11% for level 2.
one percent for level two

252 "Heike Johns" (3874433792)
00:33:47.819 --> 00:33:54.479
1% for level 3 and the provider may earn a quality payment twice a year.

253 "Heike Johns" (3874433792)
00:33:57.054 --> 00:34:11.544
So, when when is that going? Start payments start, beginning, January
12023forthefor, fiscal year, 23 why are we doing that? I did not. We've

not included all those links to all the studies that have occurred, but we know.

254 "Heike Johns" (3874433792)
00:34:11.544 --> 00:34:13.554
all the studies that have occurred but we know

255 "Heike Johns" (3874433792)
00:34:13.949 --> 00:34:17.759
All of the information and data supports that.

256 "Heike Johns" (3874433792)
00:34:17.759 --> 00:34:24.144
There's increased staff, retention employees, getting national best practice skills, and the mitigation of risk,

257 "Heike Johns" (3874433792)
00:34:24.144 --> 00:34:33.714
and improve individual outcomes and reducing increasing staff retention and reducing the cost of staff and staff turnover is huge.

258 "Heike Johns" (3874433792)
00:34:33.804 --> 00:34:45.774
So, and how are we going to get those training levels to those courses? It will be access through the learning management system reliable for folks to be able to.

259 "Heike Johns" (3874433792)
00:34:46.079 --> 00:34:52.349
To obtain those DSP training levels through that learning track and so.

260 "Heike Johns" (3874433792)
00:34:52.349 --> 00:35:01.649
Um, we will make sure that there's additional information that's posted on that for those of you that are on here that may have your, it will be available.

261 "Heike Johns" (3874433792)
00:35:01.649 --> 00:35:05.609
No charge through our content portal.

262 "Heike Johns" (3874433792)
00:35:05.609 --> 00:35:13.379
So a lot of you're probably familiar with that content portal. If you are an organization that has a sub portal.

263 "Heike Johns" (3874433792)
00:35:13.379 --> 00:35:19.889
Under our contract, you will be able to obtain those to your sub portal. So those will be available.

264 "Heike Johns" (3874433792)
00:35:19.889 --> 00:35:26.519
For everyone and.

265 "Heike Johns" (3874433792)
00:35:26.519 --> 00:35:34.379
I do see that there is a question in here so Mary know that I do to your
question and I'll make sure that we capture a response.

266 "Heike Johns" (3874433792)
00:35:35.699 --> 00:35:40.049
With that I am going to turn it over to.

267 "Duane Shumate" (1251994624)
00:35:40.049 --> 00:35:47.639
Thank you so, the next, uh, incentive payment that we've envisioned and,
um.

268 "Duane Shumate" (1251994624)
00:35:47.639 --> 00:35:52.919
Is 1 around the certified direct support, professional registered
apprenticeship program.

269 "Duane Shumate" (1251994624)
00:35:52.919 --> 00:35:59.099
So, this designed incentive payment would be only eligible to those
providers.

270 "Duane Shumate" (1251994624)
00:35:59.099 --> 00:36:04.109
Who are participating in the certified direct support professional um.

271 "Duane Shumate" (1251994624)
00:36:04.109 --> 00:36:13.889
Uh, apprenticeship program so, what this designed incentive payment would
do is offer a provider 1560 dollars.

272 "Duane Shumate" (1251994624)
00:36:13.889 --> 00:36:17.069
Once the premise is 50% complete.

273 "Duane Shumate" (1251994624)
00:36:17.069 --> 00:36:23.219
In their apprenticeship program, and then another payment of 1560
dollars.

274 "Duane Shumate" (1251994624)
00:36:23.219 --> 00:36:28.019
Would be available 1, set of premise has fully completed the
apprenticeship program.

275 "Duane Shumate" (1251994624)
00:36:28.019 --> 00:36:33.839
And been awarded the certificate as a certified, direct support
professional.

276 "Duane Shumate" (1251994624)

00:36:33.839 --> 00:36:39.899
And this would also, uh, similar to the others begin January 1st of 2023.

277 "Duane Shumate" (1251994624)
00:36:39.899 --> 00:36:45.989
Uh, and being inclusive of any apprentices who may have started.

278 "Duane Shumate" (1251994624)
00:36:45.989 --> 00:36:52.469
Anytime this fiscal year, and so with the next slide, we kind of speak to why.

279 "Duane Shumate" (1251994624)
00:36:52.469 --> 00:36:57.269
We've kind of designed this as separate program, uh, incentive payment.

280 "Duane Shumate" (1251994624)
00:36:57.269 --> 00:37:01.079
This really is to really help promote the acquisition.

281 "Duane Shumate" (1251994624)
00:37:01.079 --> 00:37:06.059
Direct support professionals and not just the acquisition, but also the retention.

282 "Duane Shumate" (1251994624)
00:37:06.059 --> 00:37:10.559
Of individuals, we know there's a lot of value of a registered a partnership model.

283 "Duane Shumate" (1251994624)
00:37:10.559 --> 00:37:15.989
And some of those values are developing national best practice skills.

284 "Duane Shumate" (1251994624)
00:37:15.989 --> 00:37:20.249
Uh, it's a way to mitigate risk by having well trained individuals.

285 "Duane Shumate" (1251994624)
00:37:20.249 --> 00:37:25.409
Working on our community based organizations and then also a way to really ensure.

286 "Duane Shumate" (1251994624)
00:37:25.409 --> 00:37:32.009
That individuals are receiving supports and services from individuals that have the most, uh, nationally.

287 "Duane Shumate" (1251994624)
00:37:32.009 --> 00:37:35.489
Based, um, experiences and skills.

288 "Duane Shumate" (1251994624)
00:37:35.489 --> 00:37:40.199

And best practice to really help individuals, improve their personal outcomes.

289 "Duane Shumate" (1251994624)
00:37:40.199 --> 00:37:44.969
So, this 1 would be available, uh, for those providers participating.

290 "Duane Shumate" (1251994624)
00:37:44.969 --> 00:37:49.169
Uh, they would need to enter in the US Department of labors.

291 "Duane Shumate" (1251994624)
00:37:49.169 --> 00:37:53.699
Rapid database, um, individual progress.

292 "Duane Shumate" (1251994624)
00:37:53.699 --> 00:37:59.249
And then as individuals complete that progress, we would also look at capturing data in.

293 "Duane Shumate" (1251994624)
00:37:59.249 --> 00:38:02.399
And then our, our British ship coordinator would.

294 "Duane Shumate" (1251994624)
00:38:02.399 --> 00:38:08.069
Authenticate, uh, compliance and progress of individuals for that program.

295 "Duane Shumate" (1251994624)
00:38:08.069 --> 00:38:11.370
And again, to be eligible for this payment.

296 "Duane Shumate" (1251994624)
00:38:11.370 --> 00:38:15.030
It wouldn't only be for those employees who are new workforce members.

297 "Duane Shumate" (1251994624)
00:38:15.030 --> 00:38:18.990
And we're not previously on the payroll of a provider agency.

298 "Duane Shumate" (1251994624)
00:38:18.990 --> 00:38:24.630
Uh, 6 months prior to the beginning of their participation, the apprenticeship program.

299 "Duane Shumate" (1251994624)
00:38:26.010 --> 00:38:31.440
So, what's the next and semi payment that we're designing would be 1 for employment reporting?

300 "Duane Shumate" (1251994624)
00:38:31.440 --> 00:38:36.690

This would be a payment that would be available to all implement service providers.

301 "Duane Shumate" (1251994624)
00:38:36.690 --> 00:38:41.400
What would be available is a 55 dollar payment.

302 "Duane Shumate" (1251994624)
00:38:41.400 --> 00:38:44.730
For each quarterly episode reporting.

303 "Duane Shumate" (1251994624)
00:38:44.730 --> 00:38:53.160
That is outlined the provider contract, um, in order to get this payment, the data would need to be completely uploaded.

304 "Duane Shumate" (1251994624)
00:38:53.160 --> 00:38:56.700
And a 100% of the activities would need to be recorded.

305 "Duane Shumate" (1251994624)
00:38:56.700 --> 00:39:02.640
And so ultimately, with this particular payment, if someone is receiving 2 different employment services.

306 "Duane Shumate" (1251994624)
00:39:02.640 --> 00:39:06.300
Within a quarter there would be an upload of a report.

307 "Duane Shumate" (1251994624)
00:39:06.300 --> 00:39:12.060
As an example, for career planning, and if they were receiving Pre vocational, there would be a separate report.

308 "Duane Shumate" (1251994624)
00:39:12.060 --> 00:39:16.350
For Pre, vocational services during that quarter reporting period.

309 "Duane Shumate" (1251994624)
00:39:16.350 --> 00:39:20.310
So, provider could be receiving multiple, 55 dollar payments.

310 "Duane Shumate" (1251994624)
00:39:20.310 --> 00:39:23.700
If an individual's receiving multiple services.

311 "Duane Shumate" (1251994624)
00:39:23.700 --> 00:39:27.780
Again, this is designed to begin January 1st.

312 "Duane Shumate" (1251994624)
00:39:27.780 --> 00:39:34.530
Of 2023 and what the next slide the reason we are doing this.

313 "Duane Shumate" (1251994624)
00:39:34.530 --> 00:39:38.280
Is we are wanting to incentivize providers to share data with us?

314 "Duane Shumate" (1251994624)
00:39:38.280 --> 00:39:44.640
To enable us to do benchmarking to develop future value based payments. 1
of the things we desire to do.

315 "Duane Shumate" (1251994624)
00:39:44.640 --> 00:39:48.750
Is moved from a quarter hour unit of implementation.

316 "Duane Shumate" (1251994624)
00:39:48.750 --> 00:39:51.900
And getting to milestone and outcome payments.

317 "Duane Shumate" (1251994624)
00:39:51.900 --> 00:39:58.440
An additional incentive payments for maybe a number of hours at someone's
work, the wages that they're receiving.

318 "Duane Shumate" (1251994624)
00:39:58.440 --> 00:40:04.650
Uh, access to benefits for employers that in order to develop those value
based payments.

319 "Duane Shumate" (1251994624)
00:40:04.650 --> 00:40:07.890
We just need to get data on the current activities.

320 "Duane Shumate" (1251994624)
00:40:07.890 --> 00:40:11.340
That are occurring in the outcomes that individuals are receiving.

321 "Duane Shumate" (1251994624)
00:40:11.340 --> 00:40:14.700
And so again, this information would be uploaded.

322 "Duane Shumate" (1251994624)
00:40:14.700 --> 00:40:18.090
Real web based platform, uh, known as redcap.

323 "Duane Shumate" (1251994624)
00:40:18.090 --> 00:40:23.010
Uh, where we will have a variety of data elements that would re, report
on that link.

324 "Duane Shumate" (1251994624)
00:40:23.010 --> 00:40:28.410
And with that, I will turn it over to him.

325 "Kimberly Stock" (2629977344)
00:40:29.245 --> 00:40:41.575

Thank you join. So, the next effort that we're going to be covering is the NCI or national core indicator, staff, stability, survey incentive as most of you, hopefully are aware on this call.

326 "Kimberly Stock" (2629977344)
00:40:41.575 --> 00:40:52.645
The division has made a commitment historically for many years to participate in several of the NCI surveys, including the staff stability survey this particular.

327 "Kimberly Stock" (2629977344)
00:40:52.980 --> 00:41:05.310
Bbp will be applicable to current contracted 9,915, htbs, waiver, service providers of residential in home and non residential services.

328 "Kimberly Stock" (2629977344)
00:41:05.310 --> 00:41:12.450
The incentive will be an annual lump sum payment of 2000 dollars per qualifying provider.

329 "Kimberly Stock" (2629977344)
00:41:12.450 --> 00:41:25.290
The waiver amendment approval is to begin January 1st of 2023 for the NCI staff stability survey the completion timeline for this particular.

330 "Kimberly Stock" (2629977344)
00:41:25.290 --> 00:41:29.185
Survey cycle will be January 1st of 2023 through April 30th of 2023.

331 "Kimberly Stock" (2629977344)
00:41:29.215 --> 00:41:41.035
um, the reason for the April 30th 2023 deadline is to allow the division time to be able to receive the data, identify the agencies who have completed the survey and be able to process those payments.

332 "Kimberly Stock" (2629977344)
00:41:41.035 --> 00:41:45.625
the agencies who have completed the survey and be able to process those payments

333 "Kimberly Stock" (2629977344)
00:41:45.840 --> 00:41:59.370
Um, the payment will require the agency completing the survey to enter the information into the system. Um, pertaining to staffed. Some of the data components are related to staff tenure staff, retention.

334 "Kimberly Stock" (2629977344)
00:41:59.370 --> 00:42:03.690
Turnover and vacancy within that particular survey.

335 "Kimberly Stock" (2629977344)
00:42:05.010 --> 00:42:13.885

Again, the, why behind this particular effort is to incentivize applicable providers to complete annual and subsequent staff stability surveys.

336 "Kimberly Stock" (2629977344)
00:42:14.185 --> 00:42:27.565
I also want to recognize, you know, we're wrapping up this current stability survey cycle and want to recognize all of the agencies for this survey that have completed. The information is invaluable. As you can note here on the slide.

337 "Kimberly Stock" (2629977344)
00:42:28.195 --> 00:42:35.905
The survey collects information on the DSP workforce in Missouri and it includes information as I mentioned previously on staff, wages,

338 "Kimberly Stock" (2629977344)
00:42:35.905 --> 00:42:45.715
retention and turnover the survey data really supports the divisions policy and program developed development and provides a great snapshot to enhance the retention efforts.

339 "Kimberly Stock" (2629977344)
00:42:45.715 --> 00:42:54.745
And training needs as a DSP workforce, so, again, to incentivize agencies to take the time to complete the survey is really the overall intent of this particular effort.

340 "Kimberly Stock" (2629977344)
00:42:55.255 --> 00:42:56.425
Next slide please.

341 "Kimberly Stock" (2629977344)
00:42:58.015 --> 00:43:03.415
So, the annual NCI staff stability survey is completed in the NCI system, uh,

342 "Kimberly Stock" (2629977344)
00:43:03.445 --> 00:43:16.585
the data listing of contracted service providers who completed the annual survey for this particular effort will be provided to the division by the human services research institute who manages the project.

343 "Kimberly Stock" (2629977344)
00:43:16.855 --> 00:43:30.505
The data, including the NCI staff, stability survey, completion by the provider will then be processed by the division for that that annual payment. And so again, we will not be asking any additional information or anything to be submitted to the division.

344 "Kimberly Stock" (2629977344)
00:43:30.715 --> 00:43:34.075
We'll be able to directly receive that information from.

345 "Kimberly Stock" (2629977344)
00:43:38.280 --> 00:43:47.400
Next slide please and with that, I'm going to turn the presentation over
to Emily who's going to be speaking on electronic visit verification.

346 "Emily Luebbering" (1830343680)
00:43:48.420 --> 00:44:02.550
Thanks, Kim so, as Ken mentioned the next and last incentive for
discussed for today is the electronic visit verification incentive and I.

347 "Emily Luebbering" (1830343680)
00:44:02.550 --> 00:44:13.380
I'm hoping that all of our personal assistant providers are aware of the
requirement. The CMS requirement through the cares act for an.

348 "Emily Luebbering" (1830343680)
00:44:13.380 --> 00:44:18.510
Our records to be submitted to the Missouri State aggregate.

349 "Emily Luebbering" (1830343680)
00:44:18.895 --> 00:44:26.245
For each visit, so this is an incentive on with that requirement for our
providers,

350 "Emily Luebbering" (1830343680)
00:44:26.245 --> 00:44:38.185
our agency personal assistant providers that successfully connect and
transfer verified records to the state aggregator. This does not include
the self directed service.

351 "Emily Luebbering" (1830343680)
00:44:38.665 --> 00:44:43.495
Those are not eligible for the incentive. It's just for agency.

352 "Emily Luebbering" (1830343680)
00:44:44.605 --> 00:44:55.615
What the incentive is, is that a payment amount equivalent to 1% of the
total Medicaid paid personal assistant claim payments made to the agency
for the 6 month,

353 "Emily Luebbering" (1830343680)
00:44:55.615 --> 00:45:09.295
period this payment is a data reporting payment for BBP benchmarking for
future years. So, this will be used for future incentives to benchmark
incentives. incentives

354 "Emily Luebbering" (1830343680)
00:45:11.155 --> 00:45:24.175
When did the payment start again? Like, all of our other incentives,
January 1st of 2023 for our fiscal year 2023 There'll be 1 payment for
July through December time period and then another payment a 2nd payment
for January through June time period.

355 "Emily Luebbering" (1830343680)

00:45:24.175 --> 00:45:27.235
second payment for january through june time period

356 "Emily Luebbering" (1830343680)
00:45:32.965 --> 00:45:45.805
So why is important and why this incentive is important for electronic timekeeping adds efficiency, provides quicker payments, allows for better coordination of care, easier, scheduling,

357 "Emily Luebbering" (1830343680)
00:45:46.765 --> 00:45:55.255
verification of care as received at the point of care and minimize this billing airs 1 of the other things that this incentive is.

358 "Emily Luebbering" (1830343680)
00:45:55.500 --> 00:46:05.485
Is important, or for valuable for is currently records are being sent over for assistant assistant, visits.

359 "Emily Luebbering" (1830343680)
00:46:06.295 --> 00:46:21.025
Those incentives are those visits right now are not being matched up with the claim. So, providers are getting paid for their visits and Mac or auditing compliance division does go behind.

360 "Emily Luebbering" (1830343680)
00:46:21.025 --> 00:46:34.285
And look at the and visits in comparison to the claim but the next step for department of Health Net will be to connect the claim system with the aggregator.

361 "Emily Luebbering" (1830343680)
00:46:34.555 --> 00:46:44.665
So that verification of the visit information. And the claims information will help will happen at the point of payment or when they're coming in together.

362 "Emily Luebbering" (1830343680)
00:46:45.540 --> 00:46:48.415
So, what this does for our providers is,

363 "Emily Luebbering" (1830343680)
00:46:48.445 --> 00:47:03.025
it gives you a chance to are you providing the instant are you providing the visit information that you need to to eventually get your continue to get your claims paid for those visits and.

364 "Emily Luebbering" (1830343680)
00:47:03.745 --> 00:47:13.045
All of the data points that are required for the visits, and they're actually listed on here. There's 6, there's several required data points for an visit.

365 "Emily Luebbering" (1830343680)

00:47:13.045 --> 00:47:19.525
That's the service that the individual is receiving the data of the service, the location staffing,

366 "Emily Luebbering" (1830343680)
00:47:19.735 --> 00:47:31.375
providing the service time that the service ends and begins and also there's a requirement for our completion of the memo field. That is part of the record.

367 "Emily Luebbering" (1830343680)
00:47:31.710 --> 00:47:37.020
So all of those items have to be verified in the.

368 "Emily Luebbering" (1830343680)
00:47:37.020 --> 00:47:42.300
Aggregators aggregator system, um.

369 "Emily Luebbering" (1830343680)
00:47:42.300 --> 00:47:50.580
They have to be verified and you must have at least 80% of your personal assistant services delivered by.

370 "Emily Luebbering" (1830343680)
00:47:50.580 --> 00:47:57.180
Our service you have to have 80% verified to meet the requirement for this incentive.

371 "Emily Luebbering" (1830343680)
00:47:58.045 --> 00:48:08.605
Or she would want to get to 100, because all of your you will want to all your claims to be paid. So, but we're starting with 80%. So that it gives our providers a chance to really look at.

372 "Emily Luebbering" (1830343680)
00:48:08.605 --> 00:48:17.155
How many of our your, um, visits are being verified how many of they're being accepted so that you can kind of be tracking that.

373 "Emily Luebbering" (1830343680)
00:48:17.155 --> 00:48:29.395
So, you know, where you're at, with the hope, then next step on the system, which is, like I said, Colleen, marrying up the claim with the record to make sure that everything matches. everything matches

374 "Emily Luebbering" (1830343680)
00:48:34.470 --> 00:48:47.635
So, that's the last incentive for, which is the incentive, and we've gone over a lot of information today about incentives. 1 thing I wanted to point out that we might have glossed over is I want to show you guys.

375 "Emily Luebbering" (1830343680)
00:48:47.695 --> 00:48:49.855
So, everybody on the timeline today.

376 "Emily Luebbering" (1830343680)
00:48:50.220 --> 00:48:54.420
That are show everybody the timeline. Let's see.

377 "Emily Luebbering" (1830343680)
00:48:54.420 --> 00:48:59.700
Bring this slide back up. I want to make sure that we're clear in.

378 "Emily Luebbering" (1830343680)
00:48:59.700 --> 00:49:07.860
That are next steps as a division, is that we will be submitting language
in our waiver.

379 "Emily Luebbering" (1830343680)
00:49:07.860 --> 00:49:13.470
For these incentives that is happening this quarter, as you can see on
the screen.

380 "Emily Luebbering" (1830343680)
00:49:13.470 --> 00:49:25.110
Quarter 1, fiscal year 2023, the language is proposed in these incentives
today will be submitted to CMS for their review and approval.

381 "Emily Luebbering" (1830343680)
00:49:25.110 --> 00:49:29.910
With, um, the, with the anticipation that the, um.

382 "Emily Luebbering" (1830343680)
00:49:30.385 --> 00:49:40.435
The the incentives, or the language in our waivers will be approved and
implemented on January 1st, 2023, quarter, 3, fiscal year 2023.

383 "Emily Luebbering" (1830343680)
00:49:40.435 --> 00:49:50.845
we will then follow up by starting to get data from our incentives and
begin to announce, analyze our measures. incentives and begin to announce
analyze our measures

384 "Emily Luebbering" (1830343680)
00:49:54.180 --> 00:49:57.870
Wanted to be sure we were clear in that that we will.

385 "Emily Luebbering" (1830343680)
00:49:57.870 --> 00:50:10.950
We do need as well as having the budgets for these incentives that were
was approved by the governor. We also need approval to provide the
incentive payments.

386 "Emily Luebbering" (1830343680)
00:50:12.840 --> 00:50:26.755
So, if you have additional questions that you think of after this
session, that you haven't been haven't put into our chat, which we will

pull out all of the questions in the chat and provide a followup document
with answers to those questions.

387 "Emily Luebbering" (1830343680)
00:50:27.145 --> 00:50:38.455
But if you have additional questions that you want to send to the
division about our, the value based payment incentives, you can send
those to date email at dot. Gov.

388 "Emily Luebbering" (1830343680)
00:50:39.265 --> 00:50:49.585
And we will respond to those questions as well as include them in our
follow up document. We also have a several upcoming sessions listening
sessions.

389 "Emily Luebbering" (1830343680)
00:50:49.825 --> 00:50:58.825
We have 1 scheduled for July 25th, which is next next week, Monday for
our TCM or targeted case management providers. management providers

390 "Emily Luebbering" (1830343680)
00:50:59.670 --> 00:51:08.250
And then in August date, we are presenting to the individual's families
and guardians about the value based incentives proposed.

391 "Emily Luebbering" (1830343680)
00:51:10.950 --> 00:51:21.180
With that we will can include our presentation for today and I want to
thank everybody for joining and listening in.

392 "Emily Luebbering" (1830343680)
00:51:21.180 --> 00:51:24.660
About the direction that division is going.

393 "Emily Luebbering" (1830343680)
00:51:24.660 --> 00:51:31.230
We appreciate your questions and please send questions if you have them
our way.

394 "Emily Luebbering" (1830343680)
00:51:31.230 --> 00:51:34.704
Thank you.