



Improving lives THROUGH
supports and services
THAT FOSTER self-determination.

MOQO Town Hall Forums

Information for Individuals & Families

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Town Hall Webinar Agenda

Discussion points:

- How the MOQO were developed
- How the MOQO are used by the Division of DD
- Review MOQO domain areas
- Why the Division wants to collect feedback
- Town Hall details

- Origination
 - Steering Committee
 - Development of a User Guide
 - Quality of Life/Self-Determination
- Review (2014-2015)
 - Reduced the size of the MOQO User Guide while keeping the intent and vision intact

MOQO: How They Are Used

- The MOQO promote a focus on an individual's personal values, their choices, their health/safety needs, inclusion, and self-advocacy skills.
- The MOQO help the user facilitate discussions around key areas of importance related to their personal goals, their dreams, and other areas of interest that defines their personal quality of life.

MOQO: How the Division Uses Them

- Person Centered Planning:
 - Individual Support Plan (ISP)
- Review/Monitoring Practices:
 - Quality of Service Review ([QSR](#))
 - National Core Indicators ([NCI](#))
 - Various Surveys

MOQO: How the Division Uses Them

- The Division uses the MOQO in messaging and reporting efforts.
 - “MOQO & You” Reports
 - MOQO survey data
 - MOQO Talking Point Series
 - Adult in person survey data
 - Family survey data
 - Sample Report: [Advocacy & Engagement](#)



MOQO: Overview



Daily Life & Employment



Community Living



Social & Spirituality



Healthy Living



Safety & Security



Advocacy & Engagement



Supports to Families

The Missouri Quality Outcomes were made to support YOU! For a series of videos on these Outcomes, please watch the [Missouri Quality Outcomes Talking Points Series!](#)

MOQO: Feedback Needed

- The MOQO were created by listening to individuals and families—and now we need to hear from YOU on how to update them!
- As several DD processes follow the MOQO, we must ensure that this framework still reflects what is important to individuals and families.
- The MOQO categories will not change, but the talking points will be updated based on feedback collected.

MOQO: Feedback Needed



- To collect feedback, the University of MO-Kansas City Institute for Human Development (UMKC-IHD) will host a series of virtual Town Hall Forums.
- Anyone who wants to give feedback on the MOQO is encouraged and invited to participate!

MOQO: Town Halls



- Town Halls will be held virtually via Zoom.
- To register, visit: <https://redcap.link/Townhall>
 - You will be asked some questions about yourself and your availability.
- After you register, you will receive an e-mail from UMKC-IHD with meeting information.
 - This email will come from Eryiel Mascardo, Research Assistant (emascardo@umkc.edu)

Questions



Questions?



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Thank You