

1/27/25

### **ISL Variance Reporting Update**

[Provider Bulletin 2, Individualized Supported Living \(ISL\) Variance Reporting Process](#), has been updated to streamline the process and enhance efficiency.

The updated Provider Bulletin:

- Provides an electronic submission [RedCap Variance Reporting Survey](#)
- Clarifies that Variance Reporting is a requirement of ISL services
- Removes the option to request an exception to over serviced reporting
- Transitions Variance Report Committee to Provider Relations Team

