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## PROVIDER BULLETIN

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# Telehealth Place of Service (POS) Code Updates

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To align with the [Department of Social Services' \(DSS\) Telemedicine Place of Service \(POS\) Codes Provider Bulletin](#) effective December 22, 2024, the Division of Developmental Disabilities (DD) will update POS code 02 to Telehealth Provided Other than in Patient's Home and add POS code 10 Telehealth Provided in Patient's Home and POS code 27 Telehealth Outreach Site/Street to waiver services that may be delivered to a participant using virtual delivery.

These POS code updates and additions will be made for claims in the Comprehensive, Community Support, Partnership for Hope and the Missouri Children's with Developmental Disabilities Home & Community Based (HCBS) waiver services listed below.

<b>Place of Service (POS) Codes</b>	02 – Telehealth Provided Other than in Patient's Home <b>(Updated)</b>
	10—Telehealth Provided in Patient's Home <b>(New)</b>
	11—Office
	12—Home
	21—Inpatient Hospital (Hospital Supports)
	27—Telehealth Outreach Site/Street <b>(New)</b>
	99—Other

### Billing Information

Waiver Service Procedure Code(s)	Procedure Code(s)	Modifier(s)	Place of Service Code(s) (update/add)
Behavior Identification Assessment	97151	HO	02; 10; 27
Behavior Identification Supporting Assessment-Observational	97152	HO	02; 10; 27

Behavior Identification Supporting Assessment-Observational	97152	HN	02; 10; 27
Behavior Identification Supporting Assessment-Observational	97152	HM	02; 10; 27
Adaptive Behavior Treatment with Protocol Modification	97155	HO	02; 10; 27
Adaptive Behavior Treatment with Protocol Modification	97155	HN	02; 10; 27
Family Adaptive Behavior Treatment Guidance	97156	HO	02; 10; 27
Family Adaptive Behavior Treatment Guidance	97156	HN	02; 10; 27
Group Adaptive Behavior Treatment with Protocol Modification	97158	HO	02; 10; 27
Group Adaptive Behavior Treatment with Protocol Modification	97158	HN	02; 10; 27
Benefits Planning	H0038	SE	02; 10; 27
Career Planning	T2019		02; 10; 27
Job Development	H0038		02; 10; 27
Prevocational Services, Individual	H2025		02; 10; 27
Prevocational Services, Group	H2025	HQ	02; 10; 27
Supported Employment, Individual	H2023		02; 10; 27
Supported Employment, Group	H2023	HQ	02; 10; 27
Environmental Accessibility Adaptations Consultation Only	S5165	TC	02; 10; 27
Occupational Therapy	97535		02; 10; 27
Occupational Therapy, COTA	97535		02; 10; 27
Occupational Therapy, Consultation	97535	32	02; 10; 27
Physical Therapy	97110		02; 10; 27
Physical Therapy, Consultation	97110	32	02; 10; 27
Speech Therapy	92507		02; 10; 27

Speech Therapy, Consultation	92507	32	02; 10; 27
Support Broker	T2041		02; 10; 27

**Billing/Authorization requirements**

Effective claims submitted on or after December 22, 2024, providers billing or rebilling telehealth waiver services will bill the new applicable telehealth POS code based on where the individual was located during the telehealth service. For telehealth waiver service claims submitted prior to December 22, 2024, providers will continue to utilize telehealth POS code 02.

**Documentation Requirements**

ISL providers must maintain service documentation per 13 CSR 70 – 3.030 as described in the DD provider waiver manual. Written data shall be submitted to DMH staff as requested.