



Improving lives THROUGH
supports and services
THAT FOSTER self-determination.

10/1/24

Missouri (MO) HealthNet Provider Communications Toll Free Number

The MO HealthNet Provider Communications Unit assists providers with eligibility and coverage verification, enrollment status, annual review dates, questions regarding proper claim filing, claims resolution and disposition, billing errors, verifying check amounts, and more.

Providers are encouraged to communicate with Provider Communications using the Provider Communications Management tool in [eMOMED](#). Providers may also call the Interactive Voice Response (IVR) system at (573) 751-2896.

Providers can also call Provider Communications Toll Free at (833) 222-7916.

For additional information see [MO HealthNet Providers: Call Us For FREE!](#)



Missouri Department of Mental Health
Developmental Disabilities | dmh.mo.gov
573-751-4054

