



SERVING, EMPOWERING AND
SUPPORTING **MISSOURIANS**
TO LIVE THEIR **BEST LIVES.**

DMH-DD All Provider Meeting

September 19, 2024

Adaptive Strategies



Despite long-held beliefs that people with intellectual and/or developmental disabilities (I/DD) may not benefit from mental health treatment, we know that people with I/DD can successfully utilize integrated medical, mental, and behavioral healthcare (Ervin, Williams, and Merrick, 2014). NASDDDS is pleased to announce the **SECOND installment** of our **Adaptive Strategies video series** featuring specific interventions and treatments highlighting modifications and adaptations for people with I/DD.

People with I/DD experience behavioral and physical health issues at rates higher than the general population and can benefit from the same evidence-based interventions that are used for people without I/DD. This second installment in the video series, developed in collaboration with Louisiana's Office for Citizens with Developmental Disabilities, will focus on modifying **Dialectical Behavior Therapy (DBT) for people with I/DD**.

[Check out the video series at THIS LINK!](#)

<https://dmh.mo.gov/dev-disabilities> MISSOURI DEPARTMENT OF MENTAL HEALTH

MOVERS



The new [Self-Service Supplier Registration Portal](#) for MissouriBUYS, powered by MOVERS (Missouri Vital Enterprise Resource System), is now live!

1. [Self-Service Supplier Registration Reference Guide](#)
2. [Editing and Managing Your Supplier Profile Reference Guide](#)

The guides mentioned above, along with a list of [Frequently Asked Questions \(FAQs\)](#), can be accessed on MissouriBUYS.mo.gov to provide assistance to your agency and suppliers. If you or any of your suppliers have questions regarding the registration process, please do not hesitate to contact us at MissouriBUYS@mo.gov.

MMAC's Provider Communications Portal Is Now Live!

Register for the portal at:

<https://modssmmaclgin.my.site.com/ProviderPortal/s/>

The Missouri Medicaid Audit & Compliance Unit (MMAC) created a New Provider Communications Portal. **This Portal will be a secure, efficient method for Providers and MMAC to exchange information and records.** The new portal provides a **'One-Stop-Shop', which will allow Providers to:**

- **Update and maintain contact information**, allowing for multiple contacts.
- Submit a form **and supporting documentation for loss or destruction of records.**
- Submit any **required quarterly/annual reports and audits.**
- **Submit forms** and questions.
- Submit an **anonymous complaint or fraud referral.**
- **Choose to receive targeted emails for specific provider types** and retain the communication in the portal.
- **Receive text (SMS) messages.**
- Securely **upload documents** electronically versus U.S. mail or attachments to emails.
- Research Frequently Asked Questions.

- 📍 The new portal will allow the MMAC team to send the providers **emails and/or text messages** advising that they have important program information requiring their attention.
- 📍 In addition, new capabilities include **courtesy reminders, such as when the due date for their five-year revalidation** is approaching or when a **required quarterly or annual report is due.**

MMAC Revalidation



- 👤 Is due every 5 years based on the month/year of initial enrollment per NPI/#85 number
 - 👤 The due dates are listed in the “eMoMED Portal”
- 👤 MMAC providers reminders at 90, 60, & 30 days prior to due date.
- 👤 Missing the revalidation date; means having to re-enroll which could lead to billing delays



HRST

- 👤 Rating
- 👤 RN Training
- 👤 98 units is now the ‘standard’

Training Updates

Abuse, Neglect and Event Reporting Frequency Change to Annual Effective March 1, 2024

Providers have until 8/31/24 to align systems.

| Must be Trained | Required Training | Applicable Relias Module(s) |
|--|--|--|
| Any director, supervisor, employee or contracted staff of an agency, relief/respice providers, volunteers, student/interns, adult household members (not visitors or natural supports) | Agency's internal policies and procedures | N/A - Agency Specific |
| | Abuse and Neglect Training | MO Abuse and Neglect Identification, Reporting, Prevention Updated 9.7.23 |
| Same as above with the exception of adult household members. | Event notification, reporting requirements, and Division specific protocol | EMT Module 1 DD Event Reporting Criteria |
| Agency designee(s) who enters events into the Division's electronic platform | EMT data entry training | In addition to the above trainings: EMT Module 2 Accessing CIMOR EMT System EMT Module 3 EMT Main Search Screen EMT Module 4 How to enter an event in EMT EMT Module 5 How to enter an injury addendum EMT Module 6 How to enter a medication error addendum EMT Module 7 How to enter a death addendum EMT Module 8 How to enter an emergency procedure addendum EMT Module 9 How to enter an elopement addendum EMT Module 10 How to enter provider follow up |

Office of Licensure & Certification, PR, TCM TAC, and the Columbus Group

- 📍 The criminal background check and inquiries required under section (4) of this rule shall be initiated within two (2) working days of hire for staff who will have contact with individuals served
 - 👤 Applies to employees, contracted staff, adult household members, relief/respite providers, volunteers, and students/interns (not visitors or natural supports)
- 📍 Review Expectations: screenings must be initiated no sooner than sixty (60) calendar days prior to and two (2) working days after hire date and prior to contact with individuals

American Rescue Plan Act



- 👤 All providers who will have budget changes due to the end of American Rescue Plan Act Funding received notification on August 30, 2024, by email from their Vender Service Coordinator
- 👤 Remaining providers move to standardized rate methodologies & rates
 - 👤 Group Home – 4
 - 👤 Transportation – 146
 - 👤 ISL Modified non-ambulatory transportation – 96
 - 👤 OT/PT/ST – 5
 - 👤 ISL rate with corresponding RAS Score – 15
 - 👤 Shared Living rate with corresponding Tier Score – 28
- 👤 Business Offices are now working on changes in CIMOR



Announcements & Reminders

- 👤 As the NCI-IDD State of the Workforce Survey officially closed July 31st, THANK YOU for supporting this important project. Out of the 411 agencies that qualified for the survey, 252 agencies participated. That is a response rate of 61.3%!
- 👤 For any builds or other changes that would need a Fire Marshal review please ensure that you are reaching out to Office of Licensure and Certification.
- 👤 Next All provider meeting will be March 2025



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