

## Improving lives THROUGH supports and services THAT FOSTER Self-determination.

4/5/24

## Feedback Needed

## National Core Indicators (NCI) and Missouri Quality Outcomes (MOQO)

The Division of Developmental Disabilities participates in three NCI surveys and the MOQO Survey. These surveys ask people with Intellectual/Developmental Disability (IDD) and their families about their lives and services.

People receiving Division services are randomly selected to participate in these surveys. If you or your family is selected, you will be contacted by mail or telephone. Mailed surveys will come from the University of Missouri-Kansas City Institute for Human Development. Telephone contact will be from your local regional office.

The Division is entering the final months of surveying. If you have the chance to participate, please do. All survey responses are anonymous and help make services better for everyone. The 2023-2024 survey cycle ends June 30, 2024.

To learn more about the Division's survey, view the <u>Surveys & You: Your Voice</u> <u>Matters Easy Reader</u>. Email questions to Caitlin Bartley, NCI Project Coordinator at caitlin.bartley@dmh.mo.gov.



Missouri Department of Mental Health

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