11 "Chad Reyes" (2443044352) 00:01:23.610 --> 00:01:24.835

1 "Rita Cooper" (1339599616) 00:00:00.000 --> 00:00:10.259 Think for this month, last month, we didn't have any because it was a holiday go figure every once in a while. There is a holiday. 2 "Rita Cooper" (1339599616) 00:00:10.259 --> 00:00:21.984 Again, I want to welcome everyone and so glad you're here today to join us to get some information. And, uh, so that we can share what's going on in the tier 3 world. 3 "Rita Cooper" (1339599616) 00:00:22.644 --> 00:00:25.644 I'm going to now turn it over to Chad. 4 "Chad Reyes" (2443044352) 00:00:28.735 --> 00:00:38.395 Everyone and welcome so Here's our agenda for today's meeting. 1st, we're going to start out and do some introductions to introduce the tier 3 team. 5 "Chad Reyes" (2443044352) 00:00:39.055 --> 00:00:48.355 We have a special quest joining us today Theresa ROBERTS who's the coordinator for? The state operated behavior and crisis services and she's. 6 "Chad Reyes" (2443044352) 00:00:48.380 --> 00:00:52.290 Going to give us an overview today on state operated programs. 7 "Chad Reyes" (2443044352) 00:00:52.290 --> 00:01:04.080 We're going to talk about the behavior support review committee and give you guys a vision of what the invitation process looks like. 8 "Chad Reyes" (2443044352) 00:01:04.080 --> 00:01:10.470 We'll hear from our subject matter, experts on updates in the areas of training. 9 "Chad Reyes" (2443044352) 00:01:10.470 --> 00:01:15.270 The behavior support review committee and also prohibited practices. 10 "Chad Reyes" (2443044352) 00:01:15.270 --> 00:01:23.610 We'll do some general tier 3 reminders and then we'll have some time for a little Q and a.

And then we will wrap up.

12 "Chad Reyes" (2443044352) 00:01:28.615 --> 00:01:42.775

All right so starting out with introductions at the top, we've got our chief behavior analyst state Dr Lucas, Evans, and he is not on the call with us today or or else I'd ask him to say, hey, to everybody.

13 "Chad Reyes" (2443044352) 00:01:43.110 --> 00:01:53.670

And then moving on from there, we'll just go across the state starting in the eastern region. Our area behavior analyst for the eastern region is Atlanta Witherspoon.

14 "Chad Reyes" (2443044352)

00:01:53.670 --> 00:01:59.430

Atlanta, would you like to say hi. Hello? Happy Monday. Everyone crazy. You guys joined.

15 "Chad Reyes" (2443044352)

00:01:59.430 --> 00:02:10.140

Thanks for Atlanta and then her counterpart in the eastern region, the intensive systems consultant is Cindy handbrake.

16 "Cindy Hanebrink" (3868948992)

00:02:10.140 --> 00:02:15.120

Good afternoon. Everyone glad you could join us.

17 "Chad Reyes" (2443044352)

00:02:15.120 --> 00:02:18.300

And Cindy, and then moving on to the central region.

18 "Chad Reyes" (2443044352)

00:02:18.300 --> 00:02:22.350

Our area of behavior analyst for the central region and send mcdonald's.

19 "Chad Reyes" (2443044352)

00:02:22.350 --> 00:02:25.980

Which is not currently with us in this meeting.

20 "Chad Reyes" (2443044352)

00:02:25.980 --> 00:02:32.580

And then myself is the for the central region Chad.

21 "Chad Reyes" (2443044352)

00:02:32.580 --> 00:02:40.680

Move onto the western region. Our area behavior analyst is Mr Rita Cooper.

22 "Chad Reyes" (2443044352)

00:02:40.680 --> 00:02:49.140

Hey, happy Monday. Everyone thanks, Rita and her counterpart, the intensive system's consultant is K handling.

23 "Chad Reyes" (2443044352)

00:02:49.140 --> 00:02:59.730

Everyone glad to have you here today. Thanks. Okay. And then, as I mentioned earlier, we also will have a special guests. Joining us today.

24 "Chad Reyes" (2443044352)

00:02:59.730 --> 00:03:04.860

Theresa ROBERTS. Hi, everyone this is Teresa. Thanks for having me.

25 "Theresa Roberts" (2903418368)

00:03:11.275 --> 00:03:22.465

Okay, ready for me to take it over to you can take control Theresa. All right. So I am the coordinator of crisis and behavior services for state upgraded programs.

26 "Theresa Roberts" (2903418368)

00:03:22.465 --> 00:03:31.165

So, I was here just to talk briefly about our state upgraded programs and about crisis services, offered within state operator programs. So, for those of you, who are not.

27 "Theresa Roberts" (2903418368)

00:03:31.190 --> 00:03:36.840

Familiar with what our state operator programs are, uh, we have state operated habilitation centers.

28 "Theresa Roberts" (2903418368)

00:03:36.840 --> 00:03:48.955

Those are facilities in which individuals are receiving 24 hour support and a congregate setting. They're certified as intermediate care facilities. So they have ICF certification, um, serving individuals with developmental disabilities.

29 "Theresa Roberts" (2903418368)

00:03:48.955 --> 00:03:56.695

And the folks there who are getting those long term supports that our habilitation center are certified through the Department of health and senior. senior

30 "Theresa Roberts" (2903418368)

00:03:56.840 --> 00:04:05.340

Services for those supports so it's a different, uh, different method of payment and kind of a different service system than the Medicaid waiver. Service system is.

31 "Theresa Roberts" (2903418368)

00:04:06.025 --> 00:04:20.785

We provide a variety of services at the state operated habilitation centers and the support's very based on the need of the individual, but there is residential supports to everyone and then nursing supports employment, supports occupational therapy, speech therapy, physical therapy,

32 "Theresa Roberts" (2903418368)

00:04:20.815 --> 00:04:25.015 behavioral analysis all of those, depending on the person's needs.

33 "Theresa Roberts" (2903418368) 00:04:27.114 --> 00:04:39.774

We have several habilitation centers remaining in this state and St Louis. There is St Louis developmental disability treatment center often called. There are actually 2 locations for that. habilitation center.

34 "Theresa Roberts" (2903418368) 00:04:39.774 --> 00:04:46.344

There's the St Charles CDC location and the South county location also in St.

35 "Theresa Roberts" (2903418368) 00:04:46.489 --> 00:05:00.704

We have bellefontaine habilitation center and then moving into the southern part of the state. We have Seymour, which is South East, Missouri, residential services that also has 2 different locations 1 in popular bluff, Missouri, and 1 in sikeston.

36 "Theresa Roberts" (2903418368) 00:05:01.094 --> 00:05:04.604

And then we have the Higgins center in Higgins. Missouri.

37 "Theresa Roberts" (2903418368) 00:05:08.069 --> 00:05:18.954

So, as far as who receives services in our state operated habilitation centers, we have no new admissions to the hill habilitation centers. Um, since 2007, the visitation centers remain open.

38 "Theresa Roberts" (2903418368) 00:05:18.954 --> 00:05:28.044

Everybody who is living in a habilitation center, has been given the option to move into the community. The folks that remain in the facilitation centers long term. centers long term

39 "Theresa Roberts" (2903418368) 00:05:28.069 --> 00:05:31.259

Where are the folks whose quardians have chosen for them to come?

40 "Theresa Roberts" (2903418368) 00:05:31.259 --> 00:05:37.914

Continue to live there. Um, and so they will be able to continue to live there, but no new residents can be admitted.

41 "Theresa Roberts" (2903418368) 00:05:38.154 --> 00:05:51.234

Uh, this all stems from a agreement from 2007 that stopped new admissions in order to make sure that we are compliant with Title 2 of the Americans with Disabilities Act and the finding of the decision which says that we need to be providing community. be providing community

42 "Theresa Roberts" (2903418368)

00:05:51.259 --> 00:06:02.159

Base services for individuals. So again, that's why we stopped having as a state people moving into the habilitation centers and prioritizing instead services in the community.

43 "Theresa Roberts" (2903418368)

00:06:02.159 --> 00:06:08.879

So, uh, while those individuals that we continue to serve, will still live there. We don't do any new admissions unless.

44 "Theresa Roberts" (2903418368)

00:06:08.879 --> 00:06:23.244

Uh, and the only the only people that we have coming in are people who are coming in only short term for crisis services and again, those aren't considered admissions because it's just considered a short term service with the goal of the person. Then returning to the community setting.

45 "Theresa Roberts" (2903418368)

00:06:26.094 --> 00:06:40.044

To be eligible for crisis services and our state operated programs. Um, we are serving individuals who are 18 years of age. You have to have a developmental disability diagnosis, have an open case with the local regional office.

46 "Theresa Roberts" (2903418368)

00:06:40.344 --> 00:06:45.264

Um, and right now we are prioritizing those people who've been approved for residential services.

47 "Theresa Roberts" (2903418368)

00:06:45.409 --> 00:06:47.399

Is a comprehensive waiver slot.

48 "Theresa Roberts" (2903418368)

00:06:48.054 --> 00:07:01.314

With specific focus on the current criteria is people who are in an unsafe living situation and that is kind of defined as people who are currently boarding at hospitals. So the hospital has deemed the person ready for discharge to go back into the community.

49 "Theresa Roberts" (2903418368)

00:07:01.314 --> 00:07:06.954

But the person has no safe place to be discharged too, or they are waiting release from jail or homeless.

50 "Theresa Roberts" (2903418368)

00:07:07.199 --> 00:07:10.559

Those are the criteria of the folks since we have such a.

51 "Theresa Roberts" (2903418368)

00:07:10.559 --> 00:07:24.599

A limited availability, we have very few spots that we're able to serve people within state operated programs. Um, and so those are the

individuals who are being prioritized for the for access to those services.

52 "Theresa Roberts" (2903418368)

00:07:24.599 --> 00:07:34.764

Um, as far as the referral process, there there used to be a referral process so people might be familiar with the old referral process, but we changed that a while back.

53 "Theresa Roberts" (2903418368)

00:07:34.824 --> 00:07:44.544

Um, and we are currently do not need to actually there's no need for anybody to send a referral whenever the person is in need of crisis services. There's no need for anybody to be doing.

54 "Theresa Roberts" (2903418368)

00:07:44.599 --> 00:07:58.529

All of that paperwork, trying to gather information whenever there's may, or may not be a chance of actually getting in, depending upon the availability of our openings and how many people are needing services. So, rather than having lots of teams.

55 "Theresa Roberts" (2903418368)

00:07:59.484 --> 00:08:09.954

Put all of that time and effort into collecting all of that paperwork on the front end and said we are monitoring the division is monitoring individuals who are in need. And who meet those criteria that we just outlined.

56 "Theresa Roberts" (2903418368)

00:08:10.164 --> 00:08:18.504

And then whenever there's an opening within our program, or projected opening within our program, I would be reviewing the list of the individuals that are in need.

57 "Theresa Roberts" (2903418368)

00:08:19.034 --> 00:08:30.974

And then based on that, based on the length of the time, the person's been on need, and the compatibility of the individual with the particular, um, possible opening, those would be the candidates for the services.

58 "Theresa Roberts" (2903418368)

00:08:31.544 --> 00:08:38.144

So, whenever we get to that point that we have a possible opening, I'd be looking at those individuals who are in need, um.

59 "Theresa Roberts" (2903418368)

00:08:38.489 --> 00:08:50.339

Reaching out to those teams and asking for more information at that time and then it would be at that time that were ready to kind of move forward with looking at a particular person that we might ask the team to actually gather all of that.

60 "Theresa Roberts" (2903418368)

00:08:50.339 --> 00:09:02.634

Information that used to be in a referral packet. Theresa can I add something real quick? Yes. Go ahead. So, while there isn't a referral form anymore. There are a couple things that you really need to keep in mind.

61 "Lucas Evans" (1016245504)

00:09:02.634 --> 00:09:08.244

So, theresa's, right that we're, we're monitoring the needs, but we're doing that through our established system. So that means.

62 "Lucas Evans" (1016245504)

00:09:09.774 --> 00:09:17.394

It's gonna be critically important that the empty system is used when it's when it's needed. So, when there are reportable events that those get in there, because that's part of our data.

63 "Lucas Evans" (1016245504)

00:09:17.754 --> 00:09:28.704

If there's an emergency placement situation that's described in the transition policies and procedures that that's being followed that when a 30 day notice is given that, that that's part of the, the.

64 "Lucas Evans" (1016245504)

00:09:28.849 --> 00:09:36.659

So, you're entering that information is, that's those are all the data sources that we use to identify, who is the greatest need and.

65 "Lucas Evans" (1016245504)

00:09:37.074 --> 00:09:51.324

There are sometimes some weird situations that come up that we end up having an email about that was a legitimate fall through the cracks, but in 99% of the situations, where there's a person with a great need that we didn't know there was a great need. It was a lack of use of those established systems.

66 "Lucas Evans" (1016245504)

00:09:51.324 --> 00:09:56.514

So there are in the system that would let us know that there's a lot of serious behavior. serious behavior

67 "Lucas Evans" (1016245504)

00:09:56.659 --> 00:10:10.094

Happening the emergency placement process isn't being used an agency's kind of given a 30 day notice, but not formally. And so that system is not being utilized with their filling, the red cap form. So if none of those things are happening, it's impossible for us to know.

68 "Lucas Evans" (1016245504)

00:10:10.094 --> 00:10:16.544

There's a need, so this actually creates less work for everyone if we can just use the systems that we have. And then Theresa can.

69 "Lucas Evans" (1016245504) 00:10:16.894 --> 00:10:27.394

Generate a list of who's up most need when she has opening so it really creates efficiencies for everyone even though it seems like it's less available.

70 "Lucas Evans" (1016245504)

00:10:27.394 --> 00:10:35.104

It's actually more available, because we can only we can focus on it when it's actually a real choice and not have teams doing a ton of extra work when it's not a real choice.

71 "Theresa Roberts" (2903418368)

00:10:38.669 --> 00:10:49.584

Yes, thanks for that edition Lucas. Okay. And then the last kind of component is that, um, within state operative programs, and I know it can be confusing. Cause we have some different names.

72 "Theresa Roberts" (2903418368)

00:10:49.824 --> 00:10:58.524

Um, but optimistic beginnings is a program that is part of state operated programs. It's a little different than some of our other crisis programs. It's a program that's.

73 "Theresa Roberts" (2903418368)

00:10:58.669 --> 00:11:13.439

Dialectical behavioral therapy and because of that, um, individuals must have moderate verbal skills in order to participate. Um, it's the most restrictive DV state operated crisis program and so it's certainly not available. Not appropriate for every person. Um.

74 "Theresa Roberts" (2903418368)

00:11:14.094 --> 00:11:24.534

But the referral system for that is now the same as what we just described for other state upgraded program crisis services. So we're still going to be monitoring those individuals using all of those systems that Lucas was just referencing.

75 "Theresa Roberts" (2903418368)

00:11:24.804 --> 00:11:31.284

And then when we have a need an optimistic beginnings, um, we would be determining who would be a good fit based on those criteria.

76 "Theresa Roberts" (2903418368)

00:11:34.859 --> 00:11:41.874

I think the last slide. Yeah. Yeah. Thank you. Both. Uh, Theresa and Lucas.

77 "Rita Cooper" (1339599616)

00:11:41.904 --> 00:11:52.104

Um, Theresa for that abundant information and Lucas for those great ads and, uh, we're gonna pass it on to K. Hamblin.

78 "Rita Cooper" (1339599616)

00:11:52.499 --> 00:11:58.619

To talk a little bit about the, uh, invitation process for the behavior support review committee.

79 "Kay Hamblin" (846259968)

00:11:58.619 --> 00:12:02.129

We're done thanks Teresa for the.

80 "Kay Hamblin" (846259968)

00:12:02.904 --> 00:12:14.934

Explanation as well so, um, when you think about invitation, you think about, like, something coming in the mail or a call or something coming in email or whatever so this comes via email,

81 "Kay Hamblin" (846259968)

00:12:15.354 --> 00:12:21.654

we call it an invitation because there is an attendance letter or invitation letter.

82 "Kay Hamblin" (846259968)

00:12:22.129 --> 00:12:31.709

To it, so, um, the team will be identified by our team, the team being the support team for the individual.

83 "Kay Hamblin" (846259968)

00:12:31.709 --> 00:12:37.619

The individual is determined as eligible to come to behavior, support review committee.

84 "Kay Hamblin" (846259968)

00:12:37.619 --> 00:12:46.499

Based on several factors, which we'll look into here shortly and they're, they're based on the CSR and the guidelines. So.

85 "Kay Hamblin" (846259968)

00:12:46.499 --> 00:12:57.684

You'll get an encrypted email, it'll always be encrypted because it's going to contain a lot of HIPPA information is going to take the container individually name possibly their dmhc number.

86 "Kay Hamblin" (846259968)

00:12:57.684 --> 00:13:05.664

It's going to contain their support person's names um, you know, things like that. So it'll come encrypted. It'll come with a date.

87 "Kay Hamblin" (846259968)

00:13:05.969 --> 00:13:10.739

A time and information to call in.

88 "Kay Hamblin" (846259968)

00:13:10.739 --> 00:13:16.829

So, when you get this, it'll say, do your planning team so, and so's been identified meeting that criteria.

```
00:13:16.829 --> 00:13:19.919
The team has been scheduled on this date at this time.
90 "Kay Hamblin" (846259968)
00:13:19.919 --> 00:13:26.129
It's going to say attached to this email you will find a formal
invitation letter.
91 "Kay Hamblin" (846259968)
00:13:26.129 --> 00:13:32.189
In planning team information, that's probably 1 of the most important.
92 "Kay Hamblin" (846259968)
00:13:32.189 --> 00:13:40.949
Sentences in there is that there are attachments and you'll see those 4
little attachments there and I'll go into those in a moment. Um.
93 "Kay Hamblin" (846259968)
00:13:40.949 --> 00:13:50.669
And that's just really critical that you open them. So it's kind of like
getting a birthday gift. You have to open the whole thing cause he was
inside.
94 "Kay Hamblin" (846259968)
00:13:50.669 --> 00:13:58.259
It tells what we need, it identifies then how to send it to the email.
95 "Kay Hamblin" (846259968)
00:13:58.259 --> 00:14:08.309
It also asks that each person could fill out what we call a case review
form in a referral form. So we do our best.
96 "Kay Hamblin" (846259968)
00:14:08.309 --> 00:14:13.529
To provide information that we have based on what Seymour has.
97 "Kay Hamblin" (846259968)
00:14:13.529 --> 00:14:17.519
Of who the provider is if it's a residential provider.
98 "Kay Hamblin" (846259968)
00:14:17.519 --> 00:14:27.419
Um, and we put a name in there if we can if there's a name attached to
it. In Seymour, we also include the social services.
99 "Kay Hamblin" (846259968)
00:14:27.419 --> 00:14:37.824
Uh, specialists, or the service coordinator supervisor um, and the board
that they are identified with if there's a behavior provider, we put that
person in there.
100 "Kay Hamblin" (846259968)
```

89 "Kay Hamblin" (846259968)

00:14:37.824 --> 00:14:47.274

And then whoever the Guardian is, whether that's a public appointed person, or whether it's a parent or a grandparent or an aunt and uncle whoever or.

101 "Kay Hamblin" (846259968) 00:14:47.419 --> 00:14:52.619 Individuals their own Guardian, we identified that as well. 102 "Kay Hamblin" (846259968) 00:14:52.619 --> 00:15:07.554 And then sometimes there are people that are involved with our individuals lives that we just don't have their name or their email address or anything like that. So, you'll see that that bottom yellow it says, please share the invitation and information with all team. 103 "Kay Hamblin" (846259968) 00:15:07.584 --> 00:15:07.854 I. 104 "Kay Hamblin" (846259968) 00:15:08.219 --> 00:15:14.279 With the team identified the Bob as well as extended planning team identified the attachment. 105 "Kay Hamblin" (846259968) 00:15:14.279 --> 00:15:22.433 So, if there, like, say, if there are other individuals, maybe there's a day program person, maybe there's a psychiatrist or psychologist who would, 106 "Kay Hamblin" (846259968) 00:15:22.524 --> 00:15:33.894 who would be good to come to this meeting a primary care doctor a special nurse that an individual works with that can help explain what's been going on why all of the EMTs have come in for this? 107 "Kay Hamblin" (846259968) 00:15:34.279 --> 00:15:40.769 Or, for this health reason, or or whichever um, so it's important. 108 "Kay Hamblin" (846259968) 00:15:40.769 --> 00:15:46.679 When you receive this E mail, if you can help us out, we just greatly appreciate it. 109 "Kay Hamblin" (846259968) 00:15:47.424 --> 00:16:01.854 Okay next slide. Please. This is what the join the meeting. Looks like. So, if you see the green box, they're in the meeting. Middleware says join the meeting. That's how you can join a Webex. You just click on that and it'll take you into the Webex system.

110 "Kay Hamblin" (846259968) 00:16:02.304 --> 00:16:06.654

If you're unfamiliar with a Webex system, you can call in on a phone. 111 "Kay Hamblin" (846259968) 00:16:06.679 --> 00:16:09.839 And the number is down below. 112 "Kay Hamblin" (846259968) 00:16:10.404 --> 00:16:23.964 And then if it asks for an access code or meeting code, that's all printed right there. If you need any of that, sometimes people aren't able to be by their computer. If we've got people traveling, they want to join, but they just can't so that they'll call in by phone. 113 "Kay Hamblin" (846259968) 00:16:23.964 --> 00:16:29.814 And that's perfectly acceptable. Just know that if any documents are shared on the screen that you won't be able to see them. 114 "Kay Hamblin" (846259968) 00:16:29.839 --> 00:16:40.829 Or see them as well on your phone, and we typically don't share documents, but on occasion. So next. 115 "Kay Hamblin" (846259968) 00:16:40.829 --> 00:16:45.959 So, again, that identifies those documents those attachments. So, ay. 116 "Kay Hamblin" (846259968) 00:16:45.959 --> 00:16:52.559 It says what is, um, the tier 3? What it is? Our, what factor? 117 "Kay Hamblin" (846259968) 00:16:52.559 --> 00:17:00.539 When when you're invited, what to expect see is the invitation letter and D is the case review and referral form. 118 "Kay Hamblin" (846259968) 00:17:00.539 --> 00:17:07.229 Those may come in different different. They may not come exactly how they're identified. 119 "Kay Hamblin" (846259968) 00:17:07.229 --> 00:17:13.199 The attachments just pop up there. However, we put them in. So so a is, what is. 120 "Kay Hamblin" (846259968) 00:17:13.199 --> 00:17:24.299 The what, what, why why are we coming here? What's going on? So, um, it

gives a brief information about what the behavior support review

committee is.

121 "Kay Hamblin" (846259968) 00:17:24.299 --> 00:17:28.949

It tells you who is on the committee. 122 "Kay Hamblin" (846259968) 00:17:28.949 --> 00:17:32.999 Which is the folks that were identified here today. 123 "Kay Hamblin" (846259968) 00:17:32.999 --> 00:17:38.939 Um, including sin who's not with us today and sometimes Lucas is on there with us as well. 124 "Kay Hamblin" (846259968) 00:17:38.939 --> 00:17:43.199 It's all saw all of those folks that we. 125 "Kay Hamblin" (846259968) 00:17:43.199 --> 00:17:50.909 Have asked for asked to attend in that invitation that E mail invitation. 126 "Kay Hamblin" (846259968) 00:17:50.909 --> 00:17:56.009 And it's the other ones that possibly you identify is needing to come. 127 "Kay Hamblin" (846259968) 00:17:56.009 --> 00:18:04.194 So, it also tells when we have our sessions and, um, those links that are in there they say, join here, those are live links. 128 "Kay Hamblin" (846259968) 00:18:04.464 --> 00:18:15.924 And if you are, um, a dmhc employee on the call today, and you just would like to attend, just to hear what it's all about, maybe you're a nurse or. 129 "Kay Hamblin" (846259968) 00:18:16.009 --> 00:18:26.879 Your work for provider relations, or in the accounting department, or whatever you know, you can just, hey, pop in on that and listen because you never know what you might learn. 130 "Kay Hamblin" (846259968) 00:18:28.194 --> 00:18:35.454 Last 1 is probably the biggest 1. we, we get questions back. Why am I coming how is this individual selected? 131 "Kay Hamblin" (846259968) 00:18:35.844 --> 00:18:44.064 You know, he's been doing really well Mac hasn't had any behaviors in 14

days, and we just think he's doing fabulous. Well.

132 "Kay Hamblin" (846259968) 00:18:44.669 --> 00:18:58.829

As we know sometimes data runs slower than our systems are moving or then the individual makes changes. So, like, right now we are doing imitations for, say, August.

133 "Kay Hamblin" (846259968) 00:18:58.829 --> 00:19:02.909 But the data we're reviewing is coming from, like, March and April. 134 "Kay Hamblin" (846259968) 00:19:02.909 --> 00:19:09.539 So, yes, that seems like a long time ago, but in the world of data collection, that's not that long ago. 135 "Kay Hamblin" (846259968) 00:19:09.539 --> 00:19:13.979 So, um, and we identify these. 136 "Kay Hamblin" (846259968) 00:19:13.979 --> 00:19:18.809 Uh, reasons in our letters, and sometimes we identify them in the email as well. 137 "Kay Hamblin" (846259968) 00:19:18.809 --> 00:19:22.889 So some of the reasons are significantly challenging behaviors. 138 "Kay Hamblin" (846259968) 00:19:22.889 --> 00:19:26.759 Um, a reactive strategy thresholds has been met. 139 "Kay Hamblin" (846259968) 00:19:26.759 --> 00:19:32.909 Having X, amount of psychotropic medications, or used for behavior control. 140 "Kay Hamblin" (846259968) 00:19:32.909 --> 00:19:45.479 Sometimes there are soft referrals, um, someone will send a message to us. Hey, I've got this going on. Can we get in with you all? And we were like, yeah, you know, we'll get you in. There are. 141 "Kay Hamblin" (846259968) 00:19:45.504 --> 00:19:59.484 Also prohibited procedures that may be are in place that we review and receiving intensive therapy, therapeutic, residential habilitation services that 1, I believe, is going to be going away from our committee. But in the past that has been included as well. 142 "Kay Hamblin" (846259968) 00:20:01.169 --> 00:20:07.829

Next so when you're invited.

143 "Kay Hamblin" (846259968) 00:20:07.829 --> 00:20:17.489

Um, so again, it goes over the top. What factors are there? Um, the attendance notification what all is included.

144 "Kay Hamblin" (846259968) 00:20:17.489 --> 00:20:22.409 Um, what the expectations are.

145 "Kay Hamblin" (846259968) 00:20:22.409 --> 00:20:26.009

For the required material and attendance.

146 "Kay Hamblin" (846259968) 00:20:26.009 --> 00:20:29.369 So those identified in the letter.

147 "Kay Hamblin" (846259968) 00:20:29.369 --> 00:20:33.089 And in the email are the ones that we.

148 "Kay Hamblin" (846259968)
00:20:33.089 --> 00:20:37.829
Would really, really, really like to attend.

149 "Kay Hamblin" (846259968)
00:20:37.829 --> 00:20:41.489
So, those, those are the folks that were.

150 "Kay Hamblin" (846259968) 00:20:41.489 --> 00:20:46.439

We're counting on being there as being a support system for that individual.

151 "Kay Hamblin" (846259968) 00:20:46.439 --> 00:20:54.569

Filling out the case review form if we can get 1 of those filled out by the folks that we've identified as coming as a support team.

152 "Kay Hamblin" (846259968) 00:20:54.569 --> 00:20:57.779

Each person that'd be great because everybody sees.

153 "Kay Hamblin" (846259968) 00:20:57.779 --> 00:21:09.929

The supports for that individual may be a little bit different. Maybe the guardians are seeing well on the weekends when Mac is at home, we have to supporting like, this, this, this but when he's at his eyes during the week.

154 "Kay Hamblin" (846259968) 00:21:09.929 --> 00:21:21.959

They don't support him like that. So, you know, where are the differences that things like that? Those are all things that can add to behaviors and can add to problems and things like that. You'll also get a reminder.

```
155 "Kay Hamblin" (846259968)
00:21:21.959 --> 00:21:27.689
Sent throughout, basically the same process, um, that that.
156 "Kay Hamblin" (846259968)
00:21:27.689 --> 00:21:30.959
The meeting is coming up and, um.
157 "Kay Hamblin" (846259968)
00:21:30.959 --> 00:21:33.654
You can always send back a response.
158 "Kay Hamblin" (846259968)
00:21:33.654 --> 00:21:47.994
Hey, I'm not able to come, but my supervisor is coming in my place or if
I'm the owner or the director of an agency, maybe my program manager or
my frontline people are going to come.
159 "Kay Hamblin" (846259968)
00:21:48.299 --> 00:21:52.079
Instead of me, because I don't work with Mac every day.
160 "Kay Hamblin" (846259968)
00:21:52.079 --> 00:22:00.479
So, the day of the meeting, uh, we'd like you to log in on the day and
the time that you have been invited to come.
161 "Kay Hamblin" (846259968)
00:22:00.479 --> 00:22:03.839
We will do a welcome of set the expectations.
162 "Kay Hamblin" (846259968)
00:22:03.839 --> 00:22:12.569
Introductions with committee members, and the team that has come,
sometimes will ask, like, the service coordinator to introduce everyone.
It's just sometimes a little bit easier and quicker.
163 "Kay Hamblin" (846259968)
00:22:12.569 --> 00:22:24.534
Um, well, the summary presentation, you know, what's going on what what
supports you all feel you need, uh, can you, can you just say, you know,
he's got X, Y,
164 "Kay Hamblin" (846259968)
00:22:24.564 --> 00:22:28.434
Z behavior and we've tried this and we just don't know what to do or or.
165 "Kay Hamblin" (846259968)
00:22:28.799 --> 00:22:40.224
These things are happening eloping or well, yeah, we do use a gate in our
house, because he doesn't understand that being in the kitchen is a bad
thing on and on, it could be a number of things.
```

166 "Kay Hamblin" (846259968)

00:22:40.524 --> 00:22:47.364 So, um, and then we'll open up the dialogue we'll open up, uh, some questioning we'll do round Robin questioning from the committee. 167 "Kay Hamblin" (846259968) 00:22:47.639 --> 00:22:56.009 And then we will assign some recommendations things that the, the committee has found may be helpful for the team to try. 168 "Kay Hamblin" (846259968) 00:22:56.009 --> 00:23:03.269 Or, um, to look into, or have some evaluations done, things like that. 169 "Kay Hamblin" (846259968) 00:23:03.269 --> 00:23:09.299 After the meeting within about 5 to 7 business days, you are going to get. 170 "Kay Hamblin" (846259968) 00:23:09.299 --> 00:23:16.259 A summary from the behavior analyst, which will be sin, Martha or Rita. 171 "Kay Hamblin" (846259968) 00:23:16.259 --> 00:23:26.849 Or 1, or 1 of the 3 of us, um, Cindy myself. Okay. Or Chad and it's going to say this is the, this is what. 172 "Kay Hamblin" (846259968) 00:23:26.849 --> 00:23:33.269 Led you all to coming to meet with us and these are the recommendations that we find. 173 "Kay Hamblin" (846259968) 00:23:33.269 --> 00:23:43.319 Um, that pertain to the situations that the individual there will be time frames on there for completing these. 174 "Kay Hamblin" (846259968) 00:23:43.319 --> 00:23:49.349 Also, then, within usually within about 10 to 12. 175 "Kay Hamblin" (846259968) 00:23:50.004 --> 00:24:01.464 To 14 business days, after that, Chad or Cindy senior, and myself will send out an action plan template for you to use if you choose. And if you choose not to that's fine too. 176 "Kay Hamblin" (846259968) 00:24:01.464 --> 00:24:09.204 It's just something to help organize those recommendations. It's something that you can build on, you can change.

177 "Kay Hamblin" (846259968) 00:24:09.349 --> 00:24:12.239

Just offering you a template to use from.

178 "Kay Hamblin" (846259968) 00:24:12.594 --> 00:24:26.964

And then there will be a follow up coaching and support so we will do email follow ups or phone call, follow ups and say, hey, you know, how you're coming on those are you having any problems? Oh, you can't get a hold of that service provider.

179 "Kay Hamblin" (846259968) 00:24:26.964 --> 00:24:32.184

Let me see if I can find a better number for you, you're having troubles implementing.

180 "Kay Hamblin" (846259968) 00:24:32.239 --> 00:24:46.454

1 of the recommendations, you know, whatever, and we can set up webex's for all of us to talk or we can, um, talk via email. How whatever's most comfortable for the team and, and most efficient for the team to do.

181 "Kay Hamblin" (846259968) 00:24:47.999 --> 00:24:59.999

Right. Next slide. Please, Rita. So this is what the actual invitation attendance letter looks like. It's dated. It says the individuals name their number.

182 "Kay Hamblin" (846259968) 00:24:59.999 --> 00:25:12.629

It says why they're coming under. Um, I don't know if it's small on your end smaller on my end, but it says his 1st name his name and then it says it says it again, the 2nd line and then the 3rd line.

183 "Kay Hamblin" (846259968) 00:25:12.629 --> 00:25:23.579

Um, and the, and the support team are required to attend behavior sport review committee. Max Smith met the criteria of.

184 "Kay Hamblin" (846259968) 00:25:23.579 --> 00:25:32.669

Having psychotropic medications, or used for behavior control so right there in that 1st paragraph is going to tell you.

185 "Kay Hamblin" (846259968) 00:25:32.669 --> 00:25:37.259

Y, your individual and why you all have been.

186 "Kay Hamblin" (846259968) 00:25:37.374 --> 00:25:45.144

Asked quote, unquote required to come to behavior sport, review committee and it is a requirement because it is in the CSR.

187 "Kay Hamblin" (846259968) 00:25:45.144 --> 00:25:53.784

It is there is a guideline regarding about it and it does state that right there in the very 1st sentence that CSR  ${\tt um.}$ 

188 "Kay Hamblin" (846259968) 00:25:54.089 --> 00:26:00.629 945 dot 3 dot 0 9 01090.

189 "Kay Hamblin" (846259968) 00:26:00.629 --> 00:26:14.279

Is the CSR and we can attach that as well and we have attached that to the invitation in the past, but we can gladly send that out too. If you would like to see that or if you're having trouble locating it. Um.

190 "Kay Hamblin" (846259968) 00:26:14.279 --> 00:26:27.959

So, it states that, in there, it tells you again your day, and your time gives you the phone number and then the access code. I didn't put 1 in there. And then also the other that's important there.

191 "Kay Hamblin" (846259968) 00:26:27.959 --> 00:26:34.109

Is it says that we will need your information back to us by a certain date?

192 "Kay Hamblin" (846259968) 00:26:34.109 --> 00:26:38.579 Okay, it's usually about, um.

193 "Kay Hamblin" (846259968)
00:26:38.579 --> 00:26:42.719
2 to 3 weeks, 21 days roughly before.

194 "Kay Hamblin" (846259968) 00:26:42.719 --> 00:26:48.389

The individual is going to come to behavior support of your community. Now I say the individual is coming.

195 "Kay Hamblin" (846259968) 00:26:48.389 --> 00:26:54.329

The individual's more than welcome to attend. However, if it's going to cause.

196 "Kay Hamblin" (846259968) 00:26:54.329 --> 00:27:04.019

Um, hardship for the team, or if it's going to cause that individual to feel bad or anything we don't. No, we don't. We don't want that to happen. Um.

197 "Kay Hamblin" (846259968) 00:27:04.019 --> 00:27:09.869

And if the individual is on the call with us, by all means, we will, um.

198 "Kay Hamblin" (846259968) 00:27:09.869 --> 00:27:16.769

We will be very respectful as it as we always are. Um, and we will be very encouraging.

199 "Kay Hamblin" (846259968) 00:27:16.769 --> 00:27:21.989

That individual, so, but it's asking for the information.

200 "Kay Hamblin" (846259968) 00:27:21.989 --> 00:27:26.399

So, the information that we need, um.

201 "Kay Hamblin" (846259968) 00:27:26.399 --> 00:27:36.629

Is the ISP, a BSP and behaviour support plan if there is 1 safety crisis plan if there is 1.

202 "Kay Hamblin" (846259968) 00:27:36.629 --> 00:27:51.444

Um, information from the behavioral provider information from the residential provider again, that's in that, uh, referral form, which are reviewing referral form, which you'll see here in a moment. Um.

203 "Kay Hamblin" (846259968) 00:27:51.749 --> 00:27:59.309

And then if there are any people who have not been identified.

204 "Kay Hamblin" (846259968) 00:27:59.309 --> 00:28:02.369 In the email.

205 "Kay Hamblin" (846259968) 00:28:02.369 --> 00:28:07.139

As the support team, so say we missed, um.

206 "Kay Hamblin" (846259968) 00:28:07.524 --> 00:28:20.844

Uh, Dave, Dave programming person that's really important to this individual's life or that's where the individual is having the hard time please, let us know shoot us a message and say, hey, you need to invite. So and so and here's their email.

207 "Kay Hamblin" (846259968) 00:28:21.174 --> 00:28:22.944 We'll send it right out to them.

208 "Kay Hamblin" (846259968) 00:28:23.249 --> 00:28:31.889

Also tells you how to reply back and how to send the information and it tells you the individual's name.

209 "Kay Hamblin" (846259968) 00:28:31.889 --> 00:28:38.189

That are sending it out so it'll be sent from myself chat or Cindy and then with a behavior provider.

210 "Kay Hamblin" (846259968)
00:28:38.189 --> 00:28:51.569
Attached to it as well and even though we are designated for 3 different areas in the state, it doesn't mean that we specifically and only work in that area. So I'm partnered with Rita because we're on the western region.

211 "Kay Hamblin" (846259968)

00:28:51.569 --> 00:29:01.679
And chatted with Sandy Cindy with Martha, that do

And chatted with Sandy Cindy with Martha, that doesn't mean that I won't or can't work with sin or mylanta or or Cindy can't work with Vita whatever. So.

212 "Kay Hamblin" (846259968)
00:29:01.679 --> 00:29:04.769
Don't always think that you're going to get.

213 "Kay Hamblin" (846259968) 00:29:04.769 --> 00:29:10.619

A letter from the team from, in the area that you're in, because we, we just.

214 "Kay Hamblin" (846259968) 00:29:10.619 --> 00:29:16.139

Pick and choose names and go down the list and assign so.

215 "Kay Hamblin" (846259968) 00:29:16.139 --> 00:29:24.119

Hey, next slide, this is the case review form or a referral form.

216 "Kay Hamblin" (846259968) 00:29:24.119 --> 00:29:36.539

Um, pretty basic questions, um, we just need a really easy on this form. You just have to click and and fill it in, um, who you are the planning team member.

217 "Kay Hamblin" (846259968) 00:29:36.539 --> 00:29:47.874

Um, you know what your role is in your name, the email address phone number um, you know, what's your biggest behavioral concern?

218 "Kay Hamblin" (846259968) 00:29:47.934 --> 00:29:51.864

What's the frequency or duration of the behavior of the behaviors of concern?

219 "Kay Hamblin" (846259968) 00:29:52.319 --> 00:30:03.149

Do you have a current safety crisis plan? All these things are going to be very crucial information that we receive ahead of time. So that way we don't have to take time in the meeting asking that.

220 "Kay Hamblin" (846259968)

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00:30:03.149 --> 00:30:08.099
So, in on down the list, and then if I say if everyone.
221 "Kay Hamblin" (846259968)
00:30:08.099 --> 00:30:13.379
That has been invited can fill that out.
222 "Kay Hamblin" (846259968)
00:30:13.379 --> 00:30:20.279
And send it back to us. That's amazing. Right?
223 "Kay Hamblin" (846259968)
00:30:20.279 --> 00:30:31.289
And I know Lucas has put in the chat that the will continue to review the
intensive therapeutic residential habilitation per the service definition
for the time being.
224 "Kay Hamblin" (846259968)
00:30:31.289 --> 00:30:39.029
Thank you Lucas for reminding us about that and I do I have another 1
right now I think that's it. All right.
225 "Rita Cooper" (1339599616)
00:30:39.029 --> 00:30:52.494
Well, we're going to pass it on, um, thank you K, for going through the
invitation and the elements of that it's, um, hopefully adds clarity for
everyone about how the process works.
226 "Rita Cooper" (1339599616)
00:30:52.914 --> 00:30:58.944
Um, we're gonna pass it on next to our subject matter experts and we're
going to.
227 "Rita Cooper" (1339599616)
00:30:59.029 --> 00:31:04.529
Start with training in Atlanta so mylanta, this is your slide.
228 "Melantha Witherspoon" (3019138560)
00:31:04.529 --> 00:31:08.009
So, I'm happy Monday everyone, um.
229 "Melantha Witherspoon" (3019138560)
00:31:08.274 --> 00:31:18.114
We have finished our trainings for the 2023 fiscal year. There were
approximately 17 trainings.
230 "Melantha Witherspoon" (3019138560)
00:31:19.074 --> 00:31:27.984
We average 14 people, and most of those trainings trainings will resume
again in September. in september
231 "Melantha Witherspoon" (3019138560)
00:31:28.009 --> 00:31:34.139
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Probably the middle to end part of September. We haven't gotten a start date yet.
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232 "Melantha Witherspoon" (3019138560) 00:31:34.139 --> 00:31:38.819 Um, in July, if you are a.

233 "Melantha Witherspoon" (3019138560) 00:31:38.819 --> 00:31:43.109 A person who provides ABA services.

234 "Melantha Witherspoon" (3019138560) 00:31:44.064 --> 00:31:47.304 Um, 2 folks who receive funding from us,

235 "Melantha Witherspoon" (3019138560) 00:31:47.304 --> 00:32:00.624

you should see receive a survey to complete so you can give us feedback about the types of trainings you want to participate in.

236 "Melantha Witherspoon" (3019138560) 00:32:00.624 --> 00:32:02.634 If you're delivering ABA services.

237 "Melantha Witherspoon" (3019138560) 00:32:03.109 --> 00:32:08.219 And, um, our goal is to make, um.

238 "Melantha Witherspoon" (3019138560) 00:32:08.844 --> 00:32:21.564

Very meaningful training, continuing education opportunities based on information that we receive from those ABA service providers who attend.

239 "Melantha Witherspoon" (3019138560)
00:32:23.729 --> 00:32:28.679
So, that's what I have. Thank you for listening.

240 "Chad Reyes" (2443044352) 00:32:28.679 --> 00:32:42.689

Hello everyone again, this is Chad here. I'm going to go ahead and fill in person on the prohibited practices updates. So we, we just had a few for this month and.

241 "Chad Reyes" (2443044352) 00:32:43.164 --> 00:32:51.894

1 of those is that we do have an operational and up and running mailbox for prohibited practices.

242 "Chad Reyes" (2443044352) 00:32:51.894 --> 00:33:02.664

So if there are any inquiries concerns, referrals regarding prohibited practices, please shoot us that information to that mailbox.

243 "Chad Reyes" (2443044352)

00:33:02.689 --> 00:33:14.939 The email address for that is prohibited practice at dot dot. Gov. And I will put that in the chat box here in just a minute too. 244 "Chad Reyes" (2443044352) 00:33:14.939 --> 00:33:25.019 Another thing is that we're asking folks to please include ISPs and or. 245 "Chad Reyes" (2443044352) 00:33:25.019 --> 00:33:30.959 Whenever you are shooting, potential, prohibited practices to that email. 246 "Chad Reyes" (2443044352) 00:33:30.959 --> 00:33:38.099 Um, that will help us decrease the amount of time that it takes for us to. 247 "Chad Reyes" (2443044352) 00:33:38.099 --> 00:33:43.529 Review that case and make a determination on whether or not it's a prohibited practice. 248 "Chad Reyes" (2443044352) 00:33:43.529 --> 00:33:55.769 Because if not, if we don't have that information, then we will email back and reach out and request it. And then so that inevitably, we'll just delay the time. 249 "Chad Reyes" (2443044352) 00:33:55.769 --> 00:33:59.039 Another thing is. 250 "Chad Reyes" (2443044352) 00:33:59.039 --> 00:34:08.489 Want to let, you know that our internal team is meeting, at least at least twice a month to review cases and determine whether or not they are prohibited. 251 "Chad Reyes" (2443044352) 00:34:09.384 --> 00:34:21.624 And after the review is conducted, if a potential prohibited practice is determined that it is prohibited, and it will be referred to the behavior support review committee. 252 "Chad Reyes" (2443044352) 00:34:22.614 --> 00:34:26.874 And for that, it's a special session that we have. 253 "Chad Reyes" (2443044352) 00:34:27.149 --> 00:34:36.209

To review prohibited practices specifically and that happens the 4th,

254 "Chad Reyes" (2443044352)

Wednesday of every month.

00:34:36.209 --> 00:34:43.649 And Reed, I believe that's that's all the updates that we've got this month for prohibitive practices. 255 "Rita Cooper" (1339599616) 00:34:43.649 --> 00:34:48.509 Okay, great. Thanks Chad. 256 "Rita Cooper" (1339599616) 00:34:48.509 --> 00:35:00.599 And so we, we had a nice session about the invitation, but I wanted to give a couple other updates about the behavior support review committee. Um, we. 257 "Rita Cooper" (1339599616) 00:35:00.599 --> 00:35:06.509 Do want to get your feedback and we're always on a. 258 "Rita Cooper" (1339599616) 00:35:06.509 --> 00:35:20.339 A path of continuous improvement, and we evidence that by the survey we send out to attendees and the survey we send out to committee members. 259 "Rita Cooper" (1339599616) 00:35:20.339 --> 00:35:34.499 We have a stable committee, a cohort and so based on, um, wanting to have an actual dialogue, we will be having what I call a committee member. 260 "Rita Cooper" (1339599616) 00:35:34.499 --> 00:35:39.479 Uh, town hall, um, which will be this coming Wednesday. 261 "Rita Cooper" (1339599616) 00:35:40.074 --> 00:35:44.454 Um, and so all of the committee members have gotten the invitation. 262 "Rita Cooper" (1339599616) 00:35:44.454 --> 00:35:59.394 And the idea is that we will actually be able to sit and chat with folks for about a half hour, 45 minutes to see, you know, actually, what's going on do they like what's going on. What about the, the checklist. checklist 263 "Rita Cooper" (1339599616) 00:35:59.479 --> 00:36:06.269 And the review process, um, could we make some improvements on, um. 264 "Rita Cooper" (1339599616) 00:36:06.269 --> 00:36:18.839

We have made changes as we've grown. Of course, we've got a new case review form. We're working on updating the invitation letter. So it, it's

265 "Rita Cooper" (1339599616)

a little.

00:36:18.839 --> 00:36:24.269
More pleasing to the eye. Of course, we've added the, uh.

266 "Rita Cooper" (1339599616) 00:36:24.269 --> 00:36:32.459

1 page, informational, um, product to identify what is committee how is committee.

267 "Rita Cooper" (1339599616) 00:36:32.459 --> 00:36:44.219

And as case said, um, and as we mentioned before the committee isn't open forum so, um, anyone is welcome to listen in to learning grow.

268 "Rita Cooper" (1339599616) 00:36:44.219 --> 00:36:48.779 So, I am going to hand it off to.

269 "Rita Cooper" (1339599616) 00:36:48.779 --> 00:36:54.749 Cindy to give us some general reminders.

270 "Cindy Hanebrink" (3868948992) 00:36:54.834 --> 00:37:09.174

Thank you radar and good afternoon. Everyone happy Monday. So some general reminders for with the tier 3 team, um, here's a a quick overview of where to go to.

271 "Cindy Hanebrink" (3868948992)
00:37:09.174 --> 00:37:14.634
If you have questions related to any prohibitive practices.

272 "Cindy Hanebrink" (3868948992)

00:37:14.894 --> 00:37:27.614
Chad was talking about earlier

Chad was talking about earlier if you suspect to prohibited practice, you have any questions about guideline 85 or the PSR related to prohibitive practices.

273 "Cindy Hanebrink" (3868948992) 00:37:27.614 --> 00:37:34.544

You will go to the prohibited practice at dot Mo dot. Gov. And. and

274 "Cindy Hanebrink" (3868948992) 00:37:34.749 --> 00:37:47.344

That was also put into the chat box earlier, um, for any questions regarding behavior, support review committee, anything related to that you may have a,

275 "Cindy Hanebrink" (3868948992) 00:37:47.404 --> 00:37:54.664

if there's a question about guidelines 84 or the PSR related to behavior support. support

276 "Cindy Hanebrink" (3868948992) 00:37:54.774 --> 00:38:05.934

Review committee, maybe you need to make a behavior support, review referral, or any materials that are related to attending the behavior support review committee.

277 "Cindy Hanebrink" (3868948992)

00:38:06.234 --> 00:38:14.214

Those can all be sent to the email here at dot dot. Gov.

278 "Cindy Hanebrink" (3868948992)

00:38:14.749 --> 00:38:23.940

And then our, uh, any general other tier 3 questions you may have, you could direct them to our, that.

279 "Cindy Hanebrink" (3868948992)

00:38:23.940 --> 00:38:32.125

 ${\tt Um}$ , at at dot  ${\tt Mo}$  dot  ${\tt Gov}$  email and then there's also our personal emails too.

280 "Cindy Hanebrink" (3868948992)

00:38:32.155 --> 00:38:40.795

You could feel free to reach out to any 1 of us here on on the team and we'll be happy to respond back and help you.

281 "Cindy Hanebrink" (3868948992)

00:38:42.265 --> 00:38:49.945

Okay, and then Here's some more general reminders as far as what we do on the, you know, the tier 3 team.

282 "Cindy Hanebrink" (3868948992)

00:38:50.455 --> 00:39:01.045

Um, so, 1st of all our goal is more than just the compliance and we do that by building capacity for our residential providers. Our behavior.

283 "Cindy Hanebrink" (3868948992)

00:39:01.130 --> 00:39:06.840

Providers, uh, sport, coordinators, regional office staff.

284 "Cindy Hanebrink" (3868948992)

00:39:07.345 --> 00:39:21.445

We also want to work across the aisle, or alongside with department of behavioral health, for example, they may call on us when they have a question around a prohibited practice or a rights restriction.

285 "Cindy Hanebrink" (3868948992)

00:39:21.445 --> 00:39:26.695

That might be a prohibited practice. We also collaborate with our other.

286 "Cindy Hanebrink" (3868948992)

00:39:26.840 --> 00:39:36.555

Tier 1 and tier 2 teams, for example, this fall will be collaborating with the tier 2 team on the safety crisis plan, training,

287 "Cindy Hanebrink" (3868948992)

00:39:36.555 --> 00:39:46.755

workshops and also on the upcoming comprehensive planning to a workshops we work to build resources for our support.

288 "Cindy Hanebrink" (3868948992)

00:39:46.840 --> 00:39:55.145

Teams we've also worked to provide access to trainings as Atlanta was talking about. Earlier.

289 "Cindy Hanebrink" (3868948992)

00:39:55.505 --> 00:40:06.275

We recently had some really good trainings for our behavior providers and those will be starting up again soon. And also we are working to build.

290 "Cindy Hanebrink" (3868948992)

00:40:06.840 --> 00:40:20.940

Reliance modules for how to do, or how to write a safety crisis plan and we're working on a writing reliance modules for the comprehensive planning tool.

291 "Cindy Hanebrink" (3868948992)

00:40:20.940 --> 00:40:32.250

So, and then, of course, uh, last, but not least, we also work to provide consultation when it is needing, you know, we don't, um.

292 "Cindy Hanebrink" (3868948992)

00:40:32.485 --> 00:40:43.645

We don't just provide individually, but we work with teams to help them build their overall capacity, discern those individuals with complex needs.

293 "Cindy Hanebrink" (3868948992)

00:40:44.185 --> 00:40:52.165

So, basically, in a nutshell, that's just kind of some quick reminders. And I believe I'll turn it.

294 "Cindy Hanebrink" (3868948992)

00:40:52.250 --> 00:40:56.580

Back over to, you.

295 "Rita Cooper" (1339599616)

00:40:56.580 --> 00:41:07.650

Thank you very much Cindy for those great general reminders again. Our goal is to build capacity and the only way that the, um.

296 "Rita Cooper" (1339599616)

00:41:07.650 --> 00:41:13.560

System grows is by building that capacity.

297 "Rita Cooper" (1339599616)

00:41:13.560 --> 00:41:21.030

So, I wanted to move on to the  ${\tt Q}$  and a part and I'm searching through the.

298 "Rita Cooper" (1339599616)

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00:41:21.030 --> 00:41:25.530
Chat here, um.
299 "Rita Cooper" (1339599616)
00:41:25.530 --> 00:41:34.020
Is helping to get the referral form to Ruth. Thank you very much for
reaching out. Um, the.
300 "Rita Cooper" (1339599616)
00:41:34.020 --> 00:41:44.755
Case review form is also the referral form that we use so we don't need
duplicates when, uh, 1 will do the job for both, um,
301 "Rita Cooper" (1339599616)
00:41:44.875 --> 00:41:53.545
elements of what we do for the behavior support review committee can just
ask what is the turnaround time for questions.
302 "Rita Cooper" (1339599616)
00:41:54.020 --> 00:41:58.530
That are sent into the prohibited practice, um.
303 "Rita Cooper" (1339599616)
00:41:58.825 --> 00:42:13.195
Email box, I believe is probably what you were asking, you know, we try
to get to those within a day or so of them entering into the prohibitive
practice, um, email.
304 "Rita Cooper" (1339599616)
00:42:13.495 --> 00:42:18.205
Then they are assigned to an area of behavior analyst. If it's.
305 "Rita Cooper" (1339599616)
00:42:18.530 --> 00:42:22.950
A situational issue than.
306 "Rita Cooper" (1339599616)
00:42:22.950 --> 00:42:31.620
Um, we have together ISPs, we have to call and ask questions. So it may
be a, a bit of.
307 "Rita Cooper" (1339599616)
00:42:31.620 --> 00:42:35.010
Time anywhere from gosh.
308 "Rita Cooper" (1339599616)
00:42:35.010 --> 00:42:47.370
A week to 10 days, if not longer, um, because we need the information to
kind of look through to determine. Is it truly a prohibited practice?
309 "Rita Cooper" (1339599616)
00:42:47.370 --> 00:43:02.220
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Once the determination is made, then there are other elements of course, we have to identify the regional office. So the turnaround time is always contingent on the amount of information we get.

310 "Rita Cooper" (1339599616) 00:43:02.220 --> 00:43:07.170 In the prohibitive practice email that was sent.

311 "Rita Cooper" (1339599616) 00:43:07.170 --> 00:43:19.200

And I know that's not a clear question clear answer, but, uh, you know, it's all contextual based on what's going on. And the amount of information that we received.

312 "Rita Cooper" (1339599616) 00:43:24.060 --> 00:43:35.940

And, uh, Candice did that kind of answer your question a little bit. Um, you are more than welcome to, um, email the prohibitive practice. Um.

313 "Rita Cooper" (1339599616) 00:43:36.235 --> 00:43:43.915

Email box and I'm sure sin and or Chad can get back to you with a little more information in regards to that.

314 "Rita Cooper" (1339599616) 00:43:43.915 --> 00:43:55.915

Or if there is a specific case, you can always email the prohibitive practice, um, email to ensure that, uh, you know, we're addressing, um, a particular.

315 "Rita Cooper" (1339599616) 00:43:55.940 --> 00:44:01.380 Situation.

316 "Rita Cooper" (1339599616) 00:44:01.380 --> 00:44:07.075

And we're going to sit in silence, just for a little bit for people to kind of digest.

317 "Rita Cooper" (1339599616) 00:44:07.075 --> 00:44:17.905

We had a lot of rich information this afternoon and there may be some questions related to that, or there may be some other questions. So.

318 "Rita Cooper" (1339599616) 00:44:18.210 --> 00:44:22.590 Be prepared for awkward silence.

319 "Rita Cooper" (1339599616) 00:44:57.745 --> 00:45:05.215

I'm not seeing any additional information in the, the chat with any questions um,

320 "Rita Cooper" (1339599616)

00:45:05.245 --> 00:45:17.545 wanted to open the floor to my associates to see if they have anything they'd like to add to our discussion, uh, this afternoon. Um, any elements. 321 "Rita Cooper" (1339599616) 00:45:17.630 --> 00:45:23.730 That we may have missed. 322 "Rita Cooper" (1339599616) 00:45:23.730 --> 00:45:29.430 And so we're going to kind of wrap it up. 323 "Rita Cooper" (1339599616) 00:45:29.430 --> 00:45:35.310 And, uh, give a reminder that our next informational meeting will be, um. 324 "Rita Cooper" (1339599616) 00:45:35.310 --> 00:45:39.510 731 2023. 325 "Kay Hamblin" (846259968) 00:45:39.510 --> 00:45:44.880 And we've had a couple of questions pop in there. I popped 1 in there as well. Just ask my, um. 326 "Lucas Evans" (1016245504) 00:45:44.880 --> 00:45:52.620 This Lucas, I can answer carrie's question. So the question from Carrie Meyers is how many individuals are on the waitlist for state operating crisis, such as. 327 "Lucas Evans" (1016245504) 00:45:52.620 --> 00:45:58.590 And the answer again to that question is there isn't a waitlist. 328 "Lucas Evans" (1016245504) 00:45:58.590 --> 00:46:07.050 Currently, when site operated has capacity to accept somebody, they look at who's the greatest need? I can give you some numbers about who. 329 "Lucas Evans" (1016245504) 00:46:07.050 --> 00:46:11.760 Currently in the state on, who has the greatest need so the, uh. 330 "Lucas Evans" (1016245504) 00:46:11.760 --> 00:46:23.880 We have a terminology called red, hot situations that are the most severe and as of right now, or as of 2 days ago, there were 22 of those situations that state and maybe more. Now, there's probably. 331 "Lucas Evans" (1016245504)

00:46:23.880 --> 00:46:28.590

Nearly 50 emergency placement maybe more than 50. actually.

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332 "Lucas Evans" (1016245504)
00:46:28.590 --> 00:46:32.130
Emergency placement situation there's about.
333 "Lucas Evans" (1016245504)
00:46:32.130 --> 00:46:40.680
7800peoplethat are actively looking for residential services that can't
find it. So it's a pretty large list of both that are.
334 "Lucas Evans" (1016245504)
00:46:40.680 --> 00:46:44.880
In great need of those 50.
335 "Lucas Evans" (1016245504)
00:46:44.880 --> 00:46:48.420
50+people that are in need of emergency placement.
336 "Lucas Evans" (1016245504)
00:46:48.420 --> 00:46:53.580
Probably half of those people are currently either in the hospital or
jail or homeless.
337 "Lucas Evans" (1016245504)
00:46:53.580 --> 00:47:04.980
Um, so that that's kind of a list that is looking at when they have
capacity. And I think maybe the question you might be asking is, do we
feel like it's.
338 "Lucas Evans" (1016245504)
00:47:04.980 --> 00:47:14.100
Efficient as far as the amount of capacity that we have and I think
everybody would agree that know that the capacity issue.
339 "Lucas Evans" (1016245504)
00:47:14.100 --> 00:47:21.900
Is a problem that we don't have enough of it but I think the other thing
that we need to think about is.
340 "Lucas Evans" (1016245504)
00:47:21.900 --> 00:47:29.460
We, as a system need to do better at intervening earlier in the upstream,
rather than.
341 "Lucas Evans" (1016245504)
00:47:29.460 --> 00:47:36.000
Having all these downstream crisis situations, because we're never going
to be able to build enough capacity to support.
342 "Lucas Evans" (1016245504)
00:47:36.000 --> 00:47:47.370
700 people that really legitimately under crisis. If you, if you need a
new place to live and you can't find a service provider, you're kind of
in a pickle.
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343 "Lucas Evans" (1016245504)
00:47:47.370 --> 00:47:54.420
We're never going to have enough capacity to address all those people. If
we don't start trying to get a little bit farther upstream and.
344 "Lucas Evans" (1016245504)
00:47:54.420 --> 00:48:00.210
Start reducing our people that get down there, but yes, you're right. We
don't have enough capacity to state operated. So, um.
345 "Lucas Evans" (1016245504)
00:48:00.655 --> 00:48:10.225
Working on it, and I just let Mandy know Mandy. If you have a particular
scenario.
346 "Rita Cooper" (1339599616)
00:48:10.255 --> 00:48:19.975
Um, it probably would be best to reach out to 1 of us, and I put my
number in the chat and if you can give me a call, um, when we're
finished, that would be great.
347 "Kay Hamblin" (846259968)
00:48:27.570 --> 00:48:36.540
So, Rita, um, what's the best way? Um, for people to get that referral
form.
348 "Rita Cooper" (1339599616)
00:48:36.540 --> 00:48:46.620
Um, the, um, the referral form for the behavior support review committee
if you just email the.
349 "Rita Cooper" (1339599616)
00:48:46.620 --> 00:48:54.300
A D. H. Mo dot Gov and say I would like a referral form then we will send
it to, you.
350 "Kay Hamblin" (846259968)
00:48:54.300 --> 00:48:55.050
Cue.
351 "Lucas Evans" (1016245504)
00:49:14.300 --> 00:49:23.910
Are you asking for phone numbers or.
352 "Lucas Evans" (1016245504)
00:49:23.910 --> 00:49:38.250
Are you asking? I'm not sure what you're asking. I think she's asking for
the numbers of peoples on this list and oh, I don't think we have a
publicly posted list of those numbers, but if you would like to, you can
check out this.
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353 "Lucas Evans" (1016245504) 00:49:38.250 --> 00:49:45.210

News articles I was in the news Tribune, Jesse news for Tribune about this issue, which supplied the numbers. I.

354 "Lucas Evans" (1016245504) 00:49:45.210 --> 00:49:50.940

It's not just about children and foster care also talks about the numbers for folks in.

355 "Rita Cooper" (1339599616) 00:49:50.940 --> 00:50:04.770

Might be a couple more questions. So, Jay wait just a bit.

356 "Rita Cooper" (1339599616)

00:50:04.770 --> 00:50:13.740

The wrap for this session and, uh, so again, thank you everyone for your time.

357 "Rita Cooper" (1339599616)

00:50:13.740 --> 00:50:21.540

This afternoon, and we'll see you at the end of July and have a great 4th and be safe.