

WEBVTT

1 "Leslie Bradley" (3377807616)

00:00:00.000 --> 00:00:06.780

For attending this division of DD, health home webinar this is.

2 "Leslie Bradley" (3377807616)

00:00:06.780 --> 00:00:20.665

Basically, an introduction to DD health home for you, and as said this is being recorded. So we will be posting this. We do ask that you go ahead and put questions in the chat and then we will get to those when we finish.

3 "Leslie Bradley" (3377807616)

00:00:21.115 --> 00:00:33.355

My name is Lesley Bradley, and I work for division of developmental disabilities, Department of mental health, and I'm with the federal programs unit. I'm going to let Kim stock introduce herself as well.

4 "Kimberly Stock" (3802233344)

00:00:34.830 --> 00:00:42.030

Thank you Leslie. Good evening. Everyone my name is Kim stock, and I am with the division of developmental disabilities with the quality program's unit.

5 "Leslie Bradley" (3377807616)

00:00:46.920 --> 00:01:01.345

So, basically, what we're presenting tonight is a proposed vision for the DD health home and the division of DD is working with Missouri Department of social services, Mo, health net division or Medicaid to implement the health home,

6 "Leslie Bradley" (3377807616)

00:01:01.735 --> 00:01:11.845

which will help coordinate care for individuals served through the division who have a qualifying health risk and chronic health conditions, but for the DD health home can begin.

7 "Leslie Bradley" (3377807616)

00:01:12.420 --> 00:01:22.230

It has to be approved 1st, by centers for Medicare and Medicaid services or CMS through what we call a state plan amendment or spa.

8 "Leslie Bradley" (3377807616)

00:01:22.230 --> 00:01:31.830

Fall is a CMS requirement that helps the division plan, implement, monitor and conduct quality services through the DD health home.

9 "Leslie Bradley" (3377807616)

00:01:35.400 --> 00:01:48.385

So let's begin by talking about what a health home is and what it can do for eligible individuals and health home can support individuals in managing chronic health conditions, medications and medical treatments.

10 "Leslie Bradley" (3377807616)

00:01:48.835 --> 00:01:54.475

It can assist individuals with meeting their healthcare goals and provide information about general wellness.

11 "Leslie Bradley" (3377807616)

00:01:54.775 --> 00:02:05.395

Healthy eating or exercise the health team will partner with an individual's planning team to identify and address specific healthcare needs and while it is important.

12 "Leslie Bradley" (3377807616)

00:02:05.400 --> 00:02:19.800

To understand what it health home is it's equally important to understand what a health home is. Not a DD health home is not a home. It is not a place where you go to live and it will not change where you live.

13 "Leslie Bradley" (3377807616)

00:02:20.395 --> 00:02:31.225

It is not direct medical services. It's not like your doctor's office or a hospital where you go for treatment. It does not change an individual's planning team.

14 "Leslie Bradley" (3377807616)

00:02:31.615 --> 00:02:45.235

It actually will add another partner if the individual so chooses. And if the individual makes the choice to participate in the DD health home, it will not affect an individual's current mode, health net or Medicaid benefits or services.

15 "Leslie Bradley" (3377807616)

00:02:45.570 --> 00:02:55.200

The DD health home is an additional service option for individuals.

16 "Leslie Bradley" (3377807616)

00:02:55.200 --> 00:03:03.990

Who are Medicaid eligible and served through the division? This includes individuals and waivers as well as individuals not in waiver services.

17 "Leslie Bradley" (3377807616)

00:03:04.705 --> 00:03:19.495

This is for individuals with identified health risk and chronic health conditions. Individuals can choose to participate in this service. It is voluntary. And if they qualify, and we'll get to those qualifications in the next slide, then.

18 "Leslie Bradley" (3377807616)

00:03:20.130 --> 00:03:23.730

Participate in this program individuals in the.

19 "Leslie Bradley" (3377807616)

00:03:23.730 --> 00:03:34.015

Welcome program will have access to a team of qualified healthcare professionals that promote wellness and healthy lifestyles while focusing on person, synchronous and individual choice.

20 "Leslie Bradley" (3377807616)

00:03:34.765 --> 00:03:46.945

The health home team will also support an individual's existing planning team. Individuals will be supported to identify their overall health outcomes health risk, learn how to address their health risk.

21 "Leslie Bradley" (3377807616)

00:03:47.220 --> 00:03:53.640

Improve the management of their chronic health condition and therefore improve their overall health and wellness.

22 "Leslie Bradley" (3377807616)

00:03:53.640 --> 00:03:59.460

Keep in mind, all of this support will be driven by the individual and their identified health care goals.

23 "Leslie Bradley" (3377807616)

00:03:59.460 --> 00:04:05.310

And providers of the DD health phone will be DT, targeted case management entities.

24 "Leslie Bradley" (3377807616)

00:04:05.310 --> 00:04:13.470

Credits or certified or home and community service waiver providers.

25 "Kimberly Stock" (3802233344)

00:04:19.170 --> 00:04:28.769

So this slide speaks to the eligibility criteria to be enrolled into the Missouri health home.

26 "Kimberly Stock" (3802233344)

00:04:28.769 --> 00:04:32.549

And again, the intent is to serve adulting use with a developmental disability.

27 "Kimberly Stock" (3802233344)

00:04:32.549 --> 00:04:38.789

Eligible for division of DD services and they must have a health risk screening tool completed.

28 "Kimberly Stock" (3802233344)

00:04:38.789 --> 00:04:41.909

And have a health care level of 3 or greater.

29 "Kimberly Stock" (3802233344)

00:04:41.909 --> 00:04:45.869

And have 1 or more of the below chronic.

30 "Kimberly Stock" (3802233344)

00:04:45.869 --> 00:04:50.009

Health conditions which include diabetes.

31 "Kimberly Stock" (3802233344)

00:04:50.009 --> 00:04:53.729

Asthma cardiovascular disease or hypertension.

32 "Kimberly Stock" (3802233344)

00:04:53.729 --> 00:04:58.049

Chronic obstructive pulmonary disease COPD.

33 "Kimberly Stock" (3802233344)

00:04:58.049 --> 00:05:03.449

Overweight with the body mass index or a greater than 25.

34 "Kimberly Stock" (3802233344)

00:05:03.449 --> 00:05:07.379

Dementia dependent on a ventilator.

35 "Kimberly Stock" (3802233344)

00:05:07.379 --> 00:05:16.049

Or 1, or more of the following conditions that would place the individual at risk of developing another chronic condition, such as pulmonary aspiration.

36 "Kimberly Stock" (3802233344)

00:05:16.049 --> 00:05:21.149

Obstruction gastro esophageal reflux disease or occurred.

37 "Kimberly Stock" (3802233344)

00:05:21.149 --> 00:05:25.139

Seizures sepsis, dehydration.

38 "Kimberly Stock" (3802233344)

00:05:25.139 --> 00:05:30.509

Tobacco use also an eligibility criteria.

39 "Kimberly Stock" (3802233344)

00:05:30.509 --> 00:05:35.129

Would be the diagnosis of someone that is diagnosed on the autism spectrum disorder.

40 "Leslie Bradley" (3377807616)

00:05:41.309 --> 00:05:55.764

Would be auto enrolled in the health home program and what auto enrollment means is that when the DD health home is approved by CMS individuals, eligible for the DD health phone program will receive a letter notifying them of their provider's name.

41 "Leslie Bradley" (3377807616)

00:05:56.429 --> 00:06:09.984

And they will see their provider individuals can request to change DD, health phone providers or stop receiving DD health services altogether. There is no charge to individuals for this program.

42 "Leslie Bradley" (3377807616)
00:06:10.224 --> 00:06:12.414
And participation is not required.

43 "Leslie Bradley" (3377807616)
00:06:13.019 --> 00:06:23.159
The individual's choice to participate participation in the DD health program again will not affect an individual's current Mo, health net or Medicaid benefits or services.

44 "Leslie Bradley" (3377807616)
00:06:24.654 --> 00:06:34.074
Provider infrastructure, the DD health home providers will be enrolled statewide and the division will auto assign individuals to those providers within the divisions.

45 "Leslie Bradley" (3377807616)
00:06:34.074 --> 00:06:40.794
5 regions, which are central Missouri, Kansas City popular bluff, St Louis and Springfield areas.

46 "Leslie Bradley" (3377807616)
00:06:41.069 --> 00:06:53.999
So that means if an individual is receiving waiver services or support coronation services from a provider, who also decides to become a DD health home provider, then they would be auto enrolled with that same provider.

47 "Leslie Bradley" (3377807616)
00:07:03.144 --> 00:07:13.914
There are 6, statutorily required health and services, which include those listed here on this slide and will give you a brief description of each of those comprehensive care.

48 "Leslie Bradley" (3377807616)
00:07:14.309 --> 00:07:24.539
The initial and ongoing assessment of an individual's health care needs and supporting an individual with development of health care goals to promote wellness and management of chronic health conditions.

49 "Leslie Bradley" (3377807616)
00:07:25.164 --> 00:07:38.754
Care coordination will assist individuals with implementing and meeting their healthcare goals, monitoring progress towards these goals and coordinating care with multiple providers, which could include primary care, acute care,

50 "Leslie Bradley" (3377807616)
00:07:39.144 --> 00:07:42.414
behavioral health and long term services and supports.

51 "Leslie Bradley" (3377807616)
00:07:42.689 --> 00:07:52.379

Health promotion is education and engagement of an individual and making decisions that promote healthy lifestyles and improve their overall quality of life.

52 "Leslie Bradley" (3377807616)

00:07:53.244 --> 00:08:07.284

Comprehensive transitional care from inpatient to other settings is supporting the individual and their family, or caregivers when the individual is transitioning between settings, such as a hospital, nursing home rehab facility.

53 "Leslie Bradley" (3377807616)

00:08:07.614 --> 00:08:14.754

We're back to their own home. This service could also be provided when an individual chooses to transition to a new health provider.

54 "Leslie Bradley" (3377807616)

00:08:16.589 --> 00:08:29.189

Individual and family support is coordination and information as well as services to support individuals and their family caregivers to maintain and promote a healthy life with a focus on community living.

55 "Leslie Bradley" (3377807616)

00:08:29.814 --> 00:08:44.814

And referral to community, and social support services is providing information and referral to individuals and their family caregivers on community resources, regardless of the funding source that can assist the individual with meeting their health care goals.

56 "Leslie Bradley" (3377807616)

00:08:54.504 --> 00:09:01.704

Missouri will pay DD, health, home providers, the cost of staff primarily responsible for delivery of services not covered by other reimbursement.

57 "Leslie Bradley" (3377807616)

00:09:02.184 --> 00:09:14.874

This would include the health home director physician consultant or nurse practitioner nurse, care managers, specialized healthcare consultant and the DD health home facilitator whose duties are not otherwise reimbursable.

58 "Leslie Bradley" (3377807616)

00:09:15.029 --> 00:09:29.069

Health Net or Medicaid the DD health home includes health homes, specific training, technical assistance, administration and data analytics, and stands for per member per month right?

59 "Leslie Bradley" (3377807616)

00:09:29.069 --> 00:09:36.359

All the health providers will receive the same PM rate and this rate has not yet been developed.

60 "Leslie Bradley" (3377807616)

00:09:43.314 --> 00:09:56.514

As we just mentioned the DD health home team provides individuals with a team of qualified healthcare professionals that promotes wellness and healthy lifestyles while focusing on person's tenderness and individual choice duty.

61 "Leslie Bradley" (3377807616)

00:09:56.514 --> 00:10:05.994

Health home team will include a health home director nurse care manager, position consultant, or nurse. Practitioner specialized health care consultant and D. D health.

62 "Leslie Bradley" (3377807616)

00:10:06.359 --> 00:10:15.209

Facilitator, the specialized health care consultant will include 1 or more of the following behavioral health consultant dietitian.

63 "Leslie Bradley" (3377807616)

00:10:15.354 --> 00:10:25.764

Occupational therapy, physical therapist or speech language pathologist and let's talk about what each of those team members would do.

64 "Leslie Bradley" (3377807616)

00:10:26.364 --> 00:10:40.734

The health home director is responsible for championing and health home program and integrating physical and behavioral health prevention and wellness, managing health, home enrollments, discharges and transfers as well as overseeing the daily operations of the health.

65 "Leslie Bradley" (3377807616)

00:10:42.744 --> 00:10:55.554

Consultant or nurse practitioner now, think of these very different than a primary care doctor or nurse practitioner that you would see for treatment or an annual physical these positions stay very high level.

66 "Leslie Bradley" (3377807616)

00:10:55.554 --> 00:11:03.834

Very general and established organizational priorities for the DD health home for disease management, and improving health status.

67 "Leslie Bradley" (3377807616)

00:11:04.254 --> 00:11:11.454

They participate in case consultation with interdisciplinary teams, help, educate, clinical and direct care staff.

68 "Leslie Bradley" (3377807616)

00:11:11.484 --> 00:11:21.204

On the nature course, and treatment of chronic diseases and develop collaborative relationships and coordination between the DD health home organization,

69 "Leslie Bradley" (3377807616)

00:11:21.534 --> 00:11:35.184

and an individual's treating primary care physician or maybe between the primary care physician and the individual's psychiatrist or even between the organization and other health care professionals. And facilities.

70 "Leslie Bradley" (3377807616)

00:11:36.899 --> 00:11:44.334

The nurse care manager is responsible for overseeing the health trends of the entire population of individuals in the DD health home.

71 "Leslie Bradley" (3377807616)

00:11:45.114 --> 00:11:57.354

They follow up on identified trends, participate in health education activities, including topics, such as smoking cessation, disease, prevention and medication, adherence and complete medication.

72 "Leslie Bradley" (3377807616)

00:11:57.354 --> 00:12:02.124

Reconciliations for individuals once they are discharged from the hospital.

73 "Leslie Bradley" (3377807616)

00:12:05.249 --> 00:12:11.304

Specialized health care consultant focuses on managing a population of individuals versus specialty care.

74 "Leslie Bradley" (3377807616)

00:12:11.814 --> 00:12:25.614

They support the care team and the individual and identifying and behaviorally intervening to improve and manage the individual's physical health condition, assist with medication, adherence, treatment, plan, adherence, self management,

75 "Leslie Bradley" (3377807616)

00:12:25.614 --> 00:12:31.104

support as well as goal setting and they facilitate staff trainings for the DD health home.

76 "Leslie Bradley" (3377807616)

00:12:31.974 --> 00:12:41.244

Also allows the DD health home to have flexibility in offering additional consultation from a variety of health care professionals for special populations.

77 "Leslie Bradley" (3377807616)

00:12:41.604 --> 00:12:52.374

So, depending upon the needs of the individuals supported in the DD health home program will drive which specialized healthcare consultants will be. Will be needed for that health home.

78 "Leslie Bradley" (3377807616)

00:12:53.364 --> 00:13:02.814

And the facilitator will have a close understanding of the community they serve and serve as a liaison or intermediary between health, social services,

79 "Leslie Bradley" (3377807616)

00:13:03.084 --> 00:13:17.634

and the community to facilitate access to services and improve the quality and competence of service delivery the DD health on facilitator tracks and facilitates individual enrollments transfers and discharges schedules, meetings and appointments,

80 "Leslie Bradley" (3377807616)

00:13:18.024 --> 00:13:22.614

facilitate information, exchange between primary care and other.

81 "Leslie Bradley" (3377807616)

00:13:22.709 --> 00:13:28.139

Specialist tracks, individuals, hospitalizations, discharges and, er, visits.

82 "Leslie Bradley" (3377807616)

00:13:28.139 --> 00:13:38.519

Tracks and facilitates health screening, completions and supports information technology functions as well as supporting the DD health home general team operations.

83 "Leslie Bradley" (3377807616)

00:13:42.954 --> 00:13:51.534

So, I know that was a lot of information and to quickly recap, the DD health home is not a physical home. It's not a place where you live.

84 "Leslie Bradley" (3377807616)

00:13:51.894 --> 00:14:04.404

It's a program that helps coordinate services and connects individuals to resources for their healthcare needs and goals, which helps them live healthier lives and participation in this program is not required.

85 "Leslie Bradley" (3377807616)

00:14:04.739 --> 00:14:17.939

The proposed implementation date included in the state plan. Amendment is January 1st, 2024 with many, many development and implementation steps between now. And the state that you see.

86 "Leslie Bradley" (3377807616)

00:14:17.939 --> 00:14:26.249

If you would like, more information on the health home.

87 "Leslie Bradley" (3377807616)

00:14:26.364 --> 00:14:40.014

Or you're interested in receiving coordination services through the DD health home once the program is approved and implemented or even if you're interested in becoming a DD health home provider, we would ask that you please email the division at DD, health,

88 "Leslie Bradley" (3377807616)

00:14:40.014 --> 00:14:48.684

home dot Mo dot. Gov. Or you can also visit the DD health home webpage with the site and the.

89 "Leslie Bradley" (3377807616)
00:14:49.019 --> 00:14:53.789
Link listed here, so at this time.

90 "Leslie Bradley" (3377807616)
00:14:53.789 --> 00:14:57.569
Oh, thank you. Can't can't dropped in both into the chat.

91 "Leslie Bradley" (3377807616)
00:14:58.194 --> 00:15:10.914
So, at this time, we're going to take your questions and your questions and feedback are always very welcome and appreciate it. Because this really helps the team as we are developing planning and implementing the DD health homes.

92 "Leslie Bradley" (3377807616)
00:15:10.914 --> 00:15:19.284
So so please feel free to ask questions. Cat also has the raise your hand options. So if you don't want to.

93 "Leslie Bradley" (3377807616)
00:15:19.559 --> 00:15:34.319
Puts your question in the chat, if you want to come off mute, you can ask that as well. And these will be like like cat said, these will be included in a document that we are working on and that we will be posting on the DD health home webpage.

94 "Leslie Bradley" (3377807616)
00:15:35.154 --> 00:15:47.574
So it looks like we do have 1 question. So does the individual go to the health home or is this a program that comes to their home to provide services? So that's a great question.

95 "Leslie Bradley" (3377807616)
00:15:48.084 --> 00:15:59.004
So this is actually a program, and we are still in talks about exactly what this will look like. But the individual would be going to the health home program.

96 "Leslie Bradley" (3377807616)
00:15:59.724 --> 00:16:03.144
There might also be some, some telehealth visits.

97 "Leslie Bradley" (3377807616)
00:16:03.389 --> 00:16:11.099
Um, between the health home and the individual, um, to just face to face, you know, over the, um.

98 "Leslie Bradley" (3377807616)
00:16:11.099 --> 00:16:18.569

I can't even think of what those programs what those apps are called now on your phone. Um, so it it might be a hybrid of both.

99 "Kat Craig" (2033477888)
00:16:34.889 --> 00:16:37.889
I'm not seeing any more at this moment.

100 "Leslie Bradley" (3377807616)
00:16:38.909 --> 00:16:42.449
Okay, I know that was a lot of information.

101 "Leslie Bradley" (3377807616)
00:16:43.709 --> 00:16:49.259
A lot to take in and again, this was only an introduction to it and.

102 "Leslie Bradley" (3377807616)
00:16:49.259 --> 00:16:52.289
If you think of something after you.

103 "Leslie Bradley" (3377807616)
00:16:52.289 --> 00:16:56.129
Think about this, you can always email us.

104 "Leslie Bradley" (3377807616)
00:17:04.589 --> 00:17:07.799
We'll give it just to just a couple more minutes cat.

105 "Leslie Bradley" (3377807616)
00:17:07.799 --> 00:17:12.089
Case somebody thinks of something they do want to ask, or they want to raise their hand.

106 "Kat Craig" (2033477888)
00:17:12.089 --> 00:17:22.559
The 1 that came in. Did you say existing wavered services? Providers will be where the health home services are housed.

107 "Leslie Bradley" (3377807616)
00:17:24.449 --> 00:17:37.554
So, let me go back to that slide and the providers for DB, health home could be DD, targeted case management entities that provides support coordination for individuals served through the division,

108 "Leslie Bradley" (3377807616)
00:17:38.004 --> 00:17:42.564
or it could be DD home and community based waiver service providers.

109 "Leslie Bradley" (3377807616)
00:17:42.869 --> 00:17:50.459
So, they will be providers of the program.

110 "Leslie Bradley" (3377807616)
00:18:04.049 --> 00:18:06.234
That helps answer the question.

111 "Kat Craig" (2033477888)
00:18:25.254 --> 00:18:29.484

We have 1 as a provider, we have to be linked.

112 "Kat Craig" (2033477888)
00:18:29.789 --> 00:18:33.359

To this through service coordination.

113 "Leslie Bradley" (3377807616)
00:18:36.149 --> 00:18:46.614

So, it's possible that a support coordinator could refer an individual to the DD help home but when we implement this program,

114 "Leslie Bradley" (3377807616)
00:18:46.614 --> 00:18:54.594

individuals will be auto enroll based on the DD health home eligibility requirements that Kim spoke to on this slide that I have. Um.

115 "Leslie Bradley" (3377807616)
00:19:37.499 --> 00:19:49.649

It looks like we have another question in the chat how will everyone's health conditions be monitored on a consistent basis or as needed Kim? Do you want to take this? 1?

116 "Kimberly Stock" (3802233344)
00:19:49.649 --> 00:19:56.849

Yes, the DT Health model, it's an individualized.

117 "Kimberly Stock" (3802233344)
00:19:56.849 --> 00:20:04.379

Case by case consultation and so it would be the frequency would be based upon the individual's identified needs.

118 "Kimberly Stock" (3802233344)
00:20:04.379 --> 00:20:08.819

In relation to the frequency of of the health home supports.

119 "Kimberly Stock" (3802233344)
00:20:13.409 --> 00:20:17.969

There is, um, requirements I'll say, I don't know if you want to speak to that a little bit in relation to.

120 "Kimberly Stock" (3802233344)
00:20:17.969 --> 00:20:21.599

And those core, those core touches are requirements.

121 "Kimberly Stock" (3802233344)
00:20:21.599 --> 00:20:32.519

For the health home service itself. Kim. Are you speaking specifically about the, um.

122 "Leslie Bradley" (3377807616)
00:20:32.519 --> 00:20:37.409

Health home services yes. Yep. That's why there.

123 "Leslie Bradley" (3377807616)

00:20:37.884 --> 00:20:52.434

Yeah, so as we talked about earlier, there are the 6 health home services that the health home team can provide to the individual based like Kim said, based upon their needs as well as their identified healthcare goals.

124 "Leslie Bradley" (3377807616)

00:20:52.854 --> 00:20:54.624

So that will also drive.

125 "Leslie Bradley" (3377807616)

00:20:54.959 --> 00:21:03.479

How often their health conditions are monitored and tracked and and followed, depending on what their needs and support needs are.

126 "Leslie Bradley" (3377807616)

00:21:07.739 --> 00:21:15.264

So another question that just came in, do the health home providers, go through an application process to initiate the services.

127 "Leslie Bradley" (3377807616)

00:21:15.684 --> 00:21:28.524

So, yes, if if an agency is interested in becoming a DD health home provider, we are developing an initial provider application process to become designated as a DB,

128 "Leslie Bradley" (3377807616)

00:21:28.524 --> 00:21:37.164

health home provider and there will be requirements and qualifications tied to that application process as well as contracting with the division.

129 "Leslie Bradley" (3377807616)

00:22:10.469 --> 00:22:16.739

And, like we said, if you are interested in becoming a provider, please reach out to us through the DB, health home.

130 "Leslie Bradley" (3377807616)

00:22:16.739 --> 00:22:20.399

Mailbox, and we'd be happy to answer questions.

131 "Leslie Bradley" (3377807616)

00:22:48.054 --> 00:23:02.934

Just to give you an idea while we're waiting to see if anyone has any more questions like Kim said, there are services that are provided by the health home team. And just to give you an example of what 1 would be would be a nurse care manager.

132 "Leslie Bradley" (3377807616)

00:23:03.504 --> 00:23:05.904

After an individual is hospitalized,

133 "Leslie Bradley" (3377807616)
00:23:05.934 --> 00:23:20.694
and that nurse would follow up with the individual complete under metric medication reconciliation for the individual and then find out if the individual has any follow up care needs after being

134 "Leslie Bradley" (3377807616)
00:23:20.694 --> 00:23:33.264
hospitalized and, and just make sure that their their needs and their goals are being met after that discharge. So that's an example of 1 of the activities and services that.

135 "Leslie Bradley" (3377807616)
00:23:33.359 --> 00:23:35.669
The nurse care manager would complete.

136 "Leslie Bradley" (3377807616)
00:23:47.219 --> 00:23:54.269
So, the next question is, do you have a way to provide the telehealth visits and educational training?

137 "Leslie Bradley" (3377807616)
00:23:54.269 --> 00:23:57.299
Remotely.

138 "Leslie Bradley" (3377807616)
00:23:57.299 --> 00:24:04.344
So I think that is something that we as a team, and a division are still developing and talking about.

139 "Leslie Bradley" (3377807616)
00:24:04.464 --> 00:24:18.234
So there will be more developments with that as well as the educational training component with the individuals. But, yes, that is something that we have discussed and we'll be continuing to work through.

140 "Kat Craig" (2033477888)
00:24:40.259 --> 00:24:49.199
So, will clients be auto enrolled or we have to apply? I think I misunderstood the answer to my other question.

141 "Leslie Bradley" (3377807616)
00:24:51.989 --> 00:24:55.469
So, yes, individuals who qualify.

142 "Leslie Bradley" (3377807616)
00:24:56.244 --> 00:25:08.784
Who have the eligibility meet the eligibility requirements will be auto enrolled in the DD health home program, and they will receive a letter stating that they have been enrolled and who their provider is,

143 "Leslie Bradley" (3377807616)
00:25:09.174 --> 00:25:23.964

and that they will be contacted by that provider. And again, they will have the option to opt out. They will have the option to change health home providers but yes, they will be auto enrolled and the division will be auto enrolling the individuals.

144 "Leslie Bradley" (3377807616)

00:26:11.364 --> 00:26:14.844

These are really great questions and feedback and.

145 "Leslie Bradley" (3377807616)

00:26:15.149 --> 00:26:27.384

We do appreciate everyone coming tonight. We know that it's really busy time. Evenings are hard. So we really appreciate you taking the time and learning a little bit about DD health home again.

146 "Leslie Bradley" (3377807616)

00:26:27.384 --> 00:26:34.014

If you have any questions please email us cat. If you're not seeing anything in the chat.

147 "Leslie Bradley" (3377807616)

00:26:34.439 --> 00:26:49.056

I think we will go ahead and end the webinar. I'm not saying anymore. Well, thank you. Everyone appreciate it. Take care.