WEBVTT

1 "Neil Harms" (4126097920)
00:00:00.000 --> 00:00:04.109
Thank you, Kevin. Welcome everyone.

2 "Neil Harms" (4126097920)
00:00:04.109 --> 00:00:12.899
We're going to be covering how to schedule a Missouri adaptability scale
or ma's assessment using the, the application.

3 "Neil Harms" (4126097920)
00:00:15.629 --> 00:00:28.950
The volume presentation applies to the calendar scheduling application
currently will be used for scheduling assessments with the statewide
assessment team, following approval of changes to 9 CSR, 45 2.

4 "Neil Harms" (4126097920)
00:00:28.950 --> 00:00:38.430
Notification of all staff will occur via statewide email blast when the
revised 9 CSR, 45 2 is approved and we will include the implementation
date.

5 "Neil Harms" (4126097920)
00:00:38.430 --> 00:00:42.330
As most of you, or hopefully many of, you know.

6 "Neil Harms" (4126097920)
00:00:42.330 --> 00:00:52.525
And we've had several changes, made to 9 CSR 45, 2. and that has been out
for public comment since November 1st of this year.

7 "Neil Harms" (4126097920)
00:00:52.525 --> 00:00:54.625
Since we just now entered December,

8 "Neil Harms" (4126097920)
00:00:54.625 --> 00:01:08.485
we are eagerly awaiting information from the governor's office to see if
we've got any comment on those or if we have to make any last last minute
modifications to that rule haven't heard of any of those.

9 "Neil Harms" (4126097920)
00:01:08.485 --> 00:01:12.025
So, assuming that we, that it all makes it. it

10 "Neil Harms" (4126097920)
00:01:12.330 --> 00:01:19.860
We should still have an implementation date for those CSR changes of
January 1st of 23.

11 "Alisa Arthur" (3851829248)
00:01:24.750 --> 00:01:37.380

Good afternoon, Missouri, adaptive abilities color. The MOS is going to replace all other assessments. This would include the, the, the AIDS or the.

12 "Alisa Arthur" (3851829248)
00:01:37.380 --> 00:01:47.280
They will remain with the same time frames associated with the processes. So there will not be any changes in those.

13 "Alisa Arthur" (3851829248)
00:01:47.280 --> 00:01:55.110
The service coordinators, and the intake specialists are serve a critical role in contacting the family and scheduling the moss assessments.

14 "Alisa Arthur" (3851829248)
00:01:55.110 --> 00:02:03.690
A mass assessment should be scheduled at least 30 days prior to the date, the service coordinator needs the results.

15 "Alisa Arthur" (3851829248)
00:02:05.130 --> 00:02:09.930
Note the critical service situation may bypass this 30 day requirement.

16 "Alisa Arthur" (3851829248)
00:02:13.860 --> 00:02:23.760
Such assessments will be scheduled using the link to Kellen Lee scheduling page. The link will be provided by the assessment team member.

17 "Alisa Arthur" (3851829248)
00:02:23.760 --> 00:02:32.160
Important note, all common links will work the best when they're used in Google Chrome web browser.

18 "Alisa Arthur" (3851829248)
00:02:34.170 --> 00:02:41.065
There are 2 different calendar links for scheduling them off. 1 is used for associated with eligibility.

19 "Alisa Arthur" (3851829248)
00:02:42.085 --> 00:02:50.845
This link will be used by the intake specialist only and this link access his appointment slots, reserved for intake and eligibility.

20 "Alisa Arthur" (3851829248)
00:02:51.150 --> 00:02:56.730
The other link is used for support coordinators for all other uses of the.

21 "Alisa Arthur" (3851829248)
00:03:00.780 --> 00:03:13.980
Person scheduling the MOS is responsible to provide a copy of the confirmation letter email to identified informant and legally responsible party via email.

22 "Alisa Arthur" (3851829248)
00:03:13.980 --> 00:03:20.190
Um, or snail mail ups, U. S postal services if the email is unavailable.

23 "Alisa Arthur" (3851829248)
00:03:21.960 --> 00:03:26.280
If the individual does not have access to the appropriate technology.

24 "Alisa Arthur" (3851829248)
00:03:27.055 --> 00:03:36.055
The individual scheduling, the MAS assessment is responsible to arrange
access, for example, get them to a office or regional office,

25 "Alisa Arthur" (3851829248)
00:03:36.085 --> 00:03:42.595
or some other location that is private so that they can participate in
the assessment.

26 "Alisa Arthur" (3851829248)
00:03:42.870 --> 00:03:47.910
Note that, um, where it says that, um.

27 "Alisa Arthur" (3851829248)
00:03:47.910 --> 00:03:59.550
The confirmation email letter to needs to be given to the identified
informant. Um, there is a spot that you can add that person and we'll,
uh, on the.

28 "Alisa Arthur" (3851829248)
00:03:59.550 --> 00:04:04.020
Confirmation so that you won't have to forward to it yourself, but we'll
go over that.

29 "Alisa Arthur" (3851829248)
00:04:04.020 --> 00:04:14.245
When we get a little bit further down minimum technology requirements are
the Internet connected device with a video camera.

30 "Alisa Arthur" (3851829248)
00:04:14.665 --> 00:04:22.645
A cell phone is too small to use for the viewing of the assessment
PowerPoint a large pet type device may be used.

31 "Alisa Arthur" (3851829248)
00:04:23.005 --> 00:04:33.745
Uh, we can't use the cell phone because the cell phone screen is too
small, and we would be testing something other than what we're wanting to
test would be looking at visual acuity and acuity and.

32 "Alisa Arthur" (3851829248)
00:04:34.020 --> 00:04:36.509
And that's not what we're looking for.

33 "Alisa Arthur" (3851829248)

00:04:37.829 --> 00:04:42.059
Note the smartphone may be used for the camera and the audio.

34 "Alisa Arthur" (3851829248)
00:04:42.059 --> 00:04:46.589
But a lot larger screen must be used for the display of the assessment content.

35 "Alisa Arthur" (3851829248)
00:04:49.409 --> 00:04:59.909
Time slots will be made available from 70 a M, to 70 P. M to enhance the ability of individuals, families and providers to secure assessment times that work in their schedule.

36 "Alisa Arthur" (3851829248)
00:05:02.339 --> 00:05:14.124
The mass will generate after July, after January, 1st will generate a report, which includes the functional limitations categories, the priority of need the score,

37 "Alisa Arthur" (3851829248)
00:05:14.544 --> 00:05:19.314
which will be from 1 to 5 in the future and the right allocation score or the.

38 "Alisa Arthur" (3851829248)
00:05:20.669 --> 00:05:24.269
And the responses to the stage 3 items.

39 "Neil Harms" (4126097920)
00:05:35.879 --> 00:05:43.529
Let's talk a little bit about how about the so the MAS replaces the existing priority of need tool.

40 "Neil Harms" (4126097920)
00:05:44.514 --> 00:05:55.344
So, after 1, January, 1st, 23, the current way of doing the that's in Seymour that goes away and it gets replaced by the via the mosque.

41 "Neil Harms" (4126097920)
00:05:55.344 --> 00:06:08.394
1 of the main things to remember is that the underlying construct behind how the mass determines priority of need is not based on unmet need, but rather based on an individual's innate ability. ability

42 "Neil Harms" (4126097920)
00:06:08.699 --> 00:06:23.369
The, that is used for partnership for hope. Waiver is different than the for other waivers. The Mas has no impact on the for and you'll still do that just the way it's done now.

43 "Neil Harms" (4126097920)
00:06:24.354 --> 00:06:36.924

While the tool used to generate, the is new, how the is used and the timeframe is associated with the or unchanged. So that should make it easier to transition to this new tool.

44 "Neil Harms" (4126097920)
00:06:37.194 --> 00:06:43.464
The 1 thing you have to keep in mind is to give a little bit of lead time, whenever you need that that score.

45 "Neil Harms" (4126097920)
00:06:43.704 --> 00:06:53.364
And previously, in this presentation we talked about about a 30 day, lead time is useful now for emergency or critical service situations. What we currently.

46 "Neil Harms" (4126097920)
00:06:53.369 --> 00:06:56.819
Think of as the, a, through g.

47 "Neil Harms" (4126097920)
00:06:56.819 --> 00:07:01.979
Those we will try to work with folks to get those done as quickly as possible.

48 "Neil Harms" (4126097920)
00:07:02.724 --> 00:07:17.604
And the turnaround typically is within 3 business days. So if we need to do it quicker than that, you just need to reach out to 1 of the folks on the assessment team, particularly send Paul, who you can see on the screen now.

49 "Neil Harms" (4126097920)
00:07:17.874 --> 00:07:21.534
And we'll make arrangements to get that done more rapidly if we need to.

50 "Neil Harms" (4126097920)
00:07:23.064 --> 00:07:37.104
The the manual will be revised at a later date. The only part of the existing con manual that will remain valid after January. 1st, 23 is the critical service situations, which continued largely unchanged under the miles based. based

51 "Paul Conover" (1286215680)
00:07:42.029 --> 00:07:54.744
Walk you through the process on how to use calendar to schedule the mass and it's very simple. I think it's a little intimidating until you use it the 1st time and then you'll realize how incredibly simple it really is.

52 "Paul Conover" (1286215680)
00:07:55.164 --> 00:08:04.824
So, the service coordinator, the intake specialist is going to access the calendar, scheduling page and contact the individual legally responsible party.

53 "Paul Conover" (1286215680)
00:08:05.214 --> 00:08:19.974
Agency contact person is appropriate and then is going to display all the available dates and times and you're going to see a sample of that in a moment individual legally responsible party or agency contact person must agree on a time that works for the individual.

54 "Paul Conover" (1286215680)
00:08:19.974 --> 00:08:20.694
And the informant.

55 "Paul Conover" (1286215680)
00:08:21.389 --> 00:08:28.889
And then, once they've agreed upon that time, the person doing the scheduling is going to reserve the slot and answer a series of required questions.

56 "Paul Conover" (1286215680)
00:08:28.889 --> 00:08:32.999
And then if there are other people that you would like to add.

57 "Paul Conover" (1286215680)
00:08:32.999 --> 00:08:36.414
To that communication to the scheduling,

58 "Paul Conover" (1286215680)
00:08:36.414 --> 00:08:51.384
you use the ad guest button for anyone that needs to be notified of the assessment date and time and once you've completed that then will assign the requested assessment to the next assessment team

59 "Paul Conover" (1286215680)
00:08:51.384 --> 00:08:53.844
member available using the round. Robin.

60 "Paul Conover" (1286215680)
00:08:54.269 --> 00:09:05.099
Method next person available and so forth. The person doing the scheduling of the assessment. Anyone they've added via the ad guest button.

61 "Paul Conover" (1286215680)
00:09:05.099 --> 00:09:08.999
And the assessment team member will then receive a confirmation email.

62 "Paul Conover" (1286215680)
00:09:08.999 --> 00:09:15.659
And you'll see a sample that also the confirmation email contains the Webex link for the meeting.

63 "Paul Conover" (1286215680)
00:09:15.659 --> 00:09:22.409
And the ability to add that appointment to your outlook, or Google calendar is available. Very simple. Just a.

64 "Paul Conover" (1286215680)
00:09:22.409 --> 00:09:28.379
There's a couple of problems there that you follow just add to I think,
for the outlook. Calendar is very simple.

65 "Paul Conover" (1286215680)
00:09:28.379 --> 00:09:31.949
And then 24 hours prior to the appointment.

66 "Paul Conover" (1286215680)
00:09:31.949 --> 00:09:38.609
The individual, legally responsible party, your agency contact person
will receive a reminder email.

67 "Paul Conover" (1286215680)
00:09:42.119 --> 00:09:52.554
So just follow the link, literally, just copy and paste the link that
will be provided into Google Chrome and Elise had mentioned that it works
best. We're gonna, we're gonna stick with it.

68 "Paul Conover" (1286215680)
00:09:52.554 --> 00:09:58.133
Don't use anything, but Google Chrome advice you may get lucky and it
might work.

69 "Paul Conover" (1286215680)
00:09:58.469 --> 00:10:02.729
Might not in some other browser, but with Google Chrome, that is the way
to go.

70 "Paul Conover" (1286215680)
00:10:03.144 --> 00:10:15.624
And that will take you directly to the calendar, scheduling page. Now at
least, I'd mentioned there are 2 different links. 1 link is used by the
intake team to schedule assessments for intake and eligibility.

71 "Paul Conover" (1286215680)
00:10:16.044 --> 00:10:28.854
And, you know, we would ask the intake staff, not for the intake
assessment, link to anyone, other than intake staff because it would be
very confusing. The link used for intake also includes the word intake.
So it's very clear.

72 "Paul Conover" (1286215680)
00:10:29.159 --> 00:10:32.729
The other link is used for all other assessment needs.

73 "Paul Conover" (1286215680)
00:10:32.729 --> 00:10:38.219
And you see a sample there that's not the actual link, but it will look
very similar to that.

74 "Paul Conover" (1286215680)

00:10:41.279 --> 00:10:45.119
And so once you've gone to that link, we would recommend that you
bookmark it.

75 "Paul Conover" (1286215680)
00:10:45.119 --> 00:10:51.449
It's a live link, so you won't get a different link. Every time you'll be
using the same link over and over.

76 "Paul Conover" (1286215680)
00:10:51.449 --> 00:11:02.879
And since you'll be using Google, Chrome just click on the star and the
address line and that will bookmark it. If you're a little bit more
advanced, you can also save it as an icon on your desktop.

77 "Paul Conover" (1286215680)
00:11:06.269 --> 00:11:18.084
So, once you have gone into this is an actual screenshot and I think the
question was asked previously, there is no HIPPA sensitive information at
all.

78 "Paul Conover" (1286215680)
00:11:18.144 --> 00:11:21.744
You won't see any any information other than.

79 "Paul Conover" (1286215680)
00:11:22.169 --> 00:11:27.749
This calendar that you see, just the date and time, and the information
in the, uh.

80 "Paul Conover" (1286215680)
00:11:27.749 --> 00:11:32.039
Column there what you will need for the assessment and a brief
explanation there.

81 "Paul Conover" (1286215680)
00:11:32.039 --> 00:11:37.139
And you see the available dates, there are highlighted molded.

82 "Paul Conover" (1286215680)
00:11:37.139 --> 00:11:40.709
And so once you selected the date.

83 "Paul Conover" (1286215680)
00:11:40.709 --> 00:11:45.629
And it will take you to the next screen where you pick the time, and
you'll see the column down there.

84 "Paul Conover" (1286215680)
00:11:45.629 --> 00:11:53.189
As well, as the highlighted numbers, the times available, and the date
that you have selected there.

85 "Paul Conover" (1286215680)

00:11:56.279 --> 00:12:00.299
And then you'll go to a series of questions which Elisa will cover with,
you.

86 "Alisa Arthur" (3851829248)
00:12:04.589 --> 00:12:15.509
So, you'll, um, as soon as you submit the date and time, you will get a
set of questions, um, for each person um, they are required, uh.

87 "Alisa Arthur" (3851829248)
00:12:15.509 --> 00:12:26.784
So I won't let you go into the next 1 until you complete the private, the
previous 1. um, you'll put in the name and email address and phone number
for the informant, right?

88 "Alisa Arthur" (3851829248)
00:12:26.784 --> 00:12:31.374
After you put in the email address, there'll be a spot for you to add
guest.

89 "Alisa Arthur" (3851829248)
00:12:31.649 --> 00:12:44.369
That's where you can add, um, the importance email address and, uh,
whoever else, uh, that you want to add to that point. You can add their
email address there.

90 "Alisa Arthur" (3851829248)
00:12:44.369 --> 00:12:50.219
And what that means is, they'll get a copy of the confirmation letter,
and the reminder letter just like, you will.

91 "Alisa Arthur" (3851829248)
00:12:50.219 --> 00:13:00.989
Um, next it's the individual's name and ID and the legal responsible
party or guardians name and email address.

92 "Alisa Arthur" (3851829248)
00:13:00.989 --> 00:13:11.939
And then the next 1 will be, um, individuals, communication style either.
Are they fully verbal? Partially verbal non verbal.

93 "Alisa Arthur" (3851829248)
00:13:11.939 --> 00:13:20.279
Do they use sign language? Do they have English as a 2nd language or did
they, uh, use an augmented communication device?

94 "Alisa Arthur" (3851829248)
00:13:20.279 --> 00:13:29.219
Then you'll have the reason for the requesting the, the moss assessment 1
will have intake and initial waiver.

95 "Alisa Arthur" (3851829248)
00:13:29.219 --> 00:13:42.779

And the other 1 will have initial waiver, the redetermination review due to a change in status and we also added 1 of critical service. Um.

96 "Alisa Arthur" (3851829248)
00:13:43.644 --> 00:13:52.914
Request and with the review due to a change in status, you'll notice the next question is, if you have reviewed,

97 "Alisa Arthur" (3851829248)
00:13:52.944 --> 00:14:03.204
then you need to follow guideline guideline 15 and that guideline is on the website within the other guidelines.

98 "Alisa Arthur" (3851829248)
00:14:04.139 --> 00:14:11.519
Uh, last it would be the service coordinator name or the intake specialist name and their email address.

99 "Neil Harms" (4126097920)
00:14:13.259 --> 00:14:24.354
I'm going to add on to that a little bit. So guideline 15 specifically speaks to a review of a rate allocation score. So don't don't be too confused. When you go there.

100 "Neil Harms" (4126097920)
00:14:24.354 --> 00:14:39.054
We're just referencing guideline 15, because the process to request a review is the same. The results of the models aren't really appealable in the standard sense of an appeal, but we do have this review process that allows us to go back through and check that out.

101 "Neil Harms" (4126097920)
00:14:39.054 --> 00:14:43.254
Just to make sure that everything was done properly during the assessment and in the event.

102 "Neil Harms" (4126097920)
00:14:43.259 --> 00:14:55.229
That we determine that a different review is needed, we would pursue doing that with a different informant and a different assessor for getting a 2nd opinion for those rare instances when that is necessary.

103 "Alisa Arthur" (3851829248)
00:14:58.649 --> 00:15:13.224
This is a copy of the confirmation email. It's we just took a screenshot of it. The only thing that is different is the Orange box, and that is in relation to the smartphone. We had been asked can we remove that?

104 "Alisa Arthur" (3851829248)
00:15:13.494 --> 00:15:16.524
And we cannot because it is a part of the web X.

105 "Alisa Arthur" (3851829248)
00:15:17.874 --> 00:15:32.484

System itself, it's a can statement that they have in all of them. So we can't, but please note that a smart phone may be used for the camera and the audio function, but will not be appropriate for displaying the assessment items.

106 "Alisa Arthur" (3851829248)
00:15:33.084 --> 00:15:45.234
The other thing you'll note on this 1, in the blue, that's the actual Webex link. Sometimes families have a little bit of difficulty finding that. So we wanted to make sure it was pointed out to you. So you could explain.

107 "Alisa Arthur" (3851829248)
00:15:49.499 --> 00:15:55.074
Further down in the email, it will give the questions and your responses to those questions.

108 "Alisa Arthur" (3851829248)
00:15:55.614 --> 00:16:05.304
And again, the reminder to make sure that if you are asking for review due to a change, um, that you review and follow guideline 15.

109 "Alisa Arthur" (3851829248)
00:16:11.489 --> 00:16:23.159
Towards the bottom of the email, There'll be a spot where you can manually add the meeting to your calendar calendar there. Sorry? And calendar. Um.

110 "Alisa Arthur" (3851829248)
00:16:23.159 --> 00:16:35.429
You can add it to your calendar if you have Google Calendar, or if you have an Outlook calendar if you push that, it'll put it in your calendar. It's kind of it's really kind of nice. Um.

111 "Alisa Arthur" (3851829248)
00:16:35.784 --> 00:16:47.514
Now, if you want to make changes to the events that you need to reschedule it, something's come up and it needs to be rescheduled the informant or you can go and press reschedule.

112 "Alisa Arthur" (3851829248)
00:16:47.514 --> 00:16:51.414
It'll be towards the bottom of that confirmation email.

113 "Alisa Arthur" (3851829248)
00:16:51.894 --> 00:17:05.424
And it'll when you press that reschedule, it'll take you right back into the calendar calendar and the times you'll just go right back through the process. If you need to.

114 "Alisa Arthur" (3851829248)
00:17:05.429 --> 00:17:18.179
Cancel it then you'll just put cancel it. We'll send out an email saying that it's been canceled. However, it does not remove it from your

calender. So you'll have to go in and move it remove it from your calendar.

115 "Alisa Arthur" (3851829248)
00:17:18.684 --> 00:17:30.084
Uh, 1 of the questions we've gotten is about no shows in the event. There is a no show. The assessor will make sure to reach out to the service coordinator about the missed appointment.

116 "Alisa Arthur" (3851829248)
00:17:30.234 --> 00:17:35.094
So that it can get rescheduled because we know you need these for your and things.

117 "Alisa Arthur" (3851829248)
00:17:38.639 --> 00:17:49.914
24 hours prior to the actual selected date and time, you'll receive a reminder email it looks exactly like the confirmation email with the exception of these 2 sentences the,

118 "Alisa Arthur" (3851829248)
00:17:49.914 --> 00:17:59.124
the 1 with subject reminder and tech loss assessment or, uh, this is a friendly reminder that you're intake Matt mass assessment. assessment

119 "Alisa Arthur" (3851829248)
00:17:59.399 --> 00:18:06.119
Um, but otherwise it's exactly the same as the original confirmation email.

120 "Alisa Arthur" (3851829248)
00:18:09.329 --> 00:18:18.419
Once the assessment is completed a PDF of the report will be sent by email to the service coordinator intake specialist. Um.

121 "Alisa Arthur" (3851829248)
00:18:18.419 --> 00:18:24.269
Or the provider relation team, or the provider agency contact person as appropriate.

122 "Neil Harms" (4126097920)
00:18:28.169 --> 00:18:37.589
So, let's talk, let's talk about what the report looks like. So, as Lisa mentioned at the end of this, you'll get a multi page.

123 "Neil Harms" (4126097920)
00:18:37.589 --> 00:18:49.439
Report that would be in a PDF format. It's somewhere between 4 and 6 pages and that information is something that you will want to take and keep with the client's record.

124 "Neil Harms" (4126097920)
00:18:49.439 --> 00:18:58.409

The information that's included on page 1 is summarized here pretty well.
You're going to get basic demographics stuff at the top.

125 "Neil Harms" (4126097920)
00:18:59.364 --> 00:19:02.844
Then, in that subsequent section, they're lower on the page,

126 "Neil Harms" (4126097920)
00:19:03.174 --> 00:19:17.754
you'll see the various functional limitation domains that we have to
assess keeping in mind that the miles assesses these directly 1 of the
reasons why we've gone to the assessment is because it does directly do
these where things like the violent

127 "Neil Harms" (4126097920)
00:19:18.174 --> 00:19:28.344
indirectly measured these, and it wasn't the best way to get at those
functional limitations. When you look to the right hand side of the
screen, you'll see 1 column on the far. Right? That is substantial
functional.

128 "Neil Harms" (4126097920)
00:19:28.434 --> 00:19:43.404
Limitations for waiver eligibility, keep in mind that just because you
have 3 or more limitations here that doesn't guarantee a waiver. This is
a, this is a requirement, but it's not sufficient to grant a waiver. Slot
is just 1 of the pieces.

129 "Neil Harms" (4126097920)
00:19:43.404 --> 00:19:58.314
Nothing has changed with all of that process. The still works the same
way that the level of care determination will now be based on the outputs
of this report, as opposed to, from other sources as it has been.
Previously the column that's more in the center.

130 "Neil Harms" (4126097920)
00:19:58.409 --> 00:20:12.414
Is the substantial functional limitations for eligibility so, the DD
ones, you typically have to have 2 or more of those, except when you're
in 1 of the, the lowest age range when you're from, under age 5,

131 "Neil Harms" (4126097920)
00:20:13.134 --> 00:20:27.504
when you have limitations under age, 5, it will go through. And make some
additional calculations, because if you've worked in intake or familiar
with that part, you know, that there's some special categories related to
1st steps eligibility that we match up with that.

132 "Neil Harms" (4126097920)
00:20:28.074 --> 00:20:28.404
And that.

133 "Neil Harms" (4126097920)
00:20:28.409 --> 00:20:42.389

That's why those blanks have been added underneath there to look at the reevaluation of eligibility. If you person comes in under 1st, steps eligibility, we would probably be looking at re, evaluation around age 5.

134 "Neil Harms" (4126097920)
00:20:43.614 --> 00:20:52.374
So 1st, time you get this report, that's really what the breakdown of that information is. Then you'll also get a rate allocation score and a priority of need score.

135 "Neil Harms" (4126097920)
00:20:52.734 --> 00:21:03.594
The priority of need score will only display if there are 3 or more areas of functional limitations in that far right. Column for all of the obvious reasons for that.

136 "Neil Harms" (4126097920)
00:21:03.594 --> 00:21:12.294
If you don't have 3 or more than you wouldn't be able to get into a waiver. So, having a priority of needs score doesn't make a whole lot of sense. That's why it's set up that way.

137 "Neil Harms" (4126097920)
00:21:14.184 --> 00:21:18.594
Further down the report, we include what we call the stage 3 items. Stage.

138 "Neil Harms" (4126097920)
00:21:18.624 --> 00:21:33.264
3 items are loosely similar to what we call the Oregon questions that were added to the, that we used to use for the rate allocation score and we wanted to make sure that folks had the answers to that information.

139 "Neil Harms" (4126097920)
00:21:33.294 --> 00:21:42.624
The Mas is not a planning tool. It was not designed to be that comprehensive when we moved to connection there is a much more.

140 "Neil Harms" (4126097920)
00:21:42.719 --> 00:21:52.914
Detailed assessment that's built into the connection product that folks will use for generating the ISP. But, in the meantime, it's sort of a gap measure between now and mid July.

141 "Neil Harms" (4126097920)
00:21:52.914 --> 00:22:01.074
When connection is set to go live some of the information from this from this report may be useful in terms of considering planning purposes.

142 "Neil Harms" (4126097920)
00:22:05.339 --> 00:22:15.924
So, what happens next support coordinators intake specialists, who have completed this training will be sent the appropriate commonly scheduling link about 24 hours after this presentation.

143 "Neil Harms" (4126097920)
00:22:15.924 --> 00:22:29.694
We'll get a list of all the participants that have completed it and then
we will email out the appropriate link to those folks. We obviously know
who the intake staff is. So they'll get the intake link and then other
folks on that list will get the link.

144 "Neil Harms" (4126097920)
00:22:29.724 --> 00:22:31.914
That's appropriate for support coordination. coordination

145 "Neil Harms" (4126097920)
00:22:32.279 --> 00:22:45.269
If you receive the link in error and don't need to use that for anything,
just delete it. We would really, really, really recommend.

146 "Neil Harms" (4126097920)
00:22:45.744 --> 00:22:55.794
Please don't, don't forward that link to folks that don't need it the
reason that it will not be posted on the website or made available in
that fashion is because it is a live link.

147 "Neil Harms" (4126097920)
00:22:56.034 --> 00:23:10.314
And if we posted it on our website, then pretty much anybody in the whole
world would be able to click on that link and schedule an assessment and
obviously you need to know a little bit more about what you're doing. And
the reasons to have such an assessment done in order for that to happen.

148 "Neil Harms" (4126097920)
00:23:10.314 --> 00:23:11.394
So once you get the link.

149 "Neil Harms" (4126097920)
00:23:12.329 --> 00:23:25.944
Keep keep that link to yourself individuals who have completed this
training may use the calendar link to schedule assessments to occur after
January. 1st of 23. we know there's little lead time in there.

150 "Neil Harms" (4126097920)
00:23:25.944 --> 00:23:37.494
So, you know, that you've got stuff coming up that that's going to need
to happen after January 1st, and you've completed this training and have
have the link, then you can schedule those things.

151 "Neil Harms" (4126097920)
00:23:37.494 --> 00:23:42.144
We do encourage folks that not to just put off stuff. stuff

152 "Neil Harms" (4126097920)
00:23:42.329 --> 00:23:46.889
To after January 1st, that you could maybe get done today if you can.

153 "Neil Harms" (4126097920)
00:23:46.974 --> 00:24:01.614
Get them a copy done today or violin today? Well, then those are
perfectly acceptable. I also want to point out that. An assessment that's
done today under. The current rules is is good for the exact same time
frames. That it would have been before.

154 "Neil Harms" (4126097920)
00:24:01.614 --> 00:24:12.894
The CSR change. What I mean, by that is, if you do a more copy today,
it's valid for 2 years or up to 3 years. If the public health emergency
is still in place under the appendix. Kay.

155 "Neil Harms" (4126097920)
00:24:14.544 --> 00:24:26.004
Modifications that we were able to get, so, hopefully, hopefully, all of
that all that made sense and you'll be able to make good sense of that
once the January 1st rolls around.

156 "Neil Harms" (4126097920)
00:24:26.244 --> 00:24:37.614
If you have any ongoing questions, please contact Elise Arthur, you can
see it on the screen today at the email link below and you're also more
than welcome to reach out to me at Neal dot arms at dot. Gov.

157 "Neil Harms" (4126097920)
00:24:41.549 --> 00:24:44.819
So, now that concludes the, the.

158 "Neil Harms" (4126097920)
00:24:44.819 --> 00:24:48.389
Previously prepared part of the presentation.

159 "Neil Harms" (4126097920)
00:24:48.389 --> 00:24:56.819
And I'm going to go back through and see what kind of questions we have
in the chat and try to answer those. If you think of questions that you
want to answer, please put them in the chat and we'll get to them here.

160 "Neil Harms" (4126097920)
00:25:01.164 --> 00:25:06.594
Are we the provider able to bill for everything that we will now be doing
to set up the assessment,

161 "Neil Harms" (4126097920)
00:25:06.624 --> 00:25:19.914
including sending out the letter to the informant coordinating and
setting up space if needed for the consumer to take the assessment if
they do not need have the needed equipment, and if we have to be the
inform it as a last resort.

162 "Neil Harms" (4126097920)
00:25:21.054 --> 00:25:29.634

So my understanding on that is yes, I'm not the not the expert on that. So I would encourage you to reach out to Kerry Williams with.

163 "Neil Harms" (4126097920)
00:25:30.959 --> 00:25:38.279
And ask that question specifically related to the TCM billing and what you can, and can't build for. But.

164 "Neil Harms" (4126097920)
00:25:38.279 --> 00:25:42.269
Generally speaking yes, thank you for bringing up the issue about the informant.

165 "Neil Harms" (4126097920)
00:25:42.269 --> 00:25:47.429
We didn't really talk about that earlier in the presentation. Generally speaking.

166 "Neil Harms" (4126097920)
00:25:47.429 --> 00:25:55.859
You want the informant to be somebody that that has known the person greater than 90 days and knows them well, that's the requirement.

167 "Neil Harms" (4126097920)
00:25:55.859 --> 00:26:07.349
You also really don't want to have anyone as the informant that has a vested income in the outcome of the of the assessment. And by vested.

168 "Neil Harms" (4126097920)
00:26:07.349 --> 00:26:12.744
Um, interest, I mean, a fiscal benefit that comes back to them for, for being the informant.

169 "Neil Harms" (4126097920)
00:26:13.104 --> 00:26:26.484
Now, we fully realized fully realized that many providers end up being the best informant for folks, because they know them the best, and we have used them in the past and will continue to do that going forward.

170 "Neil Harms" (4126097920)
00:26:26.694 --> 00:26:35.304
We just encourage folks if you've got somebody that knows them very well and have known them from greater than 90 days. That that may potentially be a better option.

171 "Neil Harms" (4126097920)
00:26:35.699 --> 00:26:46.439
The same thing holds true for support coordination. A support coordination can be the informant. We would encourage you to not be the informant.

172 "Neil Harms" (4126097920)
00:26:46.439 --> 00:26:51.894

Please don't make that the default position that the is the 1 that ends
up being the informal.

173 "Neil Harms" (4126097920)
00:26:51.894 --> 00:27:04.914
We'd really like for folks to try and find somebody who is not in the
midst of that for all the reasons that I just stated but we do realize
that in some instances. The is the only format that is possible.

174 "Neil Harms" (4126097920)
00:27:04.914 --> 00:27:14.664
And when that's the case, just need to let the assessment team, know that
that's how that's going to be going. And we will proceed with getting a
valid assessment in that manner.

175 "Neil Harms" (4126097920)
00:27:27.054 --> 00:27:38.724
I believe Kat put in that the PowerPoint will be made available to
everybody. We're going to throw that out there. This will this will go
out on our website eventually with a recorded audio of, of all of this.
So you can go back through it.

176 "Neil Harms" (4126097920)
00:27:39.414 --> 00:27:52.134
It's also how we intend to get this training out to folks after this
initial setup. So, when you have new staff that come on, they just need
to make sure that they go out view the view this PowerPoint and listen to
the audio recording.

177 "Neil Harms" (4126097920)
00:27:52.134 --> 00:27:54.834
And at that point, that's That'll be the requirement to be.

178 "Neil Harms" (4126097920)
00:27:55.619 --> 00:28:00.569
Able to access the, the calendar links.

179 "Neil Harms" (4126097920)
00:28:01.919 --> 00:28:14.339
I had a question, so we still have to do the for partnership for hope
waiver funded services. Yes. This creates no change to the current
process related to partnership for hope you keep doing that. Exactly. The
way you're doing it now.

180 "Neil Harms" (4126097920)
00:28:20.094 --> 00:28:34.224
Question what if the Guardian does not have an email address we covered
that really early in the presentation. If the Guardian doesn't have an
email address, the support coordinator would be responsible to make that
available to them via snail mail. I E, the U. S. Postal service.

181 "Neil Harms" (4126097920)
00:28:43.109 --> 00:28:50.489

Will be required to attend these assessments. That's a great question. So, this is.

182 "Neil Harms" (4126097920)
00:28:51.384 --> 00:29:02.514
A norm referenced test when you do a norm reference test, the original norm group is presented the assessment, and it's all done in a controlled fashion.

183 "Neil Harms" (4126097920)
00:29:02.994 --> 00:29:12.444
So, when you do the assessments after the normative period, you want to as closely as possible mimic, the way that that original norm group was treated.

184 "Neil Harms" (4126097920)
00:29:12.864 --> 00:29:20.424
And in this instance, the original norm group had the individual 1 informant and the assessor were present.

185 "Neil Harms" (4126097920)
00:29:20.489 --> 00:29:31.739
Any more individuals than that that are in the group only serve to add more error to the process because it it is not the same as the way that it was originally normed.

186 "Neil Harms" (4126097920)
00:29:32.694 --> 00:29:44.304
So, when you ask, if will be required to attend, it's actually just the opposite, unless they're serving as the informant. They should not be there in those rare instances where they have to be there for whatever reason.

187 "Neil Harms" (4126097920)
00:29:44.544 --> 00:29:54.864
You would want to make sure to position yourself in a way that the individual being assist could not see you and that you would not interact in any way with the assessment.

188 "Neil Harms" (4126097920)
00:29:56.159 --> 00:30:08.904
We're all, we're all helpers. That's how we got into this field and I know lots of people get into the assessments and they feel bad that the person is doing poorly on the assessment. We like to see people be successful and do.

189 "Neil Harms" (4126097920)
00:30:08.904 --> 00:30:19.044
Well, you have to keep in mind that doing well on this assessment. What it does is, it basically makes it more difficult for you to access services. So.

190 "Neil Harms" (4126097920)
00:30:19.379 --> 00:30:28.949

It's honestly not in their best interest for a group of folks to help or coach or help somebody do better on the assessment. What you want is for them to do.

191 "Neil Harms" (4126097920)
00:30:29.574 --> 00:30:44.364
As good as they can do on their own and then we get a valid assessment and that helps all of those other pieces. The rate allocation score becomes right size. The priority of need score becomes right size the functional limitations or right. Size all that stuff works. The way it's supposed to.

192 "Neil Harms" (4126097920)
00:30:50.964 --> 00:31:02.364
Here, we have a question, I'm an intake specialist and do for the kids, whatever our team has not yet discussed the change in the way we do the so this is to start January. 1st yes.

193 "Neil Harms" (4126097920)
00:31:03.144 --> 00:31:14.094
This process goes January 1st, and going forward. If you need a priority needs score, you would put in a request to have this done also brings up a good point, though.

194 "Neil Harms" (4126097920)
00:31:15.144 --> 00:31:26.064
So today we conceptualize these things as multiple different assessments and you have to remember that when I, when you complete a Mas, you get all 3 scores that you're going to need.

195 "Neil Harms" (4126097920)
00:31:26.274 --> 00:31:36.234
So a person coming in new to services at intake that has has a mosque completed. Will end up with a rate allocation score and a priority of need score.

196 "Neil Harms" (4126097920)
00:31:36.474 --> 00:31:44.034
So you get those things in advance, which should expedite your ability to move folks into necessary.

197 "Neil Harms" (4126097920)
00:31:44.429 --> 00:31:49.649
Is because you'll have all of that information answered more upfront than you've been able to get that done in the past.

198 "Neil Harms" (4126097920)
00:31:52.889 --> 00:32:02.549
Will the emails come from a dot Gov email address? So they look legit when our families and consumers are going through their email.

199 "Neil Harms" (4126097920)
00:32:03.984 --> 00:32:18.084

It makes you make a good point. I mean, that's a good thing to bring up folks need to be reminded that some times their email filters will, cause these to go to junk mail. So, if they don't receive these, they just need to be reminded to go check out the junk mail. Um.

200 "Neil Harms" (4126097920)
00:32:18.419 --> 00:32:22.379
Elise upon it comes from.

201 "Neil Harms" (4126097920)
00:32:23.879 --> 00:32:29.189
Yeah, so no, it won't look like a, it'll have the calendar extensions on it.

202 "Neil Harms" (4126097920)
00:32:35.154 --> 00:32:49.494
Will the family need a password to join the MAUs? That's a no, all of that is included in the link. When you click the link it jumps in. It's also another reason why you only send these links to the individuals that absolutely need them.

203 "Neil Harms" (4126097920)
00:32:49.494 --> 00:33:01.134
Because when they get forwarded around, you could have, you could potentially have more folks, but our assessors know to look at the, it's a Webex just like what we're on now. And if there should be.

204 "Neil Harms" (4126097920)
00:33:01.439 --> 00:33:05.039
There should be 2 participants.

205 "Neil Harms" (4126097920)
00:33:05.039 --> 00:33:16.709
So, when you see the participant counter in the Webex, you really should only be 2. now there'll be 3 people in there but the informant and the individual are going to be in the same room.

206 "Neil Harms" (4126097920)
00:33:16.709 --> 00:33:25.319
It was a good time to talk about this. So the reason we ask for that larger screen to be used, rather than having the tiny screen of a regular.

207 "Neil Harms" (4126097920)
00:33:25.824 --> 00:33:39.564
Smartphone is that the stimulus is put up on that screen and the individual is asked in some instances to point at things on the screen and the informant has to verify which thing they pointed to.

208 "Neil Harms" (4126097920)
00:33:40.014 --> 00:33:54.804
Well, if I use a little tiny screen and I asked them to point out something, it gets a lot trickier to see did they point at the. Right 1

and as Lisa mentioned earlier, we want to test their knowledge of the displayed items on the screen. Not how well, they can see.

209 "Neil Harms" (4126097920)
00:33:55.139 --> 00:34:07.409
When you use a tiny screen, you're looking, you really start to assess their visual acuity rather than rather than these other cognitive constructs. So that that's why it's set up that way. Um.

210 "Neil Harms" (4126097920)
00:34:07.409 --> 00:34:21.714
We've also had questions come in about the computer skills of the person receiving receiving the assessment, because it, the normal thing would be to think, well, this is a computer based assessment. So I've got to use a mouse and keyboard. There's none of that.

211 "Neil Harms" (4126097920)
00:34:21.774 --> 00:34:32.724
If you have the technological skill to watch television, then you have all of the computer skills that you need to be able to interact with the assessment because really all you're doing is looking at it on the screen.

212 "Neil Harms" (4126097920)
00:34:33.714 --> 00:34:37.134
It's actually we've had lots of good feedback from.

213 "Neil Harms" (4126097920)
00:34:38.154 --> 00:34:50.544
They tend to enjoy the assessment it's, it's engaging and people pretty much feel good about it. The amount of time that the individual being assessed actually spends doing it is somewhere between 15 and 25 minutes. Typically.

214 "Neil Harms" (4126097920)
00:34:50.544 --> 00:35:00.054
And then, after that, the actual individual being assessed doesn't even need to participate beyond that, because all of the rest of the items are asked of the informant.

215 "Neil Harms" (4126097920)
00:35:00.054 --> 00:35:05.964
So, most most of the people being usually elect to. to

216 "Neil Harms" (4126097920)
00:35:06.629 --> 00:35:10.109
To not participate in any, any of it after that point.

217 "Neil Harms" (4126097920)
00:35:10.109 --> 00:35:16.409
And if that's really up to them, they can certainly stay and listen, we encourage them to do. So, if they want to, but they don't have to.

218 "Neil Harms" (4126097920)

00:35:24.839 --> 00:35:32.784
Can the case manager be included for the 1st few minutes to make sure the family client gets on the call also?

219 "Neil Harms" (4126097920)
00:35:32.784 --> 00:35:40.014
Can the person doing the assessment notify the case manager, right away in case they don't get on it and avoid having to reschedule.

220 "Neil Harms" (4126097920)
00:35:40.644 --> 00:35:48.024
So, the 2nd, part of that is, as soon as we know, there's a no show, they're going to reach out to the, to the support coordinator and say.

221 "Neil Harms" (4126097920)
00:35:48.389 --> 00:36:03.059
Hey, this isn't happening. We need to have this happen. I don't have an issue with the support coordinator, assisting the individuals with getting on line. It may be pretty problematic to make that happen. Just simply because.

222 "Neil Harms" (4126097920)
00:36:03.059 --> 00:36:06.989
They're, they're just going to be a different spots. Um.

223 "Neil Harms" (4126097920)
00:36:06.989 --> 00:36:17.219
But if 1 wanted to treat it that way, and hop in, just to make sure that everybody got started on the same time and then the SC logged off prior to the question starting. I don't see a big issue with that.

224 "Neil Harms" (4126097920)
00:36:23.459 --> 00:36:36.144
We have a question who always present with the individual during the assessment and can it be done remotely? This is all designed to all be done remotely. Originally. It was considered to be a face to face assessment. That was how we originally put it together.

225 "Neil Harms" (4126097920)
00:36:36.504 --> 00:36:43.104
1 of the 1 of the outputs of covid is that we went back through the assessment eliminated items that could only be face to face.

226 "Neil Harms" (4126097920)
00:36:43.134 --> 00:36:52.884
We ran our statistics on it and learned that those items didn't really impact the output of the assessment in any statistically significant way. So we eliminated those.

227 "Neil Harms" (4126097920)
00:36:53.544 --> 00:37:06.384
Now, we're able to offer this completely at distance and folks tend to really, really like it because they don't have to drive across the

country. They don't have to arrange for transportation that they just don't have to do any of those kind of things.

228 "Neil Harms" (4126097920)
00:37:06.384 --> 00:37:21.264
And it's very easy, the other part that people really like about this over the is the required to informants. So you always had to take 2 people out of production in order to be able to do that. And we get the same level of validity with 1. informant.

229 "Neil Harms" (4126097920)
00:37:23.879 --> 00:37:31.109
So, as far as who needs to be present, again, I'll circle back to that. It should just be the assessor.

230 "Neil Harms" (4126097920)
00:37:31.109 --> 00:37:44.784
The person being assessed, and the informant, it really should be limited to those 3 folks as much as possible. I fully realize that there are some times where an individual may need more supports than that, especially if they're really significant behavior issues.

231 "Neil Harms" (4126097920)
00:37:45.084 --> 00:37:54.954
And if that's the case, please reach out to your assessor beforehand, and let them know what the situation is. And then we'll work with you to make sure that we get as valid and assessment as we can possibly get.

232 "Alisa Arthur" (3851829248)
00:37:56.664 --> 00:38:07.794
Neil, I wanted to add 1 thing, uh, the difference between the he said the 2 performance another difference is the moss takes approximately an hour.

233 "Alisa Arthur" (3851829248)
00:38:08.214 --> 00:38:20.454
I think Neil said we've done thousands of these and we're at the average of 56 minutes you've got some that might last half an hour when the person is severely disabled,

234 "Alisa Arthur" (3851829248)
00:38:20.454 --> 00:38:25.164
or you've got another 1 that might be 2 hours because the person. person

235 "Alisa Arthur" (3851829248)
00:38:25.259 --> 00:38:31.830
Really likes to talk and takes a little bit longer as we know when we're doing planning that happens as well.

236 "Neil Harms" (4126097920)
00:38:33.180 --> 00:38:43.410
I thank you at least for bringing that up. Yeah. Our average has been 56 minutes for the ones going. So I think you can loosely expect that it's going to be about an hour, give or take.

237 "Neil Harms" (4126097920)
00:38:44.755 --> 00:38:58.645
Question do results, come back immediately or is there a long wait time
and if so, how long we're, we're keeping the turnaround time to within 3
business days the, the only thing that really takes time it's at the end
of the assessment all the calculations are done.

238 "Neil Harms" (4126097920)
00:38:58.645 --> 00:39:06.145
The protocol that we've developed in Microsoft Excel does all of that all
the scoring. So you have the results immediately.

239 "Neil Harms" (4126097920)
00:39:06.750 --> 00:39:18.625
But as soon as that's done, we have it sent to a 2nd assessor who looks
it over to make sure that all of the i's are dotted and t's are crossed.
So to speak and make sure that it's completely valid.

240 "Neil Harms" (4126097920)
00:39:18.625 --> 00:39:33.205
And then, once it's been vetted to be a valid assessment, that's when the
PDF is generated and sent out. So, we anticipate that we get a turnaround
in less than than, than 3 business days that we're shooting to get all of
them turn around in 3 business days or less.

241 "Neil Harms" (4126097920)
00:39:43.320 --> 00:39:48.300
Is the requirement to assess learning new if not how was that addressed
previously?

242 "Neil Harms" (4126097920)
00:39:48.300 --> 00:39:52.045
Um, none, none of the none of the categories are new.

243 "Neil Harms" (4126097920)
00:39:52.135 --> 00:40:06.895
Um, the functional limitation categories are exactly the same in CSR as
they were previously because all of that is generated actually out of
federal law and we assess learning in a variety of ways previously. Um.

244 "Neil Harms" (4126097920)
00:40:07.230 --> 00:40:10.740
But that's not that's not a new requirement.

245 "Neil Harms" (4126097920)
00:40:15.055 --> 00:40:29.395
I've had trouble finding information on the development and validation of
the laws and specifically the learning skill. Can you direct me to these
resources? There are, there are a couple of studies that were done online
related to the models, and that that's all the information that's
available out there.

246 "Neil Harms" (4126097920)
00:40:30.204 --> 00:40:32.935

So, just so, you know, the learning.

247 "Neil Harms" (4126097920)
00:40:33.835 --> 00:40:47.245
So, from the learning scale, you have to remember this is what we call a
discrimination tool. So it ramps up the items and all of those categories
from very easy to very difficult.

248 "Neil Harms" (4126097920)
00:40:47.245 --> 00:41:00.385
And it does it very rapidly, because we're not trying to come up with an
IQ score. That is not the function of this. What we're doing is trying to
establish about where functional limitations are related to to the norm
group.

249 "Neil Harms" (4126097920)
00:41:00.955 --> 00:41:03.205
And so the learning section is.

250 "Neil Harms" (4126097920)
00:41:03.390 --> 00:41:05.850
Is is very, very brief.

251 "Neil Harms" (4126097920)
00:41:06.355 --> 00:41:16.945
And there isn't any reason to have more detail on that, because you're
just looking for this discrimination point at roughly the 2nd percentile
or lower,

252 "Neil Harms" (4126097920)
00:41:17.335 --> 00:41:22.735
which is what is typically considered a substantial functional
limitation. So.

253 "Neil Harms" (4126097920)
00:41:23.515 --> 00:41:31.165
There's a, there's not a lot of information out there related to that
learning scale also related to that that brings up another point.

254 "Neil Harms" (4126097920)
00:41:31.225 --> 00:41:42.655
We do not share these questions out because it's the same reason that you
don't have access to all of the questions that are in an intelligence
test. Once you publish all of the questions, then.

255 "Neil Harms" (4126097920)
00:41:43.285 --> 00:41:52.225
Everybody knows the questions, and everybody knows the answers and the
predictive of ability of that test goes away. So we don't we don't
provide that content.

256 "Neil Harms" (4126097920)
00:41:52.435 --> 00:42:07.165

The stage 3 items are different, because that's more about assessing that individual's significant behavioral health needs significant physical health needs vision.

257 "Neil Harms" (4126097920)
00:42:07.500 --> 00:42:16.470
Hearing mobility, it's, it's that kind of stuff and it's more more done in terms of just interviewing the individual and finding out what that stuff looks like.

258 "Neil Harms" (4126097920)
00:42:16.470 --> 00:42:23.250
Hope that help answer your question if you have a other more detail, just reach out to me directly and we can have a conversation about it.

259 "Neil Harms" (4126097920)
00:42:27.595 --> 00:42:34.165
Follow up question, I think we've already answered this who will be allowed to attend the miles wanted to schedule. The is able to attend. I think we've covered this.

260 "Neil Harms" (4126097920)
00:42:34.375 --> 00:42:45.685
We want to make sure that just the 3 individuals that need to be in the room need to be in the room in terms of if they are the informant, obviously there'll be there.

261 "Neil Harms" (4126097920)
00:42:45.955 --> 00:42:56.875
Those should be outlier cases, but as a, as a rule, you wouldn't want to be in in the room because it has a way of introducing more error to the assessment.

262 "Neil Harms" (4126097920)
00:42:56.880 --> 00:43:01.890
That is there, and that's just simply not helpful for the, for the individual.

263 "Neil Harms" (4126097920)
00:43:06.600 --> 00:43:15.570
Is it possible to get a copy of the presentation as I had issue? Yes, we're going to. We're going to put out this PowerPoint and it'll be out there and available for the, for the public.

264 "Neil Harms" (4126097920)
00:43:19.345 --> 00:43:31.195
If we support an individual, who does not have Internet access and does not have a means to travel to a place with access will dmhc reimburse the for, transporting the person to a place with access.

265 "Neil Harms" (4126097920)
00:43:31.645 --> 00:43:42.925
So, if you run into a scenario like that, you are encouraged to contact the regional office directly and work out those details because we, we.

266 "Neil Harms" (4126097920)
00:43:43.260 --> 00:43:57.385
We recognize that that is that that could be a concern. I will throw out
there that that has not been the major concern that folks thought it
would be for the thousands of ones of these that we have already done.

267 "Neil Harms" (4126097920)
00:43:58.165 --> 00:44:11.275
I do realize it absolutely will come up, but they should be pretty fringe
cases. When you run into that again, reach out to either Alisa and Paul
on the assessment team or to the regional office directly.

268 "Neil Harms" (4126097920)
00:44:14.695 --> 00:44:29.035
Ken, an SC, conduct the MOS for a new waiver request no, there's no
chance of that. We've set up the assessment team who are all employees to
do this what it does it does a couple of things.

269 "Neil Harms" (4126097920)
00:44:29.875 --> 00:44:32.575
It's much more defensible in an audit.

270 "Neil Harms" (4126097920)
00:44:32.850 --> 00:44:39.420
For the, for us, as the state unit to be the ones that do those things
and.

271 "Neil Harms" (4126097920)
00:44:40.255 --> 00:44:55.075
It also really, really enhances our innovator reliability to go through
and know that we have this small group of folks that all see know, and
interpret the question and the answers that they get in nearly exactly
the same way.

272 "Neil Harms" (4126097920)
00:44:55.465 --> 00:45:03.775
And that's important for consistency. So, at this point, there are no
plans to have anyone outside the assessment team, conducting the laws.

273 "Neil Harms" (4126097920)
00:45:08.215 --> 00:45:23.095
Question does this replace the process for community and comp waivers?
Yes, it absolutely does. The partnership for hope is the only 1 that's
different and it's different now. And this process does not replace the
process for partnership for hope.

274 "Neil Harms" (4126097920)
00:45:24.330 --> 00:45:27.870
It does for the mo kids.

275 "Neil Harms" (4126097920)
00:45:28.795 --> 00:45:41.125

Community support waiver and whatever question to scheduling. Let you move forward without a guardian email address is where I want to clarify. Okay.

276 "Neil Harms" (4126097920)
00:45:41.425 --> 00:45:52.195
So, if the Guardian does not have an email address, the SC is encouraged to put in their own email address there to, to get past that requirement.

277 "Neil Harms" (4126097920)
00:45:53.550 --> 00:46:08.215
That's that's really the only workaround that you've got. All the fields are required, but we recognize yes, there will be a time when Guardian when a guardian doesn't have any email address, then you just use your own. And at that point, you would be required to provide that information to them via snail mail.

278 "Neil Harms" (4126097920)
00:46:08.485 --> 00:46:18.145
Also, you would probably want to come up with some process of how you're going to call them to remind them that that assessment is gonna happen. Because they would also not get the reminder email.

279 "Neil Harms" (4126097920)
00:46:19.980 --> 00:46:24.330
Tough to get a reminder email. If you don't have her an email address.

280 "Neil Harms" (4126097920)
00:46:27.210 --> 00:46:38.310
Here's looks like a comment I appreciate seeing where we'll get an overview of where they score on each of these 6 limitation areas in the, and see more.

281 "Neil Harms" (4126097920)
00:46:38.310 --> 00:46:48.390
There is a summary section to explain the limitation in more detail. Will that not be filled out now? Since we don't get a detailed write up? Um.

282 "Neil Harms" (4126097920)
00:46:48.835 --> 00:46:53.785
Yeah, I would imagine that that that write up in there would be would be pretty brief.

283 "Neil Harms" (4126097920)
00:46:54.415 --> 00:47:06.985
You'll get you'll get the functional limitations in the report and then there's a description of what that means lower, but it won't really be individualized to that that specific person.

284 "Neil Harms" (4126097920)
00:47:06.985 --> 00:47:09.445
You'll just know that they, that they meet the criteria.

285 "Neil Harms" (4126097920)

00:47:13.675 --> 00:47:20.785
What about consumers that will not participate in Webex? Zoom I have
several that will not participate in any meetings over video. Okay.

286 "Neil Harms" (4126097920)
00:47:20.815 --> 00:47:31.345
So, if we have a scenario where they absolutely will not do that, then
we're going to have to make arrangements for that to be done face to face
or, um.

287 "Neil Harms" (4126097920)
00:47:31.680 --> 00:47:36.420
Alisa, I think you've had this come up before so, have you handle that in
the past?

288 "Alisa Arthur" (3851829248)
00:47:36.420 --> 00:47:47.220
We've kind of just talked it through with the individual, um, you know,
and I, I've had some that, once they see that, we're not gonna.

289 "Alisa Arthur" (3851829248)
00:47:47.220 --> 00:47:59.635
Tell them the wrong, or we're not going to test them. They, they kind of
get interested so I might move on with the informant and get that going
and then they'll kind of relax and come and join.

290 "Alisa Arthur" (3851829248)
00:47:59.635 --> 00:48:06.505
I haven't had I did have 1 that really didn't want to do it, but by the
end, she sat down and answered.

291 "Alisa Arthur" (3851829248)
00:48:06.810 --> 00:48:15.600
When she saw that it was something she could actually do plus by then
walking in the room, there's some questions we can answer.

292 "Alisa Arthur" (3851829248)
00:48:15.600 --> 00:48:22.710
Without even asking them a question, it's kind of like the more watching
somebody walk into the room.

293 "Neil Harms" (4126097920)
00:48:22.710 --> 00:48:37.080
Watch in and pick something up. That's the that's a good circle around. I
don't know that we, we particularly covered that either. What what items
do they need to have available at the assessment site?

294 "Alisa Arthur" (3851829248)
00:48:37.080 --> 00:48:41.430
You need the pencil and paper.

295 "Alisa Arthur" (3851829248)
00:48:41.430 --> 00:48:44.550
A quarter and a time keeping device.

296 "Alisa Arthur" (3851829248)
00:48:44.550 --> 00:48:48.630
And that's it pretty, pretty simple stuff.

297 "Alisa Arthur" (3851829248)
00:48:48.630 --> 00:48:59.880
Hmm, and that info is actually in the emails that you received as well
it's on the calendar when you go there, and it'll be in the confirmation
emails and stuff.

298 "Neil Harms" (4126097920)
00:49:00.685 --> 00:49:09.745
Alright, thanks, Paul. Another another question I believe we've answered
about how long does the full assessment take from start to finish? The
average is about an hour.

299 "Neil Harms" (4126097920)
00:49:10.495 --> 00:49:18.805
We've seen them as quick as 30 minutes as long as 2 hours, but they, you
know, the massive number of them come in at about an hour.

300 "Neil Harms" (4126097920)
00:49:20.700 --> 00:49:31.380
That's the, that's the screen time. Obviously you got to be there a
little bit ahead of time in order to make sure that you're you're logged
in and all of that, you know, that all of that can can.

301 "Neil Harms" (4126097920)
00:49:31.380 --> 00:49:35.160
Make things change time a little bit, but generally it's about an hour.

302 "Neil Harms" (4126097920)
00:49:40.855 --> 00:49:53.545
Does the individual have an option to participate in person if they don't
feel comfortable completing the assessment remotely again for these
fringe cases? I keep referring to them as that, because we only have so
many assessments we only have so many slots.

303 "Neil Harms" (4126097920)
00:49:53.725 --> 00:49:58.795
So, we are really, really, really, really encouraging people to do this
remotely. Um.

304 "Neil Harms" (4126097920)
00:49:59.280 --> 00:50:10.050
They'll they'll find out that it's, it's very enjoyable. It's very low
stress and it's, it's it's just an easy thing to do. And until you've.

305 "Neil Harms" (4126097920)
00:50:10.050 --> 00:50:22.735
Until you've sat through the assessment 1 time, it is really engaging
folks tend to enjoy participating in it. So it's 1 of those things that

folks folks get caught up in. Oh, my goodness. What happens if they won't do it?

306 "Neil Harms" (4126097920)
00:50:22.945 --> 00:50:36.895
Well, if they won't do it, we have the we have the same issues that we have with the current assessment if they won't do it, then we have to look at making other arrangements and making those adjustments. So, in rare instances, we will have to have folks do this in person.

307 "Neil Harms" (4126097920)
00:50:38.185 --> 00:50:41.485
The 1st preference is going to be for them to come to 1 of the regional offices.

308 "Neil Harms" (4126097920)
00:50:41.485 --> 00:50:54.775
We have an assessor at every regional office, but all of that will require coordination to make sure that that person is free able to do the assessment since the assessment team assesses people that are done statewide.

309 "Neil Harms" (4126097920)
00:50:54.775 --> 00:51:07.075
And as Paul mentioned very early in the presentation, it's done round Robin. So, when you come into this person gets assigned to a person, and then the next person in the queue.

310 "Neil Harms" (4126097920)
00:51:07.260 --> 00:51:16.980
Would then get the next assessment and so on and so that's that's how we even out the workload to make sure that all the assessors get the same number of assessments to do. Um.

311 "Neil Harms" (4126097920)
00:51:16.980 --> 00:51:27.715
And it also helps with making sure that you don't have this situation where 1 assessor does all of the assessments for Columbia, Missouri, this spreads it out.

312 "Neil Harms" (4126097920)
00:51:27.715 --> 00:51:34.885
So that you, you have different people doing doing these around the state. And it just, it just makes it makes it better.

313 "Neil Harms" (4126097920)
00:51:35.220 --> 00:51:43.230
If we do need something absolutely has to be done in person and you'll want to reach out to Elise or Paul to make arrangements for how we can get that done.

314 "Neil Harms" (4126097920)
00:51:48.690 --> 00:51:57.570

Is the ISP implementation date used when planning the Mars 30 days prior to the results needed um, so.

315 "Neil Harms" (4126097920)
00:51:57.570 --> 00:52:02.280
I'm going to say, you need to plan it for 30 days from when you need the information.

316 "Neil Harms" (4126097920)
00:52:03.750 --> 00:52:18.655
I'm not going to tie it directly to the implementation date. You could if you wanted to, but we're just, we're saying, at least 30 days before, because that just means you've got a bigger variety of assessment times to choose from. And I'm generally speaking.

317 "Neil Harms" (4126097920)
00:52:18.655 --> 00:52:31.165
You're probably going to want to jump out to between 60 and 90 days in advance of that ISP, implementation date. Because then you get a little bit more lead time and, you know, you're going to have the results back and you'll be able to work with all of that information.

318 "Neil Harms" (4126097920)
00:52:33.085 --> 00:52:47.035
Also something to remember on this is again, remember you get all 3 of these scores every time that the is done. So, for the level of care, we're supposed to be on a 2 year cycle for having that done. Again.

319 "Neil Harms" (4126097920)
00:52:47.035 --> 00:53:01.435
We've got a 3 year cycle with the public health emergency, but you're going to get a new rate new rate allocation score. You're gonna get a new priority of needs school scoring. You're going to get functional limitations redundant every 2 years for somebody. That's currently in the.

320 "Neil Harms" (4126097920)
00:53:01.500 --> 00:53:12.030
System and needs to needs to have been done, and you'll also get all 3 of those scores upfront when a person comes in through intake it's just a little different way of thinking about how those scores roll in.

321 "Neil Harms" (4126097920)
00:53:15.720 --> 00:53:19.170
All right, if we are in the process of requesting a waiver.

322 "Neil Harms" (4126097920)
00:53:19.170 --> 00:53:24.030
Complete the, and et cetera prior to 1 123.

323 "Neil Harms" (4126097920)
00:53:24.030 --> 00:53:33.690

But the request does not get through to you are by 123 do we have to start the process from scratch? No, you do. Not. You continue with what you've got.

324 "Neil Harms" (4126097920)
00:53:36.690 --> 00:53:47.460
I just had him a copy completed for initial waiver, eligibility determination. If I cannot get the amendment done end date by January. 1st well, I still be able to use the current. You use all the current stuff. There's no need to start over.

325 "Neil Harms" (4126097920)
00:53:49.770 --> 00:53:55.620
And that takes us to the very end of all the questions that are in the queue. Um.

326 "Neil Harms" (4126097920)
00:53:55.620 --> 00:54:02.040
I saw upwards of 90 people on the call at some point. Hopefully everybody got some great information out of this. Um.

327 "Neil Harms" (4126097920)
00:54:02.040 --> 00:54:16.735
Since we've reached the end of the questions, just a quick reminder to let, you know, once we get the participant list in, we will turn this information around and get those links out to everybody. And down the road, we will have a complete Q and a document or an available.

328 "Neil Harms" (4126097920)
00:54:16.735 --> 00:54:26.845
So that folks can see these kind of frequently asked questions and have a good resource for those. And the PowerPoint will be made available down the road as well. So, you'll have some some time to look back at this.

329 "Neil Harms" (4126097920)
00:54:27.175 --> 00:54:31.945
Last thing to let, you know, is, if you need or want to.

330 "Neil Harms" (4126097920)
00:54:32.370 --> 00:54:46.350
Have this training again and listen to the conversation again if you didn't quite understand it today we have more sessions coming up and you're more than welcome to come back and sit through this another time. Thanks everybody for your participation today and have a wonderful rest of the week.

331 "Alisa Arthur" (3851829248)
00:54:46.350 --> 00:54:50.280
There was a question just added. Okay. Well, let's what.

332 "Neil Harms" (4126097920)
00:54:50.280 --> 00:54:58.290
Um, I'm finding it.

333 "Neil Harms" (4126097920)
00:54:58.290 --> 00:55:12.000
In the case of residential care, do you need to have the guardian's email
available if they are not the informant generally speaking? Yes, because
the Guardian should be notified that this assessment is occurring.

334 "Neil Harms" (4126097920)
00:55:12.000 --> 00:55:18.780
So, yes, um, that the last question you so.

335 "Neil Harms" (4126097920)
00:55:18.780 --> 00:55:27.048
All right, that is all folks have a wonderful rest of the day. Wonderful,
wonderful rest of the week.