

Improving lives through supports and services that foster self-determination.

MO DDD & You: Value Based Payments

Information for Individuals & Families

Presented by:

Lisa Nothaus, Supporting Families Lead, Division of DD Emily Luebbering, Director, Federal Programs Unit, Division of DD



August 23, 2022 12:30pm-1:00pm



Introductions





Lisa Nothaus

-live in Mid-MO-Parent-Supporting Families Lead



Emily Luebbering

-Registered Nurse-14+ years experience-waiver oversight-Director of FederalPrograms Unit

Webinar Agenda

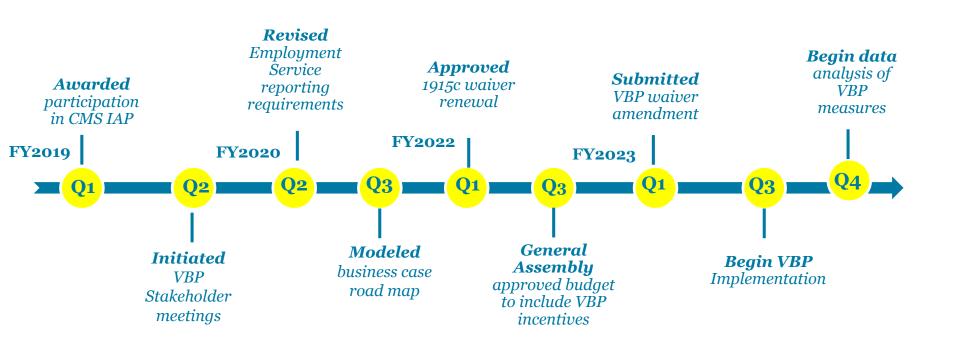


Overview of Value Based Payments

- Services and Program Areas Targeted
 - Impact on Self-Advocates/Individuals and Families

Timeline of Key VBP Milestones





For additional information visit: Value Based Purchasing | dmh.mo.gov

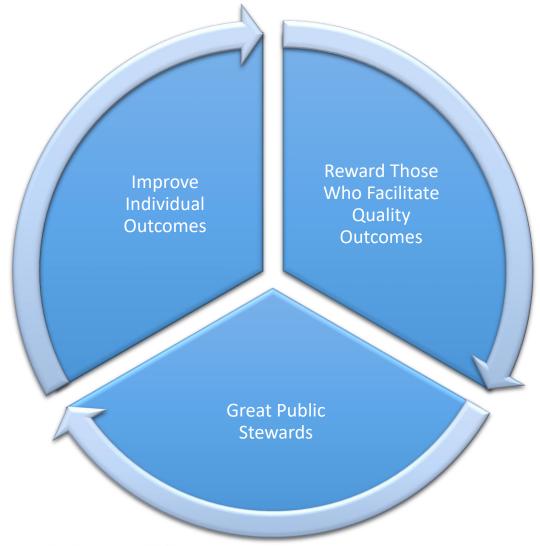


"The Big Picture"

The Big Picture: Value Based Care







The Big Picture: Value Based Care





- Healthcare Access Quality and Intervention
 - HRST
 - Tiered Supports
 - Electronic Health Records
- Social and Community Inclusion
 - Service Definitions
 - Remote Supports
- Economic Stability
 - Employment First
- Environmental Accessibility
 - Technology First

Improve Individual Outcomes



- Skilled Workforce
 - DSP Training Levels
 - Registered Apprenticeship
 - Learning Mgmt System
- Stable & Accessible Workforce
 - NCI Staff Stability
 - Registered Apprenticeship
 - Workforce Barrier Scan
- Cash Flow
 - Pay for Reporting
 - Rate Standardization
 - Performance payments (VBP)

Reward for Facilitating Quality Outcomes



- Accountability
 - Organizational Efficiency
 - EVV
 - Alternative Payment Methods
- Efficiency
 - ConneXion
 - LEAP Grant
 - Health IT
- Transparency
 - Division Dashboards
 - Provider Scorecard

Great Public Stewards





Value Based Payment Incentives

Health Risk Screening Tool



Why: The HRST is a web-based assessment tool used to detect health risks. The HRST information will support the team to identify strategies to decrease risk and improve health outcomes of individuals.

To incentivize providers to complete the Missouri DD Health Risk Screening Tool (HRST).

<u>Who</u>: Residential service providers and Case Management providers serving individuals receiving waiver services.

What: A one-time payment of \$72.20 for completion of each individual *initial* Health Risk Screening Tool (HRST).

Tiered Supports



Why: Tiered Supports is a best practice support model that results in higher quality of life, fewer risk outcomes, and reduced staff turnover.

To incentivize providers to develop and maintain Tiered Supports

Who: Individualized Supported Living service providers.

What: Two Payments:

- Monthly payment of \$174 for sharing data elements each monthly period.
- Quarterly incentive payment based on assessment of Low, Medium, or High implementation systems each quarterly period.

Remote Supports



Why: Promote increased independence, reduction in stress level of overall DSP workforce, savings to State and providers with implementation of remote supports.

Who: Individualized Supported Living and In-Home Respite.

What: Payment of 15% of the State's share of savings for each six month period.

DSP Training Levels



Why: Increased staff retention; employees gain national best practice skills; and improved individual outcomes through training.

Who: Any waiver service non-licensed professional staff delivering contracted HCB services, including: Personal Assistant, Personal Assistant - Medical Exception, Day Habilitation, Day Habilitation - Behavioral Exception, Day Habilitation - Medical Exception, Community Networking, Individualized Skill Development, Career Planning, Prevocational, Job Development, Supported Employment, Community Specialist, Support Broker, Benefits Planning, In-Home Respite—Day, In-Home Respite—Individual, In-Home Respite—Group, Out-of-Home Respite—Day, Residential Group Homes, ISL, and Shared Living.

DSP Training Levels



What:

- Training provided in Relias.
- 3 Payment Levels
 - Level One for completion of Level 1 DSP training;
 - Level Two for completion of Level 2 DSP training;
 - Level Three for completion level 3 DSP training.
- A provider may earn a quality payment twice a year.

MISSOURI DIVISION OF DEVELOPMENTAL DISABILITIES

CDSP Registered Apprenticeship

Why: A talent acquisition apprenticeship pipeline with increased staff retention; employees gain national best practice skills; and improved individual outcomes.

Who: Any DDD HCBS waiver service provider who participates in the Direct Support Professional (DSP) Registered Apprenticeship Program.

What: One payment of \$1560 at 50% completion and one payment of \$1560 upon successful completion of the Certified DSP registered apprenticeship program.

Employment Reporting



Why: To incentivize providers to share data for benchmarking performance what will help develop future value based payments.

Who: Any Division of Developmental Disabilities HCBS waiver Employment Services provider.

What: Pay for reporting of \$55 to the employment provider for providing all required data points.

National Core Indicator Staff Stability Survey



Why: To incentivize applicable providers to complete annual and subsequent NCI Staff Stability Surveys.

Who: Current waiver service providers of residential, inhome and non-residential services.

What: One payment of \$2,000 per qualifying provider.

The National Core Indicators (NCI) Staff Stability Survey collects information on the direct support professional (DSP) workforce in Missouri, including information on staff wages, retention and turnover. The survey data supports the Division's policy and program development to enhance the retention efforts and training needs of the DSP workforce.

Electronic Visit Verification (EVV)



Why: Electronic timekeeping, adds efficiency, provides quicker payments, allow for better coordination of care, easier scheduling, verification that care was received at the point of care, and minimizes billing errors.

Who: Agency personal assistant (PA) services that successfully connect and transfer <u>verified</u> records to the state EVV aggregator. Self-Directed Service PA is not eligible.

What: Payment amount equivalent to 1% of paid claim payments made to the agency for the six month period.

VBP Questions



Emails may be submitted to the Division mailbox at ddmail@dmh.mo.gov – with Subject Line: VBP

Questions?





Next MO DDD & You Webinar



Mark your calendar now!

The next "MO DDD & You" webinar is scheduled for

September 27, 2022 12:30pm-1:00pm



Improving lives THROUGH supports and services THAT FOSTER Self-determination.

Thank You