

WEBVTT

1

00:00:00.000 --> 00:00:03.238

All right good afternoon everybody.

2

00:00:03.238 --> 00:00:10.378

I am excited to see so many people show up and this is our 1st ever.

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00:00:10.378 --> 00:00:17.873

Event to discuss publicly and widely and openly our changes to contract.

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00:00:17.873 --> 00:00:26.963

We've done this in the past in a variety of different ways through public, posting and conversations with our stakeholders, but never through an event like this.

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00:00:27.143 --> 00:00:34.704

So, um, hopefully, this will be the 1st of many to come and, uh, this hopefully, it will be very helpful and.

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00:00:35.070 --> 00:00:40.320

Helping providers understand the changes that are coming, um.

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00:00:40.320 --> 00:00:54.984

I am looking at this as a presentation of proposed changes so I wouldn't consider this a training, um, cause I'm not going to really be talking about implementation or much interpretation.

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00:00:54.984 --> 00:01:02.545

Just sharing with you. Um, the proposed changes to the contract. That will be effective July. 1 of 20.

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00:01:03.115 --> 00:01:10.825

22, so, as Kat said, we're going to be gathering the questions from this session.

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00:01:10.825 --> 00:01:20.605

Um, the actual purchase of service contract is currently posted for public comment we will combine the questions gathered through this webinar.

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00:01:20.605 --> 00:01:28.704

Um, along with the comments, collected through public comment, combine them. And post 1, comprehensive quality, or.

12

00:01:29.340 --> 00:01:32.579

Question and answer, um, document.

13

00:01:34.829 --> 00:01:37.859

Oh, um.

14

00:01:37.859 --> 00:01:45.599

Hmm, sorry uh, I lost a slide somewhere. I apologies. Um.

15

00:01:46.075 --> 00:01:46.644

So,

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00:01:46.644 --> 00:01:47.004

1st,

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00:01:47.004 --> 00:02:01.734

we're going to review our general changes such as just generalized update languages and references and then we're going to move through each section and explore mandatory changes and revisions in any additions that are

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00:02:01.734 --> 00:02:02.814

being made.

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00:02:47.849 --> 00:03:01.289

And we replaced references to improvement plans, critical status and no growth referral with corrective action plan. So you'll see those changes just reformulated throughout the document.

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00:03:02.639 --> 00:03:12.539

So, our 1st, mandatory change is an affidavit of work, authorization and documentation. Essentially this is the.

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00:03:12.539 --> 00:03:17.430

The statement that the providers are required to enroll and participate in verify.

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00:03:17.430 --> 00:03:26.340

Provide the Department of documentation required and submits a completed notarized affidavit of work authorization.

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00:03:26.340 --> 00:03:37.110

Um, so that's that's a requirement. It's, it's not something that we really can modify.

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00:03:37.110 --> 00:03:40.530

Um, we're looking at some different options to accompany that.

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00:03:40.530 --> 00:03:50.669

And when we have all of those things figured out of of those options, if if anything changes on professional and how that works, we will definitely let, you know.

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00:03:50.669 --> 00:03:53.879

The other mandatory change.

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00:03:53.965 --> 00:04:05.935

Is anti discrimination against Israel act, contract requirements so this language is mandatory for all contracts that will have money's paid over 100,000 dollars for the life of the contract.

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00:04:05.935 --> 00:04:09.175

So, this is something that's being added to all standardized contract.

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00:04:10.740 --> 00:04:20.129

Um, for the department and was required for us to add, so I'm not going to go into the details of that section. Um.

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00:04:20.129 --> 00:04:31.288

I choose to believe that none of our providers are anti discriminatory. So, um, but please make sure you read that and understand how it applies to you as a contractor.

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00:04:33.838 --> 00:04:46.283

So, section 2.8 in the contract is the business associate provisions, uh, 2.82 and 2.83 are updated to reflect a systems reference in relation to the social security administration, electronic information, exchange security requirements.

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00:04:53.098 --> 00:04:56.399

That's a long word. This.

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00:04:56.399 --> 00:05:05.908

This has been in the contract previously we simply revised it to say, instead of Seymour, it's division of DD information system.

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00:05:05.908 --> 00:05:19.463

And for the CC more and other identified systems, um, as you all know, we are in the process of creating a new system called connection and so this, uh, contract will be implemented prior to connection coming online.

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00:05:19.613 --> 00:05:24.084

So, we're making sure the door is open to cover that system as well.

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00:05:27.778 --> 00:05:39.569

So, in section 3.2, we are talking about Medicaid requirements um, a little bit of change here in the current language we had previously.

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00:05:39.653 --> 00:05:48.413

Outline the department as an organized health care delivery system, um, since organized health care delivery system is defined.

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00:05:48.803 --> 00:06:00.293

Um, later in the contract, we removed that specific language to not duplicate. Um, the most important component of the change is the italicized sentence.

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00:06:00.533 --> 00:06:06.624

Um, this section 3.2.5 does not apply to shared living services or residential oversight services. Um.

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00:06:10.528 --> 00:06:14.788

The through discussion with our stakeholders, they ask that we make clear.

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00:06:14.788 --> 00:06:28.733

Um, that those services are not considered, um, required to have an contract. Those are permissible, subcontracting services. Um, we also added to whom you would make your request.

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00:06:29.033 --> 00:06:41.213

Um, if you do need to short term, temporarily, use, uh, a temporary service. Um, and you would make that to your provider relations vendor, service coordinator for processing.

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00:06:44.874 --> 00:06:53.934

Section 3.3 addresses service definitions, the important thing to note here that the body of the language, the current language still exists.

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00:06:53.934 --> 00:07:07.074

What we changed about that is instead of saying, notifying their regional office and reading of such decision to decline. It. Now says that you'll submit your notice to the department through the contractor notification portal.

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00:07:07.074 --> 00:07:19.014

So that is a new system, a new portal that we have in development that will be online before July 1 of 2022. so, we'll have a centralized methodology for providers to report, getting notice.

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00:07:23.338 --> 00:07:26.608

Likewise in 3.3.5.

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00:07:26.608 --> 00:07:30.028

Um, which is related to, you.

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00:07:30.028 --> 00:07:39.358

Providers getting 30 days notice the provider shall not terminate services to a consumer without 30 days prior written notice to the consumer the.

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00:07:39.358 --> 00:07:46.588

On the department, unless an earlier date is mutually agreed upon by the contractor, the department and the consumer.

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00:07:46.793 --> 00:07:53.783

Notice to the consumer shall be in writing, notice that the department shall occur through the contractor notification portal.

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00:07:53.963 --> 00:08:05.213

So, again, making the distinction that we're changing our notifications of notice to a centralized format, and we will get you the link and the access to that when it is available.

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00:08:07.499 --> 00:08:14.009

So, section, 3.4, addresses, service, delivery, staff requirements this.

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00:08:14.009 --> 00:08:19.829

3.4.7 specifically references notifying when.

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00:08:19.829 --> 00:08:32.969

The professional manager service component is interrupted. So, this seems like a, it's just a slight differentiation. In words. The intent here is that if a professional manager leaves.

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00:08:33.053 --> 00:08:46.524

And someone else can step in and provide that service while you're backfilling, then your service is not interrupted and you don't need to tell us every time a professional manager leads and you have someone else cover for them.

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00:08:46.913 --> 00:08:53.274

Um, what it's getting at is if say, you're a smaller organization and you only have 1 professional manager.

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00:08:53.519 --> 00:09:00.749

And they leave, therefore, you have no 1 else to provide that component. That's when we require notification.

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00:09:05.639 --> 00:09:17.094

The original 3.4.9 covered a variety of training requirements. Um, it required abuse in a, are covered abuse and neglect as well as 1st aid CPR medication administration.

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00:09:17.094 --> 00:09:28.163

So what we've done is we've broken the old 3.4.9 into 2 lines 9 and 10. so, we've, the 3.4.9 is specific to abuse and neglect.

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00:09:28.374 --> 00:09:36.923

Um, we separated this specifically because abuse and neglect applies to all of the contractor staff at all levels of an organization. Um.

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00:09:43.019 --> 00:09:46.019

And so we revised that to reflect.

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00:09:46.019 --> 00:09:59.099

Uh, any director supervisor, or employee of a contractor, she'll have completed training and preventing detecting and reporting of abuse and neglect prior to having contact with it. Consumer and show. Repeat that training every 2 years.

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00:09:59.099 --> 00:10:08.698

Defining the employee as a person employed by, or contracted by an agency or a person serving as a volunteer, or student for the agency.

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00:10:10.254 --> 00:10:12.144

So, that there was no confusions.

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00:10:12.323 --> 00:10:25.854

We did list the services that are exempt from abuse and neglect requirement and that would be our environmental accessibility adaptations, or home, modification, vehicle, modification, providers, assisted technology.

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00:10:25.854 --> 00:10:33.474

That is not related to the remote support, monitoring component, specialized medical equipment and and dental.

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00:10:33.749 --> 00:10:37.708

Those services, we would not be looking for abuse and neglect training.

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00:10:38.759 --> 00:10:46.168

So the other part for the CPR and 1st date and medication administration, um.

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00:10:46.703 --> 00:10:56.573

We rewarded that because that training is specific to people who are going to directly provide services to individuals, which is not necessarily all of the staff at an organization.

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00:10:57.083 --> 00:11:02.724

So all direct support professionals, professional managers and nursing staff.

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00:11:03.028 --> 00:11:12.658

Must have current certification and a competency based CPR and 1st day course emergency intervention and medical and medication administration.

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00:11:12.658 --> 00:11:21.089

The 2nd, part of that is continues to be the same staff may provide direct care while obtaining required training.

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00:11:21.089 --> 00:11:27.479

Um, as long as there is 1 fully trained staff on duty during each shift at each service delivery staff.

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00:11:27.479 --> 00:11:40.828

So, all direct support professionals and professional managers and nursing staff, this means anyone who puts forms, or is expected to potentially perform or who might substitute.

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00:11:40.828 --> 00:11:44.548

For direct support, professional needs to have this training.

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00:11:44.548 --> 00:11:52.589

If your office staff might be called upon to provide supports due to staffing shortages, they must have this training or.

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00:11:52.589 --> 00:12:00.658

They could work at least as long as at least 1, other staff is on shift at that location that is trained.

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00:12:04.224 --> 00:12:13.644

Uh, 3.4.11 was 3.4.10 until we split the previous 1 into 2, this 1, specifically addresses, employment, services, specialized training. We numerically changed it to align.

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00:12:13.644 --> 00:12:21.533

And this change is simply referencing the reliance curriculum now available to be used for the training.

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00:12:29.399 --> 00:12:35.369

3.4.11 is related to providers developing staff curriculum, specific to.

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00:12:35.369 --> 00:12:42.328

Employment requirements, employment, services requirements. Um, if you look at the current, it previously had 6.

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00:12:42.328 --> 00:12:54.448

Different disruptive States, we changed it to 4 minimizing it. Making it a little bit simpler. Um, we've provided the email address.

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00:12:54.448 --> 00:13:00.749

To where you're supposed to submit your curriculum, um, and emphasize that.

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00:13:00.749 --> 00:13:14.129

The correspondence indicating that the provider curriculum has been approved, must be maintained by the requesting contractor, the maryville University, and the division will not maintain those approvals for contractors.

85

00:13:16.408 --> 00:13:25.288

3.5 is the documentation of services section? Um, this is the service that specifies what documentation is required.

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00:13:25.288 --> 00:13:29.639

3.5.1, um.

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00:13:31.769 --> 00:13:37.889

Used to say the provider shall document the provision of authorized services and consumer progress.

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00:13:37.889 --> 00:13:40.889

It has been expanded to say.

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00:13:40.889 --> 00:13:50.033

Provision of authorized services, implementation strategies, associated with identified consumer needs goals and consumer progress as we're all aware.

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00:13:50.274 --> 00:13:56.303

Um, any outcome in the is required to have implementation strategies.

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00:13:56.519 --> 00:14:00.538

And so it's really how are the implementation strategies being.

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00:14:00.538 --> 00:14:07.379

Um, performed provided, are they effective? Are they meeting the needs of the individuals? Our goals being met.

93

00:14:11.578 --> 00:14:16.649

So, in 3.5.2, you might recall that there were 8 bullet points.

94

00:14:16.974 --> 00:14:30.563

Where it says information listed below hopefully everybody is super familiar with those 8 bullet points, but we put them on the next slide as reminders. Even though we've removed them from the contract language, just to review 1, last time briefly with everyone.

95

00:14:30.894 --> 00:14:41.693

Um, but we've revised it to remove the 8 bullets, condense it and simply reference the CSR where you can find those requirements at. So, um.

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00:14:41.999 --> 00:14:45.089

We thought that it might be better to reference the authority.

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00:14:45.089 --> 00:14:48.869

Than simply to re, to restate what's in the authority.

98

00:14:50.219 --> 00:14:57.178

So, those 8, um, those 8 bullets are here currently list these 8 bullets.

99

00:14:57.178 --> 00:15:07.259

Service type number of units activity related to the personal plan, data service and start and end times name of staff, providing the service name of the person receiving service.

100

00:15:07.259 --> 00:15:15.599

Where were the services provided the signature title of the program supervisor provider and other information deemed necessary by the department.

101

00:15:15.599 --> 00:15:22.499

Those requirements can all be found and 13 CSR 73.030.

102

00:15:24.599 --> 00:15:31.078

So, section 3.6 is quite a large section, and this is specific to residential service delivery.

103

00:15:31.078 --> 00:15:43.798

So, in the current language, you'll notice current language is quite a bit longer than the 2nd than the revised the language. That's because part of this the.

104

00:15:43.798 --> 00:15:54.418

The statement and the 2nd sentence about termination without 30 days notice that is already in the contract. So we removed it to not be repetitive.

105

00:15:59.068 --> 00:16:07.708

The information and 3.6.2 references the contractors responsibilities regarding leases the previous or current language.

106

00:16:07.708 --> 00:16:11.999

Was asking the provider to ensure that.

107

00:16:11.999 --> 00:16:17.759

Leases were in place for locations, not owned by the provider.

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00:16:17.759 --> 00:16:25.078

What we're really want to focus on is HCPs compliance and there are stakeholder feedback and expressing.

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00:16:25.078 --> 00:16:36.928

That it's not really the provider's responsibility to oversight private, provide oversight to private privately owned locations in those leases.

110

00:16:36.928 --> 00:16:42.958

Um, we focus on premises that are owned by the contractor.

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00:16:42.958 --> 00:16:50.879

Um, so, in the event, the contractor is providing residential services from a property or premises owned by the contractor.

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00:16:50.879 --> 00:17:04.798

They should provide legally binding written agreement agreements, outlining the same rights and protections under tenant law as any individual, not receiving home and community based services. Um, this would apply to group home, shared living.

113

00:17:04.798 --> 00:17:10.169

Individualized scope into individualized.

114

00:17:10.169 --> 00:17:24.028

Supported living, um, if the contractor or its employees, or it's family members own, or owns partners with the company that owns the property, a legally binding agreement must be in place.

115

00:17:26.669 --> 00:17:34.979

So this is brand new language um, you all are probably familiar with the brand new service definition that was implemented 7 1.

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00:17:34.979 --> 00:17:49.348

Of 21, the intensive therapeutic residential so we added this language to contract to specify which level of group home staffing this services required to follow.

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00:17:49.348 --> 00:17:53.429

So, as a provider of intensive, therapeutic, residential debilitation.

118

00:17:53.429 --> 00:18:08.398

Contractor shall follow category 3 staffing requirements as outlined above. You remember there's a chart right above there with the categories, 1, 2 and 3, or they can provide higher within the same rate structure. If the needs of the individuals are greater than category. 3.

119

00:18:08.398 --> 00:18:20.878

The level 3 is a 1 to 3 ratio on day and evening shifts with the 1 to 6 ratio overnight. And the professional manager is required to provide and document 2.5 hours per week per person served.

120

00:18:23.578 --> 00:18:37.019

So, 3.7 addresses, registered nurse, oversight previous language had a generic statement of the provider, and all our ends utilized by the provider, um, to be more specific.

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00:18:37.019 --> 00:18:48.358

The contractor in all our ends utilized by the contractors shall participate in registered nurse, oversight, orientation, training, and any subsequent mandatory program update training.

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00:18:48.358 --> 00:19:01.949

Any contractor staff directly supervising the agency RN and or the developmental disabilities professional must complete or the professional manager. In. In other words, you probably need to.

123

00:19:01.949 --> 00:19:14.459

Make that align with the language must complete the state sponsored RN oversight orientation training within 90 days of higher, whether employed by, or contracted with the contractor.

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00:19:14.459 --> 00:19:27.568

Um, the other part that is new of that is any utilized by the contractor must complete a mandatory annual state sponsored RN oversight program training. I really think both. Um.

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00:19:27.568 --> 00:19:36.088

Both AMC that are outlined here are for the most part already occurring. So hopefully that's.

126

00:19:36.088 --> 00:19:48.384

That's something very familiar to people in 3.7.3. the change here was in referencing the nursing oversight activities added, but not limited to.

127

00:19:48.384 --> 00:19:55.403

And it is adding the language around the Missouri health risk screening tool. Otherwise known as the Hearst.

128

00:19:56.699 --> 00:20:00.479

So, you'll see that information.

129

00:20:01.824 --> 00:20:15.594

They're added to de, completion of the monthly health summary and specified nursing delegation documents, and the most health risk screening tool system for each consumer upon the contractors. Initiation of the 1st process.

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00:20:15.838 --> 00:20:19.919

So, you may not have started that process yet, but when you do that.

131

00:20:19.919 --> 00:20:28.048

Is the nurse's responsibility and EA, function in the role of the residential health risk screening tool radar.

132

00:20:28.048 --> 00:20:33.148

For each consumer under the contractor's initiation of the.

133

00:20:33.148 --> 00:20:42.749

Process 3.7.6 is specific to, um.

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00:20:42.749 --> 00:20:50.368

We specifically address services in nursing site as authorized to T1. 0. 0 2 TD.

135

00:20:50.814 --> 00:20:58.134

That code is specific to nursing, the language was expanded to clarify implementation expectations.

136

00:20:58.163 --> 00:21:06.623

These are not new expectations just putting it in writing to help people understand the implementation and how to authorize um.

137

00:21:09.209 --> 00:21:21.689

So, the 1st, part of this remains in the event, the provider is providing a minimum of 1.25 hours per month, or other amount deemed necessary by the planning team and just find the.

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00:21:21.689 --> 00:21:25.048  
Per consumer for, um.

139

00:21:25.048 --> 00:21:32.459  
Are in oversight services shall be authorized separate from the budget be previously set a minimum of.

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00:21:32.459 --> 00:21:38.788  
30 minutes per. Oops. Sorry huh? Per month must be provided to each individual.

141

00:21:38.788 --> 00:21:51.239  
So, we've revised it to say a minimum of 15 hours per year shall be authorized, because it's an annual authorization. So you wanted to provide that clarity it is still a minimum of 30 minutes per month.

142

00:21:51.239 --> 00:21:55.798  
But the remaining time maybe utilize as needed across the individual's plan year.

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00:21:55.798 --> 00:22:06.088  
Again, that's not new practice. It's simply wasn't this specific in contracts so we're expanding that to help people understand exactly what that expectation is.

144

00:22:07.199 --> 00:22:10.798  
3.3.7, um.

145

00:22:10.798 --> 00:22:14.729  
Applies to group home and shared loading services.

146

00:22:14.729 --> 00:22:18.778  
A few minor changes needs.

147

00:22:18.778 --> 00:22:22.588  
Changed to requirements and acceptance.

148

00:22:22.588 --> 00:22:32.969  
Change to review so the contractors will notify the RN the RN immediately if the requirements pertaining to the arm and oversight cannot be met.

149

00:22:33.989 --> 00:22:38.308

Exactly, the same thing as we talked about with the professional manager.

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00:22:38.308 --> 00:22:46.648

Um, is that that the, what we're asking here is when.

151

00:22:46.648 --> 00:22:56.878

When an RN does not exist to provide oversight. So if you have an RN leave and another RN temporarily fills that while you backfill you're good.

152

00:22:56.878 --> 00:23:08.338

But if you have an RN leave and you have no other RN, therefore, you cannot provide that support to that individual. That's when it requires, um, a plan to be submitted.

153

00:23:08.338 --> 00:23:13.798

Showing how that requirement will be met and that interim plan will be subject to the.

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00:23:13.798 --> 00:23:22.558

Departments review, um, in order to insure the health safety of the consumers and the training supervision needs of contractor staff.

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00:23:22.558 --> 00:23:29.368

The department may require the utilization of a temporary registered nurse to meet the RN oversight requirements.

156

00:23:31.679 --> 00:23:38.638

Um, section 3.9 is the section on management of consumer property.

157

00:23:38.638 --> 00:23:53.273

And the 2nd sentence here, italicized from the current language has been removed. The sentence was individual funds, held by the provider, combined with the funds held at the regional office at no time shall jeopardize Medicaid eligibility.

158

00:23:53.634 --> 00:23:57.173

That sentence. There was simply removed from the language.

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00:23:57.449 --> 00:24:06.598

I think we all recognize that sometimes that's a very challenging thing to do. Um, providers don't always know or have.

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00:24:06.598 --> 00:24:14.519

Easy access to readily find out what that balance is. So there's brief periods of times where things might, um.

161

00:24:14.519 --> 00:24:18.989

Might be a little out of balance and providers quickly, get them back in place.

162

00:24:59.729 --> 00:25:04.558

So, again, it until June 30th of 20.

163

00:25:04.558 --> 00:25:08.519

22, the the limit is 100 dollars.

164

00:25:09.054 --> 00:25:16.824

As currently written into contract, but the proposal is, as of 71 of 22, that limit increases 300 dollars.

165

00:25:16.884 --> 00:25:24.084

So that leaves individuals with a lot more room to make their own independent decisions about how to spend their money.

166

00:25:28.199 --> 00:25:36.743

Section 3.12 addresses, emergency intervention, restraint, and seclusion time out in the current language. It was referencing division directive.

167

00:25:36.743 --> 00:25:47.153

4.300 as this language is now in, are we no longer need to reference the directive that no longer exists it used to be attached to the contract as attachment.

168

00:25:47.153 --> 00:25:56.213

C, and it will no longer be attached the 3.2 or 3.12.3 and the 2nd bullet is new proposed language.

169

00:26:00.509 --> 00:26:10.318

Um, the contractor shall attend the behavior support review committee reviews when identified by the department as necessary for consumer health and safety.

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00:26:10.318 --> 00:26:24.594

I know many of you are asked to attend these meetings when you're supporting someone with significant challenges and perhaps they have due processes in place or perhaps you've had

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00:26:24.594 --> 00:26:26.874  
increased event reporting,

172

00:26:27.203 --> 00:26:28.584  
or unfortunately,

173

00:26:28.614 --> 00:26:34.943  
maybe the policy on restraint didn't work out quite as hoped and so,

174

00:26:34.973 --> 00:26:35.604  
um,

175

00:26:35.723 --> 00:26:37.733  
so we wanted to add to the language.

176

00:26:37.979 --> 00:26:47.278  
Verification that if you are in 1 of those kind of descriptors or others  
that I maybe haven't included, um, that if we ask you to come to talk.

177

00:26:47.278 --> 00:26:54.838  
Um, with us about the behavior supports and review their efficacy that  
you participate.

178

00:26:58.409 --> 00:27:02.939  
3.13 is audio and surveillance.

179

00:27:02.939 --> 00:27:07.769  
This 1st part specifically was updated.

180

00:27:07.769 --> 00:27:13.648  
Um, to say where consumers are present and receiving a paid service.

181

00:27:13.648 --> 00:27:19.348  
We wanted to differentiate what might be from.

182

00:27:19.348 --> 00:27:25.739  
Um, some providers have.

183

00:27:25.739 --> 00:27:38.753

Security systems, and they do not operate those during paid hours of service. They turn them on after hours to make sure their property is secure. So we want it to reference and differentiate that.

184

00:27:38.753 --> 00:27:44.634

We are not talking about provider security systems. That are turned on after hours of support.

185

00:27:46.229 --> 00:27:51.358

Another part to that change is to just a slight movement. Um.

186

00:27:51.358 --> 00:28:03.479

At the end of that 3.13.2 is dated unless the audio video equipment is approved and funded by the department through remote supports.

187

00:28:03.479 --> 00:28:16.348

And it was revised to say audio video equipment approved and funded by the department through assistive technology, remote supports. And if necessary review through due process is not surveillance.

188

00:28:16.348 --> 00:28:19.558

So this little part under current.

189

00:28:19.558 --> 00:28:34.528

Was previously a part of the very 1st sentence of this section um, and it really didn't fit well, so we removed it from that very 1st, part of the section, and we put it at the end so that people did not confuse.

190

00:28:34.528 --> 00:28:42.838

Um, surveillance equipment with the system, technology and remote support, they're 2 distinctly different. Um.

191

00:28:44.219 --> 00:28:52.949

Systems okay um, 3.14 was removed.

192

00:28:53.903 --> 00:29:05.604

So this is in relation, probably another round of applause for our providers out there. We have not actually been implementing this and so maybe it might be what are you talking about?

193

00:29:05.634 --> 00:29:09.354

But this is 3.14 was at once upon a time.

194

00:29:10.528 --> 00:29:19.739

Providers who had been on an improvement plan critical status no growth. No referral in the last 12 months were required to submit an annual plan.

195

00:29:20.213 --> 00:29:33.983

And we're no longer going to require that. It seems duplicative because if they've been on that plan the last 12 months, and we've seen plans, um, we've seen and approved the progress in plans that were in place at the time.

196

00:29:33.983 --> 00:29:40.763

And chances are, we're probably still working with that provider on those plans. So this section has been formally removed.

197

00:29:44.128 --> 00:29:47.519

Section 4.2 relates to amendment.

198

00:29:47.519 --> 00:30:00.898

Termination and renewal, um, we have added 4.2.7 this is not a revision or a replacement. These are the steps the contractor may take to appeal a contract termination.

199

00:30:00.898 --> 00:30:04.138

So, the contractor may meet with the Department's.

200

00:30:04.138 --> 00:30:15.209

Division director, or does it need to appeal contract termination? The contractor must notify the Department's division director or destiny within 7 business days of the date on the termination letter.

201

00:30:15.209 --> 00:30:21.749

The appeals will include the name of the contractor, the naming contact information to the person requesting the appeal.

202

00:30:21.749 --> 00:30:28.469

The reason for appealing the contract termination, and any documentation that supports the contractor's position.

203

00:30:28.469 --> 00:30:36.148

The meeting between the division director designee and the provider, she'll take place within 7 days from the date of the request.

204

00:30:36.148 --> 00:30:42.929

And within 7 days, business days of that, meeting the division director, or designee will make a final determination.

205

00:30:42.929 --> 00:30:47.009

As to whether the contract termination remains in effect in the contract.

206

00:30:47.009 --> 00:30:51.239

Will be notified of this decision by regular and certified mail.

207

00:30:51.239 --> 00:30:56.759

The decision of the division director or designee shall be the final decision of the department.

208

00:30:59.669 --> 00:31:03.838

Section 4.8 relates to financial requirements.

209

00:31:03.838 --> 00:31:14.909

4.8.2 specifically relates the funding appropriation as you can see from the current language. It was extremely lengthy. Um, and and.

210

00:31:14.909 --> 00:31:26.003

For some people, it was the language was a little bit alarming. Um, and so we condensed it to offer more concise language and description of what happens.

211

00:31:26.034 --> 00:31:34.013

So, this big paragraph with 12345 bullets has been condensed to say the contractor understands and agrees that funds required.

212

00:31:36.328 --> 00:31:44.909

To find the contract and must be appropriated by the general assembly of the state of Missouri for each fiscal year, including within the contract period.

213

00:31:44.909 --> 00:31:56.489

The contract should not be binding upon the state for any period in which funds have not been appropriated and the state shall not be liable for any costs associated with termination caused by lack of appropriation.

214

00:32:00.358 --> 00:32:05.368

Section 4.17 is contract and monitoring and compliance.

215

00:32:05.368 --> 00:32:12.269

An additional special condition and has been added, um, the previous number 5 becomes 6.

216

00:32:12.269 --> 00:32:16.378

So this is when, um.

217

00:32:16.378 --> 00:32:25.769

When a provider has been placed on a corrective action plan, special conditions, or restrictions may include, but are not limited to.

218

00:32:25.769 --> 00:32:39.028

Requiring the contractor to obtain additional technical assistants, require additional levels of prior approval from the department for contract activities, requiring additional a more detailed financial reports and other documentation.

219

00:32:39.028 --> 00:32:43.528

Additional ongoing contract monitoring by the departments.

220

00:32:43.528 --> 00:32:56.368

The new part preventing the department from adding new department funded services contracts and accepting new department referrals and, or requiring the submission of an implementation of a corrective action plan.

221

00:32:56.368 --> 00:32:59.699

So the new part is the italicized 5.

222

00:33:01.979 --> 00:33:11.098

So, 4.17.3 is specific to corrective action, planning, timelines and processes.

223

00:33:11.098 --> 00:33:17.278

The new language and replace the C and the old C becomes D.

224

00:33:18.419 --> 00:33:29.338

So, the failure of the provider to submit a written corrective action plan to the department, within the specified time frames, may result in termination of contract.

225

00:33:29.338 --> 00:33:33.388

And then D, um, was the old.

226

00:33:33.388 --> 00:33:37.618

The department will notify the contractor and writing it. The corrective action plan is approved.

227

00:33:37.618 --> 00:33:50.009

Or if modifications required in the event, the department requires changes to the corrective action plan the contractor shall submit a revised corrective action plan within 5 working days of receipts of the Department's notification. That changes are required.

228

00:33:53.578 --> 00:33:56.939

Section 5 is payments to the contractor.

229

00:33:56.939 --> 00:34:03.419

This area was updated to more accurately, reflect the relationship that exists between the billing system and the provider.

230

00:34:03.419 --> 00:34:14.099

Um, current language says the provider shall be paid for actual authorized services, provided in accordance with the requirements of the contract.

231

00:34:14.099 --> 00:34:20.188

The provider shall be paid in accordance with the applicable rates specified and authorized in the state billing system.

232

00:34:20.664 --> 00:34:30.264

There are vision to be States. The contractor is advised to review the contract rate schedule specified in a state going system prior to providing authorized services.

233

00:34:30.684 --> 00:34:41.693

The contractor should immediately report any incorrect authorizations upon verification, incorrect rates or authorization. So, we've probably corrected and payment corrected as appropriate.

234

00:34:41.969 --> 00:34:47.909

So this is how the system works now. Um.

235

00:34:47.909 --> 00:34:51.809

An example would be, um.

236

00:34:51.809 --> 00:35:06.748

You go to you have you, you have an rsp that says that you were provided, um, an authorization for community networking you look in Seymour go to Bill and it says individualized skills development.

237

00:35:06.748 --> 00:35:20.724

You don't go on individual skills development, because that's not what the says you need to contact, um, your support coordinator, potentially provider relations and report incorrect authorization.

238

00:35:20.903 --> 00:35:25.523

So that we can verify that. And we can get that rectified. Um.

239

00:35:25.858 --> 00:35:36.449

It is just essential that providers have a good system to make sure that what's in the system matches what was authorized that the code's being authorized.

240

00:35:36.449 --> 00:35:41.878

Are the codes approved to accompany the service? You think you're authorized to provide.

241

00:35:41.878 --> 00:35:55.858

So, the previous language in the contract, the stakeholders felt that it was essentially saying that, um, whatever was in there was you were stuck with.

242

00:35:55.858 --> 00:36:06.059

Which is not true and has never been our practice. So this new language really reflects the correct relationship and hope that it makes it clearer.

243

00:36:09.298 --> 00:36:14.039

All right, so those are all of the changes.

244

00:36:14.039 --> 00:36:18.838

All of the additions, um, and all the required.

245

00:36:18.838 --> 00:36:24.869

Languages that we have to that we're proposing to implement with 7 1.

246

00:36:24.869 --> 00:36:30.778

Again, the contract has been posted for public comment you can review that.

247

00:36:30.778 --> 00:36:33.898  
Online, it's also, um.

248

00:36:33.898 --> 00:36:38.398  
Post that, I believe with this events or the link to it is.

249

00:36:38.398 --> 00:36:51.353  
We're going to combine all questions submitted today with the public comment questions, and then post a Q and a, so, all questions and answers related to the public posting are due to Contessa. No later than January 31st.

250

00:36:51.353 --> 00:36:58.373  
So today is the 20th and so we will work on the questions that came in from this webinar.

251

00:37:00.208 --> 00:37:09.119  
Quickly, but we will not be posting any of the answers until after we also collect the public comment period. Um.

252

00:37:09.119 --> 00:37:16.768  
You can also find this PowerPoint on the division Web site at the event.

253

00:37:16.768 --> 00:37:23.188  
Location we posted it yesterday. Hopefully you all were able to find that and print it off.

254

00:37:23.188 --> 00:37:29.219  
And again, if you have any questions, please submit those.

255

00:37:29.219 --> 00:37:35.489  
And we're looking to do a really quick turnaround. We will answer those Q and A's.

256

00:37:35.489 --> 00:37:47.039  
In early February, um, contract renewals do take a bit of time. The procurement unit has to send them out to over 600 providers, collect them back. Signed.

257

00:37:47.039 --> 00:38:01.884  
Obtained the, the departments appropriate signatures and then return it back to the provider. So we start this process early. They will start

sending out contracts to providers in February or March. Um, and in hopes of getting them back.

258

00:38:02.244 --> 00:38:02.873

Um.

259

00:38:03.179 --> 00:38:10.079

In June, so look for those to come and I hope you found this.

260

00:38:10.079 --> 00:38:16.590

Uh, helpful and, uh, we look forward to looking at your comments and providing you with answers.

261

00:38:16.590 --> 00:38:20.250

And that is the end of our presentation today.