

WEBVTT

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00:00:04.049 --> 00:00:08.820

Hey, good afternoon. This is Emily director of the federal programs unit.

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00:00:08.820 --> 00:00:14.429

And I'm with the storage teammate, coordinator of employment community engagement.

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00:00:14.429 --> 00:00:23.760

And we also have Leslie Bradley also with federal programs unit today to help with the question and answer process.

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00:00:23.760 --> 00:00:27.120

Um, next slide.

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00:00:31.500 --> 00:00:35.280

We're going to go ahead and.

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00:00:35.280 --> 00:00:45.090

1st off I want to just to mention just a reminder that the question and answer document from our October 12 service.

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00:00:45.090 --> 00:00:50.814

Definition training is posted online with the webinar information,

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00:00:51.054 --> 00:01:02.335

previous Webinars and you also may have also received a email yesterday with that link for the question and answers from the original training on October 12.

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00:01:02.909 --> 00:01:06.840

And now I'm going to hand it over to doing.

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00:01:06.840 --> 00:01:21.359

All right, thank you. So today we do not want to go back through in detail the training that we did back in October 12th. What we'll do is just a quick highlight, the service definition changes that were made.

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00:01:21.359 --> 00:01:26.579

Uh, and then we'll jump in to any questions and answers that you all have today.

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00:01:26.579 --> 00:01:33.689

So, just as a refresher benefits planning as 1 of the new waiver services that was included in the waiver application.

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00:01:33.689 --> 00:01:38.400

Again, this is available in the comprehensive community support and partnership waivers.

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00:01:38.400 --> 00:01:44.519

This is an individualized service and the intent of this service is to help individuals.

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00:01:44.519 --> 00:01:50.099

Who may be considering employment or seeking employment or already employed.

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00:01:50.099 --> 00:01:56.549

To help them understand what the impact of earned income would be on their social security benefits.

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00:01:56.549 --> 00:01:59.819

Medicaid benefits and other public, um.

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00:01:59.819 --> 00:02:05.010

Public services and benefits, and if we can advance the slide.

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00:02:06.984 --> 00:02:07.375

Uh,

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00:02:07.405 --> 00:02:22.254

the main thing with benefits planning is that the individual does not need to be present in all aspects of the service delivery as there are pieces where a certified benefits planner may need to be coordinating calls with security or the family

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00:02:22.254 --> 00:02:26.514

support division or analyzing benefits planning queries.

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00:02:26.849 --> 00:02:30.330

So the individual does not always have to be present.

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00:02:30.330 --> 00:02:43.740

Uh, for the provider to be able to deliver the service in order to receive the service, we do need to 1st, utilize the comparable benefit that is available through the Missouri based. So, security supported.

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00:02:43.854 --> 00:02:58.764

Worked in for names, planning and assistance program in Missouri. 1 of those is located with Missouri protection and advocacy, and the other is available through para quad. So, individuals would 1st need to attempt to access those programs.

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00:02:59.099 --> 00:03:02.370

But if those programs indicate that.

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00:03:02.370 --> 00:03:06.000

Their support is not readily available.

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00:03:06.000 --> 00:03:13.620

To the individual or accessible for them, or if they're going to be on a list where it may be more than 30 days.

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00:03:13.620 --> 00:03:19.319

Before they're able to support the individual, then this service would be available.

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00:03:19.319 --> 00:03:23.370

With a programs primary audiences to work with individuals.

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00:03:23.370 --> 00:03:32.430

Who already have a job that are needing to make some decisions or to work with those individuals that already have a specific job goal.

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00:03:32.430 --> 00:03:37.169

And to have an earnings goal, uh, so in the circumstances where.

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00:03:37.169 --> 00:03:51.865

They don't an individual doesn't fit their priority category, or it's going to be a period of time. Then this is when the service should be utilized the service is to be delivered by a provider that has a staff person.

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00:03:51.865 --> 00:03:56.034

That's been credentialed through either Virginia, Commonwealth University.

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00:03:56.340 --> 00:04:00.479

Or Cornell University, so there are very specific.

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00:04:00.479 --> 00:04:04.409

Criteria on credentialing to deliver this service.

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00:04:04.409 --> 00:04:10.620

And that's outlined in the service definition, and this service is limited to 60 units.

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00:04:10.620 --> 00:04:16.709

Per annual support plan year we'll go ahead and advance the slide and just.

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00:04:16.709 --> 00:04:19.800

Ask questions that you're having a chat box and we'll, uh.

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00:04:19.800 --> 00:04:24.060

Begin to answer the questions after we get to the conclusion of the update.

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00:04:24.834 --> 00:04:35.665

Community networking is available in the comprehensive community support partnership and Mo, kids waiver again that's the service that can be done on an individual or group setting.

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00:04:36.444 --> 00:04:42.504

This is the new definition or new title for what we previously knew as community integration.

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00:04:42.838 --> 00:04:47.009

Uh, in the new waiver application, we did clarify.

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00:04:47.009 --> 00:04:50.249

The expectations around outcomes for individual.

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00:04:50.249 --> 00:04:53.459

To be able to participate in and choose the activities.

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00:04:53.459 --> 00:05:00.449

That builds social relationships, community involvement and that builds upon an individual specific interest.

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00:05:00.449 --> 00:05:06.269

Preferences gifts and strength, so the service really is intended to not just to be.

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00:05:06.269 --> 00:05:16.079

A service that's delivered 1, an individual is out in the community as part of a, a field trip or things like that. It's really more purposeful around.

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00:05:16.079 --> 00:05:22.048

Um, their desires to truly become integrated as part of community involvement.

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00:05:22.048 --> 00:05:33.178

To truly build social relationships and advanced membership and different community programs, organization and activities next slide.

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00:05:33.178 --> 00:05:40.559

Community networking is limited to 432 units within a month.

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00:05:40.559 --> 00:05:46.379

And in the past, we've had instances where individuals have done.

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00:05:46.379 --> 00:05:52.798

What we'll call volunteering in the community as part of community, uh, integration.

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00:05:52.798 --> 00:05:56.608

So, what we are clarifying is if someone's doing community service.

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00:05:56.608 --> 00:06:01.408

Solely for leisure purposes or educational interest.

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00:06:01.408 --> 00:06:04.588

Then that continues to be community networking.

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00:06:04.588 --> 00:06:10.439

But if they are doing unpaid, work experiences or volunteering, as part of.

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00:06:10.439 --> 00:06:18.629

An employment pathway, then those programs really should be being delivered underneath the Pre vocational service definition.

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00:06:18.629 --> 00:06:29.759

Next slide individualized skill development again, this is available in the comprehensive community support partnership.

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00:06:29.759 --> 00:06:34.619

Waiver, uh, this is available to individuals and groups.

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00:06:34.619 --> 00:06:40.199

Clarifying language was added that it is for individuals.

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00:06:40.199 --> 00:06:43.228

Who live in their own home, or their family homes.

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00:06:43.228 --> 00:06:53.218

So this service just like, community networking is not available to anybody within shared living, residing an, or group homes.

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00:06:53.218 --> 00:06:57.358

The service limit for the service is 348 units.

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00:06:57.358 --> 00:07:04.889

And again, language was added to clarify the outcomes that are needed as part of the service.

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00:07:04.889 --> 00:07:14.939

Next slide so we'll move on to dehabilitation again, as has been the case for several years.

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They have is available and the comprehensive community support partnership for hope.

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00:07:19.619 --> 00:07:23.699

And bulkhead waivers language was updated.

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00:07:23.699 --> 00:07:30.329

Uh, to indicate that this is available for all individuals to include and support.

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00:07:30.329 --> 00:07:36.269

Retirement activities that the services are predominantly designed to assist individuals.

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00:07:36.269 --> 00:07:42.028

To acquire improve and retain self, help socialization and adaptive skills.

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00:07:42.028 --> 00:07:51.269

In skill development, and again they have can be provided within a site setting or in the community.

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00:07:52.949 --> 00:07:58.408

And moving on to the next slide.

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00:07:58.408 --> 00:08:05.728

Most of the changes around dehabilitation was language that was included in the medical exception. And the behavioral exception.

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00:08:05.728 --> 00:08:11.999

In the medical exception language was revised to indicate that documentation required.

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00:08:11.999 --> 00:08:16.709

For requesting this from the U. R. committee is written support plan.

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00:08:16.709 --> 00:08:23.428

That includes clinical outcome data with criteria for reduction of supports if relevant.

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00:08:23.428 --> 00:08:26.639

Uh, to the identified medical condition.

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00:08:26.639 --> 00:08:33.149

This wording the only change in this wording from before is that we took the word as out.

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00:08:33.149 --> 00:08:38.519

And replace it with if so if it's relevant, uh, and needs to.

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00:08:38.519 --> 00:08:41.578

Um, have a reduction or a supports.

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00:08:41.578 --> 00:08:46.828

But if it's not relevant for the individual, that there's not that ability to reduce support.

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00:08:46.828 --> 00:08:51.808

Then the supports, don't necessarily need to be reduced.

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00:08:51.808 --> 00:08:57.389

It's just if it's relevant for the individual, based upon their medical conditions.

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00:08:57.389 --> 00:09:03.658

Also written documentation, noting the individual's assess need for medical or mobility support.

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00:09:03.658 --> 00:09:08.009

Is required from the individual's medical practitioner.

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00:09:09.448 --> 00:09:13.139

And the next slide, we'll talk about the behavior exception language.

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00:09:13.139 --> 00:09:25.558

The revised language share indicates that people with exceptional behavior support needs, may be granted a behavior exception when additional staffing is required to keep them or others safe.

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00:09:25.558 --> 00:09:34.649

Request for behavioral exception, is to be submitted the URL community committee and include 1 of the following pieces of documentation.

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The isb needs to include a behavior support plan.

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00:09:38.489 --> 00:09:45.298

Including the support to be implemented for the day, have service and confirmation of ongoing.

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00:09:45.298 --> 00:09:48.749

Applied behavior, analysis services.

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00:09:48.749 --> 00:09:53.158

Or, uh, the isb documents of behavior support.

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00:09:53.158 --> 00:09:56.249

Have been recommended and are being pursued.

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00:09:58.828 --> 00:10:02.068

So, moving on to the next service, um.

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00:10:02.068 --> 00:10:08.578

Career planning, which is available in the comprehensive community support and partnership for hope waiver.

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00:10:08.578 --> 00:10:16.109

Relatively minimal changes in the service definition. There was just some clarification and, uh.

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00:10:16.109 --> 00:10:20.399

Revision to the language to kind of align with national best practices.

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00:10:20.399 --> 00:10:24.719

Again, we clarified that transportation for the implementation of the service.

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00:10:24.719 --> 00:10:31.528

Are included in the rate, so as an individual's receiving career planning and needing to be transported.

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00:10:31.528 --> 00:10:36.989

For community side to community side that transportation is included in the right.

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00:10:36.989 --> 00:10:41.399

But this does not include transportation from the individual's home.

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00:10:41.399 --> 00:10:44.639

Uh, to the, uh, side of service.

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00:10:44.639 --> 00:10:53.729

Also, we just added as far as the additional billable activity is the consideration of how assistive technology could be used.

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00:10:53.729 --> 00:10:58.349

To help the individual as part of that career planning process as a.

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00:10:58.349 --> 00:11:03.629

Review and consider their interest or visit, uh, community work sites.

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00:11:03.629 --> 00:11:15.089

Next slide the largest change and career planning as, as, with all the employment services is adding language around expected outcomes.

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00:11:15.089 --> 00:11:19.168

This was part of the service advisory team recommendations.

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00:11:19.168 --> 00:11:25.259

These outcome requirements are also in place to help us as we move forward.

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00:11:25.259 --> 00:11:30.119

I'm looking at trying to, uh, in the future move from a.

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00:11:30.119 --> 00:11:37.168

Uh, unit of implementation around a quarter hour, to ultimately be able to get to an outcome or a milestone.

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00:11:37.168 --> 00:11:42.028

Payment process, uh, so in career planning, the outcome is.

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00:11:42.028 --> 00:11:45.869

That it identifies an individual's career path.

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00:11:45.869 --> 00:11:50.158

And that a profile is developed, which includes.

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00:11:50.158 --> 00:11:53.609

The individuals need their strengths.

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00:11:53.609 --> 00:12:00.119

Their interests a consideration of what type of natural supports they might need in that career path.

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00:12:00.119 --> 00:12:06.058

As well, as the type of work environment that may be needed, and then a plan that indicates.

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00:12:06.058 --> 00:12:17.879

Those services and support center be necessary to achieve their career goals. So this should be included as a plan and being monitored by support coordinators.

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00:12:17.879 --> 00:12:23.519

As part of that process of individuals, completing those programs and services.

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00:12:23.519 --> 00:12:30.688

In job development again, it continues to be available in the comprehensive community support and partnership waiver.

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00:12:30.688 --> 00:12:35.578

Language again was updated to reflect national best practices.

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00:12:35.578 --> 00:12:42.899

Similar to career planning it was clarified that transportation for the implementation of the service.

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00:12:42.899 --> 00:12:48.538

Is included within the rate, but that does not include the transportation of getting the person.

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00:12:48.538 --> 00:12:54.359

From the residents to the service side and again, uh, we included language here.

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00:12:54.359 --> 00:13:01.229

To ensure that as part of meeting with an employer and looking at a potential job.

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00:13:01.229 --> 00:13:05.038

Uh, that if the provider is working with the employer.

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00:13:05.038 --> 00:13:09.538

On the potential ability to have a system technology available.

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00:13:09.538 --> 00:13:12.629

To help the person of pursuing a potential job.

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00:13:12.629 --> 00:13:16.288

That those are discussions and activities that could be in.

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00:13:16.288 --> 00:13:19.798

Occurring with the the potential provider.

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00:13:19.798 --> 00:13:24.989

And considered as a billable activity, so, as we move on to the next slide.

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00:13:26.489 --> 00:13:31.528

Again, for job development, uh, the outcome the expected is a.

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00:13:31.528 --> 00:13:35.278

Becoming employed and having a retention plan.

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00:13:35.278 --> 00:13:41.999

On now that a job has been found, how is the individual going to be supported on that job?

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00:13:41.999 --> 00:13:46.499

So, within this outcome, retention plan is.

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00:13:46.499 --> 00:13:51.359

An outline of the job title that the person secured.

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00:13:51.359 --> 00:13:55.558

Their wages and the project, and number of hours that they'll be working.

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00:13:55.558 --> 00:14:00.058

As well, as just the strategies that will be needing to be implemented.

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00:14:00.058 --> 00:14:04.229

To help, the individual will be able to retain that employment.

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00:14:04.229 --> 00:14:12.359

And I think you'll understand that the job title wages and projected average number of hours of work.

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00:14:12.359 --> 00:14:19.708

Those have been mandatory expectations of the isb guide for quite some time for the support coordinator to be documenting.

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00:14:19.708 --> 00:14:23.759

And by including it here, we're just ensuring that the service provider.

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00:14:23.759 --> 00:14:28.769

Is getting that information to the support coordinator so it can be included.

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00:14:28.769 --> 00:14:31.859

As part of their ongoing documentation.

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00:14:31.859 --> 00:14:35.879

And monitoring, so, as we move to the next slide.

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00:14:35.879 --> 00:14:39.479

With support employment.

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00:14:39.803 --> 00:14:54.683

The additions here really were more so focused on just kind of that incidental reporting of earned income to Social Security and Medicaid. That may need to occur to ensure that a person does not get into overpayment.

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00:14:55.019 --> 00:14:58.859

Status that is a billable activity and support employment.

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00:14:58.859 --> 00:15:10.619

That is not to be confused with benefits planning. This is just the simple reporting of earnings to Social Security and Medicaid. But again, if someone's really needing to.

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00:15:10.619 --> 00:15:15.149

Look at earnings and wages and how it impacts benefits and consider.

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00:15:15.149 --> 00:15:19.259

So, security work incentives, those would all be part of the benefits planning.

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00:15:19.259 --> 00:15:26.009

Service definition says we move to the next slide the outcome requirements here.

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00:15:26.009 --> 00:15:29.009

Is just a monthly at the, uh.

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00:15:29.009 --> 00:15:33.178

Conclusion of monthly provision of service.

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00:15:33.178 --> 00:15:36.509

That there needs to be a plan indicating.

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00:15:36.509 --> 00:15:42.808

Um, how the person's progressing on the job what their ongoing needs are.

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00:15:42.808 --> 00:15:45.958

How, uh, paid and paid supports.

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00:15:45.958 --> 00:15:51.629

Are going to be coordinated in that next month and then what type of implementation strategy.

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00:15:51.629 --> 00:15:55.708

We'll be implemented over the course of the next month.

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00:15:55.708 --> 00:16:01.198

To help that individual, become more independent and autonomous in that work setting.

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00:16:01.198 --> 00:16:05.009

As we move on to the next slide.

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00:16:06.028 --> 00:16:11.639

Pre vocational continues to be available in the comprehensive community support and partnership for hope waivers.

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00:16:11.639 --> 00:16:19.558

Uh, again, some clarifying language here again that if someone is volunteering for the purposes of an employment pathway.

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00:16:19.558 --> 00:16:22.589

Then they need to be utilizing Pre, vocational.

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00:16:22.589 --> 00:16:28.438

Uh, and not community networking, uh, if the person is doing community service.

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00:16:28.438 --> 00:16:33.149

That's not related to an employment pathway or being used to measure.

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00:16:33.149 --> 00:16:38.969

Uh, employment potential, then that all should be being done through community networking.

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00:16:38.969 --> 00:16:43.889

If it is part of a pathway and part of developing work related skills.

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00:16:43.889 --> 00:16:52.109

Then it should be being completed under Pre, vocational the service limits here. We would remove the previous Weekly limits.

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00:16:52.109 --> 00:16:55.139

Based upon feedback from our stakeholders.

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00:16:55.139 --> 00:17:05.939

And what we did was the number of units that previously was in place was 2080. so, as opposed to limit that limiting that.

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00:17:05.939 --> 00:17:13.288

Across a week or a month time frame we just made those units available over the entirety of a plan year.

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00:17:13.288 --> 00:17:17.699

And again, we did add language in Pre vote.

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00:17:17.699 --> 00:17:22.409

To include in portal discussion about asset development and financial literacy.

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00:17:22.409 --> 00:17:28.259

Uh, as well as having discussions around the consideration.

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00:17:28.259 --> 00:17:31.378

Of apps or technological devices.

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00:17:31.378 --> 00:17:36.509

That could be used to help the individual in preparing for.

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00:17:36.509 --> 00:17:41.398

Future employment opportunities, and as we go to the next slide.

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00:17:42.479 --> 00:17:49.378

The new outcome here is to include a monthly plan on just what are the skill being developed?

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00:17:49.378 --> 00:17:53.068

We need to ensure that if someone's getting Pre vocational.

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00:17:53.068 --> 00:17:56.308

That there's an identification on what those 2 or 3.

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00:17:56.308 --> 00:18:01.558

Skill development areas are kind of what the desired threshold is.

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00:18:01.558 --> 00:18:05.939

That's being developed and.

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00:18:05.939 --> 00:18:13.348

How implementation is adjusting to ensure that those skills are being developed.

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00:18:13.348 --> 00:18:18.479

1 of the things that we have seen in the past is when individuals utilize Pre, vocational.

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00:18:18.479 --> 00:18:26.308

They've just indicated that someone's needed vocational services with no specific identification on the skills being developed.

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00:18:26.308 --> 00:18:32.368

Or the thresholds to be developed, and that an individual will complete the entirety of a limit.

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00:18:32.368 --> 00:18:38.969

And then they'll request an additional amount of Pre vocational and so we just need to ensure.

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00:18:38.969 --> 00:18:42.358

That Pre vocational has a defined end point.

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00:18:42.358 --> 00:18:45.598

And that everybody understands to include the individual.

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00:18:45.598 --> 00:18:48.808

Of what and how that end point is going to be achieved.

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00:18:48.808 --> 00:18:54.479

Uh, so again, that goes back to identifying what are the specific skills being developed.

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00:18:54.479 --> 00:18:59.878

How are they being developed and what is that level of behavior or threshold?

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00:18:59.878 --> 00:19:06.298

Of, uh, skill, uh, demonstration that, uh, everyone is targeting.

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00:19:06.298 --> 00:19:15.148

And as we move on to the next slide, we are ready to go through the questions and answers. So, Emily.

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00:19:15.148 --> 00:19:21.148

Is sliding back up to those questions and I'm going to take a breath.

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00:19:21.148 --> 00:19:25.259

And get a drink and I'll let Emily read the 1st question. Sure.

197

00:19:26.753 --> 00:19:41.064

When will coding be available for benefits planning and when will we be able to request this service? So, for the 1st part, when will the code be available for benefits planning? That is actually.

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00:19:41.398 --> 00:19:56.273

Being the actual code is being finalized and approved by mobile health net for the payment piece and Mac for the auditing purpose and it is close to being approved, but not not. I can't say yet. Which code that's gonna be.

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00:19:56.578 --> 00:20:01.558

But we do have a code in mind and it's going through approval process.

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00:20:01.558 --> 00:20:05.368

And then when will we be able to request this service?

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00:20:07.199 --> 00:20:15.148

The servers to be able to be requested as soon as that code is assigned from health net and as soon as contracts.

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00:20:15.148 --> 00:20:18.388

Have been executed with the providers out there.

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00:20:18.388 --> 00:20:24.328

I know we already have at least 1 provider that is, uh, provisionally.

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00:20:24.328 --> 00:20:31.199

Waiting for the approval that final code from mobile health net. So that will just be a matter of where.

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00:20:31.199 --> 00:20:38.038

What we'll be keeping a list of those approved providers and getting that out to where individuals.

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00:20:38.038 --> 00:20:43.469

Know who those providers are, so they have it available for their choice document.

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00:20:43.469 --> 00:20:52.259

The next question related to benefits planning is if they already have been receiving benefits, planning through career planning.

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00:20:52.259 --> 00:21:01.769

Do they still have to go through with a program so in career planning, uh, career planning contains many billable activities.

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00:21:01.769 --> 00:21:04.979

Previously, 1 of those billable activities.

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00:21:04.979 --> 00:21:11.939

Uh, was benefits planning, so, as we have the code available, and as providers become available.

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00:21:11.939 --> 00:21:17.278

Uh, individuals should be over the course of their plan here. Um.

212

00:21:17.278 --> 00:21:21.449

You know, be transitioning over to the benefits planning service definition.

213

00:21:21.449 --> 00:21:24.628

Which means benefits planning with a train and credentialed.

214

00:21:24.628 --> 00:21:30.568

Benefits planner and individuals should be accessing comparable programs.

215

00:21:30.568 --> 00:21:37.439

Through there with a program and so that requirement really would be no different than what it should have always been.

216

00:21:37.439 --> 00:21:43.138

And that is, we shouldn't be accessing a service without 1st, demonstrating that.

217

00:21:43.138 --> 00:21:46.648

The comparable benefit has already been access.

218

00:21:46.648 --> 00:21:56.909

So, folks should just continue to receive the career planning as we get providers on boarded folks should be transitioned.

219

00:21:56.909 --> 00:22:01.919

Um, and, um, again we should always be considering a whip of program.

220

00:22:01.919 --> 00:22:05.489

Has a comparable program, uh, prior to.

221

00:22:05.489 --> 00:22:10.499

Authorizing those services.

222

00:22:10.499 --> 00:22:16.949

Next question is, can staff continue to provide support through dB 101?

223

00:22:16.949 --> 00:22:20.219

If staff is not certified as a benefits planner.

224

00:22:20.219 --> 00:22:27.298

So, for those who may not be familiar with DB, 101, that is the website that the division of development disabilities.

225

00:22:27.298 --> 00:22:30.659

Costs shares with the division of behavioral health.

226

00:22:30.659 --> 00:22:40.979

And vocational rehabilitation, so that website is a resource where individuals can go out and answer general informal questions about.

227

00:22:40.979 --> 00:22:45.509

One's ability to work how general.

228

00:22:45.509 --> 00:22:50.939

Benefits might be impacting that level of informal support.

229

00:22:50.939 --> 00:22:54.088

Uh, just utilizing existing resources.

230

00:22:54.088 --> 00:22:57.328

Uh, that's fine for those to continue to occur.

231

00:22:57.328 --> 00:23:01.199

And we want to continue to inform individuals on their ability to work.

232

00:23:01.199 --> 00:23:07.019

And have earned income in kind of busting those myth and, um.

233

00:23:07.019 --> 00:23:10.259

Demystified some of the fact from fiction.

234

00:23:10.259 --> 00:23:13.769

But if a person is really looking at needing.

235

00:23:13.769 --> 00:23:17.759

Someone to consider earned income, considering all of their.

236

00:23:17.759 --> 00:23:26.548

Other public benefits, the type of work incentives that they have available that should be when the benefits planning.

237

00:23:26.548 --> 00:23:32.098

Service definition is being utilized and so the analogy that I would give.

238

00:23:32.098 --> 00:23:40.409

Would be kind of like with public health I mean, obviously as a parent, you have a general idea of if your child's running a fever.

239

00:23:40.409 --> 00:23:47.308

Um, you know, what type of medication you should be providing them, and you have a general idea of general.

240

00:23:47.308 --> 00:23:54.898

Per se, uh, neat. Um, but when it comes to attempting to diagnose whether your child has.

241

00:23:54.898 --> 00:24:01.138

Strep throat, or, uh, other conditions that's when you really need to be consulting with.

242

00:24:01.138 --> 00:24:06.659

That higher level of health professional and so the same is true here.

243

00:24:06.659 --> 00:24:13.108

With benefits planning some of that general information that can be ascertain through dB 101.

244

00:24:13.108 --> 00:24:18.568

Or other, uh, informal training that's definitely fine to be being provided.

245

00:24:18.568 --> 00:24:22.858

Uh, but if someone is meeting more formalized.

246

00:24:22.858 --> 00:24:29.128

Consultation around work incentives and the impact of earned income on multiple benefits.

247

00:24:29.128 --> 00:24:33.298

And the nuances of that, that's when the benefits planning.

248

00:24:33.298 --> 00:24:36.538

Service should be, um, access.

249

00:24:36.538 --> 00:24:47.038

The next question is, are there any providers who currently have this service, or have shown interest in providing it?

250

00:24:47.038 --> 00:24:59.878

Uh, we do through the division, we are offering a stipend for providers to complete the certification program through Cornell University in order to build capacity of the service.

251

00:24:59.878 --> 00:25:02.999

We've currently had about 18 providers.

252

00:25:02.999 --> 00:25:08.278

Who have staff that are either previously completed that certification process.

253

00:25:08.278 --> 00:25:11.729

Or actively working on that certification process.

254

00:25:11.729 --> 00:25:15.269

So, we do anticipate a large number of.

255

00:25:15.269 --> 00:25:18.838

Providers onboarding the service as soon as they meet that.

256

00:25:18.838 --> 00:25:26.128

Credentialing criteria. We, we also had providers prior to the benefits planning service definition.

257

00:25:26.128 --> 00:25:29.548

That had sent staff through these certification courses.

258

00:25:29.548 --> 00:25:35.548

Um, several years ago, and so as long as those providers, and that staff person.

259

00:25:35.548 --> 00:25:48.209

Have continued their credential and certification, they would be able to add that service definition. So, uh, there should be a, a, um.

260

00:25:48.209 --> 00:25:53.278

Multitude of providers throughout the state that will be able to offer this service.

261

00:25:54.388 --> 00:26:03.298

Okay, thanks, Dwayne. The next question is also about benefits planning can only benefits planning, be build.

262

00:26:03.298 --> 00:26:08.729

For if the agency or person, providing service is certified.

263

00:26:08.729 --> 00:26:13.558

Correct so part of the provider type, and the waiver application.

264

00:26:13.558 --> 00:26:17.878

Specifies the National credentials that a person that has to have.

265

00:26:17.878 --> 00:26:22.558

In order to be able to get contract and delivering the benefits planning service.

266

00:26:22.558 --> 00:26:36.538

So only those providers that employ staff that have that credentialing, and certification would be able to deliver the service. The other thing I would just point out is that, um.

267

00:26:36.538 --> 00:26:40.288

The requirements of conflict, free case management.

268

00:26:40.288 --> 00:26:43.979

A continue to exist and so a, a.

269

00:26:43.979 --> 00:26:48.148

Could not be billing and delivering the service.

270

00:26:48.148 --> 00:26:51.298

For someone that they're providing case management to.

271

00:26:51.298 --> 00:26:56.308

So, um, you know, there would need to be a, um.

272

00:26:56.308 --> 00:27:01.378

Firewall between the support coordination, the agency.

273

00:27:01.378 --> 00:27:04.439

And the service provider of the service.

274

00:27:06.148 --> 00:27:11.338

Doing that was the next question about tcm's providing benefits planning.

275

00:27:11.338 --> 00:27:16.469

The next question is, if you have a client getting.

276

00:27:16.469 --> 00:27:23.669

Community integration currently, will their plan need to be modified to community networking?

277

00:27:23.669 --> 00:27:27.479

The answer to that is no.

278

00:27:27.479 --> 00:27:30.838

The changes only a name change.

279

00:27:30.838 --> 00:27:35.909

There will be no change in. No, it's not necessary to update the plan.

280

00:27:39.659 --> 00:27:44.338

And then along that same lines.

281

00:27:44.338 --> 00:27:50.249

See, and replace the is this the same service billing code? Um, used.

282

00:27:51.538 --> 00:27:56.818

And I, I believe, let me just double check, but I believe that is correct also.

283

00:27:56.818 --> 00:28:02.909

Since it's just the name change, we can come back to that and I will confirm.

284

00:28:02.909 --> 00:28:10.409

Actually, 1 of the the questions that was previously asked.

285

00:28:10.409 --> 00:28:14.159

Also ask for some clarification on.

286

00:28:14.159 --> 00:28:21.239

What it takes to become certified so, uh, the course for that certification through Cornell University.

287

00:28:21.239 --> 00:28:26.818

Uh, it is a full semester course, uh, that, uh, has, um.

288

00:28:27.838 --> 00:28:33.088

Multiple online courses, and then individuals have to go through a file review.

289

00:28:33.088 --> 00:28:40.739

And pass a exit exam and so anybody who may be interested in offering that service.

290

00:28:40.739 --> 00:28:46.078

That currently doesn't have that training and would be interested in.

291

00:28:46.078 --> 00:28:49.288

In that training, I would just encourage you to contact.

292

00:28:49.288 --> 00:28:53.608

The provider relations vendor, specialist staff.

293

00:28:53.608 --> 00:28:59.939

In your regional office, and they will be in contact with Cindy Kaiser who's our employment for specialists?

294

00:28:59.939 --> 00:29:06.358

That's overseeing that registration process and so they can get information.

295

00:29:06.358 --> 00:29:09.479

How to you on how to go about getting that contract?

296

00:29:09.479 --> 00:29:21.358

Thanks, Dwayne and I was also able to confirm that it's the same billing code for and so no changes there.

297

00:29:21.358 --> 00:29:27.749

Okay, next question.

298

00:29:27.749 --> 00:29:35.398

What, if supports were added to allow residential staff to now, solely provide.

299

00:29:35.398 --> 00:29:43.469

What, if any, excuse me supports, were added to allow residential staff to now slowly provide.

300

00:29:43.469 --> 00:29:50.219

Especially in the light of staffing shortages and the many other responsibilities required for DSP.

301

00:29:52.439 --> 00:29:58.528

So, as far as the residential services, um.

302

00:29:58.528 --> 00:30:07.048

Because the group home and shared living services already have elements and the expectations.

303

00:30:07.048 --> 00:30:13.858

Of helping in an individual access to the community and build upon their community.

304

00:30:13.858 --> 00:30:17.219

Uh, membership and integration need.

305

00:30:17.219 --> 00:30:20.969

Those services were already contained within.

306

00:30:20.969 --> 00:30:26.669

The service definition, so the majority of the states had.

307

00:30:26.669 --> 00:30:30.449

Already been following that guidance. There's just a.

308

00:30:30.449 --> 00:30:38.788

Small handful of situations where that had not been occurring. This was a, uh, an expectation a clarification.

309

00:30:38.788 --> 00:30:45.598

From CMS ensure that we were not duplicate service and supplanting expectations.

310

00:30:45.598 --> 00:30:59.128

That already occurs within our residential services. So, as far as what additional supports were added, um, I would say this is just a clarification.

311

00:30:59.128 --> 00:31:03.209

That's it's already the expectation in a residential service.

312

00:31:03.209 --> 00:31:08.759

To meet those support needs of community networking as well as.

313

00:31:08.759 --> 00:31:12.298

Isv and, um, um.

314

00:31:12.298 --> 00:31:17.278

Personal assistance.

315

00:31:20.334 --> 00:31:21.233

And also,

316

00:31:21.233 --> 00:31:21.594

in our,

317

00:31:21.624 --> 00:31:34.074

you'll also find in our Q and a document similar question about options for the services service alternatives include they have employment services,

318

00:31:34.074 --> 00:31:35.034

included,

319

00:31:35.243 --> 00:31:39.594

increased staffing patterns and remote supports for.

320

00:31:47.459 --> 00:31:55.739

So, if someone was in a residential program, and because of staffing shortages, you know, they may not be able to provide all of the support. Then.

321

00:31:55.739 --> 00:32:00.088

Those would be some other alternative services that could be accessed, but it is.

322

00:32:00.088 --> 00:32:06.568

Helping someone potentially pursue their employment pathway and making a request. Um.

323

00:32:06.568 --> 00:32:12.269

Of employment services around that need, or, uh, you know, potentially, um.

324

00:32:12.269 --> 00:32:15.298

Working with the day, have provider.

325

00:32:19.493 --> 00:32:33.233

Next question again is what is the start date for these services? Just kind of a reminder. They've all they've been approved the waivers and they start of the services have it's all approved, um, with the approvals of the waivers.

326

00:32:33.473 --> 00:32:35.064

So it's kind of back to what we.

327

00:32:35.398 --> 00:32:42.328

Uh, what do I had said before finding those providers and then as soon as you have the codes available to, you.

328

00:33:13.253 --> 00:33:17.663

Next question is, does they have to be provided a group or.

329

00:33:17.999 --> 00:33:23.489

Could an individual utilize this? Um, so there has been no change in.

330

00:33:23.489 --> 00:33:26.489

Um, the staffing ratio.

331

00:33:26.489 --> 00:33:32.338

Um, or how that support and service has been delivered.

332

00:33:32.338 --> 00:33:35.788

Um, as far as it being offered.

333

00:33:35.788 --> 00:33:39.929

As an individual service, honestly.

334

00:33:39.929 --> 00:33:43.949

That's an answer I should know right off the top of my head, but.

335

00:33:43.949 --> 00:33:53.969

I don't want to give an answer without checking on that, but being a 100% confident. So that's something that we will get back out to individuals.

336

00:34:03.568 --> 00:34:11.159

Favor scrolling through questions there.

337

00:34:17.159 --> 00:34:27.148

Okay, it looks like the next question is, who is responsible for determining if a person is going to be a priority for with us services.

338

00:34:27.148 --> 00:34:32.938

Is that done by someone else before referral is made for benefits planning.

339

00:34:32.938 --> 00:34:36.869

You know, not unlike any other service.

340

00:34:36.869 --> 00:34:42.539

That that consideration of alternative and comparable benefits.

341

00:34:42.539 --> 00:34:48.028

Should be conducted prior to requesting it in an isb.

342

00:34:48.028 --> 00:34:53.969

So, you know, it wouldn't be the support coordinator, um, you know, working with, uh.

343

00:34:53.969 --> 00:35:02.639

Um, consideration of having made a referral and documenting whether or not those services are available. I mean, if that.

344

00:35:02.639 --> 00:35:05.639

Has not occurred prior to the process.

345

00:35:05.639 --> 00:35:11.309

Uh, I can assure you you are, is going to be asking if that's been considered and so it.

346

00:35:11.309 --> 00:35:17.398

It really should be the support coordinator checking to see if is available before, including it.

347

00:35:17.398 --> 00:35:20.518

As the requested service through the waiver.

348

00:35:20.518 --> 00:35:25.048

Otherwise, what will happen is that we'll.

349

00:35:25.048 --> 00:35:31.559

Be asked in the process and likely lead to, um, you know, a denial of of that request.

350

00:35:33.628 --> 00:35:39.989

Okay, next question is how often should a person and day have be evaluated for employment.

351

00:35:41.159 --> 00:35:49.978

So, that question, I mean, that's really beyond just any changes that we've made in the waiver application.

352

00:35:49.978 --> 00:35:53.668

You know, as required in our, uh, employment 1st.

353

00:35:53.668 --> 00:35:58.378

Um, state policy, and as required currently.

354

00:35:58.378 --> 00:36:01.619

And our support coordinator manual and guide.

355

00:36:01.619 --> 00:36:04.619

Uh, individuals should be annually.

356

00:36:04.619 --> 00:36:09.059

Um, or Angela, there should be a discussion to occurring.

357

00:36:09.059 --> 00:36:12.418

uh with the individual around interest in pursuing

358

00:36:12.418 --> 00:36:18.778

Employment, so, whether there and they have setting residential setting or any other.

359

00:36:18.778 --> 00:36:27.059

Setting there is the requirement of annually having the discussion with individual about potential interest, or need.

360

00:36:27.059 --> 00:36:28.463

And pursuing employment,

361

00:36:32.634 --> 00:36:33.923

the next question we have here,

362

00:36:33.923 --> 00:36:44.003

we're actually going to not answer in today's session it may be answered in 1 of our upcoming 1 and we'll also add it to our question and answer document.

363

00:36:44.423 --> 00:36:49.193

And the question is, is the medical documentation from meta behavior of exception, provided.

364

00:36:49.739 --> 00:36:56.489

Once at the inception of this level of support or every year with a new and service request.

365

00:36:57.659 --> 00:37:02.849

That's it's probably better with it with a different group. A different group.

366

00:37:02.849 --> 00:37:08.608

And presenters, so we'll bring that question to 1 of our additional.

367

00:37:08.608 --> 00:37:16.739

Sessions, the next question we have is regarding regarding, um.

368

00:37:18.268 --> 00:37:28.048

I think it's the removal of or not the removal, but the transition of stand services services and ISV.

369

00:37:28.048 --> 00:37:37.768

From group yeah, and I'll read the question it's going to be in another 1 that we will get to the person who would.

370

00:37:37.768 --> 00:37:42.208

Um, best being able to answer this question, but.

371

00:37:42.208 --> 00:37:46.349

The question is the question I've come across is when an individual's are receiving.

372

00:37:46.349 --> 00:37:50.009

Residential services and we're receiving the.

373

00:37:50.009 --> 00:37:56.039

isb service, and it's termed out because it's included in the residential service.

374

00:37:56.039 --> 00:38:05.548

Would the goals need to be updated in the plan when the annual authorization is due and only residential is authorized.

375

00:38:05.548 --> 00:38:08.699

So, that's really going to be a question that, um.

376

00:38:08.699 --> 00:38:13.110

Our support coordination leads and teams.

377

00:38:13.110 --> 00:38:20.039

That are responsible for the isb and planning and writing goals and outcomes. That's really going to be.

378

00:38:20.039 --> 00:38:28.440

Some of that, they can best address on how that needs to be included. So we will get that question to them and get it added to the Q and a document.

379

00:38:31.650 --> 00:38:38.159

The next question is in support employment. What staff is expected to assistant Wade reporting.

380

00:38:38.159 --> 00:38:41.760

Uh, what I would say is there's not an expectation.

381

00:38:41.760 --> 00:38:45.389

That staff are assisting with wedge reporting.

382

00:38:45.389 --> 00:38:51.960

But if a provider, uh, utilizes staff to assist a person.

383

00:38:51.960 --> 00:38:56.250

With wage reporting, we simply added it as a billable activity.

384

00:38:56.250 --> 00:38:59.369

So, if a direct support professional or.

385

00:38:59.369 --> 00:39:06.179

Um, you know, is assisting that individual with simply reporting earnings to.

386

00:39:06.179 --> 00:39:09.900

So security or.

387

00:39:09.900 --> 00:39:16.619

To that's a billable activity, but we don't have any specific guidance.

388

00:39:24.119 --> 00:39:35.130

Activity if needed okay, next question is will a copy of this um.

389

00:39:35.130 --> 00:39:38.610

This presentation or the recording, and this.

390

00:39:38.610 --> 00:39:42.360

Presentation be available and.

391

00:39:42.360 --> 00:39:53.309

That the PowerPoint will be posted with a recording on the divisions divisions. Web page. You can look under previous web webinars for this information.

392

00:40:03.324 --> 00:40:12.894

Next question is, are employment services to be reviewed by you are every year plan year or can they be ongoing from 1 plan year to the next without your review?

393

00:40:13.230 --> 00:40:26.789

That's the question that will record and again, that would best. Who could answer that question. Okay.

394

00:40:29.519 --> 00:40:36.869

When will the new waiver manual be out with all the changes? I.

395

00:40:36.869 --> 00:40:48.539

Yeah, this question we have gotten already in the previous training this is also the manual is being reviewed by Mo health and for finalization of those of the changes.

396

00:40:48.539 --> 00:40:58.980

We're really hoping to get this out sooner than later. We understand the need for it. So, yes. Changes are all in place. We're trying to get it reviewed and finalized.

397

00:41:03.480 --> 00:41:14.219

The next question is, can the planning teams still request additional Pre vocational unit if they exceed the 2080 units in the annual plan here.

398

00:41:14.219 --> 00:41:18.690

Identify that the individuals still needs to work on still.

399

00:41:18.690 --> 00:41:24.150

Therefore, is there still the exceptions process for the regional director?

400

00:41:24.150 --> 00:41:30.150

And that that has continued, so with each of the employment services.

401

00:41:30.150 --> 00:41:35.789

If there are serves limits, uh, there is language in the waiver application that indicates.

402

00:41:35.789 --> 00:41:41.369

Uh, exceptions can be granted with documented need and so, part of the reason.

403

00:41:41.369 --> 00:41:46.800

I've also specifying the outcomes expected within each of the employment services.

404

00:41:46.800 --> 00:41:50.670

Hopefully, that will also assist with.

405

00:41:50.670 --> 00:41:55.349

Having those exceptions, reviewed and approved, because everybody will have a more.

406

00:41:55.349 --> 00:42:02.070

Universal understanding of what those outcomes are, and There'll be more clear documentation documentation.

407

00:42:02.070 --> 00:42:05.190

The support when someone is needing an exception.

408

00:42:11.639 --> 00:42:18.090

Um, next question is, what is the procedure code for benefits planning? We, I think we've already.

409

00:42:18.090 --> 00:42:22.530

Uh, covered that that is going through a review process currently.

410

00:42:22.530 --> 00:42:28.980

Uh, with MoH, health that want a cracker, or Lee with provider relations is on the call.

411

00:42:28.980 --> 00:42:32.519

And, uh, she put in her response to that.

412

00:42:32.519 --> 00:42:39.510

Uh, and what she has indicated is when a code is available providers will need to notify the provider relations.

413

00:42:39.510 --> 00:42:43.860

Vendor service coordinator that their contract needs to be amended.

414

00:42:43.860 --> 00:42:47.130

And they will connect them to the enrollment and rate team.

415

00:42:53.010 --> 00:42:58.739

Next question is, how do we ensure as a provider that we are included?

416

00:42:58.739 --> 00:43:06.059

On the list of approved providers, I'm assuming this is related to the benefits planning questions.

417

00:43:06.059 --> 00:43:11.760

What I would say is, as you get benefits, planning, added to your contract.

418

00:43:11.760 --> 00:43:19.019

Uh, is to definitely work with your regional office team to ensure that in their choice documents that are being developed.

419

00:43:19.019 --> 00:43:25.440

That you're included on that, uh, individuals are also able to just to email me.

420

00:43:25.440 --> 00:43:30.570

Uh, or you can E, mail the DD mailbox. Uh, and we can also ensure.

421

00:43:30.570 --> 00:43:33.630

That all of those lifts are current and updated.

422

00:43:39.059 --> 00:43:42.449

Um, the next question is.

423

00:43:45.960 --> 00:43:49.769

The Q, and a document that came out.

424

00:43:49.769 --> 00:43:52.769

Imply that there are no more group codes.

425

00:43:52.769 --> 00:44:00.119

For, uh, community networking.

426

00:44:00.119 --> 00:44:06.780

Um, that there's been no change in the ability to offer.

427

00:44:06.780 --> 00:44:13.650

Services that were previously group and group and so if there's an answer in the Q and a document that.

428

00:44:13.650 --> 00:44:20.159

Implies that we've eliminated group and some of those services, then we will ensure.

429

00:44:20.159 --> 00:44:25.469

Uh, that that language is, uh, corrected, uh, because there should be no change.

430

00:44:25.469 --> 00:44:30.420

On what was previously and will be done as group continues to be done as group.

431

00:44:30.420 --> 00:44:33.420

And what was previously able to be done individually?

432

00:44:33.420 --> 00:44:36.929

Continues to be able to be done individually so we have.

433

00:44:36.929 --> 00:44:45.960

I'll maintain some anonymity, but I'll just use 1st thing. So, Greg.

434

00:44:45.960 --> 00:44:50.519

That asked that question if you could, um.

435

00:44:50.519 --> 00:44:54.539

Reference the specific question that you feel.

436

00:44:54.539 --> 00:44:58.590

Is implying that group's no longer available?

437

00:44:58.590 --> 00:45:03.809

We'll make sure we look at that answer and get that corrected. And again.

438

00:45:03.809 --> 00:45:10.710

You can either post that in the chat box, Greg, or on the screen at the DD mail.

439

00:45:10.710 --> 00:45:18.059

And if you post that particular section where you're interpreting it that way, we'll make sure that we get that.

440

00:45:18.059 --> 00:45:25.050

Hello.

441

00:45:27.750 --> 00:45:31.769

The next question is, um.

442

00:45:31.769 --> 00:45:35.670

Well, specific protocols forms being developed.

443

00:45:35.670 --> 00:45:40.800

To document the outcomes and action planning associated with each of the employment.

444

00:45:40.800 --> 00:45:44.699

Components working providers develop their own.

445

00:45:44.699 --> 00:45:53.010

In currently, we've just identified the elements that are expected and so we're just wanting to start that process.

446

00:45:53.010 --> 00:46:00.449

Providers ensuring that they have documentation reports that contain that com that.

447

00:46:00.449 --> 00:46:06.059

Content and for support coordinators to be monitoring for that content.

448

00:46:06.059 --> 00:46:10.349

In the future, we will be looking at a more formalized.

449

00:46:10.349 --> 00:46:14.760

Reporting process, um, and, uh, we do.

450

00:46:14.760 --> 00:46:18.210

Uh, having our, um, future plans.

451

00:46:18.210 --> 00:46:21.780

Uh, to be looking at, uh, potential pay for reporting.

452

00:46:21.780 --> 00:46:25.380

And so as we continue to progress along those pathways.

453

00:46:25.380 --> 00:46:29.969
Uh, we will begin to specify some of the.

454
00:46:29.969 --> 00:46:35.039
Specific components, but at this time, as long as the elements.

455
00:46:35.039 --> 00:46:39.059
Identified the service definition as being accomplished.

456
00:46:39.059 --> 00:46:45.510
Uh, there are not specific forms uh, it's just a matter of insurance that content.

457
00:46:45.510 --> 00:46:50.010
Uh, is present in the providers documentation.

458
00:46:50.010 --> 00:47:01.500
Next question is Pre, vocational, still limited into 6 months authorization at a time or is that service authorized now available for a person's entire plan year?

459
00:47:01.500 --> 00:47:05.039
Uh, the changes that we did make in the waiver.

460
00:47:05.039 --> 00:47:09.630
Indicates that it's 2080 units across the plan here.

461
00:47:09.630 --> 00:47:15.960
Uh, so that 6 months limit as well as the limits, uh, available within a week.

462
00:47:15.960 --> 00:47:20.070
Have been removed to provide greater flexibility.

463
00:47:20.070 --> 00:47:26.309
And then, and innovation by the provider and best meeting that individual's needs. So it would be.

464
00:47:26.309 --> 00:47:32.250
Authorized on an annual basis, and then if there is the need to go beyond that 2080 units.

465

00:47:32.250 --> 00:47:36.750

That could be requested through an exception review process.

466

00:47:41.219 --> 00:47:46.949

Shauna asks on the monthly retention plan for the support, the employment services.

467

00:47:46.949 --> 00:47:52.170

When those expected to begin, and our providers being made aware of this.

468

00:47:53.429 --> 00:47:59.849

Um, this training as well as the, the question, the answer document.

469

00:47:59.849 --> 00:48:06.389

And the service definitions have gone out to support coordinators and providers. So.

470

00:48:06.389 --> 00:48:12.510

Uh, providers should be aware of those expectations.

471

00:48:12.510 --> 00:48:16.800

And as far as starting to document those retention plans.

472

00:48:16.800 --> 00:48:25.889

I'm looking at Emily, and I think we probably just need to do a quick consultation.

473

00:48:25.889 --> 00:48:29.309

With our federal programs team and so we will.

474

00:48:29.309 --> 00:48:33.630

Flag that question, um, and, uh.

475

00:48:35.309 --> 00:48:48.059

Get that responded. I have a 98% confident answer, but I've not sure people that I will not give an answer unless we have 100%.

476

00:48:48.059 --> 00:48:53.519

Share to agreement on that, so we will get that response out to you as soon as possible.

477

00:48:55.710 --> 00:49:06.989

Next question is, can community network the individual.

478

00:49:06.989 --> 00:49:10.320

And group, and can the group be 2 or 3 or 4?

479

00:49:10.320 --> 00:49:14.969

Community networking has always been available as an individual service.

480

00:49:14.969 --> 00:49:23.159

Or, as a group service, we just indicates the group cannot exceed 4 people. So, community networking could be 2 people.

481

00:49:23.159 --> 00:49:29.159

3 people, 4 people or it can be done individually.

482

00:49:33.690 --> 00:49:39.239

Huh.

483

00:49:39.239 --> 00:49:44.460

The next question is what the name change from community integration of the community networking.

484

00:49:44.460 --> 00:49:51.210

We'll do provider choice, forms, being needed to reflect that name change.

485

00:49:51.210 --> 00:49:56.940

That's it. It is the same service. It's the same name.

486

00:49:56.940 --> 00:50:00.300

You know, we definitely would want.

487

00:50:00.300 --> 00:50:05.940

Individuals updating those forms to be reflective of that name. Um.

488

00:50:07.710 --> 00:50:12.809

You know, just as soon as they're able to to get that completed and so, um.

489

00:50:12.809 --> 00:50:23.219

Yeah, it's not necessarily to preclude it because it's the same service, but obviously we would want people updating any choice forms that they're utilizing to the now say.

490
00:50:23.219 --> 00:50:34.349
That working instead of integration.

491
00:50:37.349 --> 00:50:40.920
Uh, next question that, um.

492
00:50:40.920 --> 00:50:46.619
We'll need to I'll read the question and then we can, um.

493
00:50:46.619 --> 00:50:50.190
Consult with others who would be more applicable for.

494
00:50:50.190 --> 00:50:57.449
The question is, when does it expect that should be removed from support plans for individual's.

495
00:50:57.449 --> 00:51:01.079
Who live in residential care facilities we'll, uh.

496
00:51:01.079 --> 00:51:06.599
Consult with others, residential care facilities are not waiver funded.

497
00:51:06.599 --> 00:51:12.869
Site, so the language that we have is specific to a group home.

498
00:51:12.869 --> 00:51:19.739
And shared living, but whether that service is or isn't available for folks in our.

499
00:51:19.739 --> 00:51:25.920
Again, we'll confirm that answer with others just to.

500
00:51:25.920 --> 00:51:32.369
Get that guidance out, unless emily's confident and answering that question.

501
00:51:32.369 --> 00:51:35.909
Okay.

502

00:51:38.280 --> 00:51:44.820

The next question is, how are residential providers monitor to ensure? They're providing community networking services.

503

00:51:44.820 --> 00:51:51.780

What I would clarify here, it's not that residential providers are providing community networking services.

504

00:51:51.780 --> 00:51:57.059

It's that the elements that comprise community networking services are in expectation.

505

00:51:57.059 --> 00:52:00.719

Of each of our residential services, so as part of the.

506

00:52:00.719 --> 00:52:03.869

Monitoring process that a support coordinator does.

507

00:52:03.869 --> 00:52:09.719

You know, an individual community engagement and community membership need.

508

00:52:09.719 --> 00:52:17.400

Should be occurring as part of that plan development and ongoing monitoring and so, um.

509

00:52:17.400 --> 00:52:21.929

Any individual's desire to access the community and participate.

510

00:52:21.929 --> 00:52:25.829

And community activities should be part of.

511

00:52:25.829 --> 00:52:31.619

Each and every monitoring process to ensure that the residential provider is.

512

00:52:31.619 --> 00:52:36.269

Meeting the individual needs, not just within the home, but also their need.

513

00:52:36.269 --> 00:52:43.980

That's part of the community.

514

00:52:44.545 --> 00:52:45.414

So here's the question,

515

00:52:45.414 --> 00:52:57.324

that kind of piggyback off a little bit about the previous question if we have individuals with and C and and it also include services that live in an,

516

00:52:58.255 --> 00:53:00.715

should this be ended immediately.

517

00:53:00.985 --> 00:53:07.344

And so you can also include shared living and group home to this question.

518

00:53:07.679 --> 00:53:13.920

A, an email blast a memo just went out through the through an email today.

519

00:53:13.920 --> 00:53:19.079

About the transition of those services.

520

00:53:19.079 --> 00:53:23.250

And that is, it provides a transition period for.

521

00:53:24.480 --> 00:53:30.030

For that transition and of with.

522

00:53:30.030 --> 00:53:34.500

I believe it's September 1st, 2022 to have that.

523

00:53:34.500 --> 00:53:44.099

Transition completed, it should be done obviously as soon as possible but the division is aware that this is, is the change.

524

00:53:44.099 --> 00:53:48.510

And it would require some transition to make that change.

525

00:53:49.530 --> 00:54:01.289

So the next question is to exhaust the web services. So this is related to benefits planning. Who specifically would we need to contact at security administration?

526

00:54:01.289 --> 00:54:06.150

Is there a protection advocacy or Paris? 1 so 1st and foremost.

527

00:54:06.150 --> 00:54:11.340

Uh, don't contact your social security office, uh, social security offices.

528

00:54:11.340 --> 00:54:19.769

Do not provide the WIP of programs um, so the web services is very protection advocacy.

529

00:54:19.769 --> 00:54:25.199

And so, depending upon where you reside in the space.

530

00:54:25.199 --> 00:54:28.260

Depends upon which of those 2 weapon programs.

531

00:54:28.260 --> 00:54:34.710

Are your assigned program uh, so what individuals should be doing is.

532

00:54:34.710 --> 00:54:39.179

Contacting they're applicable lymphocyte and if.

533

00:54:39.179 --> 00:54:46.650

The individual's able to be met with within 30 days and if they indicate they're able to meet that person's need.

534

00:54:46.650 --> 00:54:51.360

Then they would utilize those programs and services.

535

00:54:51.360 --> 00:54:55.409

That are what the programs Missouri have provided for.

536

00:54:55.409 --> 00:55:00.269

15 plus years, but if in context in that with a program.

537

00:55:00.269 --> 00:55:03.360

If they indicate that they currently have a waiting list.

538

00:55:03.360 --> 00:55:07.019

And that they're not able to beat with the individual, or they don't meet their.

539

00:55:07.019 --> 00:55:10.679

Priority category then that conversation.

540

00:55:10.679 --> 00:55:14.519

Um, and should be recorded and archived.

541

00:55:14.519 --> 00:55:19.349

As the documentation to indicate that that service is not.

542

00:55:19.349 --> 00:55:26.760

Currently available or accessible to the individual.

543

00:55:26.760 --> 00:55:33.150

With the benefits planning, not unlike all the employment services we should never be contacting.

544

00:55:33.150 --> 00:55:37.079

Another agency and telling them I need you to document to me.

545

00:55:37.079 --> 00:55:45.630

That you can't provide the service, what we should be doing is making referral programs to the appropriate programs, and that those programs indicate.

546

00:55:45.630 --> 00:55:49.980

That the person's either not applicable or eligible or available.

547

00:55:49.980 --> 00:55:54.210

To access then at that point in time that opens the door.

548

00:55:54.210 --> 00:55:58.500

Uh, to have a funded through the waiver, but we shouldn't be.

549

00:55:58.500 --> 00:56:01.650

Contacted them saying I need this from, you.

550

00:56:01.650 --> 00:56:04.829
Because we want to fund it for the waiver. We shouldn't be.

551
00:56:04.829 --> 00:56:11.070
Funding anything to the waiver if it's available through the other, uh, programs 1st and foremost.

552
00:56:14.039 --> 00:56:22.260
Question is what is the rate for benefits planning? We'll need to look that up. I don't have that immediately.

553
00:56:22.260 --> 00:56:29.010
In front of me, it is a flat fee service rate so all providers of benefits planning.

554
00:56:29.010 --> 00:56:33.030
Uh, would be getting the, uh, the same rate.

555
00:56:33.030 --> 00:56:39.570
Can benefits, planning services, be done remotely.

556
00:56:39.570 --> 00:56:43.860
Um, as indicated in the service definition, there are elements.

557
00:56:43.860 --> 00:56:47.369
Of the service definition where the individuals need not be.

558
00:56:47.369 --> 00:56:51.780
Presence, so, uh, there is that ability.

559
00:56:51.780 --> 00:56:58.349
Uh, you know, to be able to deliver that service without the individual, being present.

560
00:56:58.349 --> 00:57:06.030
If the question is, can this be done through telehealth option? That's something that, um.

561
00:57:06.030 --> 00:57:13.440
We will need a consult with Mo, health net and a, because it's currently not listed.

562

00:57:13.440 --> 00:57:24.900

As a telehealth service. Okay. Looking through additional questions and we're trying to.

563

00:57:24.900 --> 00:57:30.059

Ensure, we're not duplicating questions on. We've got several here that have been a.

564

00:57:30.059 --> 00:57:34.019

Um, at multiple times, so we'll, um.

565

00:57:35.485 --> 00:57:45.175

Search I,

566

00:57:45.175 --> 00:57:46.315

here's a good question,

567

00:57:47.034 --> 00:57:47.724

just to kind of,

568

00:57:47.724 --> 00:57:48.894

as we wrap up,

569

00:57:48.985 --> 00:57:53.094

there's question about where the Q and a document from the last session.

570

00:57:53.400 --> 00:57:56.639

With a question and answers are.

571

00:57:56.639 --> 00:58:04.530

It would have been in an email blast a link in the email blast about this session and the upcoming sessions you'll find it there.

572

00:58:04.530 --> 00:58:08.550

Also, if you don't have that, you can find it on the DD web page.

573

00:58:08.550 --> 00:58:17.340

If you go into the DD web page, you could click on the information about for, for providers and then over to the right you'll see webinars.

574

00:58:17.340 --> 00:58:31.824

Click on webinars, and then look at previous Webinars and go to October 12th. There is a link with all of your a lot of resources there recorded session PowerPoint from that session. And then the Q. A, and programmatic changes.

575

00:58:33.210 --> 00:58:41.039

I would guess also you might find it from this session as well for the October 2021st session.

576

00:58:43.380 --> 00:58:53.579

You'll find that there also when we, when we get it posted with the recording of this, so, but for right now, you can definitely go ahead and find it there.

577

00:58:53.579 --> 00:58:57.210

On previous web webinars for October 12.

578

00:58:57.210 --> 00:59:01.920

So, we are wrapping up the hour.

579

00:59:01.920 --> 00:59:08.670

And just kind of quickly glancing through if there's any additional questions that we could answer quickly.

580

00:59:21.954 --> 00:59:26.514

Thank you for clarifying the row in the document that you.

581

00:59:26.820 --> 00:59:30.389

Felt implied we have eliminated, uh, group.

582

00:59:30.389 --> 00:59:36.929

So, we'll look at that and ensure that language is clear that services that.

583

00:59:36.929 --> 00:59:41.579

Have been delivered in the past as group, continuous group and those that are.

584

00:59:41.579 --> 00:59:45.570

Individual can continue as individual, um.

585

00:59:49.769 --> 00:59:59.820

We've got a lot of very long questions and yeah. Remaining questions and I'm not for sure since we're at the top of the hour that we're actually going to be able to.

586

00:59:59.820 --> 01:00:03.090
Capture anymore so, um.

587

01:00:03.090 --> 01:00:07.349
We will ensure that all these questions and answers are retain.

588

01:00:07.349 --> 01:00:11.280
Um, any items that are new that aren't previously.

589

01:00:11.280 --> 01:00:15.239
Contained on the Q and a document, we'll make sure we get added and get answered.

590

01:00:15.239 --> 01:00:21.750
Uh, any that, um, we haven't gotten to, uh, you're always free to email those questions.

591

01:00:21.750 --> 01:00:29.429
To the DD mailbox that you see on your screen and again we'll get those updated on the question and answers document.

592

01:00:29.429 --> 01:00:36.570
So, at this point, in time, we will conclude the call and just when I think everybody for their continued interest and.

593

01:00:36.570 --> 01:00:41.519
Best supporting the needs of the folks that we have the humble opportunity to to support.

594

01:00:41.519 --> 01:00:45.119
And ensuring that you're doing, so, in a best practice way.

595

01:00:45.119 --> 01:00:48.300
Uh, we appreciate your questions and time today.

596

01:00:48.300 --> 01:00:58.110
And keep an eye open on your mailboxes as there will be additional sessions related to the other service definitions that were revised.

597

01:00:58.110 --> 01:01:00.719

In the waiver application, thank you.