



Improving lives THROUGH
supports and services
THAT FOSTER self-determination.

7/29/20

NOW AVAILABLE

**Missouri Quality Outcomes Talking Points Series
Episode 2: Introduction to the MO Quality Outcomes:
NCI and At-A-Glance**

The Division has partnered with the UMKC Institute for Human Development to develop the Missouri Quality Outcomes Talking Points Series. This video series explains what the Outcomes are, what they mean to people with I/DD, and how the Division uses them to improve the quality of services.

The second episode is now available and provides an overview of the National Core Indicators (NCI) and the NCI At-A-Glance Reports. The video is located near the bottom of the webpage and is best viewed in Google Chrome or Firefox. To view, please visit [Missouri Quality Outcomes Talking Points Series website](#).

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MISSOURI DEPARTMENT OF MENTAL HEALTH