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supports and services
THAT FOSTER self-determination.

1/9/20

Electronic Visit Verification (EVV)

Effective January 1, 2020, the 21st Century Cures Act required Missouri to implement EVV for all Medicaid-funded agency and self-directed personal care services. Home and Community Based service personal assistant providers and the self-directed Fiscal Management Service Provider will have an EVV system in place. This means Personal Assistant staff will electronically "check in" when they arrive, and "check out" when they complete personal assistant services.

For further information, Department of Mental Health, Division of Developmental Disabilities, has a document: [Electronic Visit Verification \(EVV\) Frequently Asked Questions](#).

If you have questions about EVV, you may contact the Department of Social Services at: Ask.evv@dss.mo.gov.

You can also visit the Department of Social Services EVV webpage at: <https://dss.mo.gov/mhd/providers/electronic-visit-verification.htm>