

Deaf Services Advocates Training



Office of Deaf Services

David S. Kingsbury, MA, Director

Housekeeping

- ▣ Restrooms
- ▣ Snacks
- ▣ Slides and Handouts
- ▣ DSA Manual
- ▣ Documentation of Pretraining



Training Agenda

Morning

- Introductions and Q/A from Pre-Training
- Introduction to Hearing Loss and Assistive Technologies
- Introduction to Deaf Education
 - ▶ Lunch/Video: *What The Eyes Reveal About the Brain: Advances in Human Language Acquisition*



Training Agenda

Afternoon

- Ethics: Scope of Practice and Cultural Competence
- The Legal Basis for Accessible Services
- The DMH Deaf Services System: Access and Standards of Care
- Introduction to Advocacy and the Role of the Deaf Services Advocate
- Model Training: *Meeting the Service Needs of Deaf and Hard of Hearing Consumers*
- Ongoing Supports for Deaf Services Advocates and Final Q/A

Introductions

David S. Kingsbury (Dave)

Director, DMH Office of Deaf Services

Education

- ✦ BA in psychology and Deaf culture studies.
- ✦ MA in counseling psychology.
- ✦ Undergraduate internship and master's clinical practicum under Dr. John Gournaris, a leading Deaf psychologist.
- ✦ Masters thesis, *Marital Quality and Stability in Deaf-Deaf and Deaf-Hearing Couples*, largest empirical study on deaf marriages in over 100 years.

Introductions

David S. Kingsbury (Dave)

Director, DMH Office of Deaf Services

Experience

- Provided independent living skills counseling, psychiatric rehabilitation counseling, diagnostic assessments, and clinical counseling to deaf consumers.
- Provided diagnostic assessments and group counseling to hearing consumers.
- Community support supervisor and Supported Community Living program coordinator at Burrell Behavioral Health.

Introductions

David S. Kingsbury (Dave)

Director, DMH Office of Deaf Services

Experience

- ▶ Adjunct faculty for the Carlstrom Deaf Studies Program at North Central University and the ASL and Interpreting Program at William Woods University.
- ▶ Director of Student and Outreach Services at Missouri School for the Deaf.
 - ▶ Oversaw the Resource Center on Deafness – statewide services including early intervention, audiology, deaf education consulting, and assistive technology programs.
 - ▶ Oversaw on-campus professional services: counseling/service coordination, health, OT, PT, audiology, speech-language therapy, and interpreting.

Introductions

- ❖ Name?
- ❖ Which CMHC/SUD treatment provider?
- ❖ What you do there?
- ❖ Previous experience in Deaf culture or other crosscultural experience?
- ❖ Why do you want to be a Deaf Services Advocate?



Office of Deaf Services

Missouri Department of Mental Health

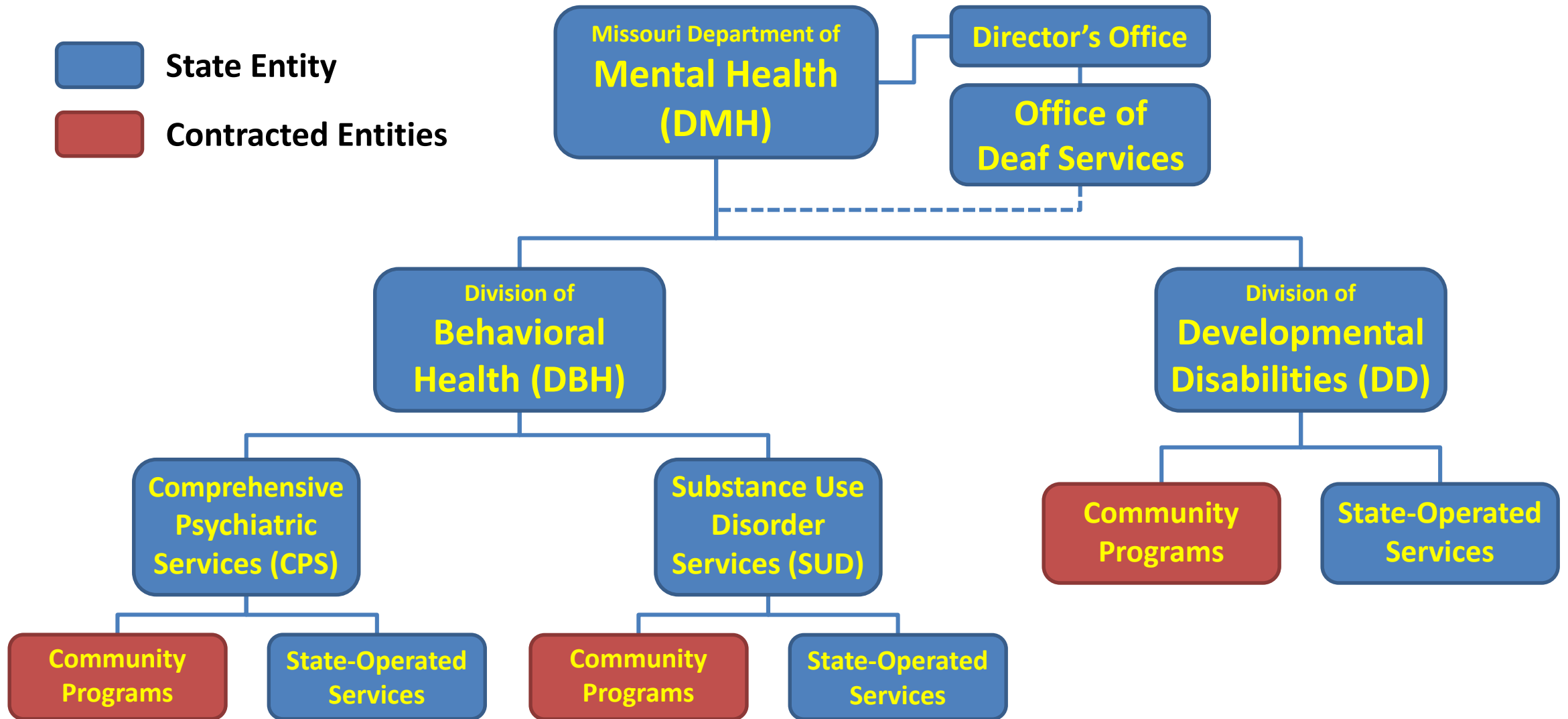
dmh.mo.gov/deafservices

Deaf Consumers ◇ **Providers** ◇ **DMH System**

David S. Kingsbury, MA, Director



Office of Deaf Services





Office of Deaf Services

- ❖ Director is member of DMH executive team.
- ❖ Agency-wide (CPS, SUDT, and DD) responsibility for issues that affect deaf, hard of hearing, and deaf-blind consumers.
- ❖ Program and policy development, clinical standards of care, and best practices.
- ❖ Training, consultation and technical assistance for DMH facilities and contracted providers.
- ❖ Assists in resolving complaints from/involving deaf/HH consumers.

Types of Deaf Services

❖ Culturally and Linguistically Affirmative Care:

DMH's Specialized Services for Deaf and Hard of Hearing Consumers

- ▶ Provider trained in Deaf culture and deaf mental health care.
- ▶ Direct communication with ASL-fluent provider whenever possible.
- ▶ Deaf Services Advocates facilitate access to this type of services.

❖ Culturally Appropriate, Linguistically Accessible Care:

DMH's Expectation for All Providers

- ▶ Provider meets/exceeds minimum standards of cultural competence.
- ▶ Effective communication with consumers, usually through an interpreter.
- ▶ Deaf Services Advocates support this type of services.

Questions?

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- ▶ Question policy: please ask!
 - ▶ Any questions from pre-training?
 - ▶ DMH's Deaf Services Training
 - ▶ MN DHS DHHSD's Working with People with Hearing Loss