Staff Stability Survey 2017
DD Needs Providers' Contact Information

The Division of Developmental Disabilities (DD) asks that all provider agencies in Missouri that meet the following criteria complete the Staff Stability Survey (2017) again this year:

- Contracted with the Department of Mental Health;
- Employ Direct Support Professionals (DSPs) and;
- Provide Developmental Disabilities services and supports to adults (age 18 and older) with Intellectual Developmental Disabilities (IDD).

The Staff Stability Survey collects information about the number of DSPs employed/separated in the past year, wages, benefits, and recruitment and retention efforts. The data collected will allow organizations in Missouri to collaboratively develop policies and programs regarding DSP workforce improvement initiatives; monitor and evaluate the impact of workforce initiatives; compare Missouri's workforce outcomes with outcomes of other states; and provide context for consumer and family outcomes.

Directors of provider agencies are asked to designate one staff member who works in Human Resources (HR) or who handles payroll to complete the Staff Stability Survey. The director or person designated to take the Staff Stability Survey should provide contact information by completing the Survey Monkey as directed below as soon as possible and no later than January 2, 2018.

After the designated HR Staff or Payroll Administrator opens the link to DD’s Survey Monkey request below, the HR Staff or Payroll Administrator will be instructed to enter the name of the state (MO), name of the provider agency, and email address for the HR Staff (or Personnel/Payroll Administrator).

https://www.surveymonkey.com/r/StaffStability2017-2018

The designee will receive the Staff Stability Survey 2017 sometime in late January or early February from Dorothy Hiersteiner of the Human Services Research Institute (HSRI) from the address: dhiersteiner@hsri.org. Per instructions on the survey, the designated HR Staff or Payroll Administrator may begin completing the survey as soon as he/she receives it by directly entering responses online and returning the survey electronically to HSRI when finished.

Providers should watch for additional information about the Staff Stability Survey 2017 from their local Provider Relations Leads.


Providers should contact Shelly LeCure, at 573-526-1366 or shelly.lecure@dmh.mo.gov with questions. The Division of DD thanks providers for their willingness to participate in this important endeavor!