



988 TASK FORCE CHARTER

Missouri

Name of Advisory Council:

Missouri's 988 Task Force

Background Information:

In July of 2020, the Federal Communications Commission first designated 988 as the new, nationwide, 3-digit phone number for individuals experiencing a mental health crisis within the United States and its territories. This easy-to-remember number will aid Americans in receiving rapid access to suicide prevention and mental health support services through connection with trained crisis counselors. 988 is set to transition the current National Suicide Prevention Lifeline number on July 16, 2022. While 988 will be available nationally, it is up to each state to ensure crisis services are adequately funded and available to anyone, anywhere, anytime. Missouri's 988 Task Force is guiding the development of our 988 implementation plan and exploring sustainable funding options.

Mission:

The Missouri 988 Task Force is guiding the development of Missouri's 988 implementation plan. Prior to rollout, the task force is expected to have accomplished these responsibilities:

- Developed clear roadmaps for how to address key crisis coordination, capacity, funding, and communication strategies that are foundational to the implementation of a comprehensive crisis care continuum; and
- Prepare for the long-term improvement of our in-state answer rates for 988 contacts.

Vision:

The implementation of the 988 system in Missouri will improve access to life-saving crisis services, enhance the efficacy of current suicide prevention efforts, and reduce the stigma surrounding suicide and mental health conditions.

The 988 implementation plan must consider and address the following core planning considerations:

1. 24/7 statewide coverage for 988 calls, chats, and texts must be achieved in every state and territory.
2. States and territories must provide strategies for identifying and supporting diversified funding streams which boost the financial stability of Lifeline centers in their region.
3. Capacity building at the centers answering 988 contacts must occur based on call, chat, text, and follow-up volume growth projections provided by Lifeline, however, current call volume and capacity challenges experienced by centers must be addressed before 988 is nationally implemented on July 16, 2022.
4. As set forth by SAMHSA, Lifeline, and partners, in order to assure successful 988 implementation, state and territory agencies must comprehend and account for operational, clinical, and performance standards for Lifeline centers in their region.
5. The development of a multi-stakeholder 988 coalition is vital in each state or territory.
6. In partnership with Lifeline, state and territory agencies shall ensure Lifeline centers in their region have systems in place to maintain local resource and referral listings, as well as assure linkages to local community crisis services (including 911 PSAPs, mobile crisis teams, and other outreach alternatives to law enforcement/EMS response).

7. State and territory agencies shall ensure all centers in their region are able to provide follow-up services to 988 callers, chat visitors, and texters based on Lifeline best practices and guidelines.
8. Consistency in public messaging is critical at the national and state/territory level regarding 988, its distinction from 911, and the range of services 988 provides.

Meeting Format:

988 Task Force meetings will continue through the planning period and well into implementation. The meeting time will not exceed the allotted one-hour period unless decided upon by stakeholders prior to the meeting. All meetings will be held virtually due to the COVID-19 pandemic unless decided upon by stakeholders prior to the meeting. A meeting agenda will be shared with all stakeholders prior to each meeting. Meeting minutes will be taken by a designated stakeholder during each meeting and distributed to all other stakeholders prior to the next scheduled meeting.

Key Stakeholders:

States and territories are expected to build a coalition of key stakeholders who are indispensable to the 988 implementation process. The coalition shall, at a minimum, include:

- Representatives from National Suicide Prevention Lifeline crisis centers;
- State suicide prevention coordinators;
- Individuals with lived experience of suicide thoughts, attempt, and/or loss;
- Representatives from mental health advocacy groups;
- Providers of mobile crisis services;
- Providers of crisis respite/stabilization services;
- Law enforcement leaders; and
- 911/PSAP leaders.

Members of the 988 Task Force are encouraged to attend all monthly Task Force meetings. Members are encouraged to contribute content knowledge and expertise in the area they are representing during these meetings. Members are also encouraged to provide feedback on written reports as requested.

Missouri’s 988 Task Force will include the following members:

Member	Organization	Representing
Lauren Moyer	Compass Health Network	988 Task Force Chair/Lifeline Crisis Center/Mobile Crisis Representative
Casey Muckler	Department of Mental Health	988 Project Director/State Suicide Prevention Specialist
Mikala Jungmeyer-Geiger	Missouri Behavioral Health Council	Mental Health Advocacy Group/MBHC 988 Lead
Stacey Williams	Department of Mental Health	State Suicide Prevention Coordinator
Angie Plunkett	Department of Mental Health	State Crisis Services Manager
Christine Smith	Department of Mental Health	State Director of Prevention
Kelli Kemna	Department of Mental Health	State Housing Director

Jennifer Johnson	Department of Mental Health	State Director of Integrated Care
Nora Bock	Department of Mental Health	State Director of the Division of Behavioral Health
Dr. Bart Andrews	Behavioral Health Response	Lifeline Crisis Center
Shalaine Periman	Burrell Behavioral Health	Lifeline Crisis Center/Mobile Crisis Representative/Crisis Stabilization Representative
Angela King	Burrell Behavioral Health	Lifeline Crisis Center/Mobile Crisis Representative/Crisis Stabilization Representative
Samantha Sudduth	Burrell Behavioral Health	Lifeline Crisis Center/Mobile Crisis Representative/Crisis Stabilization Representative
Joshawa Ryun	Burrell Behavioral Health	Lifeline Crisis Center/Mobile Crisis Representative/Crisis Stabilization Representative
Michelle Watson	CommCARE	Lifeline Crisis Center/Peer Support Service Representative
Jennifer Wolfe	CommCARE	Lifeline Crisis Center/Peer Support Service Representative
Dr. Stephanie Logan	DeafLEAD	Lifeline Crisis Center
Wendy Logan	DeafLEAD	Lifeline Crisis Center
Tyler Hannsz	DeafLEAD	Lifeline Crisis Center
Vicky Mieseler	Ozark Center	Lifeline Crisis Center
Debbie Fitzgerald	Ozark Center	Lifeline Crisis Center
Kevin Drollinger	Provident Behavioral Health	Lifeline Crisis Center
Pat Harkins	American Foundation for Suicide Prevention	Suicide Loss Survivor
Phyllis Blackwelder	American Foundation for Suicide Prevention	Suicide Loss Survivor
Natalie Cook	Missouri Behavioral Health Council	Mental Health Advocacy Group
Nicole Lee	Missouri Behavioral Health Council	Mental Health Advocacy Group
Katie Horstman	Missouri Behavioral Health Council	Mental Health Advocacy Group
Brent McGinty	Missouri Behavioral Health Council	Mental Health Advocacy Group
Mark Schwartz	Missouri Behavioral Health Council	Mental Health Advocacy Group
Melissa Ussery	Clark Community Mental Health Center	Mental Health Advocacy Group
Ryan Essex	Gibson Recovery Center	Substance Use Disorder Advocacy Group
Sharon Spruell	Queen of Peace	Substance Use Disorder Advocacy Group
Clif Johnson	Southeast Missouri Behavioral Health	Substance Use Disorder Advocacy Group
Dr. Liz Sale	Missouri Institute for Mental Health	Evaluator/Suicide Prevention Data Expert
Hannah Schleicher	Missouri Institute for Mental Health	Program Support Coordinator
Kim Conrad	Preferred Family Healthcare	Mental Health Advocacy Group
Brian Maydwell	MO 911	911 Leader

Scott Penman	MO 911	911 Leader
Kaycee Nail	MO 911	911 Leader
April Ford	MO 911	911 Leader
Det. Jason Klaus	MO Crisis Intervention Team Coordinator	Law Enforcement Leader
Robin Pokojski	United Way of Greater St. Louis	211 Leader

All 988 Task Force correspondence should be sent to 988committee@mobhc.org.

Important Dates:

- 1/5/2021 Initial 988 Task Force meeting
- 3/17/2021 First phase of landscape analysis due
- 4/16/2021 Second phase of landscape analysis due
- 9/30/2021 Initial draft of 988 implementation plan due
- 1/21/2022 Final 988 implementation plan due
- 2/1/2022 New call routing structure in effect
- 7/12/2022 988 launch event in Jefferson City
- 7/16/2022 988 rollout

Task Force meetings occur on the fourth Tuesday of every month from 11:00 – 12:00PM Central Time. These meetings are subject to change. Task force members can expect modifications and updates to be announced at least one week prior.