**Telecommunication Information Survey**

DBH is beginning the process of assessing in order to reschedule reviews for the three following monitoring units: Billing and Service Review (BSR), Evidence Based Practices and Services Review (ITCD/ACT fidelity) and Certification. This process requires DBH to ensure the agency is prepared to use a secure telecommunication platform that meets this need, is HIPPA compliant for these purposes and is in a position to be ready for virtual review.

At this time, DMH uses Webex, which meets these requirements and allows for both 1:1 and group telecommunication to occur over a span of an hour or more. An invite is sent to the provider, which will provide a link to click on to access. No subscriptions or accounts are necessary for the provider.

Please answer the questions below regarding your agency’s abilities and readiness for virtual reviews and return by May 15th:

1. Is your agency able to access and use the WebEx platform for this purpose?

Yes No

1. **If no**, what telecommunication platform would you propose using as an alternative?
2. Any other information you would like to provide regarding your proposed platform:
3. Is your agency prepared to resume reviews through virtual means?

Yes No

1. **If no**, what are the current barriers?
2. **If no**, what date might your agency/teams be prepared to begin reviews?

**Agency completing this form:**

**Please return this form to:** Ashlee Jenkins [Ashlee.Jenkins@dmh.mo.gov](mailto:Ashlee.Jenkins@dmh.mo.gov)

Thank you for your feedback!