# Transformation Transfer Initiative A Missouri Department of Mental Health Peer Crisis Services Initiative funded through NASMHPD

# Purpose

- The purpose of this initiative is to strengthen and enhance the peer crisis services being provided at the St. Louis Empowerment Center while creating a peer liaison positon to connect peer services and the traditional crisis intervention system.
- This grant allows peers to have access to peer support and followup peer support during times of crisis.

### The Partners

1. DBSA/The St. Louis Empowerment Center- The St. Louis Empowerment Center (STLEC) is a Consumer Operated Recovery Center that is operated by the Depression Bipolar Support Alliance of Greater St. Louis. For the past eighteen years, the STLEC has been providing peer recovery services to individuals in mental health crisis as well as individuals in mental health recovery. These services include: peer support groups, peer specialist services, peer case management, employment program, anger management classes, and peer crisis intervention.

# The Partners (Cont.)

2. **Places for People-** Places for People is one of the Community Mental Health Centers in the St. Louis area. They provide an unparalleled toolkit of programs, services, and resources for people who have serious mental illnesses, typically accompanied by complex and multilayered challenges: chronic homelessness, substance use disorder, primary health disorders, and trauma. They are a Healthcare Home that integrates physical and behavioral health services. The mission statement reflects their commitment to serve the most vulnerable people in our community: "Provide caring, effective services to help those with the greatest challenges recover from mental illness and associated chronic illnesses."

## The Partners (Cont.)

• Behavioral Health Response-Established in 1994, Behavioral Health Response (BHR) is a private not-for-profit corporation that is the hub for an Access Crisis Intervention (ACI) system that provides 24-hour 7 days a week access to mental health services to the residents of the city of St. Louis, Missouri, and the counties of St. Louis, St. Charles, Franklin, Jefferson, Lincoln, Warren, Iron, St. Francois, and Washington. BHR services include: confidential telephone counseling to people in mental health crises as well as mobile outreach services, community referral services, and critical incident stress management (CISM).

### The Goals

- Strengthen and enhance the crisis and follow-up Peer Services provided at the St. Louis Empowerment Center.
- Create a full-time Peer Specialist/Peer Liaison position within the Behavioral Health Response crisis system.
- Establish a model of Peer Support Follow-Up services with a Peer Specialist/Peer Liaison connection to the traditional crisis intervention system.

# The Peer Specialist/Peer Liaison

- The Peer Specialist/Peer Liaison position created at Behavioral Health Response is the key to the success of this grant.
- Ms. Toni Jordan has been hired in this position.
- Let's hear from Toni.....

### The Peer Referral Line

- A Peer Referral Line has been created at Behavioral Health Response to streamline the process of referrals between the three organizations.
- The Peer Specialist/Peer Liaison is able to make the warm-hand off of peers for services.

314-485-4433

Questions?