



# MISSOURI

## Department of Mental Health



9/2018 Version 2.0

### ASPIRATION

We will be nationally recognized in policy-making, treatment, and services for individuals with mental illness, substance use disorders and developmental disabilities

### THEMES

1

Strengthen and Integrate Community Services

2

Advance Missouri Models for Treatment & Services

3

Provide treatment and habilitation services to individuals in state-operated programs.

4

Enhance Prevention Initiatives

5

Workforce Development for DMH employees, individuals in service and contracted staff

### INITIATIVES

- Create and implement a new model for individuals with complex MI-DD conditions
- Build collaborative relationships and community business organization capacity for people with IDD

- Expand the Strengthening Missouri's Mental Health Initiatives
- Expand efforts to address opioid epidemic including the Medication First treatment model.
- Implement Justice Reinvestment pilot programs and advance collaboration with other state agencies (e.g., drug courts)
- Expand recovery support services and housing options

- Review and improve training and protocols for staff response to patient violence
- Improve safety by implementing Robust Process Improvement (RPI) tools and methods
- Mitigate ligature risks in patient care areas and increase awareness of suicide risks.
- Improve communication of patient care needs and outcomes through electronic medical records.

- Expand Community-based prevention efforts to address opioid epidemic
- Develop a model for school-based mental health services.

- Continue Leadership training through the state and DMH Academies and the Missouri Way
- Expand Employment First initiative for individuals with developmental disabilities and behavioral health disorders
- Continue to improve consumer safety through staff training such as tools training
- Expand/develop efforts to increase staff retention



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### MEASURES

- Develop system-wide value-based health outcomes and demonstrate ROI – identify opportunities, develop systems and pilots to measure results.
  - Trend the impact of the increased utilization of different services (behavior supports, remote supports, home modifications, employment) on the decreased overall cost per individual.
- Track CIT trainings in rural areas and new CIT Councils; track the number of Missourians trained in Mental Health First Aid.
  - Track reductions in ER use, hospitalizations, homelessness, and return to prison.
  - Track expansion of recovery support services and housing options.
- Improve current measures for tracking staff and client injuries in state programs and in community services.
  - Track trauma informed trainings and number of participants.
  - Implement an electronic medical records system for DMH facilities.
- Promote and track prevention, training and education programs for the opioid issue in Missouri.
  - Track number of school-based interventions.
- Track participants in the Leadership Academies and the Missouri Way.
  - Track participants and graduates in the tuition payment program.
  - Track Direct Support Professional tenure.