



MISSOURI

Department of Mental Health

2018 Version 1.0



ASPIRATION

We will be nationally recognized in policy-making, treatment, and services for individuals with mental illness, substance use disorders and developmental disabilities

THEMES

Develop better medical, behavioral, and developmental disability service integration and strengthen the community services system

Advance the Missouri Model for behavioral health

Enhance safety for employees and the individuals DMH serves

Expand programs and services for children and families and move DMH to a trauma informed system of care

Create mental health leadership for the future and strengthen the DMH workforce

INITIATIVES

- Create and implement a new model for individuals with complex MI-DD conditions
- Build collaborative relationships and community business organization capacity for people with IDD
- Expand treatment medications for individuals with substance use disorders
- Expand Employment First initiative for individuals with developmental disabilities

- Build capabilities via expanded programs:
 - Crisis Intervention Team (CIT) training
 - Community Mental Health Liaison program
 - Emergency Room Enhancement projects
 - Mental Health First Aid Trainings
- Expand Health Homes/DM 3700
- Expand efforts to address opioid epidemic
- Advance collaboration with other state agencies (e.g., drug courts)

- Continue to improve consumer safety through staff training such as tools training
- Decrease turnover of direct care staff to ensure safety
- Review and improve protocols for staff response to patient violence
- Provide trauma-informed training to all state facilities

- Develop a more effective MI/SUD/ DD service model for children and families in protective services
- Develop a model for school-based mental health services and include Behavioral Health Liaisons
- Develop additional resources for children with autism experiencing severe behaviors

- Continue to grow the Director's Leadership Academy
- Revamp professional development dialogues (i.e. ENGAGE)
- Enhance supervisor training to various levels of supervision
- Develop a Direct Support Professional career ladder
- Strategically reclassify positions to recruit and retain credentialed mental health professionals
- Implement the Caring for Missourians tuition payment program



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MEASURES

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| <ul style="list-style-type: none">• Develop system-wide value-based health outcomes and demonstrate ROI – identify opportunities, develop systems and pilots to measure results• Trend the impact of the increased utilization• of different services (behavior supports, home modifications, employment) on the decreased overall cost per individual | <ul style="list-style-type: none">• Continue to track the number of CIT trained law enforcement; number of referrals from Liaisons to community-based services; track the number of Missourians training in Mental Health First Aid• Continue to track reductions in ER use, hospitalizations, homelessness and arrests• Promote and track various prevention, training and education programs for the opioid issue in Missouri | <ul style="list-style-type: none">• Improve current measures for tracking staff and client injuries in state programs and in community services | <ul style="list-style-type: none">• Track the number of trauma informed trainings and number of participants; track the number of school-based health clinics• Track kids through the years and monitor the cost and types of services | <ul style="list-style-type: none">• Track the number of participants in the Director's Leadership Academy• Track the number of participants and graduates in the tuition payment program• Track Direct Support Professional tenure |
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