CMHC Healthcare Home
Medication Reconciliation Post Hospital Discharge

Medication Reconciliation Expectations

The following interventions should be reviewed for a thorough medication reconciliation:

- **Compare** the consumer's current medication list with the discharge summary, previous physician orders, and/or transfer summary.
- **Identify** any potentially serious drug-drug interactions, therapeutic duplication, or inappropriate medications.
- **Ensure** that newly added or discontinued medications were actually prescribed or discontinued.
- **Verify** that the patient filled any new prescriptions. If any prescriptions were not filled, determine the barriers to filling the prescriptions.
- **Clarify** any questions about the drug/dose/frequency of the medications with the consumer.
- **Reconcile** any concerns with the client's primary care physician.

Q & A

1. Can the CSS or care coordinator gather the discharge summary and information for the medication reconciliation?
   Yes. However, the nurse care manager must make contact to do the medication reconciliation either via phone or in person with the consumer, and with the PCP as needed.

2. On the Hospital Follow-Up Report, do we mark "yes" only for medication reconciliations completed within 72 hours?
   Document all medication reconciliations complete regardless if they were done within 72 hours of discharge.

3. How should the medication reconciliation be documented?
   Documentation should include all components listed above.

4. What is considered a follow-up?
   Someone has made contact with the consumer post hospital discharge.

5. Does discharge planning count towards discharge follow-up?
   No.

6. What is the CSS able to do in regards to the medication reconciliation?
   The CSS can collect the discharge summary and verify and ensure understanding of the information displayed on the medication bottle. The nurse care manager should perform the medication reconciliation interventions (listed above), and sign off on the medication reconciliation when complete.

7. Does the NCM have to have contact with the consumer?
   Yes.