



Your Potential. Our Support.

JEREMIAH W. (JAY) NIXON, GOVERNOR • BRIAN KINKADE, INTERIM DIRECTOR

MO HEALTHNET DIVISION

P.O. BOX 6500 • JEFFERSON CITY, MO 65102-6500

WWW.DSS.MO.GOV • 573-751-3425

Dear MO HealthNet Healthcare Provider:

Your patient has been selected to receive an additional benefit package of disease management and care coordination as part of a joint project between the Department of Social Services, MO HealthNet Division, and the Department of Mental Health (DMH) for Healthcare Homes. We believe that helping people lead healthier lives can greatly reduce the negative impacts of living with long-term mental illness, substance use and medical conditions. That is why MO HealthNet is collaborating with Community Mental Health Centers throughout the state to serve as Healthcare Homes. Healthcare Homes offer a Care Team of qualified healthcare professionals, including a nurse care manager, who can assist in identifying healthcare needs and patient achievement of wellness goals.

What a Healthcare Home can do for your patients:

- Assisting patients in finding a family doctor if they don't already have one
- Assisting patients in obtaining mental health and/or substance abuse treatment or any type of special medical care they might need
- Assisting patients in taking medication as prescribed and scheduling and keeping appointments with healthcare providers
- Helping healthcare providers monitor symptoms of chronic illness
- Providing patients access to health education opportunities addressing smoking cessation, nutrition and physical activity.

Research has shown that people with a Healthcare Home receive a higher quality of care and achieve healthier outcomes. The services your patients receive from their Healthcare Home are covered under their current MO HealthNet plan and participation in this program is voluntary. Your patient is already enrolled and receiving services from a Community Mental Health Center that will serve as their Healthcare Home.

A case manager from the Community Mental Health Center may be contacting you and communicating with you regularly regarding your patients' healthcare. Sharing healthcare information for purposes of treatment and care coordination is explicitly permitted under HIPAA and does not require patient consent. We believe the new care management services and collaboration between you and the local

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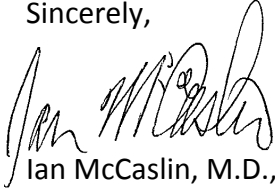
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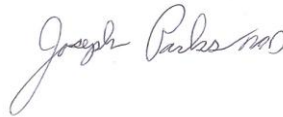
An Equal Opportunity Employer, services provided on a nondiscriminatory basis.

community mental health center will produce positive outcomes for your patients' health. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Ian McCaslin". The signature is fluid and cursive, with the first name "Ian" being particularly prominent.

Ian McCaslin, M.D., M.P.H., Director
MO HealthNet Division
Department of Social Services

A handwritten signature in black ink, appearing to read "Joseph Parks". The signature is cursive and includes a date "1/10" at the end.

Joseph Parks, M.D.
Chief Clinical Officer
Department of Mental Health