MO HEALTHNET

Exception Process

Under certain conditions of medical need, the MO HealthNet Division may authorize payment for a MO HealthNet eligible participant to receive an essential medical service or item of equipment that otherwise exceeds the benefits and limitations of any one of the various medical service programs administered by the Division. Under specific criteria and on a case-by-case basis, an administrative exception may be made to limitations and restrictions set by agency policy. No exception can be made where requested items or services are restricted or specifically prohibited by state or federal law or regulation, or excluded under the restrictions section of this rule. The Director of the MO HealthNet Division has the final authority to approve payment on a request made to the exception process. These decisions are made with appropriate medical or pharmaceutical advice and consultation.

With the exception of group 2 and group 3 pressure-reducing support surface mattress rentals, all services for individuals under age 21 that are determined to be medically necessary may be considered for coverage under the EPSDT/HCY Program. Group 2 and group 3 pressure-reducing support surface mattress rentals must be approved through the Exception Process prior to being rendered, regardless of the participant's age.

Exception requests are only accepted from authorized health care prescribers licensed as a physician or advanced practice nurse.

**Link to MO HealthNet Manual Exception Process criteria:**

<http://207.15.48.5/collections/collection_rhp/General_Section20.pdf>

**Link to Frequently Asked Questions regarding MO HealthNet Exception Process:**

<http://www.dss.mo.gov/mhd/faq/pages/faqexcept.htm>

**Link to MO HealthNet Exception Request form:**

<http://manuals.momed.com/forms/MO_HealthNet_Exception_Request.pdf>