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UTILIZATION REVIEW COMMITTEE REVIEW IS NEEDED IF THE PLAN INCLUDES:

- Requests for an initial service to be funded (PA, Day Service, Respite, Employment, etc.).
- Requests for a service that would result in placement on a Wait List
- Requests for an Autism Project Service (including Shared Unit plans)
- ISL budget increases to the Waiver or Gen Rev
- A request for Continued Temporary Service funding
- Budgets over the cap and requiring an exception

UTILIZATION REVIEW COMMITTEE REVIEW IS NOT NEEDED IF:

- The plan is requesting only Regional Office team resources (Service Coordination, BRT, Employment Coordinator, etc.)
- The plan includes only natural supports
- Services are funded by another Division (DHSS, Vocational Rehabilitation, BSHCN, etc)
- There is a change in service providers resulting in no change to the budget cost
- There is a budget increase only due to contractual rate adjustment
- Room/Board increases – ISL within the individual’s means
- The plan reflects ongoing services with no changes from the previous plan (Unless the plan exceeds the cap limits).
- It is a Partnership for Hope plan
**Utilization Review Flow Chart**

- **Support team completes person’s plan**
- **Copy provided to consumer/guardian w/ all signatures**

- **Plan is sent to UR Coordinator**

- **UR Committee reviews plan**
  
  *Individual service plan and budget (cost of services). Also includes required documentation such as therapy prescriptions, Medicaid or other denial letters, behavior plan or other pertinent documents that support any service request as a need for the person*

- **All needed information included?**
  
  - **No**
    - **Plan returned to SC**
  
  - **Within ten (10) working days**

- **Six (6) working days after receipt of complete plan**
  
  2) The Utilization Review Checklist, PON, and the UR Form are completed.
  3) The UR packet** is sent to the RO

- **Ten (10) working days**
  
  1) The RO Director approves, amends, or denies plan and budget
  2) Informs consumer/guardian of decision, with reasons for amendment or denial, in writing.

**Consumer/guardian may appeal decision to amend or deny plan and budget within thirty (30) days of receipt**

**UR packet now contains all the documents submitted for review plus the UR checklist and PON score sheet (if required)**
**Utilization Review Process**

**THE SC DEVELOPS THE UTILIZATION REVIEW PACKET**

If the individual is NOT ALREADY IN THE REQUESTED WAIVER

- SC implements process to verify eligibility for waiver if requesting waiver services that are to be authorized or wait listed.
- I/A staff review the waiver eligibility request

**After Waiver Eligibility is established,** SC must submit the following documents to UR Chair at least 1 month prior to planned start (or renewal) of services:

- PON (if not currently enrolled in the specific waiver)
- ISP (Specific outcomes and justification included)
- ISL budget & Staffing Pattern (when appropriate)
- Usage of service being increased or changed, with explanation
- Natural Home Budget and Budget Authorization for services
- If Amended Plan, include additional justification/explanation

If UR Chair reviews packet and finds that the information is incomplete, packet will be returned to the SC for correction without further review. UR timelines do not apply to incomplete packets.

**When a complete packet is received:**

**UR Chair presents the complete packet to UR Committee within 6 days of receipt.**

**UR Committee reviews all documents in accordance with the UR Checklist, and determines:**

- if the plan reflects a Want or a Need
- if the Division can fund the request
- if Service Need should be placed on the Waiting List

UR Committee then makes a recommendation for Approval, Denial or Amendment of the ISP

Within 6 business days, the UR Chair completes the Recommendation Form and forwards the packet to the RO Director for the final decision.

<table>
<thead>
<tr>
<th>If Approved</th>
<th>If Recommended for Amendment</th>
<th>If Denied</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>UR Chair notifies SC &amp; Provider of decision.</strong></td>
<td><strong>UR Chair notifies SC of Decision</strong></td>
<td><strong>UR Chair returns all documents to SC with Recommendation.</strong></td>
</tr>
<tr>
<td>SC informs individual/guardian</td>
<td>SC has 10 days to amend the plan and resubmit to UR Chair</td>
<td>SC informs individual/guardian.</td>
</tr>
<tr>
<td>UR Chair confirms approval by letter to individual/guardian</td>
<td>If amended as recommended, the plan is forwarded directly from UR Chair to RO Director: Process then continues as “If Approved”</td>
<td>UR Chair mails Recommendation form and denial letter to individual/guardian</td>
</tr>
<tr>
<td>New/Increased services entered into Wait List by UR Chair</td>
<td></td>
<td>UR Chair sends Recommendation to Provider</td>
</tr>
<tr>
<td>After assigned to a Waiver Slot, or approved for alternate funding, services are authorized through the Auth System.</td>
<td></td>
<td>SC can make changes and resubmit within 10 days</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Individual/Guardian may appeal within 30 days</td>
</tr>
</tbody>
</table>
Role of the Utilization Review Lead

The general role of the Utilization Review Lead is to make sure that the Individual Support Plans (ISP’s) are ready to be presented to the Utilization Review Committee (URC), and then to let the Regional Director know what the recommendation of the URC was. They accomplish this goal by:

- Reviewing the plans received from Support Coordinators and Targeted Case Managers, for each element associated with the plan, including the description of the service, the justification for the service, the recommendation of the provider(s), and the plan’s budget before they are presented to the UR Committee.

- Having a comprehensive knowledge what kinds of services can be accessed, and how to access them.
  - They understand the regulations involved with use of State, County, and Federal tax money, and can explain this information to others.
  - UR Leads review budgets for accuracy and relevance to requested services and identified needs, and help the Support Coordinator or Targeted Case Manager to make adjustments when needed.
  - They use this understanding to examine the proposed plan and to head off any problems before they get to the Utilization Review Committee.
  - They provide suggestions to the Support Coordinators or Targeted Case Managers for fixing potential problems.

- Presenting Individual Support Plans to the UR Committee
  - When there are other staff members who can help review the proposed plan discussions, such as Behavior Resource Team leads or Autism Coordinators, the UR Lead invites them to the Committee meetings.
  - On the other hand, UR Leads make sure that individual’s privacy rights are respected, and limit those in the UR Committee to people who really need to be there.

- Reviewing Priority of Need scores and to maintaining service wait lists.
  - This makes sure that the Division of Developmental Disability complies with the law that says we provide services to those with the greatest need first.

- Presenting the recommendation of the URC to the Regional Director.
  - The Regional Director is in charge of approving services that require the use of State and Federal money and programs, and they rely on the opinion of the UR Lead and the UR Committee in making those decisions.
General Service Worksheet

DESCRIPTION: Regardless of the specific service need, the function of the Individual Support Plan is to clearly document the justification for the need and to provide the necessary details to put the plan into effect. It must document why there is a need, when the support is needed, where the support will be provided and how the supports will be delivered. It should also document what alternative options or natural supports are available and why these options will not or have not worked for the individual.

In any review or audit, the default position is that the need is not justified, that the goals are not defined, that the provider and cost are inappropriate, that alternative funding sources could have been used, and that the supporting documentation does not exist. The ISP must provide evidence to the contrary and, if it does not, the plan must not be recommended for approval.

<table>
<thead>
<tr>
<th>Any plan requesting Services must address the following questions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>□  What specific supports are needed?</td>
</tr>
<tr>
<td>□  Why are these supports needed?</td>
</tr>
<tr>
<td>□  Where will the supports be provided?</td>
</tr>
<tr>
<td>□  How will the supports be delivered?</td>
</tr>
<tr>
<td>□  Are natural supports available to meet this need?</td>
</tr>
<tr>
<td>□  What other alternative services, supports, and funding sources have been considered or tried and why are they unavailable.</td>
</tr>
<tr>
<td>□  Have State Plan resources been exhausted? Where is this documented?</td>
</tr>
<tr>
<td>□  Does the plan document teaching strategies and outcomes related to the support needs?</td>
</tr>
<tr>
<td>□  For plans that require physician orders, are copies of the actual orders in the file? (See PT/OT/ST worksheets)</td>
</tr>
<tr>
<td>□  Are there itemized invoices and bids documented for purchases of Specialized Medical Equipment and products?</td>
</tr>
</tbody>
</table>
**PERSONAL ASSISTANCE WORKSHEET**

<table>
<thead>
<tr>
<th>Service Definition:</th>
<th>Waver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Assistance</td>
<td>T1019</td>
<td>490003H</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Personal Assistance</td>
<td>T1019 HQ</td>
<td>49001S (2-3), 49002S (4-6)</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Medical/Behavioral</td>
<td>T1019 TG</td>
<td>49002H</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Personal Assistance Services involve assistance with a basic activity of daily living which cannot be met through natural supports. These include:
- Bathing
- Toileting
- Transfer And Ambulation
- Skin Care And Grooming
- Dressing
- Extension Of Therapies And Exercises
- Care Of Specialized Medical Equipment
- Meal Preparation And Feeding
- Incidental Household Cleaning
- Laundry
- Shopping
- Banking
- Social Interactions
- Recreation /Leisure Activities.
- Minor problem solving necessary to achieve increased independence,
- Productivity
- Community Inclusion

---

**Any plan requesting Personal Assistant Services must address the following questions:**

- What specific supports are needed to assist with activities of daily living?
- Why are these supports needed?
- When are the supports needed? (How frequently)?
- Where will the supports be provided?
- How will the supports be delivered?
- Are natural supports available to meet this need?
- Does the plan document what other alternative services or supports have been considered?
- What PA services have been accessed first through straight Medicaid? Has the maximum been accessed and, if not, why?
<table>
<thead>
<tr>
<th></th>
<th>Does the plan document the need for PA that is above and beyond the cost and provision of support ordinarily provided by parents of children without disabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>How does the plan ensure that PA is not used for the general support of the home?</td>
</tr>
<tr>
<td></td>
<td>Does the plan document teaching strategies specific to outcomes so services can be faded when appropriate?</td>
</tr>
<tr>
<td></td>
<td><strong>If Medical PA</strong>--- Has the team identified that the individual’s level of care requires the supports of a licensed medical professional or training, delegation and supervision by a licensed medical professional.</td>
</tr>
<tr>
<td></td>
<td><strong>If Behavioral PA</strong>---Has the team identified efforts to maximize the individual’s ability to communicate with others?</td>
</tr>
<tr>
<td></td>
<td>Has the team documented the implementation of preventative strategies and outcomes for those strategies?</td>
</tr>
<tr>
<td></td>
<td>Has the team documented the need to pursue more intensive behavioral support strategies in the ISP?</td>
</tr>
<tr>
<td></td>
<td>Has an initial screening for medical, psychiatric or pharmacological causes been completed?</td>
</tr>
</tbody>
</table>
### Community Specialist Worksheet

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Waiver Code</th>
<th>Non-Waiver Code</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Specialist</td>
<td>T1016</td>
<td>52000H</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Community Specialist services are used when specialized supports are needed to assist the individual in achieving outcomes in the ISP. Community Specialist supports includes:

- Professional Observation and assessment
- Individualized program design and implementation
- Consultation with team members
- Advocacy
- Assistance with locating and accessing services
- Design and implementation of specialized programs to enhance self direction, independent living skills, community integration, social, leisure and recreational services.

**Any plan requesting Community Specialist must address the following questions:**

- What are the specific specialized supports that are needed?
- Why are these supports needed?
- When are the supports needed?
- Where will the supports be provided?
- How will the supports be delivered?
- Are natural supports available to meet this need?
- Does the plan document what other alternative services or supports have been considered?
- Does the plan document teaching strategies and outcomes that would enable the individual to become more independent and support fading as appropriate?
Support Broker Worksheet

<table>
<thead>
<tr>
<th>Service Description:</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Support Broker, Agency</td>
<td>T2041</td>
<td>58050H</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Support Broker, Individual Self Directed</td>
<td>T2041 U2</td>
<td>58050H</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION**: A Support Broker provides information and assistance to the individual or designated representative for the purpose of directing and managing supports. Support Broker services include:

- Practical Skills Training
- Providing information on recruiting and hiring staff
- Management of workers
- Support with communication and problem solving
- Management of the individuals budget
- Assistance with ISP development to ensure the individuals needs are met

**Any plan requesting Support Broker Services must address the following questions:**

- What specific supports are needed?
- Why are these supports needed?
- When are the supports needed?
- Where will the supports be provided?
- How will the supports be delivered?
- Are natural supports available to meet this need?
- Does the plan document what other alternative services or supports have been considered?
10 Questions and Answers to Help You Understand Behavioral Services

1. What applied behavior analysis services, behavioral services or behavior therapy services are available?

The Following are the Behavior Analysis Services in the various Medicaid Waivers- all behavior analysis services must be provided by licensed professionals

**Functional Behavior Assessment (FBA)** - H0002 (HI, U1 or HX waiver modifiers) unit = 1 completed FBA and report

This is the only way to fund a behavioral assessment. Assessments should not be funded through the other behavioral service categories.

- A FBA is necessary for other services to be used.
- FBA valid for at least 2 years unless there has been some significant change in the situation or behaviors, or there is reason to believe the prior FBA is invalid. So, if there has been a change of service providers it is not necessary to have new FBA, in most cases.
- Must result in a written document that evaluates if behavioral services are necessary or appropriate, explains the probable functions of the behavior with identification of situations that make it worse and/or have kept the behavior happening, what needs to occur to change the behavior, recommendations for likely effective strategies (not specifically described for implementation as in a behavior support plan) and likely duration and intensity of the service

**Behavior Intervention Specialist** - H2019 (HI, U1 waiver modifiers) max units 48 per day

- Bachelor’s level licensed professional- Licensed assistant Behavior Analyst (LaBA)
- Must practice with a minimal level of supervision of licensed behavior analyst (if not part of individual served cost plan, this professional must arrange his/her supervision privately, we do not have to have supervision on cost plan unless the individual served needs the additional level of expertise)
- There are fewer than 30 of these professionals in the state, and not many are DD providers
- Might be authorized in conjunction with the Senior Behavior Consultant or Person Centered Strategies Consultation services
- Includes developing a behavior support plan (in collaboration with the ISP team) written by the behavioral services professional for complete inclusion as an addendum or section of the ISP)- may be co-authored with the Senior consultant if both services have been secured for an individual
Senior Behavior Consultant – H2019 H0 (HI, U1, HW, HX waiver modifiers) min unit; max units 32 per day
- Master’s or Doctorate level licensed professional – Licensed Behavior Analyst (LBA)
  - May include licensed social worker, psychologist or licensed professional counselor if they have training and experience in applied behavior analysis as considered appropriate and satisfactory to their license standards
- Appropriate for complex situations, long standing problem behaviors, significantly challenging behaviors, for specialized behavior problems like PICA, Praeder Willi Syndrome, self injury, etc.
- Professional should have training and experience or seek supervision to provide behavior analysis for the problem type
- Includes developing a behavior support plan (in collaboration with the ISP team) written by the behavioral services professional for complete inclusion as an addendum or section of the ISP
- Might be authorized in conjunction with the Behavior Intervention Specialist or Person Centered Strategies Consultation services

Behavior Therapy - THERE is NO category of Behavior Therapy in any waiver other than the Lopez Waiver and this will be discontinued next year when the Lopez waiver is renewed. Behavior Therapy providers must meet the requirements of the other behavioral service providers see above.
Behavioral/Medical PCA – must have behavioral services in place and a Behavior Support Plan implemented by PCAs.

2. Why might an individual need behavioral services?

The following are some situations that can be indicators that behavioral services should be considered:
An intensive level of support (e.g., 1:1 or 2:1 supervision for extensive periods of the day, behavioral group home, behavioral ISL rate) has been in place for behavioral problems for more than 6 months, and seem to continue to be necessary, and no behavioral services have been provided.
- Intensive support has been provided and behavioral services were provided previously but were discontinued for 1 or more years, and the intensive level of support continues to be requested/seem necessary for behavioral problems.
- The individual is experiencing a worsening/escalation of behavior and the ISP strategies do not seem to be helping to reduce the intensity or severity of the problem and have been utilized for at least 3 months.
- The individual has had behavior problems for some time (more than a year) and more intensive or restrictive supports are requested and or required.
• The individual has experienced at least one placement change due to behavioral problems.
• Restrictive support strategies (rights restrictions) have been requested to maintain the individual’s or other’s safety.
• Restrictive support strategies have been in place for more than a year and are considered to continue to be necessary or requested.
• The individual has been hospitalized in a psychiatric or crisis unit (more than three days in a year) for out of control behavior or behavior that might result in danger to self or others.
• The individual has been prescribed behavior control medications (e.g. Benadryl for calming/sleep, sleep aides, ativan or zanax, seizure medications for behavior, mood altering medications or PRNs) or psychotropic medications for overt behavior symptoms (e.g. agitation, aggression, property destruction). **Note three or more medications for behavior control is considered excessive and need for less intrusive and dangerous interventions for the problem should be strongly considered.**
• The individual has met criteria for the physical altercation threshold report or restraint threshold report one or more times this year.
• The individual has had one or more situations involving law enforcement in the past year.

3. **When should a Senior Behavior Consultant be considered instead of a Behavior Intervention Specialist?**

• If the individual has had episodes of behavior problems that might be considered significantly challenging:
  o Two or more placement changes for behavioral challenges in past two years
  o Two or more police involvements or hospitalizations in past year
  o Injury to self or others that has required medical treatment beyond first aide in past year
  o Highly restrictive interventions have been required in past year such as physical restraint, locked doors, loss of access to community or typical locations in home or community
  o Property damage in excess of $1000 for a single episode in the past year
  o Highly specialized problems such as PICA, self injury, Praeder Willi syndrome, eating disorders, unusual sexual behaviors, significant effects of autism
4. What is the typical amount of services required and for how long?

- There is *no typical or recommended* amount of behavior analysis service. Every situation must be evaluated individually, there is no set number of service hours other than the Medicaid waiver limitations for maximum units and total cost plan cap.
- The FBA is a discrete service meaning not ongoing, and the senior consultant or behavior intervention specialist behavioral services should be short term, (not considered a forever need), more intensive in the initial months and fading to a limited time of lesser intensity (maintenance period).
- *Some very general examples are:* (these examples should be used as ideas for what might be necessary, *not* used to establish a standard or model)
  - A very intensive level of need (due to dangerousness, complexity, autism early intervention program, etc) might require:
    - Senior Behavior Consultant – 10-12 hours per month for initial 2-3 months, 8-10 hours per month for next 3-5 months, 4-6 hours per month for 2-3 months. Renew services in 8-10 months briefly to update and revise.
    - Behavior Intervention Specialist – for intensive training and modeling of strategies and oversight if strategies are specialized or restrictive, 15-30 hours for 2 months, 10-15 hours per month for 2 – 3 months and 6 hours per month for next 6 -12 months.
  - An intensive level of need for which extended implementation oversight and training not necessary:
    - Senior Behavior Consultant – 10-12 hours per month for initial 2-3 months, 8-10 hours per month for next 3-5 months, 4-6 hours per month for 2-3 months. Renew services in 8-10 months briefly to update and revise.
  - Someone with a moderate level of need or intensity of service:
    - Senior Behavior Consultant – initial month 10 hours to develop and provide consultation and supervision of Behavior Intervention Specialist or team, then 6-8 hours per month for 1 month, then 4 hours per month for 3 months
    - Behavior Intervention Specialist- 15 hours first 3 months, 8 hours next 3 months, 4 hours next 6 months
  - Mild level of intensity of service might require:
    - Only Behavior Intervention Specialist or Senior Consultant (if Behavior Intervention Specialist not available) 8 hours first 2 months, 6 hours 2 months and 4 hours for 6 months
5. What is the maximum length of time that behavioral services can be utilized?

- Every situation must be evaluated for each individual, there is no set length time limitation.
- The waiver service definition specifies a maximum initial service approval of 9 months or 270 days and a process for review and consideration of need if necessary.
- The need for any service is evaluated and must meet “medical necessity” requirements at that time and throughout the year.
- There is a checklist and process for the 270 Day Extension of service request, specific documentation is required. This information is available from the Utilization Review committee in the region.

6. Are Early Individualized Behavioral Interventions (EIBI) or sometimes referred to as an “ABA program” available for children with autism?

- Yes, the EIBI program for a child with autism could be designed utilizing behavior analysis services (Senior Consultant and Behavior Intervention Specialist) and including personal assistant services for the daily, direct implementation. This would be a very intensive level of service as illustrated in question 4.

7. Can parent training for a child with autism be provided through behavioral services?

- Yes, in fact training for the support staff or families to implement the behavioral strategies is a required part of the Senior Consultant or Behavior Intervention Specialist services. There should be training for families and support persons to learn to implement the specific strategies and interventions designed for the individual as part of behavioral services (Senior Consultant or Behavior Intervention Specialist). Training for support persons (staff and families) should also be a component of Person Centered Strategies Consultation Services.
8. Are Person Centered Strategies Consultation Services by a private provider or the Regional Behavior Resource Team required prior to or in conjunction with behavioral services?

- **NO**, neither private nor BRT Person Centered Consultation Services or Crisis Services are required prior to authorization of behavior analysis services.
- If the Utilization Review Committee or ISP team are unsure of the level of need, it might be appropriate to request that the BRT or if available, Regional Behavior Analyst, briefly review the situation to assist in determining what services and level of intensity of services might be necessary, or if the BRT would be appropriate to assist in the situation.

9. When would Person Centered Strategies Consultation Services be appropriate?

- If there is reason to believe that developing an ISP with more specific strategies of support aimed at improving the daily quality of life, and assistance to insure implementation of these strategies consistently would be advantageous to the person and likely decrease the behavioral challenges
- If the previously described improvement in quality of life strategies and implementation consistency is evident as a need and establishing these would assist in decreasing the duration or intensity of behavioral services
- If the behavioral challenges are of mild intensity, not resulting in injury to self or others or serious property damage or community restrictions and there is reason to believe that there is a need to improve strategies on the ISP to improve the quality of life of the individual

10. When might we prefer to utilize the Behavior Resource Team over a private provider of Person Centered Strategies Consultation Services?

- If a more systemic plan of intervention in developing and utilizing strategies for improved quality of life is necessary (Tiered Supports)
- The person’s cost plan is high and BRT services would allow monies to be available for the individual to utilize other types of services
- There is no one doing “true” Person Centered Strategies Consultation that is working to develop improved quality of life strategies for implementation by the ISP team
Attention: Providers of Behavior Analysis Services (Functional Behavior Assessments, Senior Consultant or Behavior Intervention Specialist services) or Support Coordinators who may assist an individual or support team to secure such services through the DMH/Division of Developmental Disabilities, please read this email.

Attached is the document delineating the necessary information to request extension of Behavior Analysis Services (Senior or Behavior Intervention Specialist) beyond 270 days of initial behavioral services. This information is required to be submitted to the Utilization Review (UR) Committee for review and determination of the “medical necessity” of continued services.

For the purposes of behavior analysis services: medical necessity is interpreted as utilization of best practices of applied behavior analysis to address behavior that is inhibiting community participation, endangering the individual or others or prohibiting acquisition and utilization of necessary life skills such that there is demonstrated effectiveness of the strategies to alleviate the problem situation and prevent the need for more restrictive interventions.

The attached checklist identifies what the UR Committee members will require in order to approve requests for extension behavior analysis services. This form has been reviewed and approved by the Division’s forms committee and is being utilized in all regions of the state.

Behavior Services are generally used under the following conditions: For individuals demonstrating significant deficits in the areas of behavior, social, and communication skills, for acquiring functional skills in their homes and communities and/or to prevent hospitalizations or out-of-home placements or to prevent the need for restrictions in rights and privileges typical to members of the community. The goal of behavioral services to assist an individual to learn new behavior directly related to existing challenging behaviors or to learn a functionally equivalent replacement behaviors for identified challenging behaviors. Additional goals would be to increase existing desirable behavior, to reduce existing undesirable behavior, and to emit desired behavior under precise environmental conditions directly related to identified challenging behaviors. As such behavior analysis services are not intended to be ongoing.

This requirement for review is established in order to safeguard individuals receiving behavioral supports and ensure that services are effective and follow evidence-based practices. Behavior Analysis service requests generally begin with a Functional Behavioral Assessment (FBA) which guides the follow-up services requested. The initial requests after the FBA, can be approved for up to 270 days (9 months) before having to return to the UR Committee for a request for extension, if necessary. At the point in time, (after 270 days) the items outlined in the checklist will be required for further approval. The request for extension materials should be gathered and submitted to the UR committee prior to the
270 day deadline (at 210 days) to provide for contiguity of services if necessity is established. Services can be approved for an additional 90 days (3 months) if the UR Committee deems the continued services to be appropriate. Requests for continuation of services that extend beyond 270 days (9 months) will require approval from a representative at Central Office along with approval from the UR Committee.

It is important to note that such documentation is also required to meet the ethical and best practice standards for services provided by a Licensed Behavior Analyst as defined by the Behavior Analyst Certification Board [http://www.bacb.com/] and the state of Missouri for Applied Behavior Analysis Licensure Board at [http://pr.mo.gov/ba.asp].

Behavior Analysis Services replace the previous service category of Behavior Therapy and the definition of the service including the purpose, expectations and documentation requirements can be found in the Developmental Disabilities Waiver Manual for the Comprehensive, Community Support, Autism Lopez, and Partnership for Hope Waiver Manual at [http://dmh.mo.gov/docs/dd/waivermanual.pdf].
## BEHAVIORAL ANALYSIS WORKSHEET

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Behavior Consultant</td>
<td>H2019 HO</td>
<td>491611</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Behavior Intervention Specialist</td>
<td>H2019</td>
<td>491621</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Functional Behavioral Assessment</td>
<td>H0002</td>
<td>491601</td>
<td>1 assessment</td>
</tr>
</tbody>
</table>

### GENERAL SERVICE DESCRIPTION:

A. **Senior Behavioral Consultant**-This service consists of design, monitoring, revision and/or brief implementation of 1:1 behavioral interventions described in the individuals behavior support plan. This service is designed for situations involving complex behavioral issues such as severe aggression, or self injury or multiple behavioral challenges have been identified, many interventions have been unsuccessful or the challenges have a long history of occurrence. This service provides advanced expertise and consultation at critical points of service delivery to achieve specific ends in the service delivery process such as assess to complex problem management, problem solve the lack of progress, or regression in the intervention.

B. **Behavioral Intervention Specialist (BIS)**-This service provides for the ongoing management of Behavior Analysis services. In more complex or involved situations, the Behavior Intervention Specialist is responsible for managing the direct implementation of the recommendations and strategies of the Behavior Analysis service, participating in the development of the Behavioral Support Plan (BSP) and documentation as a team participant. At the minimum, the Behavior Intervention Specialist will provide face to face in home training on the BSP to the family or other care givers. They will also provide ongoing management of the BSP by collecting and analyzing data, making needed adjustments to the plan, etc....

C. **Functional Behavioral Assessment (FBA)**-This service is an assessment which provides a comprehensive and individualized strategy to identify the purpose or function of an individual's behavior, develop and implement a plan to modify variables that maintain problem behavior and teach appropriate replacement behaviors using positive interventions. The FBA identifies functional relationships between behavior and the environment. The FBA provides information necessary to develop strategies and recommendations to proactively address challenging
behaviors through skill development, prevention of problem situations and contributing reactions or interactions with significant persons in the life of the individual. These recommendations and strategies are more thoroughly delineated in the person’s behavioral support plan. FBA is a diagnostic assessment.

<table>
<thead>
<tr>
<th>Any plan requesting Behavioral Analysis Services must address the following questions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ What specific supports are needed to ensure an individual maintains appropriate behavior?</td>
</tr>
<tr>
<td>☐ Why are these supports needed?</td>
</tr>
<tr>
<td>☐ When are the supports needed?</td>
</tr>
<tr>
<td>☐ Where will the supports be provided?</td>
</tr>
<tr>
<td>☐ How will these supports be delivered?</td>
</tr>
<tr>
<td>☐ Are natural supports available to meet this need?</td>
</tr>
<tr>
<td>☐ Does the plan document what other alternative services or supports have been considered?</td>
</tr>
<tr>
<td>☐ If there is a request for an FBA, has one been completed within the past 2 years?</td>
</tr>
<tr>
<td>☐ If BAS is an ongoing service, does the plan offer teaching strategies and outcomes that would enable an individual to increase appropriate behavior?</td>
</tr>
<tr>
<td>☐ If there is a request for Senior Behavioral Consultant or Behavioral Intervention Specialist that exceeds 270 days, is an exception attached?</td>
</tr>
</tbody>
</table>
Autism Project Worksheet – South West

Relevant Codes: Found in Separate Document

GENERAL SERVICE DESCRIPTION: Autism Funding provides services to families through Shared -Unit contract agreements in the Southwest Region (Springfield and Joplin Regional Offices). Through the Shared -Unit agreement, families may choose to have services from one or any combination of the providers listed below.

1. Alternative Opportunities
2. Burrell Behavioral Health Care Center
3. Judevine Center for Autism
4. Ozark Center (Joplin Regional Office only)
5. Life Skills/Touchpoint

This funding stream could be appropriate if:

- Services are requested for an individual with an open episode of care AND
- The individual has been found to qualify for DD services due to autism spectrum disorder (299) AND
- The individual is NOT participating in any of the five Medicaid Waivers operated by DD. Identical or very similar services are likely offered in the waiver service menu. This disqualification includes the Autism Waiver.

NOTE: Medicaid eligibility is NOT required for funding from the Autism Project.
NOTE: Because this is not a Medicaid Waiver program, only two documented areas of substantial functional limitations are required.
NOTE: If the individual is Medicaid Waiver Eligible but does not wish to participate in the waiver, the individual may receive Autism Project Services and/or may receive other services found in the community.

Essential steps necessary to access Autism Project funding:

Support Coordinators:

- Ensure individual has an open episode of care with a 299 Clinical Diagnosis
- Meet with the family and develop an ISP that identifies which supports the family is requesting from the Autism Project Funding.
- Develop a measurable, attainable action plan for the ISP and then,
- Will present the ISP to URC with the request for Autism Project Funding.

URC reviews the ISP and ensures that:
- The individual has an open episode of care under a 299 diagnosis
- A measurable outcome/action step is included in the ISP.
- The Budget Summary includes the proper codes for requested services
- The Autism Choices Statement and Referral Form are completed and attached. (A Choices Statement must be completed for each provider from whom the family is requesting services).

If the individual has Medicaid, then the Director or Designee will:

- Help identify which funding stream would be the best for the individual (all available services options must be exhausted before PAC funding can be authorized).
- Determine whether PFH would be appropriate for the individual.
- Ensure that, if the individual is Medicaid Eligible, use of the Medicaid State Plan has been exhausted or denied for the requested services.

Upon approval by the RO Director:

- The business office will proceed with authorizing the services in CIMOR.
- UR Lead will then fax a copy of the Choices Statement and Referral Form to each provider that this listed.

If the individual discontinues services funded through SWMAP OR if the individual transfers to a region where the Autism Project model does not offer similar services, the URC Lead:

- Will notify the SWMAP providers of the individual change and
- Discontinue the Autism Program Code in CIMOR.
NW MO Autism Project Services

UTILIZATION REVIEW ROLES AND RESPONSIBILITIES

The Northwest MO Autism Project has an identified general revenue allocation targeted for individuals with autism spectrum disorder and their families. Funding for services is set at $3,210 per year. Services that may be funded are listed at http://dmh.mo.gov/dd/autism/nwautismproject.htm. Those services are not all inclusive, however. Please refer to Best Practice Guidelines: Guide to Evidence-based Interventions if questions arise about the appropriateness of the requested intervention.

Written guidance has been created for Support Coordinators providing concrete steps to use when working with a family whose loved one may be eligible to receive Autism Project services. The following represent information that the URC or UR Lead needs to use in order to assure compliance with protocols.

- SC Roles and Responsibilities (along with other important information) can be accessed at http://dmh.mo.gov/dd/autism/nwautismproject.htm.
- Referrals for NWMAP services will be processed through Utilization Review.
- Eligible applicants and services will be entered into CIMOR's Autism Project Wait List in the Service Category drop down box.
- UR will issue the NWMAP Wait List letter to family and copy the Autism Navigator and Support Coordinator.
- When funding is made available, the Autism will issue a letter to the family and copy the Support Coordinator, who will initiate service authorizations.
- In the event a service is not approved UR will generate the NWMAP Unapproved Letter, send it to the family, and copy the Autism Navigator and Support Coordinator.
- Disenrollment from the NW MO Autism Project is guided by policy prescribed by the SC Roles and Responsibilities.
- The Autism Navigator will serve as the technical assistant in matters relating to the NW MO Autism Project.
Respite Care: In-Home Worksheet

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>In home-daily</td>
<td>S5151</td>
<td>44010F</td>
<td>1 day</td>
</tr>
<tr>
<td>In home-hourly-individual</td>
<td>S5150</td>
<td>44010H</td>
<td>15 minutes</td>
</tr>
<tr>
<td>In home-hourly-group</td>
<td>S5150 HQ</td>
<td>44010S</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION**: In Home Respite Services are designed to give relief to the primary caregiver in their absence or when they need a break from providing the ongoing care to the individual with a Disability. This service is for individuals who are unable to care for themselves thus requiring support. Respite care is available to the person who normally provides care to an individual other than formal, paid caregivers.

Any plan requesting In-Home Respite must address the following questions:

- What specific supports are needed to give the family a break for care?
- Why are these supports needed?
- When are the supports needed?
- Where will the supports be provided? In-home or in the community?
- How will the supports be delivered?
- Are natural supports available to meet this need?
- Does the plan document what other alternative services or supports have been considered?
- Is the request for Respite temporary and time limited?
- Is Respite being requested in lieu of day services or childcare?
Respite Care: Out-of-Home Worksheet

<table>
<thead>
<tr>
<th>Service Description:</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Out of home-daily</td>
<td>H0045</td>
<td>44020F</td>
<td>1 day</td>
</tr>
<tr>
<td>Out of home-hourly-individual</td>
<td>S5150 U8</td>
<td>44010H</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Out of home-hourly-group</td>
<td>S5150 HQ U8</td>
<td>44010S</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

GENERAL SERVICE DESCRIPTION: Out-of-Home Respite Care is provided to individuals unable to care for themselves, on a short-term basis, because of the absence or need for relief of those persons normally providing the care.

<table>
<thead>
<tr>
<th>Any plan requesting Out of Home Respite must address the following questions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ What specific supports are needed?</td>
</tr>
<tr>
<td>☐ Why are these supports needed?</td>
</tr>
<tr>
<td>☐ When are the supports needed?</td>
</tr>
<tr>
<td>☐ Where will the supports be provided?</td>
</tr>
<tr>
<td>☐ How will the supports be delivered?</td>
</tr>
<tr>
<td>☐ Are natural supports in place?</td>
</tr>
<tr>
<td>☐ Does the plan document what other alternative services or supports have been considered?</td>
</tr>
<tr>
<td>☐ Is the request for Respite temporary and time limited?</td>
</tr>
<tr>
<td>☐ Is Respite being requested in lieu of day services or childcare?</td>
</tr>
<tr>
<td>☐ Consistent with 60 days per annum waiver limit?</td>
</tr>
</tbody>
</table>
Group Home Worksheet
(Residential Habilitation)

<table>
<thead>
<tr>
<th>Service Description:</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group Home</td>
<td>T2016 HQ</td>
<td>None</td>
<td>1 day</td>
</tr>
<tr>
<td>Group Home-Intensive rate</td>
<td>T2016 HQ</td>
<td></td>
<td>1 day</td>
</tr>
<tr>
<td>Group Home-Transition rate</td>
<td>T2016 HQ</td>
<td></td>
<td>1 day</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Group Home services provide care, supervision and skills training in activities of daily living and community integration. This service is provided to groups of individuals who live in a home together. Services include:

- Staff support in the areas of self care, sensory/motor development, interpersonal skills, communication, behavior shaping, community living skills, mobility, health care, socialization, money management, and household responsibilities.
- Transportation (as available)

**Any plan requesting Group Home Services must address the following questions:**

- What specific daily living and community integration supports are needed?
- Why are these supports needed?
- When are the supports needed?
- Where will the supports be provided?
- How will the supports be delivered?
- Are natural supports available to meet this need?
- Does the plan document what other alternative services or supports have been considered?
- Does the plan document teaching strategies and outcomes that promote independence in the home and in the community?
## Individualized Supported Living Worksheet

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Waiver Code</th>
<th>Non-Waiver Code</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supported Living</td>
<td>T2016</td>
<td>None</td>
<td>1 day</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Individualized Supported Living services enable an individual to be fully integrated into their community. Services include individualized supports, delivered in a personalized manner to individuals who live in homes of their choice. ISL’s are characterized by creativity, flexibility, responsiveness and diversity. Principles of Supported Living Services include:

- People live and receive needed supports in the household of their choice
- Personal preferences and desires are respected
- Personal autonomy and independence is promoted
- Existing resources and natural supports are maximized from the community at large
- Training focuses on acquiring functional useful skills within the community.
- Services are outcome focused and based on an individual’s needs

Any plan requesting Individualized Supported Living Services must address the following questions:

- What specific supports are needed to achieve personal outcomes that enhance an individual’s ability to live in and participate in their community?
- Why are these supports needed?
- When are the supports needed?
- Where will the supports be provided?
- How will the supports be delivered?
- Are natural supports available to meet this need?
- Does the plan document what other alternative services or supports have been considered?
- Does the plan document outcomes and teaching strategies that promote independence?
**Temporary Residential Worksheet**

<table>
<thead>
<tr>
<th>Service Description:</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temporary Residential</td>
<td>H0045</td>
<td>41010F</td>
<td>1 day</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Temporary Residential is care outside of the home in a licensed, accredited or certified facility for a period of no less than 24 hours to provide planned relief to the customary caregiver. This service is not intended to be permanent placement.

**Any plan requesting Temporary Residential Services must address the following questions:**

- [ ] What specific supports are needed?
- [ ] Why are these supports needed?
- [ ] When are the supports needed?
- [ ] Where will the supports be provided?
- [ ] How will the supports be delivered?
- [ ] Are natural supports available to meet this need?
- [ ] Does the plan document what other alternative services or supports have been considered?
Environmental Accessibility Adaptations Worksheet

<table>
<thead>
<tr>
<th>Service Description:</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Environmental Accessibility Adaptations</td>
<td>S5165</td>
<td>39271W</td>
<td>1 job</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Any physical adaptation that is identified in the ISP and is needed to ensure the health, welfare and safety of the individual or that are needed to allow greater independence in the community. Adaptations must be directly related to the individual’s disability and without these adaptations the individual would require a more restrictive environment. Examples of EAA include:

- Ramps
- Modifications to vehicles
- Grab-bars
- Widening of doorways
- Modification of bathroom facilities
- Installation of specialized electric and plumbing systems that are necessary to accommodate the medical equipment and supplies needed for the welfare of the individual.

Any plan requesting Environmental Accessibility Adaptation must address the following questions:

- What specific adaptations are needed?
- Why are these supports needed?
- When are the supports needed?
- Where will the supports be provided?
- How will the supports be delivered?
- Are natural supports in place to meet this need?
- Does the plan document what other alternative services or supports have been considered?
- Has the adaptation been recommended by an Occupational or Physical therapist?
- Is the request within the Medicaid Waiver cap for this service? If not, is there an exception in place?
Day Services Worksheet

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Waiver Code</th>
<th>Non-Waiver Code</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day Service On-Site (Individual)</td>
<td>T2021</td>
<td>52001H</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Day Service On-Site (Group)</td>
<td>T2021 HQ</td>
<td>52001S</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Day Service Off-Site (Individual)</td>
<td>T2021 SE</td>
<td>52002H</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Day Service Off-Site (Group)</td>
<td>T2021 HQ-SE</td>
<td>52002S</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Day services include any activity which enables individuals to achieve or maintain their optimal physical, emotional, and intellectual functioning. Also includes activities which may include assistance with acquisition, retention or improvement in self-help, socialization, and adaptive skills as well as greater independence, and personal choice. Day Services include:

**Activities of Daily Living:**

- Personal hygiene and grooming
- Dressing and undressing
- Self-feeding
- Functional transfers (wheelchair, onto or off toilet, etc.)
- Bowel and bladder management
- Ambulation (walking with or without use of assistive device(walker, cane, or crutches) or using a wheelchair)

**Instrumental Activities of Daily Living:**

- Taking medications as prescribed
- Shopping for groceries or clothing
- Use of telephone or other form of communication
- Using technology
- Transportation within the community
- Safety procedures and emergency responses
- Meal preparation and cleanup
- Health management and maintenance
- Financial/money management
Addendum

- Community mobility
- Housework

**Community Integration:**
- Teaching all skills needed to be part of a community.
- Using public transportation
- Making and keeping medical appointments
- Attending social events
- Any form of recreation
- Volunteering
- Participating in organized worship or spiritual activities

<table>
<thead>
<tr>
<th>Any plan requesting Day Services must address the following questions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ What specific supports are needed to ensure that the individual is more independent and integrated in their community?</td>
</tr>
<tr>
<td>☐ Why are these supports needed?</td>
</tr>
<tr>
<td>☐ When are the supports needed?</td>
</tr>
<tr>
<td>☐ Where will the supports be provided? (center based or community)</td>
</tr>
<tr>
<td>☐ How will the supports be delivered? (group or 1 on 1)</td>
</tr>
<tr>
<td>☐ Are natural supports available to meet this need?</td>
</tr>
<tr>
<td>☐ Does the plan document what other alternative services or supports have been considered?</td>
</tr>
<tr>
<td>☐ Is the individual eligible for educational services through the local school district?</td>
</tr>
<tr>
<td>☐ Does the plan document teaching strategies and outcomes that would enable the individual to become more independent and integrated in their community?</td>
</tr>
</tbody>
</table>
**Job Preparation Worksheet**

<table>
<thead>
<tr>
<th>Service Description:</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job Preparation On-site individual</td>
<td>H2025</td>
<td>57031J</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Job Preparation On-site group</td>
<td>H2025 HQ</td>
<td>57031S</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Job Preparation Off-site individual</td>
<td>H2025 SE</td>
<td>57032J</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Job Preparation Off-site group</td>
<td>H2025 HQ SE</td>
<td>57032S</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Job Preparation services provide training and work experience in the skills necessary to succeed in paid community employment. Job preparation services include:

- Volunteerism
- Following Directions
- Problem solving
- Focusing of assigned tasks
- Completing tasks
- Safety
- Achieving productivity standards and quality results
- Attendance and punctuality
- Responding appropriately to co-workers and supervisors
- Appropriate work attire
- Accessing transportation or other community resources related to employment

**Any plan requesting Job Preparation must address the following questions:**

- What specific skills are needed for an individual to obtain a job?
- Why are these supports needed? (Plan may reflect this in the Profile or under “current situation”)
- When are the supports needed? (Plan may reflect this under “action plan or activities”)
- Where and when will the supports be provided?
- How will the supports be delivered? (Plan may reflect this under “action plan or activities”)
- Are natural supports in place?
- Does the plan document what other alternative services or supports have been considered?
- Does the plan document teaching strategies specific to the outcomes so services can be faded within 2 years?
- Does the plan document that there is a pathway towards individual employment and that the individual can make progress?
Job Discovery Worksheet

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Waiver Code</th>
<th>Non-Waiver Code</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job Discovery On-site Individual</td>
<td>T2019</td>
<td>58050H</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Job Discovery Off-site Individual</td>
<td>T2019 SE</td>
<td>H58051H</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

GENERAL SERVICE DESCRIPTION: Job Discovery services are designed to assist an individual in determining what type of job they would like to pursue. This service should be used when an individual requires support to determine what career path they would like to take.

Job Discovery includes:
- Volunteering
- Job Shadowing
- Job exploration
- Job and task analysis activities
- Interviewing
- Business plan development (for self-employment)
- Resume development

Any plan requesting Job Discovery Services must address the following questions:

- Have employment services been accessed first through Vocational Rehabilitation?
- If eligible for Vocational Rehabilitation services, have these services been exhausted? If not, why?
- If Vocational Rehabilitation has deemed the individual inappropriate for services is this documented, If not, why?
- Has the person chosen a provider that is not a VR provider, if so why?
- Does the plan document what other alternative services have been considered?
- What specific supports are needed in the area of Job Discovery? (Plan may reflect this in the Profile or under “current situation”)
- Why are these supports needed? (Plan may reflect this under “current situation”)
- When are the supports needed? (Plan may reflect this under “action plan or activities”)
- How will these supports be delivered? (Plan may reflect this under “action plan or activities”)
- Are natural supports in place?
- Does the plan document teaching strategies and outcomes specific to employment goals so services can be faded when appropriate?
- Does the plan document what other alternative services have been considered?
Community Employment Worksheet

“Work... provides a sense of purpose, shaping who we are and how we fit into our community. Meaningful work has also been associated with positive physical and mental health benefits and is a part of building a healthy lifestyle as a contributing member of society. Because it is so essential to people’s economic self sufficiency, as well as self esteem and well being, people with disabilities and older adults with chronic conditions who want to work should be provided the opportunity and support to work competitively within the general workforce in their pursuit of health, wealth and happiness.” CMS Informational Bulletin 9/2011

<table>
<thead>
<tr>
<th>Service Description:</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Employment-Individual</td>
<td>H2023</td>
<td>58060H</td>
<td>15 minutes</td>
</tr>
<tr>
<td>Community Employment-Group</td>
<td>H2023 HQ</td>
<td>58070S</td>
<td>15 minutes</td>
</tr>
</tbody>
</table>

GENERAL SERVICE DESCRIPTION: Community Employment Services provide ongoing support to an individual employed competitively in an integrated working setting. Services can be provided on an individual basis or in a group. Employment Services include:

- Job development
- Job placement
- On the job training
- Ongoing supervision and monitoring the individuals performance
- Training on related skills needed to maintain employment

Any plan requesting Community Employment must address the following:

- What specific supports are needed to ensure an individual maintains employment? (Plan may reflect this in the Profile or under “current situation”)
- Why are these supports needed? (Plan may reflect this under “current situation”)
- When are the supports needed? (Plan may reflect this under “action plan or activities”)
- Where will the supports be provided?
- How will these supports be delivered? (Plan may reflect this under “action plan or activities”)
- Are natural supports available to meet this need?
- Does the plan document what other alternative services or supports have been considered?
- Have employment services been accessed first through Vocational Rehabilitation?
- If eligible for services through Vocational Rehabilitation services, have these services been exhausted, if not why?
- If Vocational Rehabilitation has deemed the individual inappropriate for services is this documented, If not, why?
- Has the person chosen a provider that is not a VR provider, if so why?
Dental Services Worksheet

<table>
<thead>
<tr>
<th>Service Description:</th>
<th>Waiver Code:</th>
<th>Non-Waiver Code:</th>
<th>Unit:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dental Services</td>
<td>T2025</td>
<td>None</td>
<td>1 visit</td>
</tr>
</tbody>
</table>

**GENERAL SERVICE DESCRIPTION:** Dental services may be provided to an individual who is age 21 years or older when there is a basic dental need and it is not related to trauma. Services can include, but is not limited to the following:

- procedures necessary to control bleeding
- relieve pain
- eliminate acute infection;
- Operative procedures that are required to prevent the imminent loss of teeth
- Examinations, oral prophylaxes, and topical fluoride applications.
- pulp therapy for permanent teeth;
- restoration of carious permanent teeth;
- Limited provision of removable prostheses when masticatory function is impaired, when an existing prosthesis is unserviceable.

**Any plan requesting Dental Services must address the following questions:**

- [ ] What specific dental supports are needed?
- [ ] Why are these supports needed?
- [ ] When are the supports needed?
- [ ] Where will the supports be provided?
- [ ] How will the supports be delivered?
- [ ] Are natural supports available to meet this need?
- [ ] Does the plan document what other alternative services or supports have been considered?
- [ ] Is this support available through Medicaid or private insurance?
Wait Lists

Purpose of the Division of DD Wait lists
The Division of DD does not possess the resources to provide all identified services for all individuals within the system. Because of this, the Division has developed the Priority of Need assessment that quantifies the relative urgency of services for each individual. Funding for most Waivers is provided first to those individuals who have been identified as having the most urgent needs and then, as funding becomes available, to those with less urgent needs (as measured by the PON Score). Lists are maintained of those individuals with approved ISP’s, ranked according to their PON Score. The exception is the Partnership for Hope Waiver wait list, which does not consider the PON score.

All individuals with approved plans, even those who bypass the UR Committee due to an emergency, will be placed on a wait list until such time as they receive an approval for funding (i.e., a “waiver slot” or approval to use general revenue funds).

There is a wait list for each Medicaid Waiver, and an additional wait list for services that could be funded outside of the Medicaid System. These include:
- Comprehensive Waiver
- Community Support Waiver
- Sara J Lopez Waiver
- Autism Waiver
- Partnership for Hope Waiver
- Non Waiver

To determine the most appropriate Service Type:
Examine the ISP and Budget Summary for documentation of the need for specific requested services.

- **Residential Service:** (for Comprehensive Wait list)
  - If ISL/group home (residential) supports are requested.
- **In Home Service:** (for Community Support Waiver, Lopez Waiver, Partnership for Hope Waiver):
  - The services will be provided in the individual’s home, or
  - The services will be provided outside the home in order to help support the individual to remain in his home(services that are not residential)
- **Non Waiver Service (could include Autism Project, POS funding) :**
  - If services requested are for an agency that provides autism supports.
  - If the individual is seeking a service that could only be funded by General Revenue funds through the point-of-service process.
NOTES:
An individual cannot be on more than one wait list.

It is not appropriate to place individuals on a wait list because it is anticipated that they will meet the eligibility criteria sometime in the future when they do not meet the criteria at the present.

Wait lists must be monitored to ensure the individuals continue to be eligible. For example, the Sara J Lopez Waiver applies only to those who are under the age of 18 and who would be unable to access Medicaid services without the waiver; therefore, an individual should not be on that wait list after they turn 18 or if the individual is awarded Medicaid. Please refer to the Waiver Eligibility section for specific information on each Waiver type.

WALKTHROUGH FOR CHECKING AND ADDING INDIVIDUALS TO THE WAIT LIST

General waiver eligibility (documented presence of 3 substantial functional limitations, qualifying Developmental Disability diagnosis, correspondence with LOC requirements) is determined by the Regional Office Director upon recommendation from the Intake/Assessment staff based on information received from the individual and support coordinator.

To check in CIMOR and view whether a specific individual is on a wait list:
*Open CIMOR, > “Production” > “My Org” > “Waiting List DD”
Within the field: “Search Waiting List for DD”, type in the individual’s last name, then first name, or fill in the DMH ID, then
> “Show All” > “Search”.
The individual’s name will appear at the bottom of the box if they are on the wait list for a service.
> “View” allows you to see which wait list the individual is currently on, if any. If the individual is not currently on a wait list for any services, their name will not appear.

To add a service to the wait list in CIMOR for a specific individual:
*Open CIMOR,
> “Production” > “My Org” > “Waiting list DD”
Within the box titled: “Search Waiting List for DD”, type in the individual’s last name, then first name, or you can fill in the DMH ID, then:
> “Show All” > “Search”.
The individual’s name will appear at the bottom of the box if they are on the wait list for a service as well as a button which says “Add”.
Click the “Add” button which will bring up a box titled “Add waiting list for DD”.
Fill in the individual’s DMH ID number,
> “Search”. This will bring up the individual’s name, click “Select”. The box “Add waiting list for DD” will come up.
Fill in the UR score,
> the drop down box of the “service type” and select the appropriate service to populate that box
Addendum

(you have the choice of in-home, residential or autism project based on the type of service you want to request),
> the drop down box for the “waiver type” and
> the appropriate waiver (example—if the service is residential, you will choose “comprehensive”, if the service is an in-home support, select “community”, if for an autism service, such as from TouchPoint, you will select “non-waiver”).
Fill out the “comments” box with the service being requested, the amount of service requested, and the cost of the service.
Then, > the drop down list for “service category” and
Select the appropriate service category to populate that box,
the > the drop down box for “procedure code” and select the appropriate code for the service being requested.
The “date the service is added to the wait list” will automatically populate with the date you are filling out the screens.
> “add”, then > “save”.

Addendum

**Appeal Process for UR**

The individual or responsible party may appeal the final decision, in writing or verbally, to the regional director within thirty (30) days from the date of the final decision letter.

- If necessary, appropriate staff shall assist the individual or responsible party in making the appeal.

- The regional director or designee may meet with the individual or responsible party and any staff to obtain any newly discovered information relevant to the final decision and to hear any comments or objections related to the final decision.

- Within ten (10) working days after receiving the appeal, the regional director or designee shall notify the individual or responsible party in writing of his/her final decision.

When the final decision results in any individual being denied service(s) based on a determination the individual is not eligible for the service(s) or adversely affects a waiver service for an individual, the individual and/or responsible party may appeal in accordance with the procedures set forth in 9 CSR 45- 2.020(3)(C).

- An individual and/or responsible party participating in a Division Medicaid waiver program has appeal rights through both the Department of Mental Health and the Department of Social Services. Those individuals may appeal to Department of Social Services before, during, or after exhausting the Department of Mental Health appeal process. Once the appeal process through Department of Social Services begins, appeal rights through the Department of Mental Health cease. Individuals appealing to the Department of Social Services must do so in writing within ninety (90) days of written notice of the adverse action to request an appeal hearing. Requests for appeal to the Department of Social Services should be sent to: MO HealthNet Division, Participant Services Unit, PO Box 6500, Jefferson City, MO 65102-6500, or call Participant Services Unit at 1 (800) 392-2161.

If an individual and/or responsible party timely files an appeal of a final decision, services currently being provided under an existing service plan will not be suspended, reduced, or terminated pending a hearing decision unless the individual or legal representative requests in writing that services be suspended, reduced, or terminated.

- The individual and/or responsible party may be responsible for repayment of any federal or state funds expended for services while the appeal is pending if the hearing decision upholds the director's decision.
9 CSR 45-2.017 UTILIZATION REVIEW PROCESS
NOTES

Emergency Criteria:
The CSR defines emergency criteria as one (1) or more of the following:
1. The individual is in immediate need of life-sustaining services (food and shelter, or protection from harm) and there is no alternative to division funding or provision of those services;
2. The individual needs immediate services in order to protect another person or persons from imminent physical harm;
3. The individual is residing in a public institution such as an intermediate care facility for persons who have mental retardation (ICF/MR) and has been assessed as able to live in a less restrictive arrangement in the community, the individual wants to live in the community, and appropriate services and supports can be arranged through the waiver;
4. The individual had been receiving significant services through division funded programs and services, is evaluated to still need the significant level of services, but is no longer eligible for the program or services due to age or other criteria;
5. The individual is in the care and custody of the Department of Social Services, Children’s Division, which has a formal agreement in place with a division regional center to fund the costs of waiver services for the specific individual;
6. The individual is under age eighteen (18) and requires coordinated services through several agencies to avoid court action; or
7. The individual is subject to ongoing or pending legal action that requires immediate delivery of services.

Committee Membership/Quorum/Frequency Of Meetings:
The CSR defines the membership of URC to include, at a minimum, representation from:
- RO quality assurance
- RO community resource specialist
- RO business office
- Service coordination and/or administration.
- Membership may also include:
  - a parent or guardian representative
  - a SB40 Board representative.
Quorum: the CSR specifies a minimum of three (3) members must be present in order for the URC to conduct official business.
Frequency Of Meetings: the CSR requires the URC to meet a minimum of once per week.

Forms Used By URC Are Set Forth By CSR
- The CSR requires that the recommendations form, Utilization Review Checklist, and Prioritization Of Need form are used to review plans.
Addendum

**Plans That Must Be Reviewed:**
The CSR directs that the URC shall review the following plans:
1. All initial plans/budgets with funds;
2. Amended plans that increase the total plan/budget by adding a new service or increasing the dollar amount of a specific service;
3. Plans at the discretion of the local URC.

**Budgets Are Determined By Total Cost Of Services & Supports Paid By DMH**
- The CSR indicates budgets are determined by the total cost of all services and supports paid through the billing system of the department. Services and supports paid for outside of the department billing system are excluded.

**Additional Funds Requests Must Include Total Cost Of All Services/Supports, DMH And Other Payors**
- The CSR directs Once a budget is approved through the utilization review process, any request for additional funds shall be added to the approved budget (the total cost of all services/supports—including department, SB40 Board Waiver and non-waiver match, and Medicaid Waiver match dollars) to determine the new utilization review level. The additional request may not be considered in isolation of other services/supports the individual and family are receiving.

**What If Multiple Family Members Receive Services?**
- The CSR requires When multiple family members are receiving division services, the CSR requires this is noted. All of the budgets shall be considered together in the utilization review process in order to have a comprehensive picture of all services/supports going into a single home so the necessary level of services can be determined. This does not require each family member’s plan be on the same plan year, but does require all of the current supports in the home be considered.

**Medicaid (MO HealthNet) State Plan Is Accessed First**
- The CSR states applicable Medicaid State Plan services shall be accessed first when the individual is Medicaid eligible and the services will meet the individual’s needs.

**Plan Implementation Must Not Be Delayed By Review Of A Single Service**
- The CSR states that a review of a single service should not delay the implementation of other services in the plan.

**When Can Services Start?**
- The CSR directs that new services/supports shall not begin before the plan and budget are approved through the URC, except in an emergency situation approved by the Regional Office Director or designee.
Addendum

What If Proposed Plan & Budget Are Not Approved?
- An appeals process is built into the URC process as noted in the CSR (and shown on the flow chart). This can be utilized if the Individual or responsible party desire.
- The CSR states that the service coordinator shall provide guidance to the individual, family, and the responsible party about any alternative resources potentially available to support needs that are not approved through the URC process.

Waiting Lists
The CSR directs that the URC shall consider a service/support for inclusion on a prioritized waiting list if the service/support meets each of the following criteria:
1. Need for the service/support is documented in the person centered plan as necessary for the individual’s health, safety, and/or independence and alternative funding or programs are not available to meet the need; and
2. Need for the service/support is specifically related to the person’s disability (i.e., not something that would be needed regardless of the person’s disability).
3. Individuals evaluated with needs meeting emergency criteria receive highest priority in receiving funding for services.

Appeals
CSR states appeals process set forth in 9 CSR 45-2.020(3)(C) and (5) applies after initial appeal.
It is important to note that the CSR explains that an individual and/or responsible party participating in a Division Medicaid Waiver program has appeal rights through both the Department of Mental Health and the Department of Social Services. Those individuals may appeal to Department of Social Services before, during or after exhausting the Department of Mental Health appeal process. Once the appeal process through Department of Social Services begins, appeal rights through the Department of Mental Health cease. Individuals appealing to the Department of Social Services must do so in writing within ninety (90) days of written notice of the adverse action to request an appeal hearing. If an individual and/or responsible party timely files an appeal of a final decision, services currently being provided under an existing plan of care will not be suspended, reduced or terminated pending a hearing decision unless the individual or legal representative requests in writing that services be suspended, reduced or terminated. The individual and/or responsible party may be responsible for repayment of any federal or state funds expended for services while the appeal is pending if the hearing decision upholds the director’s decision.
- Requests for appeal to the Department of Social Services should be sent to:
  - Division of Medical Services, Recipient Services Unit, PO Box 6500, Jefferson City, MO 65102-6500
  - or they may call Recipient Services Unit at 1-800-392-2161.
Addendum

Home Modification Guidance (paraphrased from a reply by the Federal Programs Unit to an inquiry)

A home modification cannot include adding to the square footage of the home apart unless documented to be necessary to complete the adaptation. If the family is willing to pay the cost to move an outer wall out in order to get the bath on the main floor, then that would be acceptable if there is clear documentation that waiver funds are not used to increase the house size. MMAC has questioned this practice in similar situations, but when we explained the family got a second mortgage or had other non-waiver support such as county funds to cover the costs related to the enlargement of the house, they appeared to be satisfied.

The $7500 environmental mod limit is a soft cap and may be exceeded by exception. The MMIS has a max allowable of $10,000. If the job is going to cost more than $10,000, MO HealthNet has requested that claims not be arbitrarily broken into two separate claims simply to get around the limit, but that environmental mods should be billed after they have been completed. If a chair lift is needed to get an individual onto another floor, it’s possible this item could be billed under specialized medical equipment. The SME service can be above $7500 approved through DD exceptions, but also has a max allowable of $10,000 in MMIS.

PfH has a limit of $10,000 for a one-time expense during crisis and emergency, and up to $15,000 for ongoing support needs so theoretically a participant could have a support plan of up to $25,000 during one year (Oct through Sept) but you would still have the service/code max allowables to contend with.
Addendum

SDS Worksheet

DATE RECEIVED: ____________________ SUPPORT COORDINATOR: ____________________
INDIVIDUAL RECEIVING SERVICES: ____________________DMH ID #: ____________________

The ISP identifies that:

___ the name of the designated representative if one has been appointed
___ list any support the individual/DR needs in order to self-direct services (Support Broker Assessment can be used as a tool)
___ the services being self-directed are listed and what support will be provided
   (Job Descriptions can be used as a tool) The ISP is used as a training document for employees
   and must provide enough details in order for all employees to understand what is needed to
   provide supports
___ justifies any training exemptions on the Personal Assistance training checklist
___ the ‘back-up plan’ to be used in the event a scheduled employee is not available
   to provide the services is identified in the plan.
___ if the employer is hiring a family member (PA is only service that may be provided by
   family member) the plan must reflect: (Family member is defined as: a parent, step parent; sibling; child by
   blood, adoption, or marriage; spouse; grandparent; or grandchild)
   o The individual is not opposed to the family member providing the service
   o The services to be provided are solely for the individual and not household tasks expected to be shared
   with people who live in a family unit
   o The support team agrees that the family member providing the personal assistant service will best meet
   the individual’s needs
   o The family member cannot be paid over 40 hours per week. Any support provided above this amount
   would be considered a natural support or unpaid care which a family member would typically provide

___ the SDS budget calculator is present and correct.
___ the Authorization Page matches the SDS budget calculator
___ if individual is receiving Medicaid State Plan Personal Care Services through
   Health and Senior Services DSDS service authorization system has been checked to
   ensure that these services are not being self-directed. If individual is receiving
   Medicaid State Plan Personal Care Services through Health and Senior Services (DHSS),
   service authorization system has been checked to ensure that these services are not
   being self-directed. (Only one Fiscal Agent can be used to report earnings and file employer and
   employee taxes. The MOCD contract reads: “The Employer/DR must not supplement wages to the Employee
   outside of this agreement. Records maintained by the F/EA will be the official records of the Employer’s
   wages to workers, which will be reported to State and Federal tax authorities. The Employer/DR understands
   all earnings and taxes for Employees must be accurately reported to these taxing authorities.” If the
   employer uses an 2nd agent, MOCD is unable to account for the total earnings by employees, accurately track
   Social Security credits for the employees, do an accurate year end W2 for employees, or reconcile the
   employer’s State Unemployment with the Federal Unemployment. The Employer/DR then becomes liable for
   any tax judgment including penalties and interest.)

☐ SDSC has received copy of the “Got Choice?” SDS handbook acknowledgement form.

SDS Coordinator Signature: ____________________ Review Date: __________
3/12/15
Addendum

(2/4/14)

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<tr>
<td>Peer Support Services: Regional Office/Systems Oriented</td>
<td>Hour</td>
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<tr>
<td>Personal Assistant Services: Group Size 2-3</td>
<td>15 min</td>
<td>T1019 HQ</td>
<td>490015</td>
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<tr>
<td>Personal Assistant Services Group Size 4-6</td>
<td>15 min</td>
<td>T1019 UQ</td>
<td>49002S</td>
</tr>
<tr>
<td>Personal Assistant Services: Self-Directed</td>
<td>15 min</td>
<td>T1019 U2</td>
<td>49001H</td>
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<tr>
<td>Personal Assistant Services: Agency-Based</td>
<td>15 min</td>
<td>T1019</td>
<td>49003H</td>
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<tr>
<td>Personal Assistant Services: Specialized Medical/Behavioral</td>
<td>15 min</td>
<td>T1019 TG</td>
<td>49002H</td>
</tr>
<tr>
<td>Personal Assistant Services: Specialized Med/Beh: Self-Directed</td>
<td>15 min</td>
<td>T1019 TG SE</td>
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<tr>
<td>Physical Therapy</td>
<td>15 min</td>
<td>97110</td>
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<tr>
<td>Physical Therapy Consultation</td>
<td>15 min</td>
<td>97110 CN</td>
<td>56400H</td>
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<td>Physical Therapy Assistant</td>
<td>15 min</td>
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<td>56001H</td>
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<tr>
<td>Physical Therapy Evaluation (Type A - Individual Oriented)</td>
<td>15 min</td>
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<tr>
<td>Physical Therapy Evaluation (Type B - Equipment Repair/Home Mod)</td>
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<td>17100H</td>
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<tr>
<td>Positive Behavior Support</td>
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<td>H0004 HK</td>
<td>33200H</td>
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<td>Pre-Vocational Training (Type A)</td>
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<tr>
<td>Pre-Vocational Training (Type B)</td>
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<td>57020H</td>
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<td>15 min</td>
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<tr>
<td>Professional Assessment and Monitoring: LPN</td>
<td>15 min</td>
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<tr>
<td>Professional Assessment and Monitoring: Dietician</td>
<td>15 min</td>
<td>S9470</td>
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<tr>
<td>Psychiatric Evaluation</td>
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<tr>
<td>Psychological Evaluation</td>
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<td>12000H</td>
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<td>Unit of Service</td>
<td>Waiver</td>
<td>Non-Waiver</td>
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<td>Recreation: Leisure Time Activity</td>
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<td>Recreation: Therapeutic Recreation</td>
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<td>Recreation Therapy (Group)</td>
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<td>Recreation Therapy (Individual)</td>
<td>15 min</td>
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<td>Recreation Therapy Evaluation</td>
<td>15 min</td>
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<td>Respite Care: In-Home (Day)</td>
<td>Day</td>
<td>S5151</td>
<td>44010F</td>
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<tr>
<td>Respite Care: In-Home Group (1/4 hr)</td>
<td>15 min</td>
<td>S5150 HQ U8</td>
<td>44010S</td>
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<tr>
<td>Respite Care: In-Home Individual (1/4 hr)</td>
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<td>Respite Care: Out-of-Home</td>
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<td>Respite Care: Out-of-Home (Hourly)</td>
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<td>Social Service Evaluation</td>
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<td>05000H</td>
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<tr>
<td>Specialized Medical Equipment &amp; Supplies</td>
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<td>Speech Therapy</td>
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<td>73000H</td>
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<td>Speech Therapy Consultation</td>
<td>15 min</td>
<td>92507 CN</td>
<td>73000H</td>
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<td>Speech/Language Evaluation</td>
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<td>Support Broker: Self-Directed</td>
<td>15 min</td>
<td>T2041 U2</td>
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<td>Support Broker: Agency-Based</td>
<td>15 min</td>
<td>T2041</td>
<td></td>
</tr>
<tr>
<td>Supported Residential Development</td>
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<td>96004W</td>
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<td>Temporary Residential, Daily</td>
<td>Day</td>
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<td>Transportation: Ambi Small Group</td>
<td>Month</td>
<td>890010</td>
<td>890010</td>
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<tr>
<td>Transportation: Ambi Large Group</td>
<td>Month</td>
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<tr>
<td>Transportation: Ambi w/Att Small Group</td>
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<td>Service Title</td>
<td>Unit of Service</td>
<td>CIMOR Procedure Code</td>
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<td>Transportation: Non-Ambl Large Group</td>
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<tr>
<td>Transportation: ISL Ind</td>
<td>Month</td>
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<td>Transportation: Rolling Mile</td>
<td>Mile</td>
<td>890100</td>
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<tr>
<td>Transportation: Rolling Mile</td>
<td>Mile</td>
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<td>Transportation: Fixed Route, A</td>
<td>Month</td>
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<tr>
<td>Transportation: Per Trip. Group</td>
<td>Trip</td>
<td>890300</td>
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<tr>
<td>Transportation: Per Trip. Ambl.</td>
<td>Month</td>
<td>890330</td>
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<tr>
<td>Transportation: Per Trip. Non-Ambl.</td>
<td>Trip</td>
<td>890340</td>
<td></td>
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<tr>
<td>Transportation: Fixed Route, N</td>
<td>Month</td>
<td>890380</td>
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<tr>
<td>Transportation: Per Trip. Individual</td>
<td>Trip</td>
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<tr>
<td>Transportation: Zone. Group</td>
<td>Month</td>
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<td>Transportation: Per Trip. Ambl.</td>
<td>Month</td>
<td>890430</td>
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<tr>
<td>Transportation: Per Trip. Non-Ambl.</td>
<td>Month</td>
<td>890440</td>
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<tr>
<td>Transportation: Contractor Travel (Not per consumer)</td>
<td>Mile</td>
<td>891101</td>
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<tr>
<td>Transportation: Contractor Travel (Per consumer)</td>
<td>Mile</td>
<td>891102</td>
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<tr>
<td>Visual Evaluation</td>
<td>15 min</td>
<td>06100H</td>
<td></td>
</tr>
<tr>
<td>Vocational Evaluation</td>
<td>15 min</td>
<td>14000H</td>
<td></td>
</tr>
</tbody>
</table>
## Independent Living Skills Development

Available to individuals in the following waivers: *Comprehensive and Community Support*

<table>
<thead>
<tr>
<th>Day Services</th>
<th>Community Integration</th>
<th>Home Skills Development</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Day Services</em> are provided at a stand-alone certified/licensed day program facility, which is not physically connected to the individual's residence.*</td>
<td><em>Community Integration</em> teaches skills in the community. Transportation is included in the rate.</td>
<td><em>Home Skills Development</em> takes place in the individual's residence (including group homes, the individual's private home where they may or may not have unrelated housemates, or in the home of a family member with whom the individual resides).*</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Unit Designation: 15 minutes</th>
<th>Unit Designation: 15 minutes</th>
<th>Unit Designation: 15 minutes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual - T2021, 52001H</td>
<td>32 (8 hrs)</td>
<td>Individual - T2021 SE, 52002H</td>
</tr>
<tr>
<td>Group - T2021 HQ, 52005S</td>
<td>32 (8 hrs)</td>
<td>Group - T2021 HQ SE, 52002S</td>
</tr>
<tr>
<td>Individual - SS108, non-wav. TBA</td>
<td>32 (8 hrs)</td>
<td>Group - SS108 HQ, non-wav. TBA</td>
</tr>
</tbody>
</table>

52
### Worksheet for PON Critical Service Analysis

**ITALICS INDICATE SITUATIONS THAT ARE NOT COMPATIBLE WITH A VERIFIED “YES”.**

<table>
<thead>
<tr>
<th>Critical Service Situation</th>
<th>No</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Young adult aging out of Lopez or Autism waiver who needs the same level of care to maintain well being. <strong>EITHER DOCUMENTATION OF #1 OR #2 IS SUFFICIENT TO VERIFY AS A YES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Aging out of the MOCDDS (Lopez) waiver at age 18, but continue to require the services funded by MOCDDS:</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>2. Aging out of Autism Waiver at age 19, but continue to require the services funded by Autism Waiver.</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

**Is this explicitly documented in ISP? What page and paragraph?**

| b. Olmstead issue: **EITHER DOCUMENTATION OF #1 OR #2 IS SUFFICIENT TO VERIFY AS A YES** |
| 1. Individual resides in a state-operated ICF-ID, who is requesting community placement: | ☐ | ☐ |
| 2. Individual resides in Nursing Home setting who is requesting community placement: | ☐ | ☐ |
| 3. Individual resides in Nursing Home setting for the purpose of intensive time limited (less than 6 months) nursing services **(CANNOT BE USED TO VERIFY THIS ITEM)** | ☐ | ☐ |

**Is this explicitly documented in ISP? What page and paragraph?**

| c. Is the focus of a court order or imminent court order: **EITHER DOCUMENTATION OF #1 OR #2 IS SUFFICIENT TO VERIFY AS A YES** |
| 1. The adult is required or will imminently be ordered by a court to receive habilitative services: | ☐ | ☐ |
| 2. The adult served by the Division is unable to stay in his or her natural home due to court action: | ☐ | ☐ |
| 3. The adult is required or will imminently be ordered by a court to receive for non-habilitative services: **(CANNOT BE USED TO VERIFY THIS ITEM)** | ☐ | ☐ |
| 4. The adult is required or will imminently be ordered by a court to be incarcerated: **(CANNOT BE USED TO VERIFY THIS ITEM)** | ☐ | ☐ |
| 5. The adult is required or will imminently be ordered by a court to receive mental health treatment: **(CANNOT BE USED TO VERIFY THIS ITEM)** | ☐ | ☐ |
| 6. The adult is required or will imminently be the subject of a court order of protection: **(CANNOT BE USED TO VERIFY THIS ITEM)** | ☐ | ☐ |
| 7. The adult is required or will imminently be ordered by a court to receive substance abuse treatment: **(CANNOT BE USED TO VERIFY THIS ITEM)** | ☐ | ☐ |

**Is this explicitly documented in ISP? What page and paragraph?**
### d. The person is under 18 and requires coordinated services through several agencies to avoid court action:

**BOTH #1 AND #2 MUST BE DOCUMENTED TO VERIFY AS A YES**

1. Multiple governmental agencies (more than 2) meet to develop a plan of action and to define the respective responsibilities of each agency: [ ] [ ]
2. The “court action” that this item attempts to avoid is a Voluntary Placement Agreement: [ ] [ ]

**Is this explicitly documented in ISP?**

### e. The person is in the care and custody of DSS Children’s Division, which has a formal agreement in place with a division regional office (when formal agreement in ending)

**BOTH #1 AND #2 MUST BE DOCUMENTED TO VERIFY AS A YES**

1. There is a signed Inter Departmental Agreement (IDA) between the Division of Developmental Disabilities and the Children’s Division: [ ] [ ]
2. This individual is under 21, and has not been release by the court from state custody: [ ] [ ]

**Is this explicitly documented in ISP?**

### f. Requires immediate life-sustaining intervention to prevent an unplanned hospitalization or residential placement:

**BOTH #1 AND #2 MUST BE DOCUMENTED TO VERIFY A YES**

1. No other options are available that would be reasonably expected to provide the appropriate level of services and/or supervision: [ ] [ ]
2. There is a credible risk of death in the absence of Waiver funded services: [ ] [ ]

**Is this explicitly documented in ISP?**

### g. Person needs immediate services in order to protect self, another person(s) from immediate harm:

**BOTH #1 AND #2 MUST BE DOCUMENTED TO VERIFY A YES**

1. There has been a pattern (multiple incidents) of significant harm requiring formal medical care to the individual or other persons: [ ] [ ]
2. There behaviors referenced have been documented to have occurred within the last 3-6 months: [ ] [ ]
3. There has been a single incident of significant harm requiring formal medical care to the individual or other persons: (CANNOT BE USED TO VERIFY THIS ITEM) [ ] [ ]
4. There is a suspicion of harm, abuse, or neglect but there is no supporting medical documentation: (CANNOT BE USED TO VERIFY THIS ITEM) [ ] [ ]
5. These behaviors referenced are documented to have occurred beyond the last 6 months: (CANNOT BE USED TO VERIFY THIS ITEM) [ ] [ ]

**Is this explicitly documented in ISP?**