

The Missouri Department of Mental Health serves residents of the state by working to prevent mental disorders, developmental disabilities, and substance abuse and by treating, habilitating, and rehabilitating individuals with those conditions. Treatment and habilitation of persons with mental retardation and other developmental disabilities is the responsibility of the department's Division of Developmental Disabilities.

A developmental disability is a long-term condition that significantly delays or limits mental or physical development and substantially interferes with such life activities as self-care, communication, learning, decision-making, capacity for independent living, and mobility.

Eligibility for the division's services is determined through its 11 regional offices located throughout the state. Every person who requests services is entitled to evaluation and service coordination. After a person's eligibility for further services is determined, arrangements are made to obtain services within available resources of the division. The division also operates Southeast Missouri Residential Services, officed in Poplar Bluff, and habilitation centers in Nevada, Higginsville, Marshall, and St. Louis. These facilities provide specialized residential services.

**Evaluation** – Each individual is evaluated to provide information about the individual's functioning, strengths, and needs related to his or her disability.

**Service Coordination** – Each eligible individual is assigned a service coordinator who helps put together an individual plan and then monitors the person's treatment and habilitation to assure that the plan is followed and that the individual's needs are met.

# eligibility

**Who Is Eligible to Receive Division Services?**– Eligibility is determined by what is known as a functional assessment as opposed to linking eligibility to a specific diagnosis. A developmental disability is a disability which is attributable to mental retardation, cerebral palsy, epilepsy, head injury, autism, a learning disability related to a brain dysfunction, or any other mental or physical impairment which occurs before the age of 22 that delays/limits mental or physical development and interferes with basic life activities. It must be determined that this disability is likely to continue indefinitely.

The individual's planning team must identify a need for a service before a service coordinator can authorize it. The services may be provided directly by the division or purchased for the eligible person.

# services

Once eligibility is determined, services may include the following:

**Therapy** – Depending on an individual's needs, a course of therapy is prescribed and may include occupational therapy, physical therapy, speech therapy, and behavioral management therapy.

**Training** – Each person has potential to be a contributing member of the community. Training programs help develop that potential for community inclusion.

**Residential Placement** – Community placement and state-operated habilitation centers serve

• individuals who require assistance in a residential setting.

• **Choices for Families** – This program provides funds to help families obtain services that they may not be able to access in other ways to meet needs of members with developmental disabilities at home.

• **Other** – The division operates a variety of other services. More information about these services is available from the regional office in your area.

**How and Where to Apply for Services** – You may apply for services or refer someone for services by calling, writing, or going to the regional office that serves your county. The addresses, telephone numbers, and counties served by each regional office are listed in this brochure.

**What Is the Cost of Services?** – The cost to the person receiving services is determined by ability to pay. When a person applies for services, the regional office staff will ask for information about the individual or family income and the financial resources of the person for whom services are being sought. Most services are subject to charges. More detailed information is available from your regional office.

**What If Services Are Denied?** – Persons determined ineligible for services have the right to appeal. At your request, staff at regional offices and habilitation centers are available to assist in developing an appeal. More detailed information about appeals is provided in a brochure, “Your Right to Appeal,” which is available from your regional office.

Personnel at Missouri Protection and Advocacy Services, which maintains a toll-free telephone number (1-800-392-8667), also are available to assist in appealing decisions on eligibility or in securing services from other agencies.

Prepared and published by the Missouri Department of Mental Health, Office of Public Affairs and the Division of Developmental Disabilities, P.O. Box 687, Jefferson City, MO 65102, Phone 573-751-4054.

The Department of Mental Health does not deny employment or services because of race, sex, creed, religion, marital status, national origin, disability or age of applicants or employees.



MISSOURI DEPARTMENT OF MENTAL HEALTH  
 DIVISION OF DEVELOPMENTAL DISABILITIES  
 1706 E. Elm  
 P.O. Box 687  
 Jefferson City, MO 65102  
 www.dmh.mo.gov



• Services for  
 • Persons with  
 • Developmental  
 • Disabilities

• Missouri Department  
 • of Mental Health  
 • Division of  
 • Developmental  
 • Disabilities

# regional offices

**Region I**  
**Albany Regional Office**  
 809 N. 13th St.  
 Albany, MO 64402  
 660-726-5246 • 800-560-8774  
**Counties served:** Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Harrison, Holt, Nodaway, Worth

**Region II**  
**Kirksville Regional Office**  
 1702 East LaHarpe  
 Kirksville, MO 63550  
 660-785-2500 • 800-621-6082  
**Counties served:** Adair, Clark, Grundy, Knox, Lewis, Linn, Livingston, Macon, Mercer, Putnam, Schuyler, Scotland, Shelby, Sullivan

**Region III**  
**Hannibal Regional Office**  
 805 Clinic Road  
 P.O. Box 1108  
 Hannibal, MO 63401  
 573-248-2400 • 800-811-1128  
**Counties served:** Audrain, Lincoln, Marion, Monroe, Montgomery, Pike, Ralls, Warren

**Region IV**  
**Kansas City Regional Office**  
 821 East Admiral Blvd.  
 P.O. Box 412557  
 Kansas City, MO 64106  
 816-889-3400 • 800-454-2331  
**Counties served:** Bates, Cass, Clay, Jackson, Johnson, Lafayette, Platte, Ray

**Region V**  
**Joplin Regional Office**  
 3600 East Newman Road  
 P.O. Box 1209  
 Joplin, MO 64802-1209  
 417-629-3020 • 888-549-6634  
**Counties served:** Barry, Barton, Cedar, Dade, Henry, Jasper, Lawrence, McDonald, Newton, St. Clair, Vernon

**Region VI**  
**Springfield Regional Office**  
 1515 East Pythian  
 P.O. Box 5030  
 Springfield, MO 65801-5030  
 417-895-7400 • 888-549-6635  
**Counties served:** Christian, Dallas, Douglas, Greene, Hickory, Laclede, Ozark, Polk, Stone, Taney, Webster, Wright

**Region VII**  
**Rolla Regional Office**  
 105 Fairgrounds Road  
 P.O. Box 1098  
 Rolla, MO 65402  
 573-368-2200 • 800-828-7604  
**Counties served:** Camden, Crawford, Dent, Franklin, Gasconade, Iron, Maries, Miller, Osage, Phelps, Pulaski, St. Francois, Texas, Washington

**Region VIII**  
**Poplar Bluff Regional Office**  
 2351 Kanell Boulevard  
 Poplar Bluff, MO 63901  
 573-840-9300 • 800-497-4214  
**Counties served:** Butler, Carter, Dunklin, Howell, Oregon, Reynolds, Ripley, Shannon, Stoddard, Wayne

**Region IX**  
**Sikeston Regional Office**  
 112 Plaza Drive  
 P.O. Box 966  
 Sikeston, MO 63801  
 573-472-5300 • 800-497-4647  
**Counties served:** Bollinger, Cape Girardeau, Madison, Mississippi, New Madrid, Perry, Pemiscot, Scott, Ste. Genevieve

**Region X**  
**Central Missouri Regional Office**  
 1500 Vandiver Drive, Suite 100  
 Columbia, MO 65202  
 573-441-6278 • 888-671-1041  
**Counties served:** Benton, Boone, Callaway, Carroll, Chariton, Cole, Cooper, Howard, Moniteau, Morgan, Pettis, Randolph, Saline

**Region XI**  
**St. Louis County Regional Office**  
 9900 Page Ave. Suite 106  
 St. Louis, MO 63132  
 314-587-4800 • 800-374-6458  
**County served:** St. Louis

**Region XI**  
**St. Louis Regional Tri-County Office**  
 111 N. 7th St., 6th Floor  
 St. Louis, MO 63101  
 314-244-8800 • 800-358-7665  
**Counties served:** Jefferson, St. Charles, and St. Louis City

