



DEAF SERVICES ADVOCATES TRAINING



**Participating Providers
and Designated
Advocates will be Listed
on the DMH Website**

Stipend Provided

Save the Date

**Friday, November 30, 2017
9:30 AM - 4:30 PM**

Missouri Coalition for
Community Behavioral Healthcare
221 Metro Drive
Jefferson City, MO 65109

FOR MORE INFORMATION

**Contact Dave Kingsbury
DMH Office of Deaf Services**

573-526-1857
david.kingsbury@dmh.mo.gov

Coming Friday, November 30, 2018

The DMH Office of Deaf Services and the Missouri Coalition for Community Behavioral Healthcare invite DBH contracted providers to save the date for the 2018 Deaf Services Advocates Program training.

This program provides the opportunity for DBH contractors to have staff trained and designated as Deaf Services Advocates to enable deaf and hard of hearing consumers to navigate services more easily and improve the quality of care they receive.

Deaf Services Advocates will:

- ⇒ Support the provision of culturally and linguistically appropriate, accessible services and the rights of consumers to make informed decisions about service delivery and communication options.
- ⇒ Provide annual training to their agency's staff and support ongoing awareness of communication needs and specialized service delivery options for deaf and hard of hearing consumers.
- ⇒ Encourage agency staff who work with deaf or hard of hearing consumers to use available training and consultation resources through the Office of Deaf Services.
- ⇒ Maintain contact with the Office of Deaf Services to address current and emerging issues in Deaf Services.

Training topics will include:

- ⇒ Mental health service needs of deaf, hard of hearing, and late-deafened individuals.
- ⇒ Deaf education and psychosocial development.
- ⇒ Accessibility issues and communication options for deaf, hard of hearing, and late-deafened individuals.
- ⇒ Legal and ethical issues in deaf and hard of hearing services.
- ⇒ DMH's specialized service delivery options for deaf and hard of hearing individuals who use American Sign Language.

**Go to dmh.mo.gov/deafservices
and then click on "Training"**