



## Missouri Department of Mental Health Deaf Fiscal Guidelines

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- **Billing Consumer Services**

- Consumer receives ASL fluent services via Telehealth from the Specialized Outpatient Center only.
  - ⇒ The Specialized O/P Center will need to open an EOC and bill Telehealth services provided by an ASL fluent clinician in CIMOR.
  - ⇒ The referring provider (CMHC) would not bill anything in CIMOR.
- Consumer receives ASL fluent services at the Specialized O/P Center and from the referring provider (CMHC).
  - ⇒ The Specialized O/P Center will need to open an EOC and the ASL fluent services can be billed in CIMOR.
  - ⇒ The referring provider (CMHC) will bill the services they provide to the consumer in CIMOR.
- Consumer transfers from the referring provider (CMHC) to the Specialized O/P Center for all services.
  - ⇒ The Specialized O/P Center will need to open an EOC and all services provided to consumer can be billed in CIMOR.
  - ⇒ The referring provider (CMHC) will need to close the EOC.
- Consumer chooses to remain at the local provider (CMHC) and utilize an interpreter.
  - ⇒ The Specialized O/P Center would not bill anything in CIMOR.
  - ⇒ The CMHC bills for all services, including the cost of the interpreter, in CIMOR.
- Consumer chooses to remain with local provider (CMHC) and travel to Specialized O/P Center to receive ASL fluent services on-site.
  - ⇒ The Specialized O/P Center will need to open an EOC in CIMOR and bill for all ASL services provided.
  - ⇒ The local provider (CMHC) will bill the services they provide to the consumer, including consultation services provided via Telehealth, in CIMOR.

- **Standard Means Test (SMT)**

- If a consumer transfers to a Specialized Outpatient Center (*from another provider*), and the Specialized Outpatient Center will be providing all services for that consumer, then the referring provider shall end their Standard Means Test (SMT) in CIMOR. The Specialized Outpatient Center shall add an SMT in CIMOR. The Specialized Outpatient Center will be responsible for collecting the Standard Means amount (if any) from the consumer.

- If a consumer is referred for and receives ASL fluent services from Specialized Outpatient Center either in person or via Telehealth, but continues to receive all other services from the referring provider then the SMT should remain open with the referring provider. The referring provider (*not the Specialized Outpatient Center*) will be responsible for collecting the Standard Means amount (if any) from the consumer.
- **Allocation Adjustments**
  - The division will back-fill allocations on a routine basis (e.g. quarterly) for ASL fluent services provided via Telehealth (*see attached Sign Language Fluent Procedure Codes for listing of covered Telehealth services*).
    - ⇒ The division will run reports to make restorations to allocations for Telehealth services billed through CIMOR.
    - ⇒ Providers will not have to invoice or contact the division to request allocation back-fill for provided Telehealth services.
    - ⇒ The division will back-fill the Specialized Outpatient Center's allocation for all services provided by the ASL fluent clinician (via Telehealth) to deaf consumers accessing their services statewide.
  - The division will back-fill the Specialized Outpatient Center's allocation for all services provided to deaf or hard of hearing consumers served from outside their service area.
  - The Specialized Outpatient Center shall send quarterly invoices to the division to request allocation back-fill for all services provided to the "Out of Service Area" consumer receiving ASL fluent services.
    - ⇒ The quarterly invoices shall include:
      - Consumer's DMH ID
      - Procedure Code
      - Date of Service
      - Amount
    - ⇒ The division will verify the invoice and restore the funds to the provider's allocations.
    - ⇒ After one year, the division will assess this allocation restoration process to determine what, if any, changes need to be incorporated or budget action is necessary to continue.