

PHILOSOPHY & VALUES
MISSOURI QUALITY OUTCOMES

The Missouri Quality Outcomes were developed as a direct result of listening to people with disabilities, their families, and advocates. The outcomes were designed to encourage personal quality of life outcomes with individual focus on leading a self-determined life; including personal values, choice, health, safety, inclusion and self-advocacy.

The Missouri Quality Outcomes are intended to be a guide to assist the user with facilitating discussion around key areas of importance to the individual and supporting their personal goals, dreams and other areas of interest to the individual that defines quality of life. Improving quality requires continuous efforts on getting to know the person in the settings and situations where they are supported, as well as, consistent interaction and involvement with the individual and their support systems for on-going assessment of their quality of life.

The Missouri Quality Outcomes will be measured through annual data collected by the Division of Developmental Disabilities. Based on the data, the Division of Developmental Disabilities will address areas of enhancements to services and supports through policies and practices, with the goal of providing continuous improvement for people with developmental disabilities.

All Missouri Quality Outcomes are accompanied with a description of the outcome along with “talking points” that assist users in determining if the outcome has been met and identify areas for improvement. These “talking points” are not all inclusive, but are used to aid in conversation with the individual and family members when applicable.

More information regarding the MO Quality Outcomes is included at the link below.

- <http://dmh.mo.gov/dd/docs/missourqualityoutcomes.pdf>