

Title 9—DEPARTMENT OF MENTAL HEALTH
Division 45—Division of Developmental Disabilities
Chapter 8—Targeted Case Management for Individuals with Developmental Disabilities

PROPOSED RULE

9 CSR 45-8.050—Quality Assurance

PURPOSE: This rule sets forth the requirements for quality assurance and improvement activities and functions for providers of Targeted Case Management.

- (1) Quality assurance
 - (A) Targeted Case Management (TCM) providers shall meet the waiver assurances as specified in the home and community-based waivers approved by the Centers for Medicare and Medicaid Services and shall collect and submit to the division performance data measuring compliance with the waiver assurances;
 - (B) Regional Office (RO) staff shall provide technical assistance to TCM providers regarding the collection and reporting of performance data in accordance with the terms and conditions of the home and community-based waiver;
 - (C) DMH shall report performance data to MO HealthNet on a quarterly basis in accordance to the terms and conditions of the home and community-based waivers; and
 - (D) In response to MO HealthNet review of performance data and findings where performance falls below the level required by the waivers, TCM providers shall establish, implement and monitor an improvement plan to improve performance with technical assistance from RO staff and oversight from MO HealthNet.
- (2) TCM providers shall utilize assessment tools, survey protocols and instruments specified by the Department, and shall have ready access to the information supplied to the department to assist in performance improvement and benchmarking efforts. The survey results shall be shared between the TCM provider and the department annually.
- (3) Health identification and planning system (HIPS)
 - (A) Support coordinators shall complete health inventories with initial placement, annually, and with significant health changes for all individuals receiving residential supports.
 - (B) Support coordinators shall assure that each indicator marked on the health inventory is addressed in the individual support plan (ISP).
- (4) The RO shall develop a critical status plan in conjunction with the contractor under the following circumstances:
 - (A) When the improvement plan is not being implemented;
 - (B) Issues in the improvement plan are not being resolved; or

(C) Review and/or audits show a consistent or continued lack of internal quality assurance activity and action, the TCM provider relies on external quality activities of the RO reacting or making improvements only at that time.

*AUTHORITY: section 630.050, RSMo (1994).**

**Original authority: 630.050, RSMo 1980, amended 1993, 1995.*

draft