

The Missouri Department of Mental Health supports residents of the state who have mental disorders, developmental or intellectual disabilities, and substance abuse. The responsibility of the department's Division of Developmental Disabilities is to assist individuals with intellectual and developmental disabilities to improve their lives through enhancing self-determination.

A developmental disability is a disability that is attributed to cerebral palsy, epilepsy, an intellectual disability, head injury, autism or a brain dysfunction. The physical or cognitive limitations that exist due to the disability, interferes with the individual's ability to function in life activities such as self-care, communication, learning, self-direction, mobility, and capacity for independent living.

Eligibility for the division's services is determined through its 5 regional offices and 6 satellite offices, located throughout Missouri. Individuals found eligible for DD services are entitled to an evaluation and support coordination. Once a support coordinator is assigned, planning occurs to determine the support needs of the individual and to begin arrangements to obtain services within available resources of the community and/or the Division.

# eligibility

**Who Is Eligible to Receive Division Services?** Eligibility is determined by review of records to locate evidence of a mental or physical impairment (related to an intellectual or developmental disability), that occurred prior to age 22, is going to be life long, requires habilitation services, and substantially impacts the individual's life in at least two of six basic life activities. The impact on the individual's life is measured by a functional assessment as opposed to linking eligibility to a specific diagnosis.

**Evaluation** – Each individual is evaluated to provide information about the individual's functioning, strengths, and needs related to his or her disability.

**Service Coordination** – Each eligible individual is assigned a support coordinator who helps put together an individual plan and then monitors the individual's supports and progress towards goals to assure that the individual's needs are met.

# services

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**Support Plan** – Person centered planning and thinking are crucial elements in supporting individuals to have access to opportunities to increase independence, integration, inclusion, productivity and self-determination. The plan includes an outline of the individual's needs and their desired outcomes.

**Self-Determination** - Individuals are the primary decision maker in their lives, determining what is important to them and how to have a meaningful role in the community.

**Employment First**/"Am'kpf kxk wcu'y j q'y cpv'v' y qtn'ecp'y qtn'ecp'eqpv'kdwg'v'vj gk'eqo o wpkv' y j gp' i kxgp' qr r qt wpkv' . " v'cl'kpi . " cpf " uw r qt w' vj cv' dw'k' " w qp' vj gk' w'pk w'g' v'cr'p'w. " un'ku' cpf " cdk'k'gu0

- **Self-Directed Supports (SDS)** - An option of service delivery for individuals who wish to exercise more choice, control and authority over their supports. Under this option, individuals have employment and budget authority.

- **Natural Supports** – Supports that include people and places in an individual's community that are available for all people and are necessary for individuals with disabilities to truly be a part of their community.

- **Community Living and Accessible Housing** – Planning/developing of quality, affordable, accessible housing for people with disabilities in safe locations where they can access support services, transportation, employment, and recreation throughout their lifespan.

**How and Where to Apply for Services?** You may apply for services or refer someone for services by calling, writing, or going to the regional or satellite office that serves your county. The addresses, telephone numbers, and counties served by each regional office are listed in this brochure.

**What Is the Cost of Services?**"Vj g'equ'v'q" vj g'r gtuqp'tgegl'kpi 'ugt'x'legu'ku'f gvgto kpgf " d{ 'cdk'v' "v'rc'c'0Y j gp'c'r gtuqp'cr r kgu'hqt' ugt'x'legu.'tgi kqpcd'qh'leg'v'ch'y krl'ugpf "c" s wgu'k'pp'ck'g'vj cv't'gs w'k'gu'f g'v'ku'cd'q'w'vj g" kpf kxk wcn'qt' h'co k'k' 'k'pe'qo g'cpf "vj g" h'k'p'el'cn't'gu'q'w'eg'u'0'0 qt'g'f g'v'ck'g'f " k'p'ht'o cv'k'p'ku'cx'k'cd'rg'ht'qo "{ q'w't'gi k'q'pcn' q'h'leg0

**What If Services Are Denied?** Persons determined ineligible for services have the right to appeal. Once the person decides to appeal, they will contact the appropriate Regional Office and set up a meeting. During the appeal meeting, the individual will have the opportunity to present additional information and discuss the ineligibility determination that was completed by Regional Office staff. More detailed information about appeals is provided in a brochure, "Your Right to Appeal", which is available from your local regional office.

Personnel at Missouri Protection and Advocacy Services, which maintains a toll-free telephone number (1-800-392- 8667), also are available to assist in appealing decisions on eligibility or in securing services from other agencies.

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 DIVISION OF DEVELOPMENTAL DISABILITIES  
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 P.O. Box 687  
 Jefferson City, MO 65102  
 www.dmh.mo.gov



• Services for  
 • Persons with  
 • Developmental  
 • Disabilities

• Missouri Department  
 • of Mental Health  
 • Division of  
 • Developmental  
 • Disabilities

# regional offices

**Albany Satellite Regional Office**  
 809 N. 13th St.  
 Albany, MO 64402  
 660-726-5246 •  
 800-560-8774

**Counties served:** Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Harrison, Holt, Nodaway, Worth

**Kirksville Satellite Regional Office**  
 1702 East LaHarpe  
 Kirksville, MO 63501  
 660-785-2500 • 800-621-6082

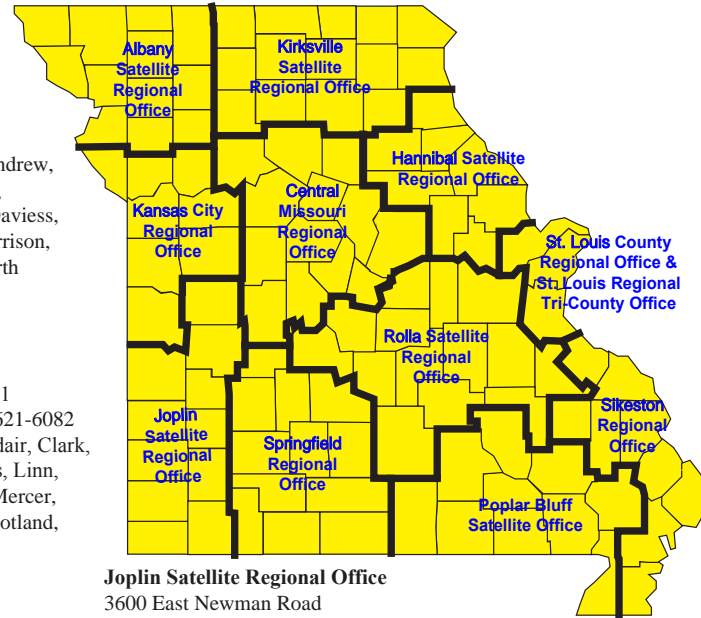
**Counties served:** Adair, Clark, Grundy, Knox, Lewis, Linn, Livingston, Macon, Mercer, Putnam, Schuyler, Scotland, Shelby, Sullivan

**Hannibal Satellite Regional Office**  
 805 Clinic Road  
 P.O. Box 1108  
 Hannibal, MO 63401  
 573-248-2400 • 800-811-1128

**Counties served:** Audrain, Lincoln, Marion, Monroe, Montgomery, Pike, Ralls, Warren

**Kansas City Regional Office**  
 821 East Admiral Blvd.  
 P.O. Box 412557  
 Kansas City, MO 64106  
 816-889-3400 • 800-454-2331

**Counties served:** Bates, Cass, Clay, Jackson, Johnson, Lafayette, Platte, Ray



**Joplin Satellite Regional Office**  
 3600 East Newman Road  
 P.O. Box 1209  
 Joplin, MO 64802-1209  
 417-629-3020 • 888-549-6634

**Counties served:** Barry, Barton, Cedar, Dade, Henry, Jasper, Lawrence, McDonald, Newton, St. Clair, Vernon

**Springfield Regional Office**  
 1515 East Pythian  
 P.O. Box 5030  
 Springfield, MO 65801-5030  
 417-895-7400 • 888-549-6635

**Counties served:** Christian, Dallas, Douglas, Greene, Hickory, Laclede, Ozark, Polk, Stone, Taney, Webster, Wright

**Rolla Satellite Regional Office**  
 105 Fairgrounds Road  
 P.O. Box 1098  
 Rolla, MO 65402  
 573-368-2200 • 800-828-7604

**Counties served:** Camden, Crawford, Dent, Franklin, Gasconade, Iron, Maries, Miller, Osage, Phelps, Pulaski, St. Francois, Texas, Washington

**Poplar Bluff Satellite Regional Office**  
 2351 Kanell Boulevard  
 Poplar Bluff, MO 63901  
 573-840-9300 • 800-497-4214

**Counties served:** Butler, Carter, Dunklin, Howell, Oregon, Reynolds, Ripley, Shannon, Stoddard, Wayne

**Sikeston Regional Office**  
 112 Plaza Drive  
 P.O. Box 966  
 Sikeston, MO 63801  
 573-472-5300 • 800-497-4647

**Counties served:** Bollinger, Cape Girardeau, Madison, Mississippi, New Madrid, Perry, Pemiscot, Scott, Ste. Genevieve

**Central Missouri Regional Office**  
 1500 Vandiver Drive, Suite 100  
 Columbia, MO 65202  
 573-441-6278 • 888-671-1041

**Counties served:** Benton, Boone, Callaway, Carroll, Chariton, Cole, Cooper, Howard, Moniteau, Morgan, Pettis, Randolph, Saline

**St. Louis County Regional Office**  
 9900 Page Ave. Suite 106  
 St. Louis, MO 63132  
 314-587-4800 • 800-374-6458

**County served:** St. Louis

**St. Louis Regional Tri-County Office**  
 111 N. 7th St., 6th Floor  
 St. Louis, MO 63101  
 314-244-8800 • 800-358-7665

**Counties served:** Jefferson, St. Charles, and St. Louis City