

The Missouri Department of Mental Health serves residents of the state by working to prevent mental disorders, developmental disabilities, and substance abuse and by treating, habilitating, and rehabilitating individuals with those conditions. Treatment and habilitation of persons with mental retardation and other developmental disabilities is the responsibility of the department's Division of Developmental Disabilities.

A developmental disability is a long-term condition that significantly delays or limits mental or physical development and substantially interferes with such life activities as self-care, communication, learning, decision-making, capacity for independent living, and mobility.

Eligibility for the division's services is determined through its 11 regional offices located throughout the state. Every person who requests services is entitled to evaluation and service coordination. After a person's eligibility for further services is determined, arrangements are made to obtain services within available resources of the division. The division also operates Southeast Missouri Residential Services, officed in Poplar Bluff, and habilitation centers in Nevada, Higginsville, Marshall, and St. Louis. These facilities provide specialized residential services.

Evaluation – Each individual is evaluated to provide information about the individual's functioning, strengths, and needs related to his or her disability.

Service Coordination – Each eligible individual is assigned a service coordinator who helps put together an individual plan and then monitors the person's treatment and habilitation to assure that the plan is followed and that the individual's needs are met.

eligibility

Who Is Eligible to Receive Division Services?– Eligibility is determined by what is known as a functional assessment as opposed to linking eligibility to a specific diagnosis. A developmental disability is a disability which is attributable to mental retardation, cerebral palsy, epilepsy, head injury, autism, a learning disability related to a brain dysfunction, or any other mental or physical impairment which occurs before the age of 22 that delays/limits mental or physical development and interferes with basic life activities. It must be determined that this disability is likely to continue indefinitely.

The individual's planning team must identify a need for a service before a service coordinator can authorize it. The services may be provided directly by the division or purchased for the eligible person.

services

Once eligibility is determined, services may include the following:

Therapy – Depending on an individual's needs, a course of therapy is prescribed and may include occupational therapy, physical therapy, speech therapy, and behavioral management therapy.

Training – Each person has potential to be a contributing member of the community. Training programs help develop that potential for community inclusion.

Residential Placement – Community placement and state-operated habilitation centers serve

- individuals who require assistance in a residential setting.

- **Choices for Families** – This program provides funds to help families obtain services that they may not be able to access in other ways to meet needs of members with developmental disabilities at home.

- **Other** – The division operates a variety of other services. More information about these services is available from the regional office in your area.

How and Where to Apply for Services – You may apply for services or refer someone for services by calling, writing, or going to the regional office that serves your county. The addresses, telephone numbers, and counties served by each regional office are listed in this brochure.

What Is the Cost of Services? – The cost to the person receiving services is determined by ability to pay. When a person applies for services, the regional office staff will ask for information about the individual or family income and the financial resources of the person for whom services are being sought. Most services are subject to charges. More detailed information is available from your regional office.

What If Services Are Denied? – Persons determined ineligible for services have the right to appeal. At your request, staff at regional offices and habilitation centers are available to assist in developing an appeal. More detailed information about appeals is provided in a brochure, “Your Right to Appeal,” which is available from your regional office.

Personnel at Missouri Protection and Advocacy Services, which maintains a toll-free telephone number (1-800-392-8667), also are available to assist in appealing decisions on eligibility or in securing services from other agencies.

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The Department of Mental Health does not deny employment or services because of race, sex, creed, religion, marital status, national origin, disability or age of applicants or employees.



MISSOURI DEPARTMENT OF MENTAL HEALTH
 DIVISION OF DEVELOPMENTAL DISABILITIES
 1706 E. Elm
 P.O. Box 687
 Jefferson City, MO 65102
 www.dmh.mo.gov



• Services for
 • Persons with
 • Developmental
 • Disabilities

• Missouri Department
 • of Mental Health
 • Division of
 • Developmental
 • Disabilities

regional offices

Region I
Albany Regional Office
 809 N. 13th St.
 Albany, MO 64402
 660-726-5246 • 800-560-8774
Counties served: Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Harrison, Holt, Nodaway, Worth

Region II
Kirksville Regional Office
 1702 East LaHarpe
 Kirksville, MO 63550
 660-785-2500 • 800-621-6082
Counties served: Adair, Clark, Grundy, Knox, Lewis, Linn, Livingston, Macon, Mercer, Putnam, Schuyler, Scotland, Shelby, Sullivan

Region III
Hannibal Regional Office
 805 Clinic Road
 P.O. Box 1108
 Hannibal, MO 63401
 573-248-2400 • 800-811-1128
Counties served: Audrain, Lincoln, Marion, Monroe, Montgomery, Pike, Ralls, Warren

Region IV
Kansas City Regional Office
 821 East Admiral Blvd.
 P.O. Box 412557
 Kansas City, MO 64106
 816-889-3400 • 800-454-2331
Counties served: Bates, Cass, Clay, Jackson, Johnson, Lafayette, Platte, Ray

Region V
Joplin Regional Office
 3600 East Newman Road
 P.O. Box 1209
 Joplin, MO 64802-1209
 417-629-3020 • 888-549-6634
Counties served: Barry, Barton, Cedar, Dade, Henry, Jasper, Lawrence, McDonald, Newton, St. Clair, Vernon

Region VI
Springfield Regional Office
 1515 East Pythian
 P.O. Box 5030
 Springfield, MO 65801-5030
 417-895-7400 • 888-549-6635
Counties served: Christian, Dallas, Douglas, Greene, Hickory, Laclede, Ozark, Polk, Stone, Taney, Webster, Wright

Region VII
Rolla Regional Office
 105 Fairgrounds Road
 P.O. Box 1098
 Rolla, MO 65402
 573-368-2200 • 800-828-7604
Counties served: Camden, Crawford, Dent, Franklin, Gasconade, Iron, Maries, Miller, Osage, Phelps, Pulaski, St. Francois, Texas, Washington

Region VIII
Poplar Bluff Regional Office
 2351 Kanell Boulevard
 Poplar Bluff, MO 63901
 573-840-9300 • 800-497-4214
Counties served: Butler, Carter, Dunklin, Howell, Oregon, Reynolds, Ripley, Shannon, Stoddard, Wayne

Region IX
Sikeston Regional Office
 112 Plaza Drive
 P.O. Box 966
 Sikeston, MO 63801
 573-472-5300 • 800-497-4647
Counties served: Bollinger, Cape Girardeau, Madison, Mississippi, New Madrid, Perry, Pemiscot, Scott, Ste. Genevieve

Region X
Central Missouri Regional Office
 1500 Vandiver Drive, Suite 100
 Columbia, MO 65202
 573-441-6278 • 888-671-1041
Counties served: Benton, Boone, Callaway, Carroll, Chariton, Cole, Cooper, Howard, Moniteau, Morgan, Pettis, Randolph, Saline

Region XI
St. Louis County Regional Office
 9900 Page Ave. Suite 106
 St. Louis, MO 63132
 314-587-4800 • 800-374-6458
County served: St. Louis

Region XI
St. Louis Regional Tri-County Office
 111 N. 7th St., 6th Floor
 St. Louis, MO 63101
 314-244-8800 • 800-358-7665
Counties served: Jefferson, St. Charles, and St. Louis City

