

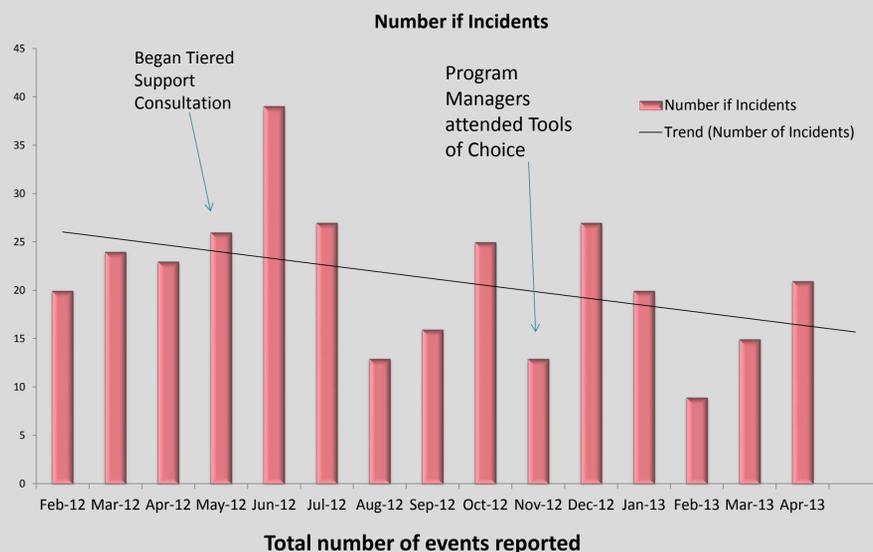
Moving Forward with Tiered Supports

Pamela Shannon, Michelle Gibson, Kristina Smith
Behavior Resource Team, Kirksville Regional Office

Introduction

Agency CVA volunteered to participate in tiered supports consultation from the Behavior Resource Team (BRT) in the Kirksville Region. CVA provides community living services (group homes, host homes, individualized supported living) and day habilitation services to approximately 77 individuals with developmental disabilities.

The goal was to evaluate, develop or enhance and implement systems changes to improve quality of life for supported individuals and decrease occurrences of undesirable behavior.



Total number of events reported



Team CVA used reinforcement to encourage their staff throughout the Medicaid certification process, communicating they are the "Essential Piece".

Methods and Materials

The agency identified and included their agency's life values in the new hire orientation and hiring process.

The agency trained management in the Tools of Choice Curriculum. The BRT coached 3 Program Managers to competency in Tools of Choice.

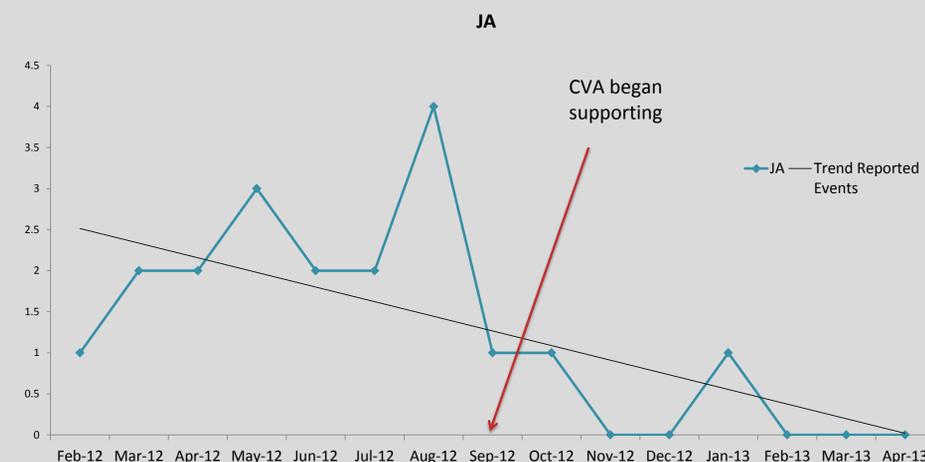
Homes with more intensive behavioral needs were assisted with implementing expectations matrices, reviewing data and developing a system of reinforcement.

The BRT worked with agency program managers to develop and implement specialized support strategies (Tier 2) for high need individuals. TR's staff worked to improve communication through sign language and labeling emotions.

Results

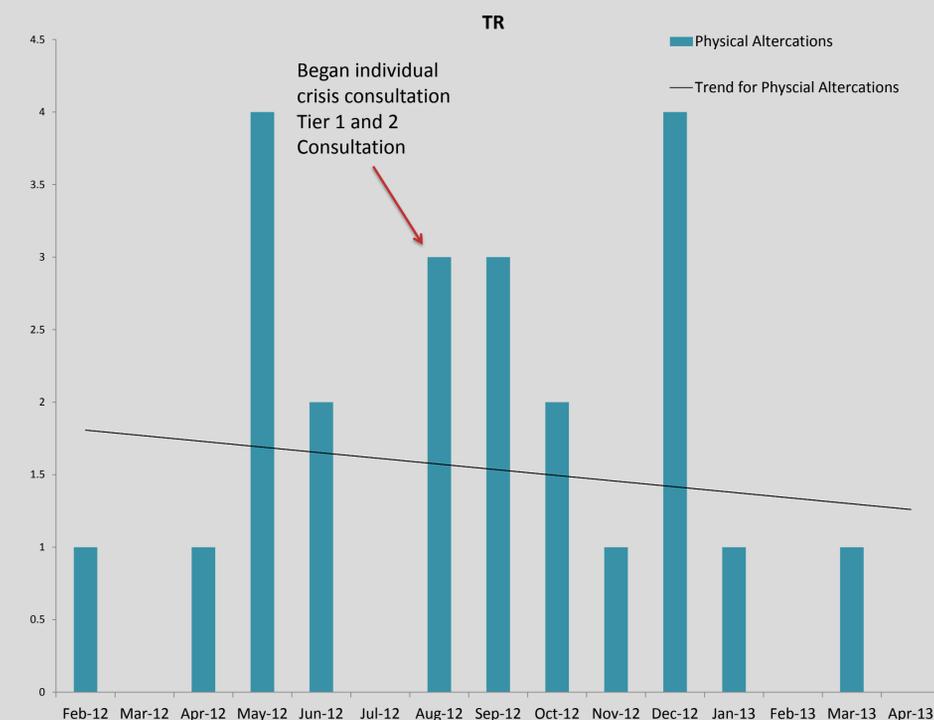
JA saw a significant decrease in all reported incidents.

Overall, TR saw a decrease in the occurrence of physical altercations.



Tier 1 Supports Only

Total number of events reported



Tier 1 and Tier 2 Supports

Total number of physical altercation events reported

Discussion

Prior to being supported by this agency, JA was receiving support from an agency not participating in Tiered Supports Consultation.

Collaboration with the BRT on implementing Tier 1 and Tier 2 strategies specific to TR lead to a decrease in reported incidents. The increase in December 2012 for TR is contributed to a high rate of staff turnover.

In the future we will look at providing reinforcement to direct support professionals for implementation of Tier 1 strategies.

Contact

Pamela Shannon >
Kirksville Regional Office Behavior Resource Team
Email: pamela.shannon@dmh.mo.gov
Website: <http://dmh.mo.gov/kirksville/index.htm>
Phone: 660-785-2500

References

- <http://pbissmissouri.org/>
- Berard, K.P., & Smith, R.G. (2008). Evaluating Parenting Curriculum Package: An analysis of the acquisition of key skills. *Research on Social Work Practice*, 18(5), 442-452.
- Crosland, K.A., Cigales, M., Dunlap, G., Neff, B., Clark, H.B., Giddings, T., & Blanco, A. (2008). Using staff training to decrease the use of restrictive procedures at two facilities for foster care children. *Research on Social Work Practice*, 18(5), 401-409
- Crosland, K.A., Dunlap, G., Sager, W., Neff, B., Wilcox, C., Blanco, B., & Giddings, T. (2008). The effects of staff training on the types of interactions observed at two group homes for foster care children. *Research on Social Work Practice*, 18(5), 410-420.