

DD COOPERATIVES SELECTED FOR PHASE 1 TRANSFORMATION



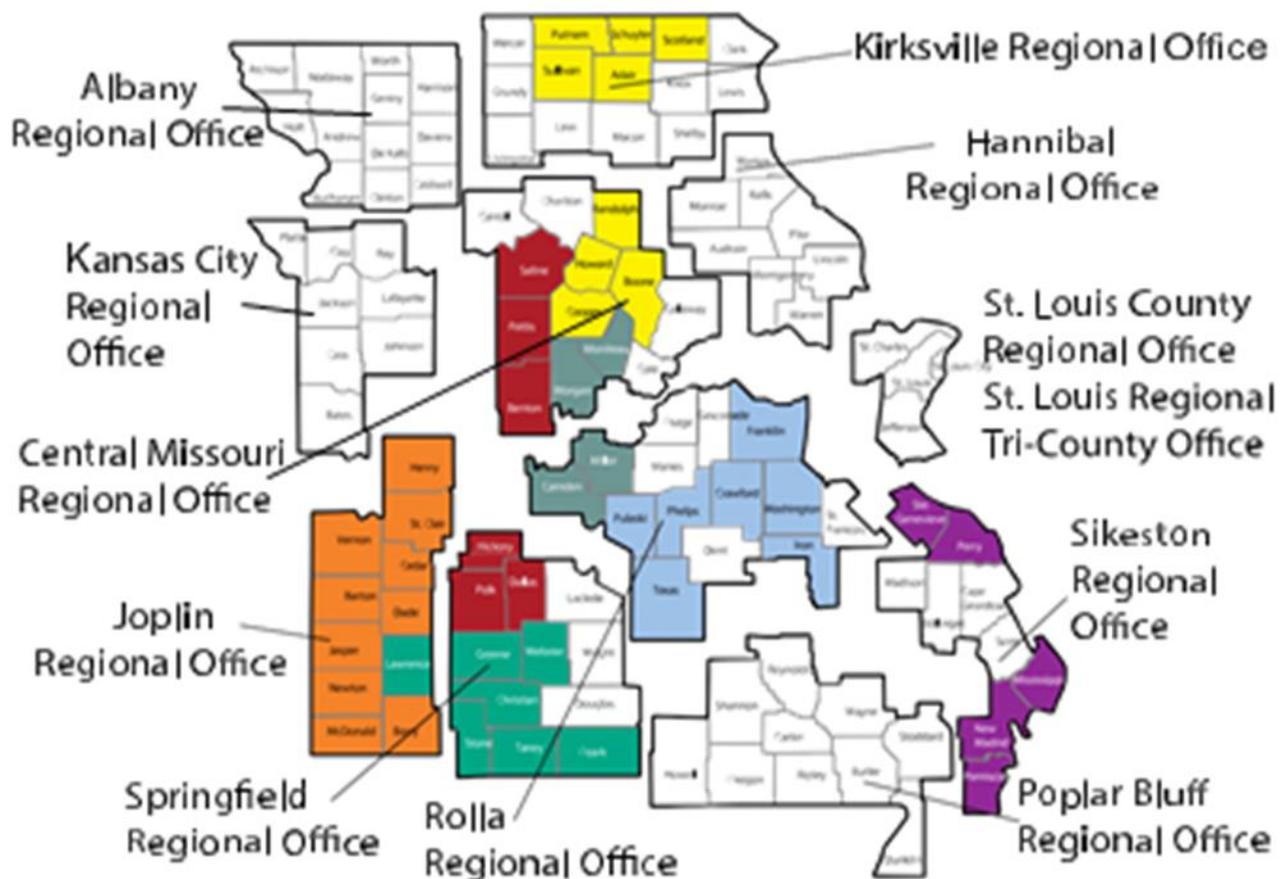
**PRESENTED TO THE DD
TRANSFORMATION WORKGROUP**

APRIL 11, 2014

SELECTING PHASE 1 CO-OPS

- ❖ In making Phase 1 selections, DMH utilized the two maps on the following slides, originally developed for the March 13, 2014 Local Option presentation to the Redesign Workgroup; and
- ❖ DMH used Co-op selection criteria, as described in the following slides for each selected Co-op, that will hopefully optimize the success of Phase 1 implementation.

Co-ops by Regional Office Service Area Boundaries



March 13, 2014



DMH'S PHASE ONE CO-OP SELECTIONS

 **Joplin Region**

 **Springfield Region**

 **Rolla Region-Franklin County Co-op**

WHY THE JOPLIN CO-OP?

- ❖ Co-op includes both County Board and MARF members;
- ❖ Co-op members responsible for all case management in the Co-op area;
- ❖ Co-op located within a single Regional Office area;
- ❖ History of good working relationships between Co-op leaders and DD Regional Office to promote a partnership approach;

WHY THE JOPLIN CO-OP?

- ❖ Co-op will need to develop a strategy for conflict-free case management;
- ❖ Co-op delivers residential care, which will require strategies for prevention of cost shifting between home-based services and residential care;
- ❖ The % of the Missouri population to be served by the Co-op is of potentially adequate size to justify administrative costs (5.37% of Missouri population); and
- ❖ There is collaboration across DD and behavioral health providers in the Co-op.



WHY THE SPRINGFIELD REGION CO-OP?

- Combination of urban and rural counties in the Co-op;
- Co-op is within a single DD Regional Office area;
- History of good working relationship with DD Regional Office;
- Serves the largest % of Missouri population among Phase 1 Co-op candidates (8.70%); and
- Counties in the Co-op do all case management for the counties involved.



WHY THE ROLLA REGION-FRANKLIN COUNTY et. al. CO-OP?

- Serves the third largest % of Missouri population (4.77%) of Phase 1 Co-op candidates.
- Co-op located in a single Regional Office area;
- History of good working relationships with the Rolla Regional Office;
- Co-op delivers home-based and residential care services, requiring strategies for addressing conflict-free case management and the prevention of cost shifting between home-based services and residential care services; and
- Co-op Counties do all case management in their counties.

COMPLICATIONS WITH OTHER PHASE 1 PROPOSALS TO BE RESOLVED

- ❖ Crossover of Co-op catchment areas with multiple DD Regional Offices.
- ❖ Collaboration issues.
- ❖ Disproportionate use of residential care as compared to % of Missouri population served in region.



What Conditions Will Have to be Met to Continue Phase 1 and Expand to Phase 2?

- Assurance of eligibility and services access and timeliness of decisions;
- Reasonable allocation of resources for:
 - ▶ Home-based services, and
 - ▶ Administrative management;
- Cost accountability for services managed by the Co-op:
 - ▶ Living within allocated budgets, and
 - ▶ Avoiding cost shifting from in-home to residential;
- Consumer satisfaction;
- Continued demonstration of Regional Office and Co-op partnership collaboration;
- Contract compliance.



DMH'S GOAL FOR PHASE 2 EXPANSION TIMELINE

12-18 months after signed contracts
with Phase 1 Co-ops.

NEXT STEPS

- ▶ **Begin meetings between DMH and selected Phase 1 Co-ops:**
 - ▶ Every two weeks at a location convenient for selected Co-ops;
 - ▶ Regional Office staff included;
 - ▶ All Phase 1 Co-ops and DMH meet together initially to develop common solutions where possible; and
 - ▶ DMH meetings with individual Co-ops for solutions unique to the Co-op follows common meetings.

NEXT STEPS

- Full DD System Transformation Workgroup meetings once each month to address broader issues affecting all Co-ops, current and future.
- Communication Plan developed to share information with individuals, families, providers, legislators, and other stakeholders:
 - ▶ Web sites
 - ▶ Public meetings



PRIORITIES FOR SELECTING FUTURE CO-OPS?

- Resolution of cross-regional issues.
- Positive collaboration between potential Co-ops and Regional Offices.
- Size configuration.
- Single county urban setting.
- St. Louis County provider administered system.



ADDITIONAL RESPONSIBILITIES OF DMH DURING PHASE 1

- Submission of the Waiver Amendment and resolving CMS questions;
- Addressing consumer concerns; and
- Developing a Utilization Review process.