

Making the Business Case

HOW NORTHVIEW NURSING HOME TAPPED INTO SOME FANTASTIC TALENT

Antoin had been completing work experiences at Northview Nursing Home for several years as he prepared to transition from high school. In addition to developing work skills, Antoin was also gaining a better understanding of the value of work which could help him retain a permanent job after high school.

It wasn't until his Project SEARCH Employment Advisors spoke with Cynthia Crowley, Dietary Supervisor at Northview Nursing Home, that things really started to pay off for Antoin.

Up until that point, Antoin had only been working on preparing the silverware residents would use for their meals and snacks. The Project SEARCH Employment Advisors, Rachelle West and Suprina Clark, approached Ms. Crowley explaining Antoin needed to gain more marketable skills and have greater responsibility. Ms. Crowley then took Antoin under her wing and broadened his expectations. He began to learn each of the responsibilities and job duties in that department. His interaction with the residents was increased.



As a result of Ms. Crowley investing extra time with Antoin and creating higher expectations, he learned what it meant to become a valued employee. Northview Nursing Home has now gained a very responsible and dependable employee. Antoin knows what his expectations are at Northview Nursing Home and he has no problems carrying out his duties. He gets along wonderfully with each of his co-workers and is often asked to mentor new employees. Antoin now works at least 15 hours each week at Northview Nursing Home, being held to the same standards as any other employee.

“I cannot say anything bad about him. I’ll take a couple more of him!” - Cynthia Crowley, Antoin’s supervisor - Northview Nursing Home.

Submitted by Sandy Keyser, Youth Transition/Employment Resource Coordinator, St. Louis Region



Improving lives THROUGH supports and services THAT FOSTER self-determination.