

### Billing and Service Review

The BSR team has been utilizing the document scanning process since March 2012. The team met on May 30, 2012 and reviews all aspects of the new review process and plans to make some agency friendly revisions to the process to increase overall review efficiency. In addition to the agency receiving a confirmation letter, the lead BSR reviewer will contact the agency and discuss the review plan and process including the number of team members on site, the set up and equipment needs, the type of documents (electronic or hardcopy), method of retrieving the documents, and the availability of on and off-site documents. Also team members will be working on conducting timely exit conference calls within a two week timeframe to discuss the preliminary findings prior to the agency receiving the written report. The team has been working hard to implement the new review process and plans to continue to find ways to make the process as provider friendly as possible.

The BSR team have also been working with both ADA and CPS agencies to provide technical assistance in the form of on-site formal training, providing informational staff discussions and training, conducting documentation reviews (both on-site and deck reviews) and providing feedback on example documents. At this time, the technical assistance activities are being scheduled around the current Billing and Service Review audits. Each ADA and CPS provider has been assigned a BSR contact lead. If an agency is interested in documentation related technical assistance, please contact the designated BSR team member.

The Coordinator, Theresa Brandon, will be resigning from the department in the latter part of June. She will be taking a position in with a provider agency in the St. Louis area.

### Prevention

- On April 28, 2012, the Drug Enforcement Administration (DEA) held their National Take Back Day. Missouri collected 21,232 pounds of medications from 203 sites across Missouri. Over the last four DEA take backs, Missouri has collected 52,274 pounds of medications. No official date has been set for the next DEA National Take Back Day, but they are considering the Fall of 2012. Statewide Permanent Drop Box's are also available. For more information, please visit <http://www.myaa.org/dropbox.asp>.
- Missouri received approval of their SBIRT Carryover Request, which will allow SBIRT services to be greatly expanded into 25 Federally Qualified Healthcare Centers (FQHCs).
- ADA has applied for a new U.S. Food and Drug Administration (FDA) grant titled, "Tobacco Regulation Awareness, Communication, and Education Program," worth an estimated \$10.5 million over four years. The grant would allow ADA to expand tobacco-related health education and community messaging through its statewide network of prevention resource centers. An application was submitted to FDA May 9, 2012.
- The 2012 Missouri Student Survey results are now available for participating school districts through the Office of Social and Economic Analysis' (OSED) website. Over 108,000 students from 363 school districts were surveyed between January 30 and April 6, 2012. An aggregate report is being developed by the Missouri Institute of Mental Health and will be available on the DMH website this fall.

### SATOP

The attached letter (**attachment A**) was sent to all SATOP providers on April 12, 2012. It clarifies the Division of Alcohol and Drug Abuse's position on municipal court orders that effect an individual's SATOP completion requirements for driver's license reinstatement purposes. Although it is anticipated this stance will be challenged legally, there has only been one case thus far that has come close to any legal action and it appears to have stalled. The Division believes it will prevail if legal action is taken.

**ATR III**

ATR Year Two 9/30/2011 – 9/29/2012					
Clients	Treatment Court	Military	Re Entry	P&P	Total
Clients Enrolled	17	79	369	716	1,200
Annual Targets	400	200	600	NA	4,306
Providers	Recovery Support	Clinical Treatment		Total ATR provider organizations	
Current	37	7		44	
Target	40	7		47	
ATR Year Two	fundng per consumer				
Original budget	\$616.00				
with carryover	\$756.00				
ATR Year Two		Vouchers Issued	Vouchers Redeemed		
Treatment		\$1,503,263	\$812,045		
Recovery Support		\$2,065,938	\$1,370,639		
Total		\$3,569,201	\$2,182,683		
Missouri GPRA Data pulled from SAIS May 7, 2012					
From SAIS	6 month FU due	6 month FU received	FU rate	ATR national average FU rate	
	4,337	3,649	82.2%	75.1%	

***Missouri Receives Performance Incentive for Access to Recovery Grant***

- The Division of Alcohol and Drug Abuse received notice on Monday, May 7 that it is eligible for an incentive payment of \$161,392 for exceeding performance requirements of the Access to Recovery (ATR) grant.
- The incentive is awarded to grantees that exceed their target number of clients served by 15 percent or more and achieve or exceed the 80 percent target for a six-month follow-up interview to collect client outcome data.
- Grantees are expected to meet 100 percent of their client target and Missouri exceeded that rate by almost 29 percent. Missouri's collection rate for the six-month follow-up interview was 82.2 percent.
- A portion of the incentive payment will be awarded to treatment programs that achieved the 80 percent collection rate on the follow-up client interview. The remainder will be used to enhance services.
- Missouri is one of seven states to receive the incentive payment out of a total of 30 states that were awarded an ATR grant in September 2010. The grant is administered by the Substance Abuse and Mental Health Services Administration, Center for Substance Abuse Treatment and will end in September 2014.
- See attachment B

**DMH Housing Unit**

**Attachments:**

- C. DMH Save the Date, August 16-17, Missouri Housing Summit—Capitol Plaza Hotel, Jefferson City, MO
- D. R.E.N.T Conference Flyer
- E. R.E.N.T. Conference Registration

JEREMIAH W. (JAY) NIXON  
GOVERNOR

KEITH SCHAFER, Ed.D.  
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April 12, 2012

Dear SATOP Provider:

I am writing to clarify the position of the Division of Alcohol and Drug Abuse on court orders presented to Substance Abuse Traffic Offender Program (SATOP) service providers. At issue are court orders that either direct an offender to complete a specific level of care within SATOP's menu of services or require the completion of a non-SATOP treatment program.

In some instances, such orders have created a situation where an offender is required to complete multiple programs: one to comply with the court, another to satisfy SATOP requirements. This can happen if the court requires a DWI offender to complete a SATOP level of care that does not, by law, satisfy SATOP completion for license reinstatement purposes. Alternatively, it can happen if the court orders the offender to complete a program that does not meet SATOP comparable program requirements.

The Division will always respect the authority of judges to issue orders as they see fit. At the same time, we hope to avoid the situations described above by increasing awareness that a court order requiring completion of a SATOP level or other program that is inconsistent with SATOP regulations may have an adverse impact on an offender's license reinstatement.

The Department of Revenue (DOR) revokes or suspends driver licenses of DWI offenders, and the Division notifies DOR when those offenders have satisfied SATOP requirements. Effective April 12, 2012, the Division will not provide such notification unless an individual has met all requirements for SATOP assessment, participation, and

Attachment B

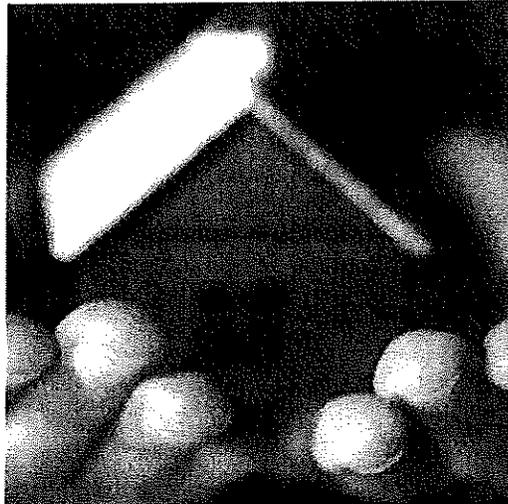
Year 2 GPRA Follow-up Performance  
 GPRA Follow-up Rates for GPRA's with a Closed Window  
 for windows closing during SEP 30, 2011 to MAY 6, 2012

Rates	Intakes Due	Follow Ups Collected	Cumulative Final Rate (%)	\$15 /GPRA	x follow-up GPRA % rate = Performance award amount
Recovery Lighthouse	296	263	89%	\$3,945	\$3,511
Mission Missouri	112	99	89%	\$1,485	\$1,321
Gibson Recovery Center, Inc.	307	268	87%	\$4,020	\$3,509
Southeast Missouri Behavioral Health, Inc.	160	140	86%	\$2,100	\$1,806
Comprehensive Mental Health Services	29	25	86%	\$375	\$322
Pathways Community Behavioral Healthcare, Inc.	301	250	83%	\$3,750	\$3,114
Ozark Center	286	235	82%	\$3,525	\$2,896
Dismas House of Kansas City	888	712	81%	\$10,680	\$8,650
Sigma House of Springfield	143	106	73%	NA	NA
Praise Assembly of God	426	311	73%	NA	NA
Kansas City Community Center	104	51	50%	NA	NA
<b>All</b>	<b>3052</b>	<b>2460</b>	<b>82%</b>		
<b>Total qualifying for award</b>		<b>1992</b>			<b>Performance Awards \$25,129</b>

Performance awards will be paid to ATR providers with a cumulative GPRA follow-up rate that measured 80% or above on May 6, 2012. These payments will occur in the first pay cycle of the new state fiscal year. (This is due to limited fiscal authority)

The next opportunity for performance awards will be September 30, 2012 and will be based on cumulative GPRA follow-up rate and number of GPRA follow-ups collected during the period May 7, 2012 - September 30, 2012.

# SAVE THE DATE



*Strength. Dignity. Quality of Life*  
**MISSOURI HOUSING**  
DEVELOPMENT COMMISSION

**August 16-17**  
**Missouri Housing Summit**  
**Capitol Plaza Hotel, Jefferson City**

[housing@dmh.mo.gov](mailto:housing@dmh.mo.gov)

**In the dark about your housing rights?  
Need help dealing with your landlord?  
Utility bills too high?**

**DMH Housing can help!**



Realistic Expectations and  
Networking for Tenants

**A Housing Conference for Consumers and Community Support Staff**

The staff of the Department of Mental Health's Housing Unit is touring the state this spring and summer with housing experts who can answer your questions about a wide variety of issues related to keeping your housing stable and affordable.

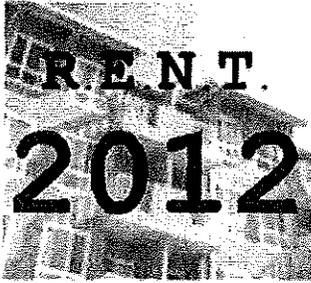
R.E.N.T. Conferences are short—either one day or two half-days—and you can pick which workshops you want to attend. Attendance is free, and we provide refreshments. See below for the schedule of conferences:

- Friday, May 4th - Northeast/Hannibal\*
- Wednesday, May 16th - Central/Columbia\*
- Thursday, May 31st and Friday, June 1st – St. Louis\*\*
- Wednesday, June 13th and Thursday, June 14th – Springfield\*\*
- Wednesday, June 27th and Thursday, June 28th – Northwest/Kansas City\*\*
- Monday, July 9th and Tuesday, July 10th – Joplin\*\*
- Thursday, July 19th and Friday, July 20th – Southeast/Farmington\*\*
- Tuesday, July 31st and Wednesday, August 1st – Bootheel/Sikeston\*\*

\*One day conference with lunch provided

\*\*Two day conference with snacks and a light breakfast provided

Space is limited, so register early. Visit <http://dmh.mo.gov/housing/#RENT> for more information or to register, or call 1-800-364-9687 and ask for the Housing Unit.



# Realistic Expectations and Networking for Tenants

A Housing Conference for Consumers and Community Support Staff

## REGISTRATION FORM

Name: \_\_\_\_\_

Email: \_\_\_\_\_ @ \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

**1 Please check which conference city you wish to attend:**

- Hannibal: Friday, May 4, 2012 (one-day conference, 9 a.m. to 4 p.m., includes lunch)
- Columbia: Wednesday, May 16, 2012 (one-day conference, 10 a.m. to 5 p.m., includes lunch)
- St. Louis: Thursday, May 31 and Friday, June 1, 2012 (two-day conference)
- Springfield: Wednesday, June 13 and Thursday, June 14, 2012 (two-day conference)
- Kansas City: Wednesday, June 27 and Thursday, June 28, 2012 (two-day conference)
- Joplin: Monday, July 9 and Tuesday, July 10, 2012 (two-day conference)
- Farmington: Thursday, July 19 and Friday, July 20, 2012 (two-day conference)
- Sikeston: Tuesday, July 31 and Wednesday, August 1, 2012 (two-day conference)

**2 If you are attending a two-day conference location, please check one:**

- I will attend both days of the RENT Conference at my location.
- I will attend only the afternoon session of the RENT Conference at my location.
- I will attend only the morning session of the RENT Conference at my location.

**3 Use this form to:**

- **Register by fax:** print this form, fill it out, and fax it to DMH Housing at 573-526-7797.
- **Register by telephone:** have the information requested by this form ready; call DMH Housing at 573-751-9206, and register by phone with Melissa Rivers.
- All conference registrants will receive a confirmation and a reminder a few days before their conference date, by email, or by phone if requested. ✓ Check here  if you want confirmation and a reminder by phone.

- ① Two-day conferences are 1 p.m. to 4 p.m. on the first day, and include snacks and drinks; and 9 a.m. to 12 p.m. on the second day, and include a light breakfast.
- ① Registration/check-in time for all conferences is one half hour before start time.
- ① For more information, see the DMH Housing web site at [dmh.mo.gov/housing](http://dmh.mo.gov/housing), or contact Melissa Rivers:

[melissa.rivers@dmh.mo.gov](mailto:melissa.rivers@dmh.mo.gov) | Phone: 573-751-9206 | Fax: 573-526-7797

