



Increased Access to Services

- Served 124,496 individuals and families with substance use disorders who might otherwise have gone without assistance.
- Expanded options for clinical treatment and recovery support services by uniting the faith, recovery, and professional communities.
- Enhanced the array of available services by basing them on a recovery-oriented model and the consumer's right to choose their path to recovery.
- Provide housing and transportation options making it easier for consumers to access and stay engaged in services, increasing the likelihood for successful outcomes.
- Established safe drop-in centers to provide consumers with quick access to peer mentors and other services to help them in their journey of recovery.
- Increased competition among service providers has inadvertently resulted in improved outreach and service delivery methods.
- Established a credentialing process for recovery support programs which has resulted in increased accountability and quality of services provided by faith-based and other community organizations.

Recovery Oriented Systems of Care (ROSCs)

- Coordinated services at the local level have resulted in better use of limited resources and improved working relationships with referral sources and other human services organizations.
- Increased public awareness about substance use disorders and recovery has reduced the stigma associated with behavioral health disorders and helped the ROSCs gain a clear perspective of the recovery needs of those they serve.

Expansion of the Behavioral Health Workforce

- Established Missouri Recovery Support Specialist (MRSS) and Missouri Recovery Support Specialist-Peer (MRSS-P) credentials in cooperation with the Missouri Substance Abuse Professional Credentialing Board.
- Created a process for offenders in reentry, and under correctional supervision, to apply to the DMH Exceptions Committee for approval to be employed by a recovery support program.
- Developed targeted training for faith- and community-based organizations, mentors, and peers in cooperation with the Missouri Substance Abuse Professional Credentialing Board.

Efficient Billing, Documentation, and Payment System

- Developed and incorporated an automated billing, documentation, and payment system for recovery support providers into the Department's Customer Information Management Outcomes and Reporting system (CIMOR). The system saves staff time, expedites payment to providers, and allows for internal monitoring of service delivery and billing practices.

Effective and Efficient Recovery Services

- 83 percent of consumers receiving recovery support services were alcohol and drug free at six month follow-up.
- 95 percent of consumers receiving recovery support services had no new arrests at six month follow-up.
- The average cost per consumer for recovery support services is \$507.