



Missouri Department of Mental Health
Office of Deaf Services
Deaf Mental Health Resource Information

The Department of Mental Health, Office of Deaf Services, coordinates the system of care for DMH facilities and providers delivering mental health services to eligible individuals who are Deaf or hard of hearing. Services include outpatient, inpatient and crisis response. Information to access these psychiatric, substance abuse or developmental disability services is provided below.

Missouri Department of Mental Health
Bob Bax, Acting Director
Office of Deaf Services
1706 E. Elm St., P.O. Box 687
Jefferson City, MO 65101
Voice: 573-751-7033
Fax: 573-526-7926
Email: Bob.Bax@dmh.mo.gov
www.dmh.mo.gov/deafsvcs
Facebook: "DMH Deaf Services"

Specialized Outpatient Services*

BJC Behavioral Health
Deaf Services Team
Laura Shapiro, MSW, ACSW, LCSW
343 S. Kirkwood Rd, Ste. 200
Kirkwood, MO 63122
Voice: 314-206-3499 / VP: 314-266-2636
Email: laura.shapiro@bjc.org
www.bjcbehavioralhealth.org/deafservices

Truman Medical Center Behavioral Health
Deaf Services
300 W. 19th Terr.
Kansas City, MO 64108
Voice/VP: 816-527-8274

*Consumers may access either specialized outpatient center through their local Community Mental Health Center via Telehealth services. For more information, please contact your local Community Mental Health Center, the Office of Deaf Services, or either Specialized Outpatient Center.

Inpatient Services

Acute Inpatient Care
Truman Medical Center Behavioral Health
Robert Ellis, Program Director
1000 E. 24th St.
Kansas City, MO 64108
Voice: 816-404-3800
Email: Robert.ellis@tmcmed.org

Intermediate/Long-Term Inpatient Care
St. Louis Psychiatric Rehabilitation Center
Deaf Services Program
Peter Scheers, Program Director
5300 Arsenal
St. Louis, MO 63139
Voice: 314-877-5945
Email: peter.scheers@dmh.mo.gov

Additional Sign Fluent Outpatient Services
ReDiscover
Brandy Haddock, LPC
901 NE Independence Ave.
Lee's Summit, MO 64086
Voice: 816-246-8000
Email: bhaddock@rediscovermh.org

24-Hour Crisis Hotline
DEAFline Missouri
Voice/TTY Toll Free: 800-380-3323
Voice/TTY Local: 573-445-5059
Video Phone: 573-303-5604 (9a.m. to 5p.m.)
Text: 'hand' to 839863