



CMHC Deaf Services Advocates Training



Participating CMHCs and Designated Advocates will be Listed on the DMH Website

Stipend Provided

CEUs TBA

Further Details TBA

SAVE THE DATE

Friday, May 6, 2016

9:30 AM - 4:30 PM

Missouri Coalition for
Community Behavioral Healthcare
221 Metro Drive
Jefferson City, MO 65109

FOR MORE INFORMATION

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SAVE THE DATE ≡ FRIDAY, MAY 6, 2016

The DMH Office of Deaf Services and the Missouri Coalition for Community Behavioral Healthcare invite select Community Mental Health Centers* to save the date for initial training to launch the CMHC Deaf Services Advocates Program.

This program provides the opportunity for CMHCs to have staff trained and designated as a Deaf Services Advocate to enable deaf and hard of hearing consumers to navigate CMHC services more easily and improve the quality of care they receive.

Deaf Services Advocates will:

- ⇒ Support the provision of culturally and linguistically appropriate, accessible services and the rights of consumers to make informed decisions about service delivery and communication options.
- ⇒ Provide annual training to CMHC staff and support ongoing awareness of communication needs and specialized service delivery options for deaf and hard of hearing consumers.
- ⇒ Encourage CMHC staff who work with deaf consumers to complete DMH's Deaf Services Training and, when appropriate, use the consulting services available through the Office of Deaf Services.
- ⇒ Participate in quarterly conference calls to address current and emerging issues in Deaf Services.

Training topics will include:

- ⇒ DMH's Deaf Services Training.
- ⇒ Hearing loss and assistive technologies.
- ⇒ The legal basis for accessible services.
- ⇒ Accessibility issues and communication options for deaf and hard of hearing consumers.
- ⇒ DMH's specialized service delivery options for deaf and hard of hearing consumers.

*Select CMHCs invited to participate in the initial training are those serving six or more deaf consumers in non-specialized services in the previous six months, including Burrell Behavioral Health, Comprehensive Mental Health Services, Crider Health Center, East Central Missouri Behavioral Health, Ozark Medical Center, Pathways Community Behavioral Healthcare, Tri-County Mental Health Services, and Truman Medical Center. Additional CMHCs will be invited to participate in the initial training if space permits. Additional CMHCs will also be invited to participate in subsequent trainings beginning in FY2017.