



Improving lives THROUGH
supports and services
THAT FOSTER self-determination.

Mental Health Commission Meeting Review of



August 13, 2015



The Report

Is outcome based, not spending based; started in 2006. Data in this survey is from 2013.

Uses the following data sources:

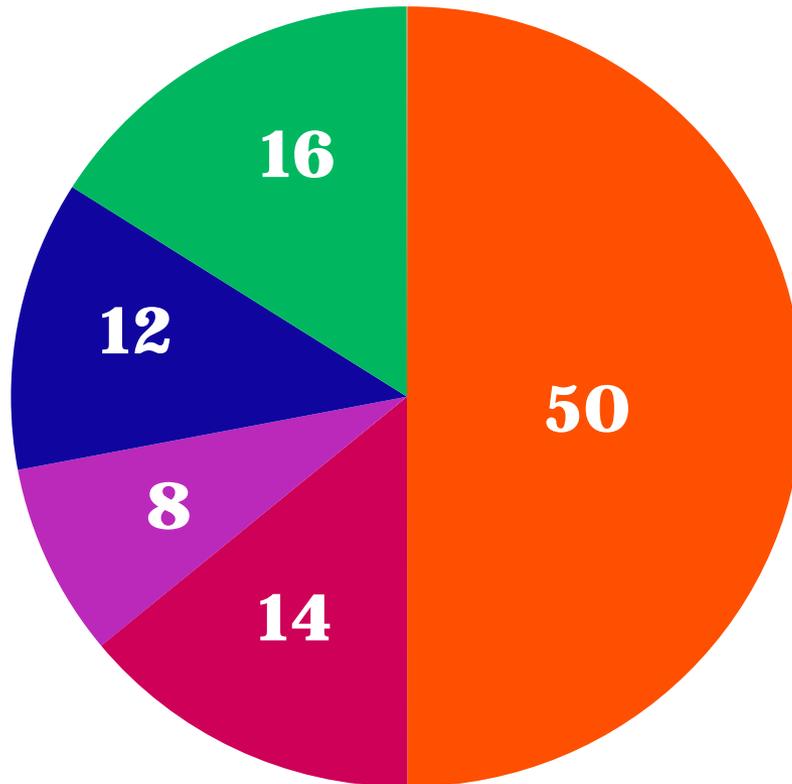
- US Census
- The State of the States in Developmental Disabilities – University of Colorado
- University of Massachusetts Institute for Community Inclusion
- Kaiser Family Foundation
- Mathematica
- NASDDDS
- National Core Indicators
- University of Minnesota's Residential Information Systems Project (RISP)

Quality Assurance through NCI Participation

- ❶ Missouri is one of 42 states that participates in the National Core Indicators (NCI) program, a collaborative effort between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HRSI).
- ❷ NCI is a comprehensive quality-assurance program that includes standard measurements to assess outcomes of services.

The Report

100 Point Scale



- Promoting Independence
- Health, Safety, Quality of Life
- Keeping Families Together
- Promoting Productivity
- Reaching Those in Need

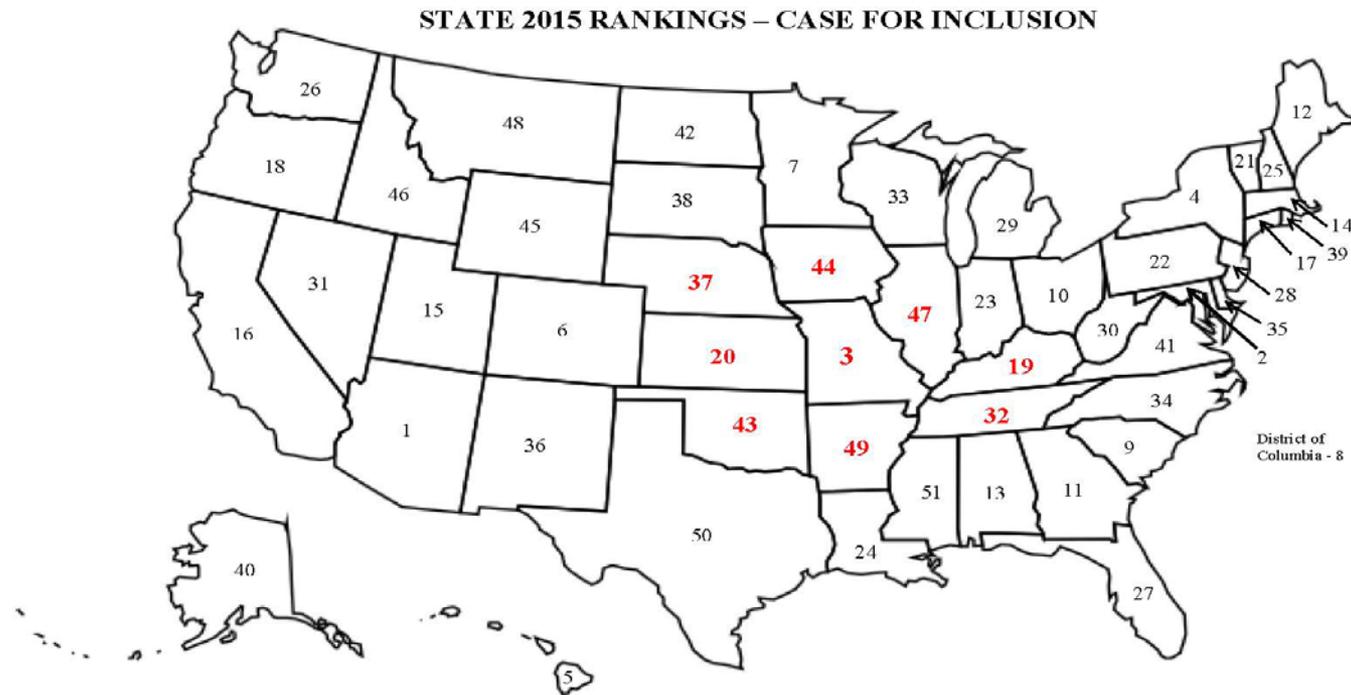
What do we do with this data

CELEBRATE



What do we do with this data

LEARN FROM OTHER STATES



What do we do with this data

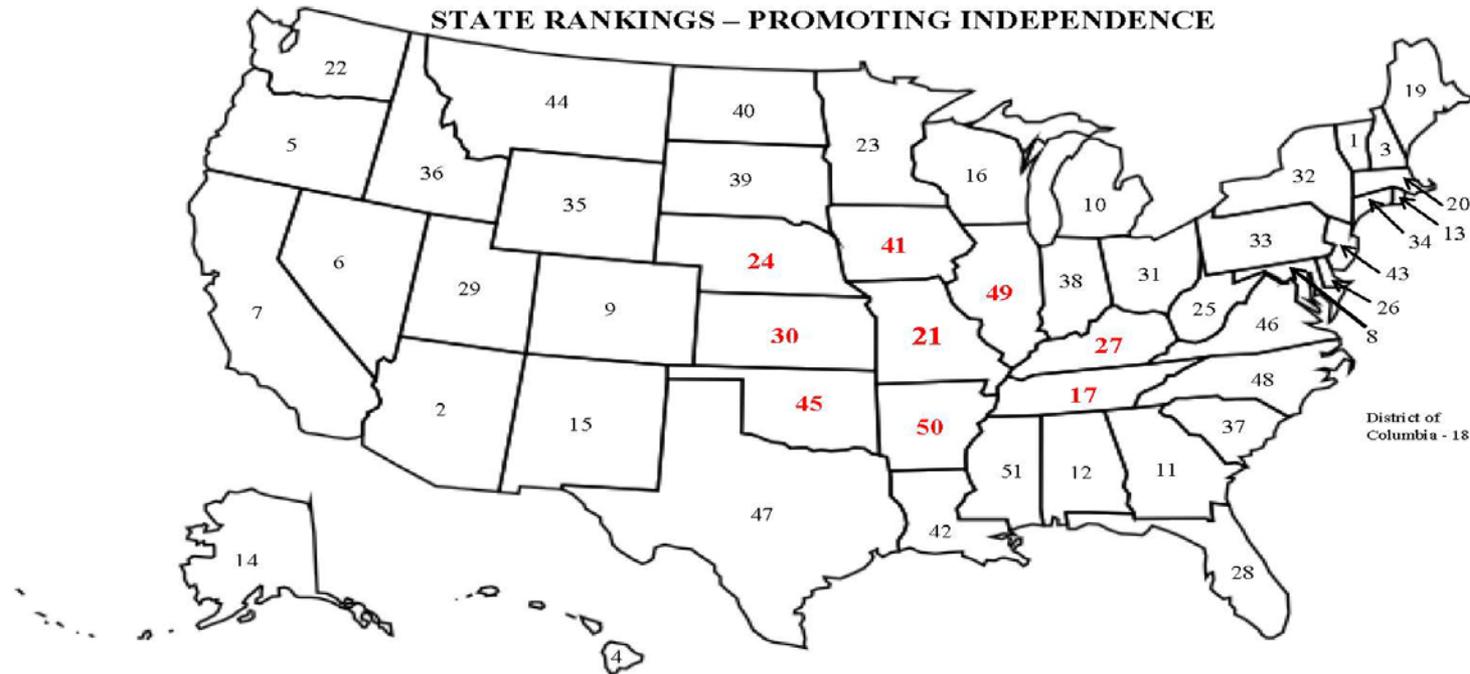
LEARN FROM OTHER STATES

Matches Missouri to other states in five areas of a high functioning Medicaid program.

- 21st in promoting independence (Vermont – 1 / Overall 21st)
- 12th in promoting productivity (Washington – 1 / Overall 26th)
- 8th in keeping families together (Arizona – 1 / Overall 1st)
- 16th in reaching those in need (New York – 1 / Overall 4th)
- 19th in tracking health, safety and quality of life (Alabama –1 / Overall 13th)

What do we do with this data

LEARN FROM OTHER STATES

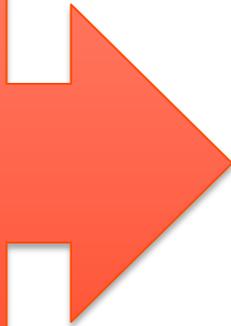




What do we do with this data

Missouri was not a top-performing state in any category.

But are we improving?



IMPROVED?

Promoting Independence

- 2012 – 31
- 2013 – 31
- 2014 - 28
- 2015 - 21

Tracking Quality & Safety

- 2012 – 18
- 2013 – 22
- 2014 - 3
- 2015 - 19

Keeping Families Together

- 2012 – 27
- 2013 – 24
- 2014 - 3
- 2015 - 8

Promoting Productivity

- 2012 – 43
- 2013 – 46
- 2014 - 29
- 2015 - 12

Reaching Those in Need

- 2012 – 27
- 2013 – 25
- 2014 - 17
- 2015 - 16

Areas to Improve – Quality & Safety

Tracking Quality & Safety

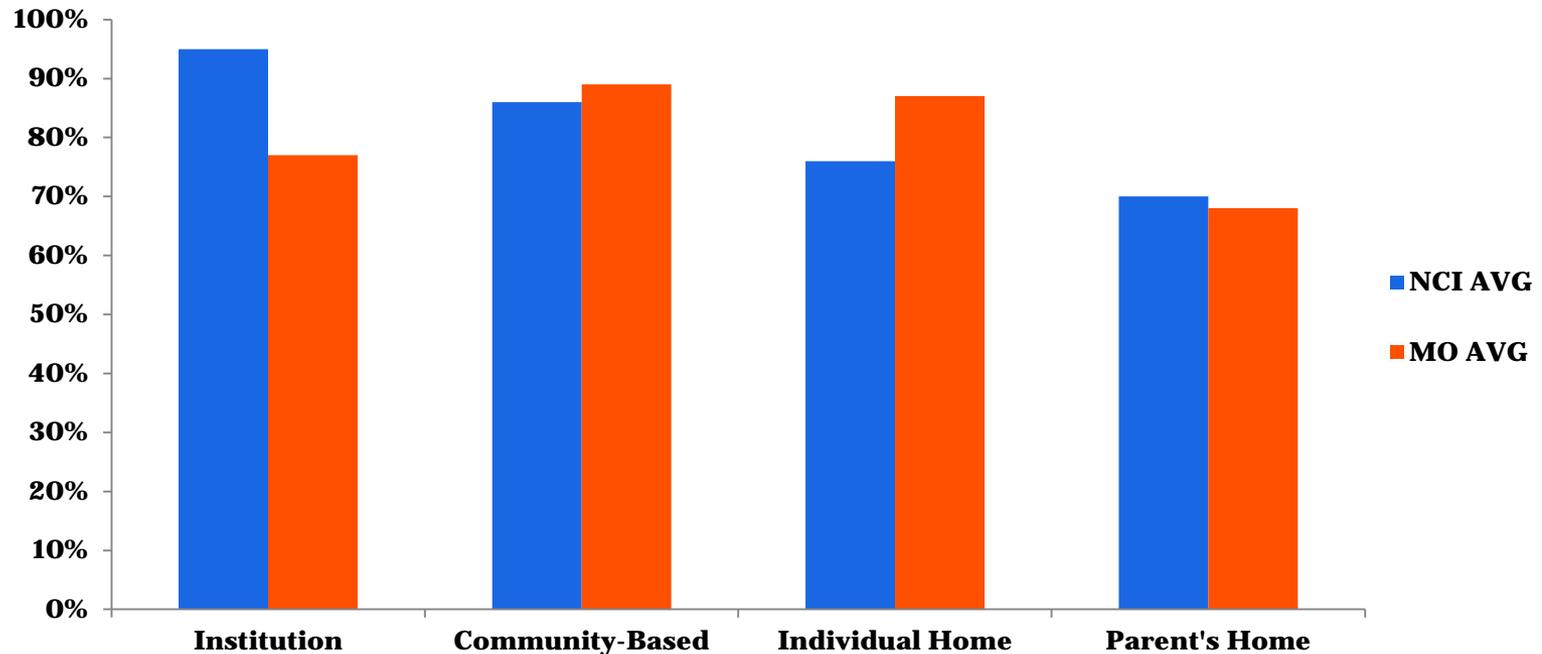
- 2012 – 18
- 2013 – 22
- 2014 - 3
- 2015 - 19

- **Based on NCI Indicators**
 - Recent Dental Visit
 - Lonely Less than Half the Time
 - Not Scared in Own Home
 - Inclusion
 - Relationships Other Than Staff & Family
- Score has only minimally changed, but rank is decreasing. Score variations are small.

Tracking Health, Safety, and Quality of Life



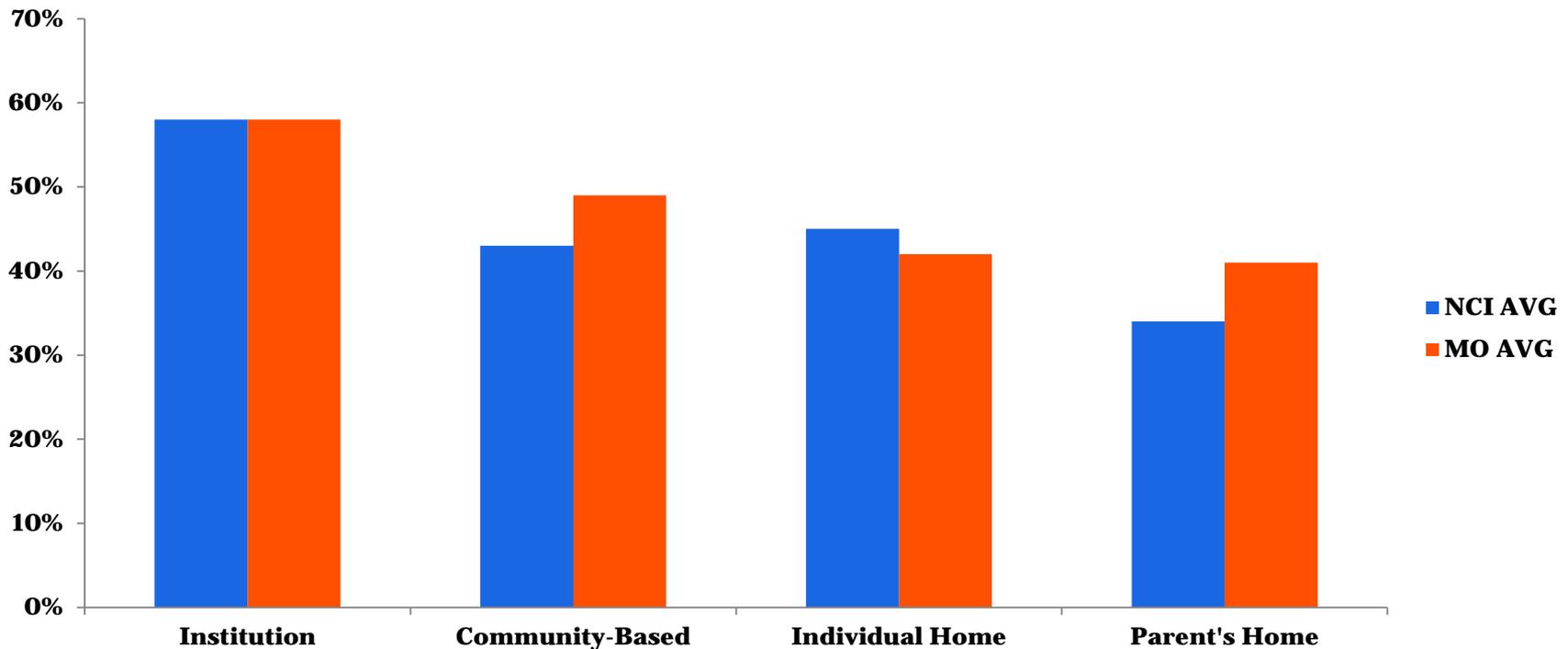
Dental Exam in the Past Year or Less



Tracking Health, Safety, and Quality of Life



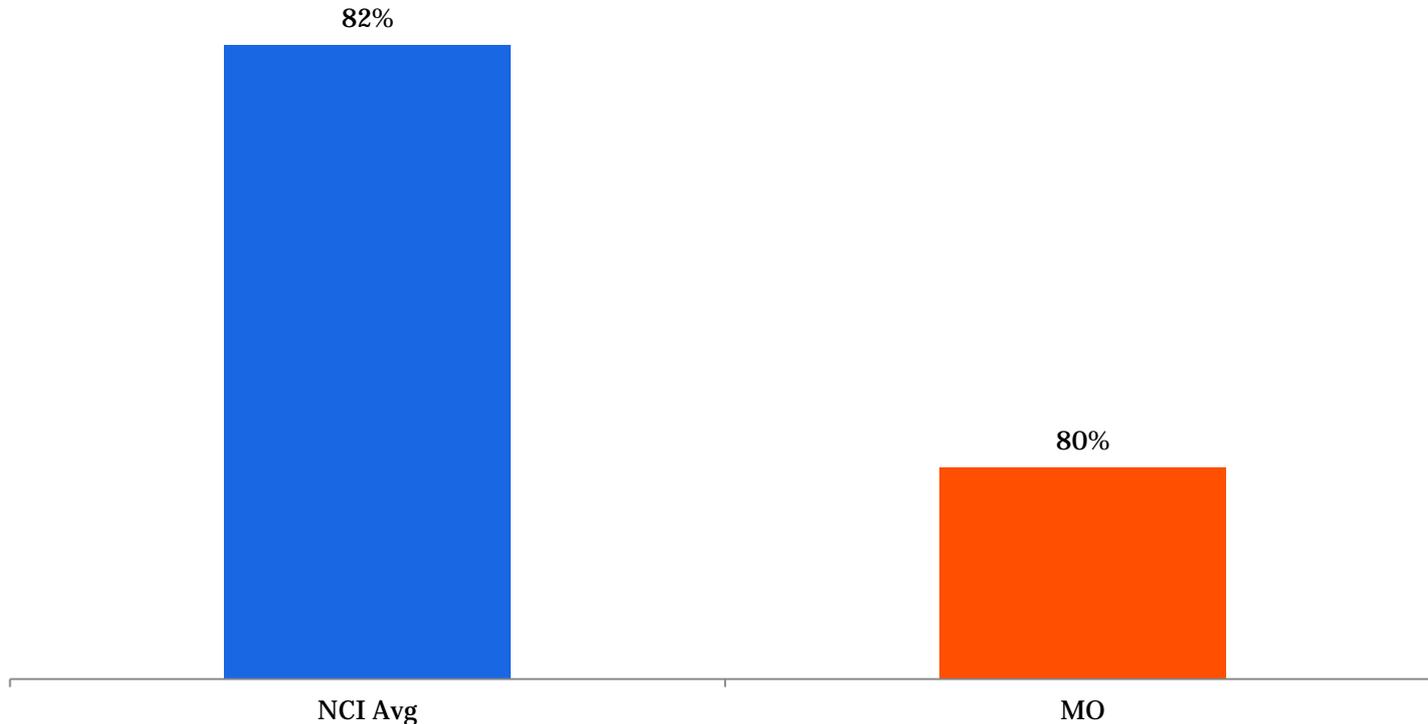
Feeling Lonely at Least Half the Time “Yes” and “Sometimes” Responses



Tracking Health, Safety, and Quality of Life

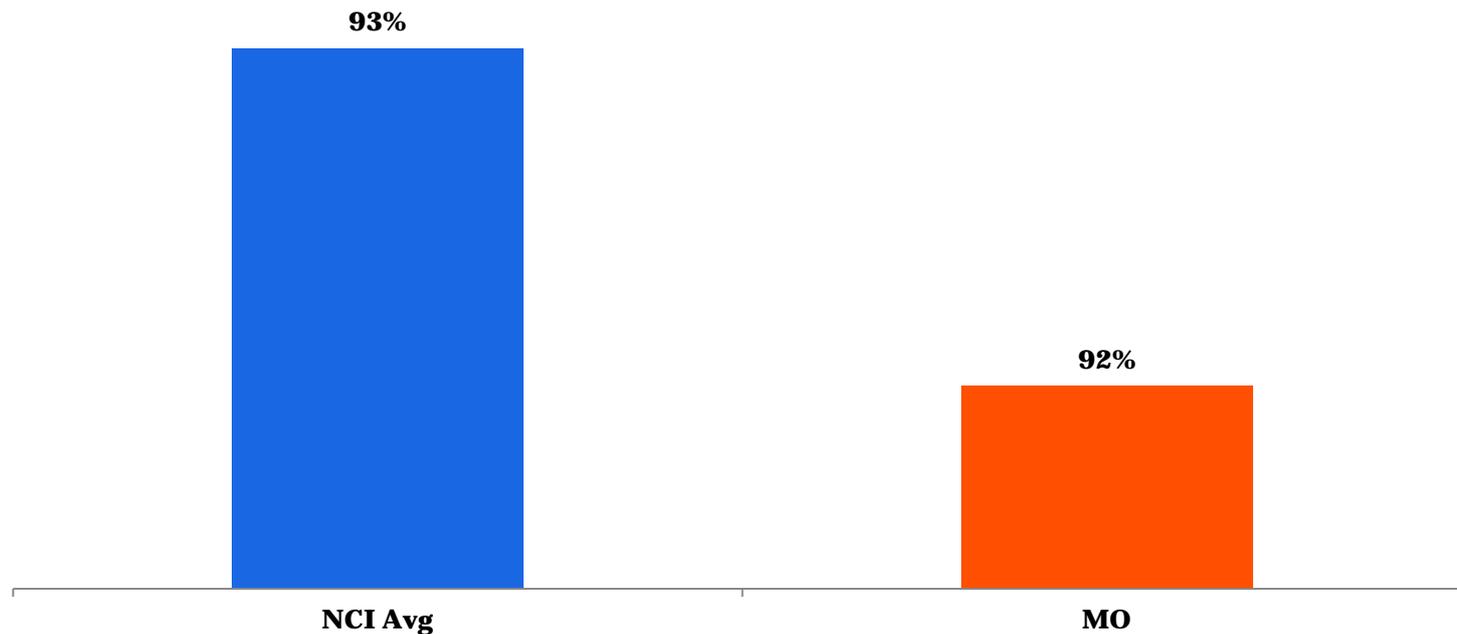


Rarely or Never Scared in Own Home “No” Responses

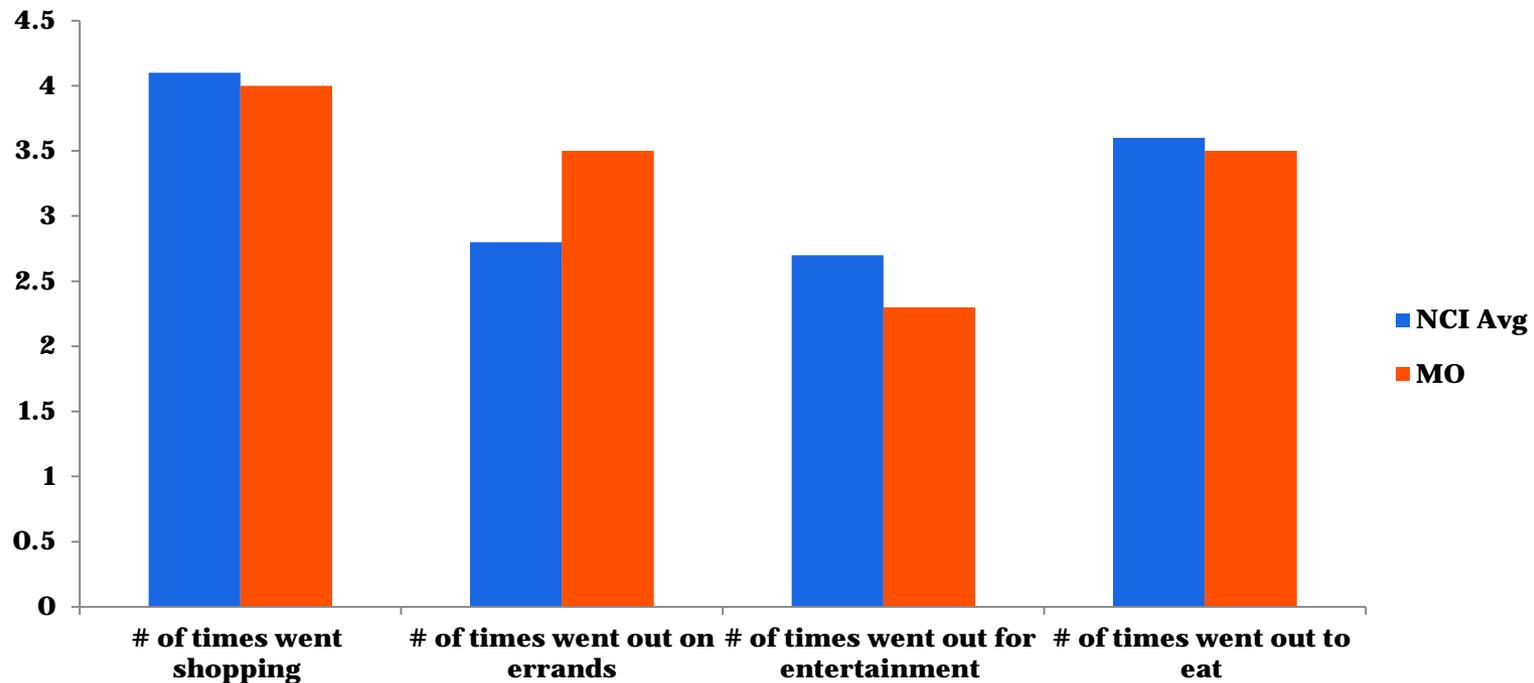


Tracking Health, Safety, and Quality of Life

Has Someone to Go to if Scared “Yes” Responses

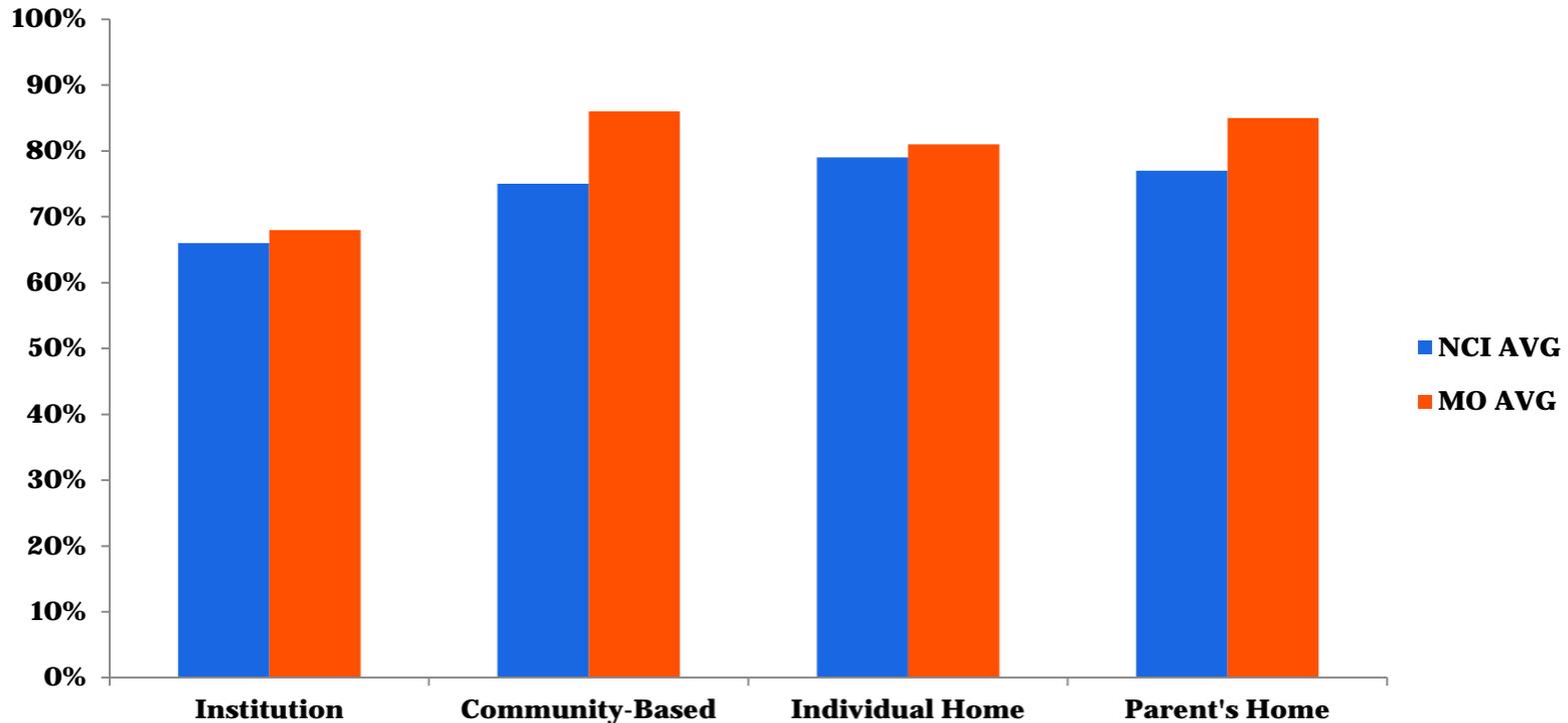


Community Inclusion Outings Within Past Month



NCI – Relationships other than Staff and Family

Have friends who are not staff or family



Areas to Improve – Keeping Families Together

Keeping Families Together

- 2012 – 27
- 2013 – 24
- 2014 - 3
- 2015 - 8

- Based on
 - State of States data:
 - Family Support per 100k
 - % in Family Home
 - NCI-Child/Family Survey
 - Mathematica – Has Medicaid Buy-in Program

Keeping Families Together

NCI – Child/Family Survey Participation

- 👤 Missouri participated in NCI's Child/Family Survey during 2013-14 and is participating in it again in 2015-16.
- 👤 Surveys are administered to families of children younger than 18 receiving at least one service in addition to case management and living in the family home.

Areas to Improve - Promoting Productivity

Promoting Productivity

- **2012 – 43**
- **2013 – 46**
- **2014 - 29**
- **2015 - 12**

- Based solely on Voc Rehab data
- Internal data is concerning
- Transitions and employment are important